



Notification Number: 2017/278/UK

Remote gambling and software technical standards

Date received : 29/06/2017

End of Standstill : 02/10/2017

Message

Message 001

Communication from the Commission - TRIS/(2017) 01639

Directive (EU) 2015/1535

Notificación - Oznámení - Notifikation - Notifizierung - Teavitamine - Γνωστοποίηση - Notification - Notification - Notifica - Pieteikums - Pranešimas - Bejelentés - Notifika - Kennisgeving - Zawiadomienie - Notificação - Hlásenie-Obvestilo - Ilmoitus - Anmälan - Нотификация : 2017/0278/UK - Notificare.

No abre el plazo - Nezahtuje odklady - Fristerne indledes ikke - Kein Fristbeginn - Viivituste perioodi ei avata - Καμμία έναρξη προθεσμίας - Does not open the delays - N'ouvre pas de délais - Non fa decorrere la mora - Neietekmē atlikšanu - Atidėjimai nepradedami - Nem nyitja meg a késések - Ma' jiftaħ il-perijodi ta' dawmien - Geen termijnbegin - Nie otwiera opóźnień - Não inicia o prazo - Neotvorí oneskorenia - Ne uvaja zamud - Määräaika ei ala tästä - Inleder ingen frist - Не се предвижда период на прекъсване - Nu deschide perioadele de stagnare - Nu deschide perioadele de stagnare.

(MSG: 201701639.EN)

1. Structured Information Line

MSG 001 IND 2017 0278 UK EN 29-06-2017 UK NOTIF

2. Member State

UK

3. Department Responsible

Department for Business, Energy & Industrial Strategy
Europe Directorate
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London, SW1H 0ET

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3. Originating Department

Gambling Commission
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Birmingham
B2 4BP

4. Notification Number

2017/0278/UK - H10

5. Title

Remote gambling and software technical standards

6. Products Concerned

Remote Gambling Systems i.e. gambling services in which the customer participates via remote communication systems e.g. information society services (see section 4 of the Gambling Act 2005 for the definition of “remote communication”).

7. Notification Under Another Act

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8. Main Content

This notification relates to amendments to the Remote gambling and software technical standards (Remote technical standards) issued by the Gambling Commission in September 2007 under the Gambling Act 2005 (“the 2005 Act”). It is a condition of all remote gambling licences issued by the Gambling Commission that the licensee complies with the Remote technical standards issued under section 89 of the 2005 Act. The standards set out in detail the technical requirements relating to remote gambling systems and cover three broad areas:

- ‘Fair and open’ standards intended to ensure that remote gambling is conducted in a fair and open way;
- ‘Responsible gambling’ standards supporting the licensing objective of protecting vulnerable persons from being harmed or exploited by gambling; and
- ‘Security’ standards that support the fair and open objective and the objective of preventing gambling being a source of crime or disorder.

In particular, the new provisions require remote operators to:

- ensure consumers are able to directly access 3 months’ worth of account and gambling information, with a minimum period of 12 months available on request
- ensure account and gambling history provides easy to understand totals for a defined period (for example, the ability to be able to view transaction history for the previous two months)
- give consumers access to information about their net deposits (i.e. the running total of all deposits minus the sum of all withdrawals)
- allow consumers to set financial limits across their entire gambling account as well as individual games.

9. Brief Statement of Grounds

The standards are needed to ensure that remote gambling systems licensed by the Gambling Commission operate in accordance with the 2005 Gambling Act’s licensing objectives, i.e. to keep gambling crime-free, ensure gambling is fair and open and prevent harm from gambling. The standards ensure that the systems used to offer remote gambling ensure the gambling is conducted fairly in accordance with the rules of the bet or game, and that customers are given full information about the way in which the game is played, or the bet taken. The standards ensure that the customer is given appropriate means to track and limit their spend over



time. They are also needed to ensure that customers are not exposed to unnecessary security risks by choosing to participate in remote gambling. The changes mostly represent minor updates or clarifications to previously submitted standards. In some areas we have increased the minimum level of information provided to consumers to increase the transparency of gambling. The standards apply equally to all Commission licensed remote operators regardless of where they are based.

10. Reference Documents - Basic Texts

Basic Texts have been forwarded within the framework of a previous notification: 2007/0281/UK

11. Invocation of the Emergency Procedure

No

12. Grounds for the Emergency

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13. Confidentiality

No

14. Fiscal measures

No

15. Impact assessment

Impact assessment not available.

16. TBT and SPS aspects

TBT aspect

No - The draft has no significant impact on international trade

SPS aspect

No - The draft is not a sanitary or phytosanitary measure

European Commission

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