



**LET'S GO
TO MAKE
THINGS
GREAT**



Introduction

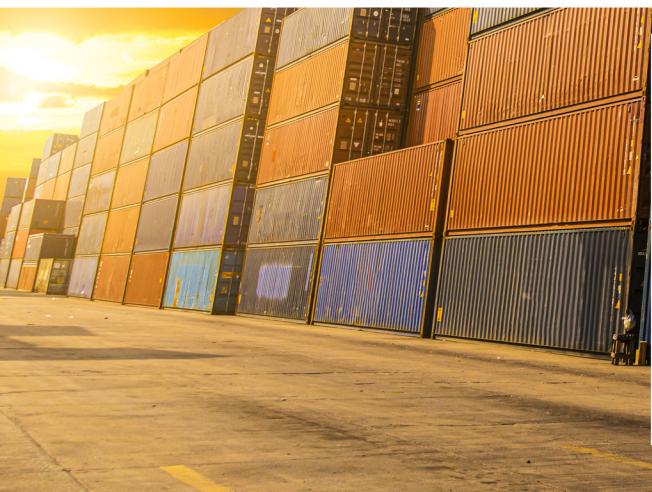


MYSHIPLEX is a logistics and transportation service provider with comprehensive solutions to accommodate all your needs. We have been operating as a logistic and express deliverycourier operator since our establishment in 2019. Among the broad range of services, we provide to our clients are:

- Freight forwarding
- International and domestic express delivery
- Information and document management solutions
- Integrated logistics solutions
- E-commerce solutions, and
- Consumer retail services



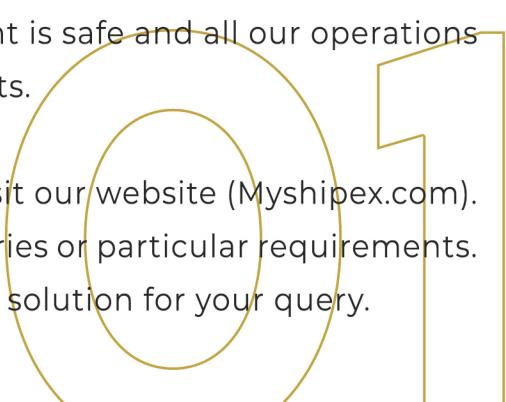
As one of the leading companies situated in the Horn of Africa, MYSHIPLEX is known to successful provide its clients with an array of services via our partnership with both, local and international companies; this includes:



- Warehousing
- Sea, Air, Land transport
- International packaging
- Express delivery/Courier, and
- Custom clearance as well as removal

For our every business activity, we are entirely committed to adhere to standard health and safety policies along with ensuring our working environment is safe and all our operations fall in compliance with conditions as defined in our contracts.

To discover more about our services, we request that you visit our website (Myshiplex.com). we also encourage you to contact us in case you have any queries or particular requirements. We will get back to you as soon as possible with a definitive solution for your query.



Our Mission



To establish strategic coalitions globally to provide an integrated logistics supply management services resulting in effective and speedy shipping of resources while providing customer focused services, employing innovative methodologies, streamlining business processes while maintaining business compliance, with sustainability and diversity through the practice of excellent customer service for all our clients.

TO REALIZE OUR MISSION, THE SUPPORTED PLAYERS OF OUR COMPANY ARE:

SKILLED PROFESSIONAL AND SYSTEM SUPPORT

Our top-quality teams of professionals struggle to be the best in the whole logistics and supp chain industry. We are coupled with our outstanding and sophisticated technical regulations that offer our client's peerless customer support.

OUR INTERNATIONAL AND LOCAL NETWORK

Our local and international teams work together to offer you multiple proficiencies for your moving jobs in significant areas located in the Horn of Africa along with assisting you get the best quality goods.

MAKING ALL THE RIGHT MOVES

For all clientele, Myshipex delivers exceptional logistics and supply chain services, tested methods, best practices, and analytical tools to help them apply and maximize the value of their logistics services. Our goal is to invest our more than ten years of expert's experience in order to help you add value to your income, goods, and other procurements with significant ties to the success of your business.

