

# Arsitektur Interaksi Sistem Dengan Pengguna

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## 1. DIAGRAM ARSITEKTUR INTERAKSI

```
graph TB
    %% Users
    SA[Super Admin]
    PU[Pemilik UMKM]

    %% Frontend Layer
    SAP[Super Admin Panel]
    UP[User Panel]

    %% Authentication
    AUTH{Authentication}
    Supabase Auth

    %% API Gateway
    API[API Gateway]
    Next.js API Routes

    %% Core Services
    US[User Service]
    BS[Business Service]
    TS[Transaction Service]
    RS[RFM Analysis Service]
    CS[Content Service]
    NS[Notification Service]

    %% External Services
    AI[OpenAI API]
    EMAIL[Email Service]
    Resend
    WA[WhatsApp API]
    Fonnte

    %% Database
    DB[(PostgreSQL Supabase)]
    CACHE[(Cache In-Memory)]
    STORAGE[(File Storage Supabase)]

    %% Cron Jobs
    CRON[Cron Jobs]
    Vercel

    %% User Interactions
    SA -->|Login| AUTH
```

```

PU -->|Login| AUTH

AUTH -->|Authorized| SAP
AUTH -->|Authorized| UP

SAP -->|Manage| API
UP -->|Request| API

%% API to Services
API --> US
API --> BS
API --> TS
API --> RS
API --> CS
API --> NS

%% Service Dependencies
US --> DB
BS --> DB
TS --> DB
RS --> DB
RS --> CACHE
CS --> AI
CS --> CACHE
NS --> EMAIL
NS --> WA

%% Storage
TS --> STORAGE
BS --> STORAGE

%% Cron Jobs
CRON -->|Weekly Analysis| RS
CRON -->|Daily Reports| NS

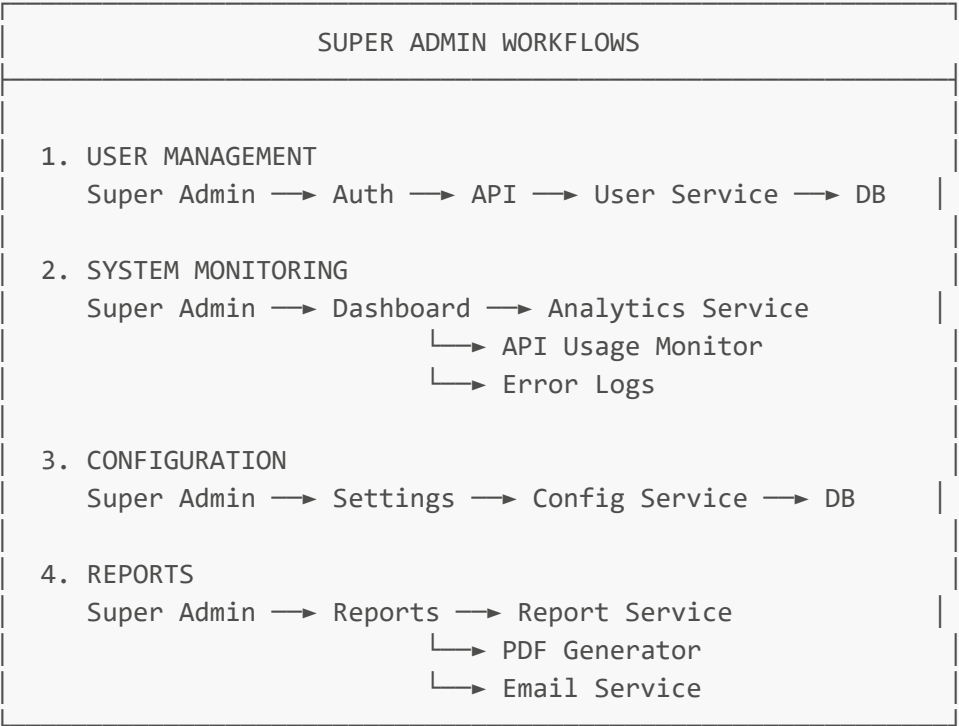
%% Styling
classDef user fill:#3498db,stroke:#2980b9,color:#fff
classDef frontend fill:#2ecc71,stroke:#27ae60,color:#fff
classDef service fill:#e74c3c,stroke:#c0392b,color:#fff
classDef external fill:#f39c12,stroke:#d68910,color:#fff
classDef database fill:#9b59b6,stroke:#8e44ad,color:#fff

class SA,PU user
class SAP,UP frontend
class US,BS,TS,RS,CS,NS service
class AI,EMAIL,WA external
class DB,CACHE,STORAGE database

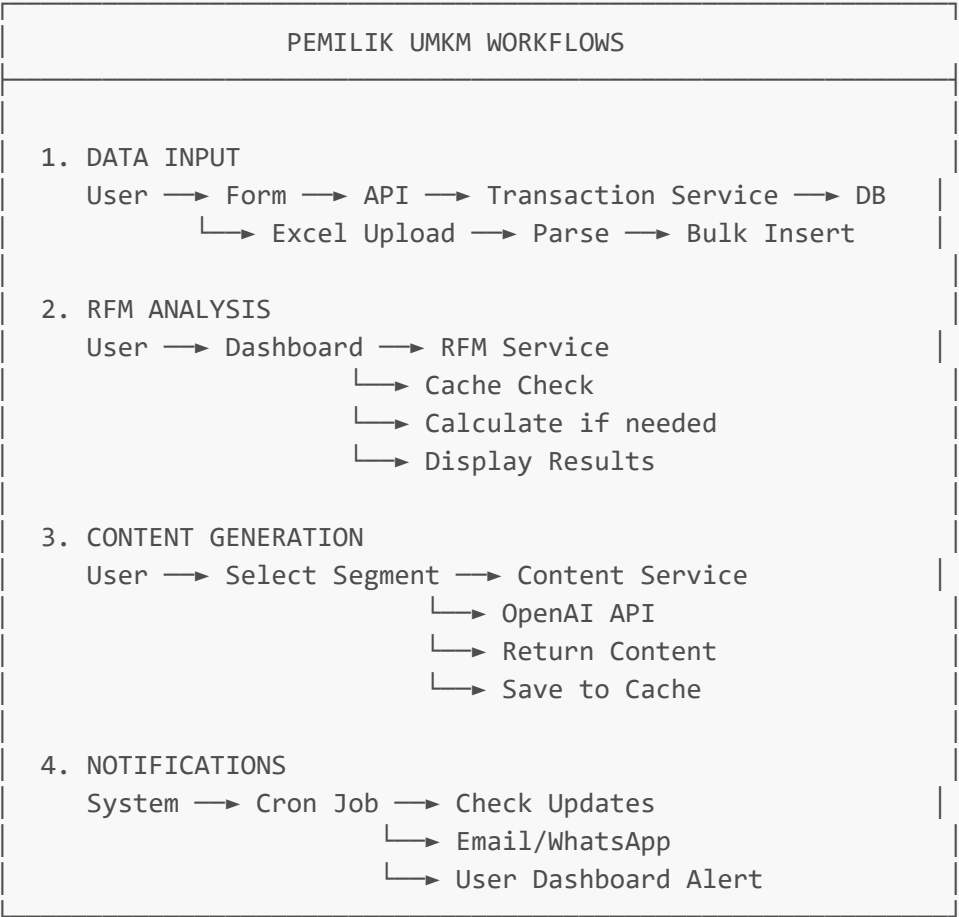
```

