Isaac Fiuza
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PROJECTS ON GITHUB FROM
The University of Utah Web Development Coding Camp:

- CSS & HTML Project (Responsive) - See Code on GitHub
- Bootstrap Project - See Code on GitHub
- JavaScript Project - See Code on GitHub
- JQuery Project - See Code on GitHub
- JavaScript Project 2 - See Code on GitHub
- GifTastic Project - See Code on GitHub
- Train Scheduler Project - See Code on GitHub
- Project I - See Code on GitHub
- Node- LIRI Bot Homework - See code on Github.

SKILLS
- Fluent in Spanish and Portuguese
- Competent in Microsoft Word and Excel
- Proficient in accurate record keeping
- Proficient in customer service
- Proficient in Html, CSS.
- Intermediate Javascript
- Intermediate French

EXPERIENCE
Dell Emc   **2017 – 2018 / Schedule and Dispatch**
- English, Spanish, and Portuguese Customer Service
- Support for Customers and Engineers of Dell EMC
- Escalations as needed
- Documentation of calls and follow up.
- Scheduling technicians to resolve issues for end users
- Calendar coordination

Fiuza Motors, LLC   2007 – 2017 / Car Buyer
- Purchase dealership inventory through online auctions
- Maintain inventory records with Microsoft Excel
- Extensive reporting/Data Entry

Finance Manager
- Maintained records for dealership inventory, car sales (averaging 60 sales per month), and customers with DealerTrack software
- Promoted to Car Buyer while this position.
- Extensive reporting/Data Entry
- responsible for soliciting copies of F&I dealership forms from states and dealer vendors.

Salesman
- Assisted customers with purchases
- Used DealerTrack to manage customer information ● Promoted to Finance Manager while in this position.
- Extensive Reporting/Data Entry

ARUP Laboratories   2006 – 2007 / Technician
- Entered data into laboratory's systems
- Prepared lab specimens
- Interfaced with other labs via phone regarding handling of specimens

RLS-Reliable Logistic Services   2005 – 2006

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Driver
- Delivered parts for Larry H. Miller Ford parts warehouse
- Collected money from customers

Discover Financial Services   2004 – 2005 / Account Manager
- Handled a high volume of customer service calls daily in Spanish and English
- Resolved customer account issues
- Sold Discover services to customers during service calls

ACS-Affiliated Computer Services 2003 – 2004 / Nextel Boost-mobile Customer Service Rep
- Assisted customers in English and Spanish
- Activated mobile phones
- Resolved network issues

EDUCATION Salt Lake Community College   2015
Associate of Science
Computer Science and Information Systems:
Studied software development (Java language) and Computer Essentials (Microsoft Office, Linux, MySQL, HTML, PHP, JavaScript)

University of Utah Coding Camp. (Full Stack)   2019
https://github.com/ifiuza/ifiuza.github.io
Web developer program
Currently enrolled. Will graduate in October. Working
with HTML , CSS , Javascript.