COMPLETE TRANSPARENCY AND CONTROL

Our automated systems have set international standards for the integrated logistics, freight forwarding and express delivery services. We provide you complete transparency and visibility, and control throughout your business decisions and Logistics life cycle.

PROVIDING EXCEPTIONAL SERVICES

We realize that our clientele has many requirements that need expert inspection before obtaining goods or services. Therefore, we apply our practiced and sophisticated methodologies and metrics to make the best decisions about their company and provide them with the most competent solutions possible while utilizing our air, Ocean, and land freights.

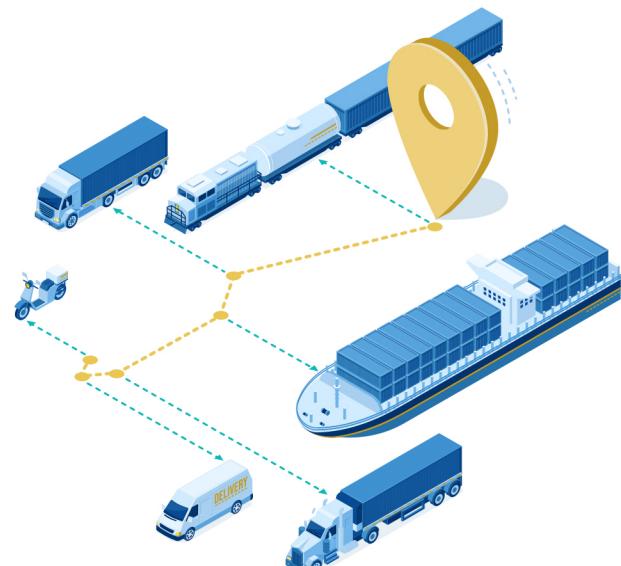
SATISFACTION OF OUR CLIENTS

We value our clients and their clients and their consumers. That is why we provide our solutions whilst keeping our client's associates in our mind to ensure their business' scalability and better future. So, if our clients aren't satisfied, we aren't satisfied.

Our Vision



WE STRIVE TO BE THE BEST INTEGRATED LOGISTICS AND EXPRESS DELIVERY/COURIER OPERATOR COMPANY IN THE EAST OF AFRICA AND MIDDLE EAST



OUR BASIC OBJECTIVES ARE

To apply a specific and clear investment policy to different areas of high growth rates and limited risks.

To obtain investments with the best internal earnings rates following the expectations of the company.

To provide businesses a go-between to continuous development in their activity through research and research.

To complete the company's social responsibility (CSR) by assisting an economic, intellectual, and social asset for communities.

Our Values

OUR SERVICES

We are a team of procurement and logistics management professionals serving in the Horn of Africa, especially Somaliland, Somalia, and Ethiopia – and Djibouti as well.



QUALITY CONTAINERS

Moving and storing your goods and procurements is a lot more efficient and safer with our high-quality containers, wagons, and cargos that come in various sizes, and volumes as per the client's requirements

QUALITY OF AIR CARGO AND LAND TRANSPORTATION

When it comes to air, ocean, sea cargo and land transport, our cargo service providers make efforts to improve the quality and reach the best levels of safety.



CAREFUL MATERIAL HANDLING

Our logistics and supply chain service professionals will pack your all kinds of goods and non-perishable essentials well and take the best care of them while they are in our hands.



MAXIMUM SECURITY

To us, the security of your property comes first. That is why we have high-quality security systems and reliable security personnel to ensure that your goods are safe.

SUSTAINABILITY

As part of our company values, Myshipex and our expert team care about the communities in which we live and work by minding the sustainability aspects. We give back to the communities by regularly taking part in various activities that benefit people and society.



1.0 / OUR SERVICES

The focus of MYSHIPEX is directed towards key logistic areas; particularly freight services (air, land, ocean), custom clearance services, international courier services, as well as the supplementary value added services that are offered for the convenience of the client. Our procurement network is spread across Somalia, Somaliland, and Ethiopia. As for international procurement, we proudly provide our clients procurement services from countries like China, Turkey, and Dubai where we procure their requested goods on their behalf, safeguard their assets, and have them shipped to their desired destination via the fastest shipping channels available.

