Ian Douglas Gachuhi Njai

43563-00100, Nairobi • +254 720733517 • igacuhi@gmail.com

Nationality: Kenyan   Y.O.B: 2002

Objective

Seeking a role in a progressive organization to apply technical skills and grow professionally, especially in software development, IT support, and network management.

Experience

May 2023 – August 2023
IT Support Attaché | Biopharma Ltd Kenya

- Provided technical troubleshooting for computers and devices, ensuring efficient resolution of hardware and software issues.
- Managed network configurations and optimized performance across various teams.
- Installed and updated operating systems, ensuring seamless transitions and minimal downtime.

2022
Clerk | Independent Electoral and Boundaries Commission (IEBC)

- Operated and managed KIEMS kits for voter verification and identification during elections.
- Ensured accurate data handling, contributing to transparent electoral processes.
- Assisted in training and support for temporary staff, fostering teamwork and efficiency

Education

2020 – 2024

Bachelor of Science in Computer Science, Second Class Honours Upper Division | Karatina University

2016 – 2019

KCSE: Grade B (Plain) | Ichagaki Boys High School

Skills

- Familiar with programming languages like C, C++, Python, Java, PHP, and JavaScript, eager to deepen my knowledge.
- Understanding of web development (HTML, CSS, JavaScript) and back-end technologies like PHP, with a desire to learn more.
- Experience with MySQL and MariaDB, looking to build my database management skills.
- Knowledge in IT support and troubleshooting, eager to expand on network configurations and system management.
- Strong problem-solving skills with a drive to learn and apply new solutions.

Activities

- Exploring emerging technologies.
- Driving.

Referees:

1. Alex Mwangi, Systems Hub, mwangialex497@gmail.com
2. Sheldon Ndiwa, Biopharma Ltd Kenya, info@biopharmaltd.com