## 2. DETAIL INTERAKSI PER ROLE

### A. SUPER ADMIN INTERACTIONS



B. PEMILIK UMKM INTERACTIONS



### 3. API ENDPOINTS ARCHITECTURE

#### Authentication Endpoints

```
POST /api/auth/login // Login user
POST /api/auth/logout // Logout user
POST /api/auth/refresh // Refresh token
POST /api/auth/forgot // Forgot password
POST /api/auth/reset // Reset password
```

#### Super Admin Endpoints

```
// User Management
GET /api/admin/users // List all users
POST /api/admin/users // Create new user
PUT /api/admin/users/:id // Update user
DELETE /api/admin/users/:id // Delete user
POST /api/admin/users/:id/suspend // Suspend user

// System Management
GET /api/admin/analytics // System analytics
GET /api/admin/api-usage // API usage stats
GET /api/admin/logs // System logs
PUT /api/admin/settings // Update settings

// Reports
GET /api/admin/reports/platform // Platform report
GET /api/admin/reports/revenue // Revenue report
GET /api/admin/reports/usage // Usage report
```

#### Pemilik UMKM Endpoints

```
// Customer Management
GET /api/customers // List customers
POST /api/customers // Add customer
PUT /api/customers/:id // Update customer
DELETE /api/customers/:id // Delete customer
POST /api/customers/import // Import customers

// Transaction Management
GET /api/transactions // List transactions
POST /api/transactions // Add transaction
PUT /api/transactions/:id // Update transaction
DELETE /api/transactions/:id // Delete transaction
POST /api/transactions/import // Import transactions

// RFM Analysis
```

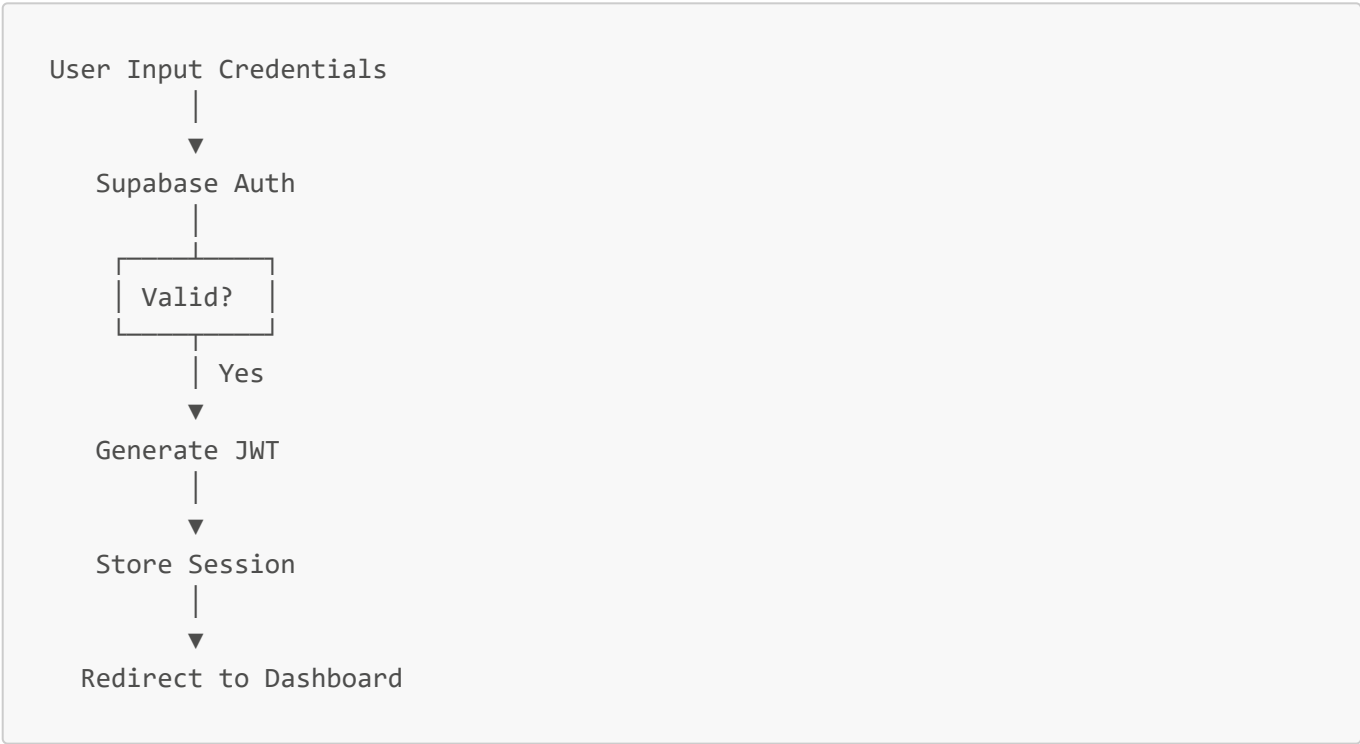
```
GET    /api/rfm/analysis      // Get RFM analysis
POST   /api/rfm/calculate    // Trigger calculation
GET    /api/rfm/segments     // Get segments detail

// Content Generation
POST   /api/content/generate  // Generate content
GET    /api/content/templates // Get saved templates
POST   /api/content/templates // Save template

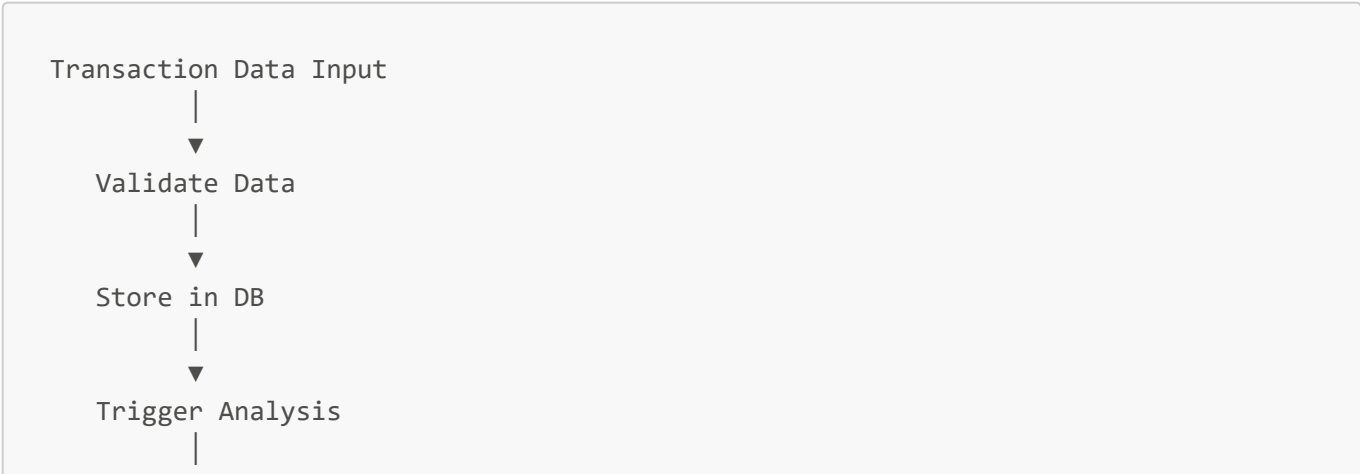
// Reports
GET    /api/reports/rfm      // RFM report
GET    /api/reports/customers // Customer report
GET    /api/reports/revenue  // Revenue report
```