2.0 / FREIGHT FORWARDING SERVICES

2.1.0 / LAND FREIGHT

2.1.1. EXTENSIVE LAND NETWORK

At MYSHIPEX, we have association with robust land freight service providers operating in the Horn of Africa. The selected companies have strategically located hubs along with fleets of trucks equipped with GPS trackers, that combined with our scheduled services make us a highly cost-effective and smart land freight service provider.

2.1.2. CUSTOMS CLEARANCE AND DOOR DELIVERY

At MYSHIPEX, we provide prompt custom clearance services where we not only receive your shipment from your chosen medium of transportation (air or sea), take care of all the custom-related matters, and deliver it directly to the door of your customer. This includes shipments that need to be picked from warehouses.

2.1.3. FULLY INTEGRATED IT NETWORK AND TRACKING

Receive 24/7 updates email or SMS along with the option to track your shipment online.

2.1.4. MULTI-MODAL TRANSPORTATION

At MYSHIPEX, we employ numerous transportation strategies to ensure punctual delivery of the shipment to the designated consignees. This means we also provide intermodal transportation options to ensure the shipment reaches its destination as conveniently and cost-efficiently as possible. Intermodal transportation include air to land, land to sea, or sea land. In the end, the ultimate objective is to provide seamless delivery of shipment which we always achieve at MYSHIPEX.

2.1.6. PACKING AND SHIPPING SERVICE

If your shipment is in need of packing services, we have you covered. At MYSHIPEX, we have a highly skilled in-house team of packers and movers that can help in packaging of goods to be delivered. As a full-fledged freight forwarding company, we have your shipment covered from all aspects.

3.0 / AIR FREIGHT

With a network that spans across four corners of the globe, MYSHIPEX is here to provide you cost-effective solutions for all your needs pertaining air freight. Providing a unique combination of domestic and international expertise, our team of cargo professionals can not only help in the Custom clearance of your shipment but also ensure transportation of your goods right at the door step of the recipients. We promise precise traceability with our network of offices situated worldwide along with the modern tracing software which ensure we can locate your shipment at any given moment at any stage of its delivery. Some of our notable features include:

- Moving services with sea to air as well as road to air transition as needed
- Direct consolidation with major air freight service providers
- Pickup of cargo from the shipping warehouse to the door of consignee
- Advanced system for the tracking and tracing of shipment
- In-house packaging services of international grade
- Import/export document creation along with clearance from the customs
- Clearance of the imported cargo at the port of discharge
- Advanced service for warehousing, distribution, and delivery

3.1.0. CUSTOMS CLEARANCE & DOOR DELIVERY

The combined multi-freight forwarding capabilities of MYSHIPEX along with our core services of warehousing, custom clearance, logistics, and a powerful network for domestic distribution provides a singular comprehensive solution to companies for outsourcing their non-core tasks for supply chain with an efficient delivery network. Moreover, our expert negotiators at custom clearance department are well-versed in multiple business areas and are aware of the intrinsic complexities that are a part of this process. So we can take complete responsibility to handle the matters for the import or export of your shipment with all the document at ready to prevent implementation of any additional costs and ensuring optimum efficiency for the completion of this process seamlessly.

MYSHIPEX retains a network of merged warehouses via CIS to ensure all the associated business processes run smoothly. No matter the type of freight (air, sea, land) our facilities are designed to be accessed by all the aforementioned where arrived shipment can immediately be secure and prepared to be dispatched at the destination

3.1.1. COOL CHAIN MANAGEMENT

Our separate unit of MYSHIPEX Perishables is designed to deal with all kind of perishable goods. This includes fresh meat, dairy products, freshly cut flowers, sweet treats, etc. With the utilization of state-of-the art temperature monitoring, cooling techniques, and pioneering cool chain management procedures, our system help increase the shelf-life of the transported products along with ensuring punctual delivery to the desired retail outlets.

