Isaac Girard

Employment History

2007-2013

CTO

Intensecure Group / PC Doctectives

Early member of an agile team, played key role in growing the client base from 50 to 500 over 6 year period.

Optimized operations by designing, developing, and deploying custom CRM and ticket management system (TMS), built on Intuit QuickBase platform.

Optimized invoicing process by developing solution to integrate CRM/TMS with FreshBooks.

Played key role in planning and implementation of subscription-based maintenance offering, and related internal systems, to boost residential market revenue.

2007

Branding/Identity Designer
Freelance

Client aquisition, ideation, design, and production of original logo and brand collateral for specialized education.

2004-2006

Shop Manager
Planet Glass

Customer service, work scheduling, and design of marketing materials.

Contact Me

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Education

Startup Institute Boston

Academy of Art University

Computer Skills

Software:
- Sublime Text
- Photoshop
- Illustrator
- InDesign

Languages:
- HTML5/CSS3
- JavaScript (jQuery)
- Sass

Comfortable working in both Ruby and Django environments.