

# Itai Flam

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## Education

### Bachelor of Science | SUNY Stony Brook

*Graduated May 2019*

Bachelor of Science in Computer Science, Minor in Linguistics | GPA: 3.44

Courses: Network Programming, Analysis of Algorithms, Scripting Languages

## Skills

**Languages:** Proficient – NodeJS, PHP, Java, Javascript; Familiar – Python, C#, C, React, Java Spring

**Back-end development:** MySQL, MongoDB, REST API, GraphQL API, Adobe Commerce

**Other:** Docker, Azure, Linux, Presentation, Leadership, Adobe Commerce Certified Professional, Udemy SOLID principles of programming certified

## Professional Experience

### Software Engineer – Adobe Certified Professional

*May 2019–Present*

*Rightpoint – A Genpact Company*

- Certified Professional Adobe Commerce Developer since December 2021
- Built and upgraded 6-8 Adobe Commerce websites. Ensured quality work through code reviews, demos, issue resolution, and collaboration with clients and Business Analysts
- Deployed 6-8 Adobe Commerce builds successfully through extensive cutover plans designed to provide clients and teammates alike visibility into a smooth deployment process.
- Engage with client contacts across multiple projects to advise development in Magento 2. Present demos and guide clients on new features to give clients a better understanding of their website.
- Coordinate monthly backend developer meetings to increase communication across teams and improve collaboration. Schedule developer presentations on various topics to fill knowledge gaps.
- Serve as escalation point for 3 developers, guiding them through critical issues and teaching them how to problem solve in efficient ways.

## Projects

### <https://bungiestore.com>

*Spring 2021*

*PHP (Magento 2) website, MySQL, hosted on Adobe Commerce Cloud*

- Architected Bungie's multi-million-dollar e-commerce site from the ground up.
- Worked together with Bungie's API team to implement numerous features including Single Sign On (SSO) capabilities and Destiny 2 in-game rewards.
- Ran load tests against production environment to model and determine the capability of the website during high-traffic intervals, with the site surviving a 200,000-user launch day without issue.
- Maintained friendly working relationship with client contacts and ensured smooth client transition to company's strategic engagement team.

### Shopify Migration Manager

*Spring 2020*

*NodeJS Command Line Utility hosted on Heroku*

- Built a tool that is used widespread across company in different teams due to its success and efficiency.
- Created convenient and easy-to-use NodeJS application for managing data migration from Adobe Commerce to Shopify.
- Cut migration time from two weeks to one week for more than 5 migrations across multiple projects
- Improved Client visibility into migrations by keeping them close to the action, rather than cumbersome third-party services.