3.1.2. SPECIAL SERVICES & PROJECT MANAGEMENT

At MYSHIPEX, we have the capability to provide highly customized transportation solutions as per the requirement of our valued customers. this includes our following specialized services:





CHARTERS

If you need your shipment transported promptly, in particular as a single lot, you will find our chartered transportation service just about right no matter the size of the freight or destination around the globe.

THIRD-PARTY SHIPPING

In case you want goods to be picked from one location and delivered to another while you, yourself are present in an entirely different location, we can make it happen for you! Third-party shipping is an expertise of ours you can always rely on.



MULTI-MODAL TRANSPORTATION

Multimodal transportation is one of the best proven methods for fast transitioning of goods. With MY-SHIPEX, you can opt for any combination of multi-modal transportation for your consignment to reach its destination safely. Whether it's land to air, air to sea, or sea to land, you will find a solution with MY-SHIPEX.

4.0 OCEAN FREIGHT

No matter your requirements, with MYSHIPEX, you will find a comprehensive range of ocean freight solutions. Whether you need to have goods imported or exported, our ocean freight forwarding services have a comprehensive domestic and global network of shipping partners that employ the best practices, technology, and fastest shipping lines to ensure your cargo reaches its destination safe and sound. Some of most notable features offered by MYSHIPEX ocean freight service include:

- Full Container Loads (FCL) from Major Markets
- Less than Container Load (LCL) from Major Markets
- GPS tracking systems with real-time information system
- Customs Clearance and full customs brokerage services
- Insurance programs for consignments
- Complete services of/for documentation
- Cross-Dock Management
- Door Delivery
- Full documentation service
- Programs for cargo consolidation



4.1.0. LOGISTICS & SUPPLY CHAIN MANAGEMENT

At MYSHIPEX, we aspire to meet the requirements of our valued customers by providing them with comprehensive logistics and supply chain management services in combination by incorporating the latest technology and compliance with the latest international standards.

We are a reliable partner for many as a reigning and leading service provider of the region, helping hundreds of our clients handle their daily logistics challenges by providing them customized and detail-oriented solutions that are not only effective, but also highly cost effective.

MYSHIPEX enables business to reach their full potential by acting as a source of highly effective and dependable logistic supply chain solutions that ensure fulfilment of delivery requirements pertaining the consignments and/or funds from you to your customers.

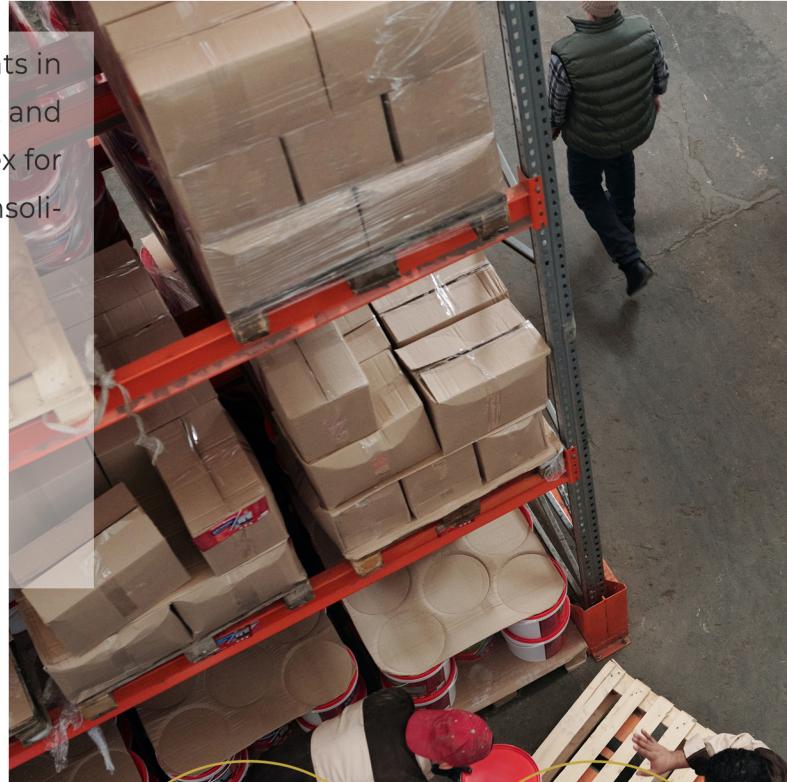
Starting from the moment your goods leave your inventory and up to the moment they reach their intended destination, we cover all stages of supply chain management.

