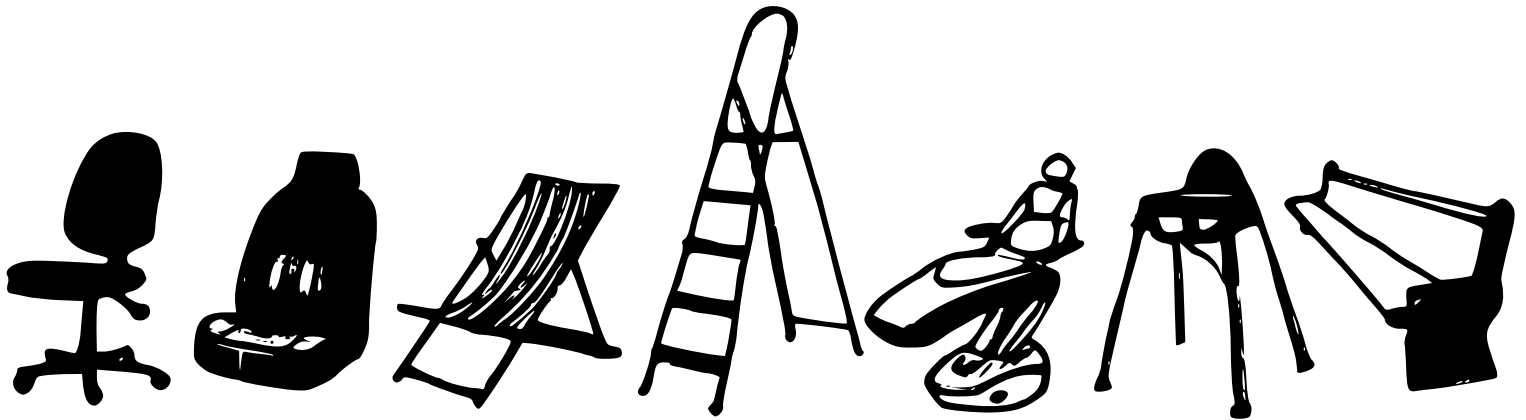


Understand context



Government Digital Service Design Principles

1. Start with needs
2. Do less
3. Design with data
4. Do the hard work to make it simple
5. Iterate. Then iterate again.
6. Build for inclusion
7. **Understand context**
8. Build digital services, not websites
9. Be consistent, not uniform
10. Make things open: it makes things better