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| Miguel Del carmen  2168 Fern Valley Dr. Alexander, AR 72002 · 501-786-5510  Iggydc35@gmail.com | www.linkedin.com/in/miguel-del-carmen-93559724a |

# Experience

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| Oct 2022 – presentVA work-study, military student success center, University of Arkansas at little rock  * Provided customer service to veterans and/or their dependents attending the school * Counseled veteran students on best practices for utilization of VA Education Benefits * Managed appointments and meetings for Military Student Success Center * Performed clerical and technical duties for the office  2016 – presentVolunteer techNICAL support  * Provided technical support for friends and families remotely or on-site * Actively self-educated and updated in IT-related fields |
| June 2015 – nov 2018artilleryman, U.S. Army – Schofield barracks, Hawaii  * Provided mentorship to new incoming soldiers * Safely and efficiently operated motor vehicles while towing artillery piece * Supervised safe loading and firing of artillery piece * Ensured the safety of the team while conducting field training * In charge of the safety and handling of artillery round charges * Performed clerical duties for Battalion Headquarters and barracks front desk |

# Education

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| Jan 2020 – presentBs in information science, University of Arkansas at little rock  * Dean’s List 2020, 2021 |
| 2013 - 2015Hall high school, Little Rock  * Attended Boys State Arkansas 2015 |

# Skills

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| * Leadership * Accountability * Decision making * Tech Savvy * Team Player/Teamwork * Attention to detail * Communication skills * Interpersonal skills * Mentoring * Heavy lifting * Adaptability/Flexibility * Integrity * Self-Management * Stress Tolerance * Learning * Multitasking | * Proficient in MS Word, Excel, PowerPoint, Visio * Web Design: HTML, CSS * Build, setup, upgrade, troubleshoot and fix desktop computers * Software installation, patch, and repair * AWS, Github, TeamViewer * SQL * Networking * Windows, Mac * Help Desk/ Customer Service * Languages: English, Tagalog |