4.1.1. WHOLESALE CO-LOADING

Businesses or individuals that lack presence of agents in commerce hubs such as USA, Dubai, Europe, Turkey, and China can benefit from the vast network of Myshipex for destination services such as customs clearance, consolidation, co-loading, and many others.

4.1.2. WAREHOUSING

Have your inventory stored and managed in our modern logistic centers that are strategically located to provide you utmost advantage to move your consignments efficiently. At MYSHIPEX, we understand the value of proper warehousing in the wider supply chain, hence our warehouses cater to your needs, offering options like duty-paid public; catering a wide range of customers. Improve your order cycle time and streamline purchaseing with real-time visibility to have better control over your stocks.



4.1.3. FACILITY MANAGEMENT

Need someone to operate your existing storage facility that could do better than it is doing now? Opt for MYSHIPEX Facility Management services. Our team of seasoned professionals will help, and even completely take over the management of your facility and streamline your practices by raising its operational standards, utilizing the existing space efficiently, and help you chose the right equipment to run the facility the best possible way.

4.1.3. VALUE ADDED SERVICES

The value added services offered by MYSHIPEX includes a variety of optional features that can help you cut cost and have your products closer to the point of sale. This includes services like installation of the modern software, light manufacturing solutions, labelling, and kitting.

4.1.5. FREIGHT FORWARDING & CUSTOM CLEARANCE

MYSHIPEX has its partners spread across an extensive network for freight forwarding that can provide you comprehensive solutions for transportation along with at the door delivery, from one door to another, whether that be from a single or multiple suppliers. They will land in our warehouse with no delay along with free custom clearance.



4.1.5. DISTRIBUTION

The effective distribution network of MYSHIPEX provides you comprehensive supply chain solutions with its GPS-equipped trucks to provide optimum visibility and tracking solutions and delivery of products directly to the doorstep of your customer.

5.0. INTERNATIONAL EXPRESS DELIVERY/ COURIER SERVICES

Have your deliveries that are time bound reach their destination around the globe with punctuality. The International Express services by MYSHIPEX will provide you options such as tracking your shipment in real time, option to request notifications for delivery via mail or SMS, and proof of delivery. We guarantee on time delivery to the door step of your customer no matter the destination at economical rates.

5.1.0. DOCUMENT EXPRESS

To ship urgent documents right to the door step anywhere in the world, MYSHIPEX offers its services through its extensive network that is sure to get the job done, promptly.

5.1.1. PARCEL EXPRESS

For shipments besides the documents, we make sure to have them carefully packed, shipped at their intended destination swiftly, and have them cleared through customs so they may reach their last stop with no trouble.



5.1.2. EXPRESS INBOUND

Not just providing exporting solutions, at MYSHIPLEX, you can have equally comprehensive and import solutions that from anywhere in the world right to your doorstep.

5.1.3. DEFERRED EXPRESS

The effective distribution network of MYSHIPLEX provides you comprehensive supply chain solutions with its GPS-equipped trucks to provide optimum visibility and tracking solutions and delivery of products directly to the doorstep of your customer.



5.1.4. CASH ON DELIVERY

When we deliver your goods to their intended destination, we collect the payment on your behalf with the methods for payment and schedules pre-arranged varying on the basis on the requirement of each case.

5.1.5. RETURN SERVICE

MYSHIPLEX also offers return services for its clients who sell their goods with return warranty as well as for customers who wish to ship their purchased items back either for refund or for repairing.

