

# ISAAC FIUZA

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Github: <https://github.com/ifiuza> | Portfolio: <https://ifiuza.github.io/portfolio.html>

## SUMMARY

Full Stack Web Developer - Graduated from the University of Utah Coding Camp in October 2019.

Associates in C.S from Salt Lake Community College 2015 - Certified in Software Development  
Currently working at Biofire in Salt Lake City in their IT/Tech Support Department: Upgrading and troubleshooting user's PCs.

Prior Experience in 2018: DELL EMC : Providing Tech Support to Customers and Engineers of Dell EMC (Mostly Latin America).

## TECHNICAL SKILLS

**Languages:** JavaScript: jQuery, React.

**Technologies:** JavaScript, jQuery, ReactJS, MongoDB, Express, React, Node, XML, JSON, AJAX, HTML4/5, CSS3, Bootstrap, MySQL, Firebase.

**Multilingual:** Spanish, Portuguese and intermediate French.

## PROJECTS

**Train Scheduler Project** - <https://ifiuza.github.io/trainscheduler/>  
<https://github.com/ifiuza/trainscheduler>

Train Schedule with user input - Built with JavaScript, jQuery, Bootstrap and Firebase database.

**Friend Finder** - <https://github.com/ifiuza/FriendFinder>

basically a dating app. This full-stack site will take in results from your users' surveys, then compare their answers with those from other users. - Built with Node and Express Servers

**Clicky Game** - <https://isaac-clicky-game.herokuapp.com/>  
<https://github.com/ifiuza/clickyGame/>

Basically a memory game. Built with React.

**Final Project from UofUtah Boot Camp** - [ForGoodness Cakes](https://github.com/julioguzman19/ForGoodnessCakes/tree/isaac)

<https://github.com/julioguzman19/ForGoodnessCakes/tree/isaac>

A Website made for a bakery. - Used React and MongoDB.

## EXPERIENCE

Technical Support Specialist- Help Desk

**Biofire Diagnostics**

2019 – Present

Salt Lake City, UT

- Follow provided documentation to provision new Windows 10 Computers
- Follow provided documentation to perform in place upgrades from Windows 7 to Windows 10
- Utilize provided checklists to ensure computer setup accuracy
- Troubleshooting of failed in place upgrades.

Schedule and Dispatch - Customer Service and Tech Support  
**Dell EMC**

2017 – 2018  
Salt Lake City, UT

• *English, Spanish and Portuguese Customer Service* • *Support for Customers and Engineers of Dell EMC* • *Escalations as Needed* • *Scheduling Technicians to Resolve Issues to end users*

Car Salesman, Finance Manager, Car buyer  
**Fiuza Motors LLC**

2007 – 2017  
Salt Lake City, UT

• *Purchase dealership inventory through online auctions* • *Maintain inventory records with Microsoft Excel* • *Extensive reporting/Data Entry Finance Manager* • *Maintained records for dealership inventory, car sales (averaging 60 sales per month), and customers with DealerTrack software*

## EDUCATION

**Bootcamp Certificate:** [University of Utah, Salt Lake City, UT](#)

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Associates in CS -** [Salt Lake Community College, Salt Lake City, UT](#)

Associate of Science in Computer Science and Information Systems: Studied software development (Java language) and Computer Essentials (Microsoft Office, Linux, MySQL, HTML, PHP, JavaScript)