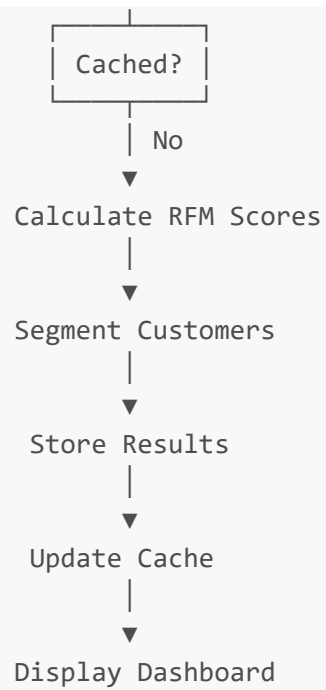
4. DATA FLOW ARCHITECTURE

A. Authentication Flow

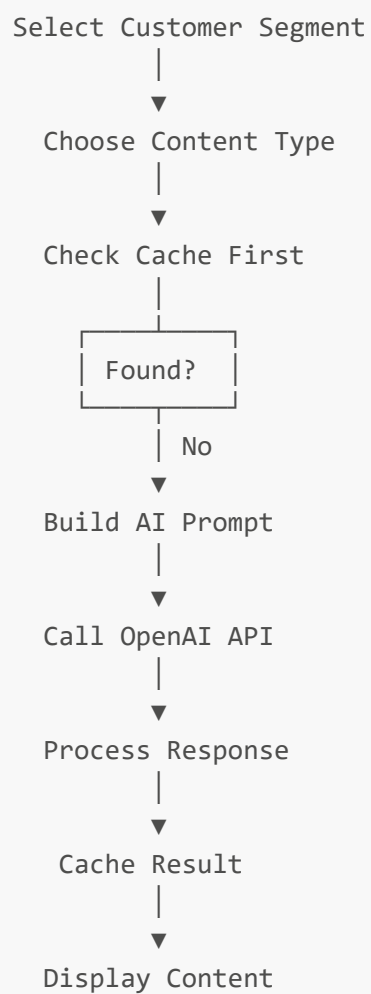


B. RFM Analysis Flow





### C. Content Generation Flow



## 5. SECURITY LAYERS

A. Authentication & Authorization

Security Layers

1. JWT Token Validation

2. Role-Based Access Control

3. Row Level Security (RLS)

4. API Rate Limiting

5. Input Validation (Zod)

6. CORS Configuration

7. SQL Injection Prevention

8. XSS Protection

B. Access Control Matrix

Feature	Super Admin	Pemilik UMKM
View All Users	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Manage Users	<input checked="" type="checkbox"/>	<input type="checkbox"/>
View All UMKM Data	<input checked="" type="checkbox"/>	<input type="checkbox"/>
View Own Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Manage Own Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
System Settings	<input checked="" type="checkbox"/>	<input type="checkbox"/>
API Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Generate Content	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
View System Logs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Export Reports	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> (Own only)

6. REAL-TIME INTERACTIONS

WebSocket Events (Future Enhancement)

```
// Real-time notifications
socket.on('rfm-analysis-complete', (data) => {
  // Update dashboard
})

socket.on('new-transaction', (data) => {
  // Update statistics
})
```

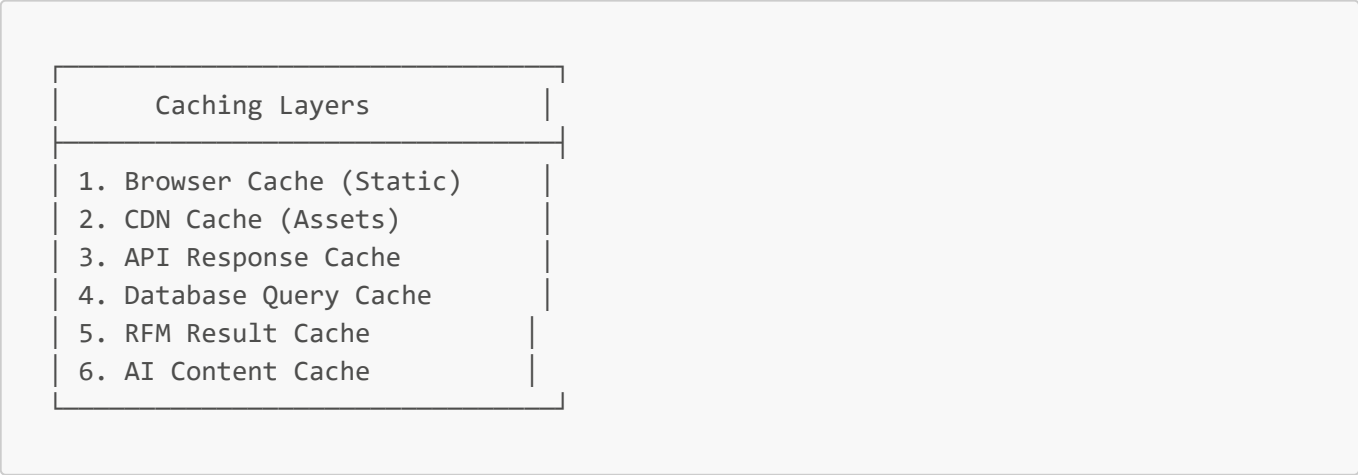
```
socket.on('api-limit-warning', (data) => {  
  // Show warning  
})
```

7. ERROR HANDLING FLOW



8. PERFORMANCE OPTIMIZATION

Caching Strategy



Load Distribution



- Static assets: Vercel CDN
- API requests: Load balanced
- Database queries: Connection pooling
- Background jobs: Queue system