5.1.6. CASH COLLECT

We provide multiple options for collection of shipping charges; whether that be from the sending party, the recipient, or an entirely different third party.

5.1.7. CUSTOMS CLEARANCE

The custom clearance service of MYSHIPLEX provides fast clearance solutions along with handling services as well as non-standard import/export clearance.

5.1.8. INSURANCE COVERAGE

Besides the standard liability, MYSHIPLEX offers its valued customers insurance on all the shipments against physical damage, loss, or any form of harm due to any unforeseeable circumstances.



5.2. DOMESTIC EXPRESS DELIVERY/COURIER SERVICES

Benefit from MYSHIPEX's domestic delivery services covering citywide or countrywide delivery with punctuality and to the door delivery. Have your time-bound deliveries reach their destination on time with real-time online tracing of your goods.

5.2.0. SAME-DAY DOMESTIC

Same day express delivery promises fastest delivery on the same day of pick up.

5.2.1. NEXT-DAY DOMESTIC

For shipments that need to be picked or delivered the following business day.

5.2.2. DEFERRED DOMESTIC

If a consignment needs to be delivered at door within 3-5 days, MYSHIPEX deferred domestic delivery is the right solution.



6.0. BUSINESS SOLUTIONS:

You state your business needs to us and we will come up with a tailored solutions that are sure to meet them.

6.1.0. INTER BRANCH SOLUTIONS

From one branch to another, let us manage and deliver your parcels on a regular basis.

6.1.1. MASS MAIL SOLUTIONS

For shipments that need to be picked or delivered the following business day.

6.1.2. FINANCIAL SOLUTIONS

For secure distribution of sensitive financial documents, Credit cards, or others that require customer verification, we provide delivery solutions that ensure verifying identity of the recipient along with providing proof of delivery with signed documents delivered back to you.

6.2. VALUE ADDED SERVICES

6.2.0. CASH ON DELIVERY

Have your goods delivered to the doorstep of your customers and payment for the goods collected with our cash on delivery service. Upon the delivery of the goods, we collect the payment from your client on your behalf and have it delivered to you promptly.



6.2.1. DOCUMENT RETURN

In our document return service, we pick important documents to be signed from you, have them delivered to the door of the intended recipient, have the documents signed or filled for you and have them shipped back.

6.2.2. OUR ONLINE TRACKING SERVICES

Keeping up with the latest supply chain and delivery trends, we offer highly precise tracking services for each delivery or consignment. Enter the tracking number from the receipt on our website, www.myshipex.com. This will allow you to track your parcel in real time with an estimate for time and date of reception. All of this at economical rates and fast delivery of goods to allow businesses an opportunity to grow and have their operations developed internationally.



7.0. SHOP AND SHIP

Enjoy the perks of having a mailing address in countries like Turkey, China, and Dubai without having an office or residence there with Shop and Ship service. Have the benefit of having one of our forwarding addresses in the aforementioned countries to receive your personal and business packages as well as correspondences like bank statements, Internet orders, magazine subscriptions, gifts, and others. We'll forward your shipments to you at economical rates, without you having to undergo excessive trouble.



7.1. QUALITY

At MYSHIPEX, we place high value on maintaining and enhancing quality in every facet of the organization which includes improving processes, eliminating bottlenecks, and increasing efficiency of daily operations. For that, we have a quality management system designed and implemented to make sure consistency in our standards with regular evaluation to keep everything on par with the latest trends.

7.2. PEOPLE

A cornerstone of our business is investing in people with our utmost faith in them that prompts them to provide excellent service and meet the needs of the customers with regular innovation. Hence, we put in our best efforts to recruit best talent available while offering them opportunities to achieve and continuously nurturing their minds to innovate.

We have remarkable diversity at MYSHIPEX with people from all over the world working with us. People belonging to different cultures and background make the culture at MYSHIPEX rich and expands our horizon.

Our people are our greatest asset and help us flourish in the face of challenges. In return, we invest in our people and together we grow to reach new heights, excellence, and provide our customers the remarkable service they expect from us, every single time.





THANK YOU



myshipex.com