

ISAAC FIUZA

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Github: <https://github.com/ifiuza> | Portfolio: <https://ifiuza.github.io/portfolio.html>

SUMMARY

Full Stack Web Developer with experience in technical support. Educated with an A.S. in Computer Science. Certificate from the University of Utah. Strengths in communication, problem isolation, and solution, time management.

TECHNICAL SKILLS

Languages: JavaScript: jQuery, React

Technologies: JavaScript, jQuery, ReactJS, Express, React, Node, XML, JSON, AJAX, HTML4/5, CSS3, Bootstrap, MongoDB, MySQL, Firebase

Multilingual: Spanish, Portuguese and intermediate French

PROJECTS

Train Scheduler Project - <https://ifiuza.github.io/trainscheduler/>
<https://github.com/ifiuza/trainscheduler>

- Train Schedule with user input
- Built with JavaScript, jQuery, Bootstrap and Firebase database

Friend Finder - <https://github.com/ifiuza/FriendFinder>

- A dating app. This full-stack site will take in results from your users' surveys, then compare their answers with those from other users
- Built with Node and Express Servers

Clicky Game - <https://isaac-clicky-game.herokuapp.com/>
<https://github.com/ifiuza/clickyGame/>

- Basically a memory game
- Built with JS, React

ForGoodness Cakes - <https://github.com/julioguzman19/ForGoodnessCakes/tree/isaac>

- A Website made for a bakery
- Used React and MongoDB

EXPERIENCE

Technical Support Specialist- Help Desk
Biofire Diagnostics

2019 – Present
Salt Lake City, UT

- *Successfully Upgraded and continue to upgrade company's assets to Windows 10 to meet January deadline*
- *Follow provided documentation to provision new Windows 10 Computers*
- *Follow provided*

documentation to perform in place upgrades from Windows 7 to Windows 10 • Utilize provided checklists to ensure computer setup accuracy • Troubleshooting of failed in place upgrades

Schedule and Dispatch - Customer Service and Tech Support
Dell EMC

2017 – 2018
Salt Lake City, UT

• English, Spanish and Portuguese Customer Service • Provided Excellent Support for Customers and Engineers of Dell EMC • Escalations as Needed •, Scheduling Technicians to Resolve Issues to end users

Car Salesman, Finance Manager, Car buyer
Fiuza Motors LLC

2007 – 2017
Salt Lake City, UT

• Smart purchased dealership inventory through online auctions that generated the company great profit • Maintained inventory records with Microsoft Excel • Extensive reporting/Data Entry Finance Manager • Maintained records for dealership inventory, car sales (averaging 60 sales per month), and customers with DealerTrack software

EDUCATION

Bootcamp Certificate: University of Utah, Salt Lake City, UT

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Associates in CS - Salt Lake Community College, Salt Lake City, UT

Associate of Science in Computer Science and Information Systems: Studied software development (Java language) and Computer Essentials (Microsoft Office, Linux, MySQL, HTML, PHP, JavaScript).