# **FORI OKTO PAKPAHAN**

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Jakarta, Indonesia

Dedicated Bachelor of Informatics graduate from Institut Teknologi Del, class of 2023, with more than 1 year of hands-on experience as System Integration and DevOps in the field of Enterprise Service Bus (ESB) including optimizing APIs and Pipeline, to enhance overall efficiency and performance. Passionate about learning new technologies and committed to continuous skill enhancement in Software Development.

## **Work Experiences**

### PT Infosys Solusi Terpadu - Jakarta, Indonesia

Sep 2024 - Present

DevOps Engineer Junior

- Collaborate and coordinate with the Development team and other Departments to design and implement DevOps architecture, streamlining software development and deployment processes
- Develop and maintain CI/CD pipelines in Jenkins, integrating GitLab, Firebase App Distribution, Firebase Test Lab, Google Play Console, and HCL SAST to streamline Android app development and deployment, improving release cycles by 50%
- Manage and maintain Linux-based Jenkins agents, including tasks such as adding plugins, configuring settings, and performing related maintenance activities to ensure optimal performance and reliability
- Troubleshoot client issues and resolve errors promptly, achieving 95% resolution within SLAs to maintain client satisfaction and system stability
- Conduct knowledge transfer sessions for clients through hands-on training and the creation of detailed documentation, ensuring a thorough understanding of delivered projects

## PT Infosys Solusi Terpadu - Jakarta, Indonesia

Jun 2023 - Sep 2024

Integration Engineer Junior

- Installed and configured the Operating System, Virtual Machines, webMethods Integration Server, webMethods API Gateway, and webMethods Insight on Bare Metal Servers
- Developed APIs and migrated services from the existing EAI (Enterprise Application Integration) servers to the new EAI servers
- · Managed the deployment of services across Development, QA, and Production environments
- · Added and managed APIs in webMethods API Gateway, ensuring proper configuration and integration
- Promoted APIs through webMethods API Gateway from Development to Sandbox and Production Environments
- Performed repointing (GoLive) for the migrated APIs
- Monitored server performance with Grafana and oversaw API activity using Kibana to analyze and identify issues or anomalies in API behavior

## **Education Level**

Institut Teknologi Del - Laguboti, Indonesia

Sep 2019 - Sep 2023

Bachelor of Informatics, 3.16/4.00

# Training and Bootcamp

## SYNRGY ACADEMY X BCA - Jakarta, indonesia

Aug 2023 - Mar 2024

## Java Backend Engineer

Gained comprehensive training by implementing Spring Web to develop RESTful APIs, integrating robust security measures for authorization and authentication, designing and developing efficient database schemas to support application functionality, and utilizing third-party tools frequently employed by Java Back-End Engineers to enhance system capabilities and performance

### Fresh Graduate Academy - AWS - Jakarta, Indonesia

Mar 2023 - Apr 2023

### Cloud Architecting

The training is designed to equip participants with comprehensive knowledge and practical skills for leveraging AWS Cloud, covering every aspect from designing robust architectures to managing and implementing scalable, secure, and efficient cloud solutions using AWS services.

## Skills, Achievements & Other Experience

- Hard Skills ⊘: Jenkins CI/CD, Firebase, Fastlane, API Monitoring and Analytics, Version Control Systems, Cloud Architecting, NodeJs, Java Spring, MySQL, PostgreSQL, webMethods Integration, webMethods API Gateway Management
- Soft Skills: Communication, Collaboration, Teamwork, Organized, Problem-Solving
- Other Project ⊚: Github Repositories