



Notification Number: 2010/561/UK

## Interim Advice Note (IAN xxx/yy) New HAIL telephone number – changes to signs at road works.

Date received : 13/08/2010

End of Standstill : 15/11/2010

### Message

Message 001

Communication from the Commission - SG(2010) D/52090

Directive 98/34/EC

Notificación - Oznámení - Notifikation - Notifizierung - Teavitamine - Γνωστοποίηση - Notification - Notification - Notifica - Pietiekums - Pranešimas - Bejelerentés - Notifika - Kennisgeving - Zawiadomienie - Notificação - Hlášenie-Obvestilo - Ilmoitus - Anmälan - Нотификация : 2010/0561/UK - Notificare.

No abre el plazo - Nezahtuje odklady - Fristerne indledes ikke - Kein Fristbeginn - Viivituste perioodi ei avata - Καμμία έναρξη προθεσμίας - Does not open the delays - N'ouvre pas de délais - Non fa decorrere la mora - Neietekmē atlikšanu - Atidėjimai nepradedami - Nem nyitja meg a késések - Ma' jiftaħ il-perijodi ta' dawmien - Geen termijnbegin - Nie otwiera opóźnień - Nao inicia o prazo - Neotvorí oneskorenia - Ne uvaja zamud - Määräaika ei ala tästä - Inleder ingen frist - Не се предвижда период на прекъсване - Nu deschide perioadele de stagnare - Nu deschide perioadele de stagnare.

(MSG: 201002090.EN)

#### 1. Structured Information Line

MSG 001 IND 2010 0561 UK EN 13-08-2010 UK NOTIF

#### 2. Member State

UK

#### 3. Department Responsible

Department for Business, Innovation and Skills  
Innovation & Enterprise Group  
1 Victoria Street, London, SW1H 0ET.

Email: 9834@bis.gsi.gov.uk.

#### 3. Originating Department

Highways Agency  
Research and Operational Guidance Division  
Woodlands



Manton Lane Industrial Estate  
Bedford MK41 7LW

**4. Notification Number**

2010/0561/UK - B00

**5. Title**

Interim Advice Note (IAN xxx/yy) New HAIL telephone number – changes to signs at road works.

**6. Products Concerned**

Traffic signs bearing the Highways Agency Information Line (HAIL) contact telephone number.

**7. Notification Under Another Act**

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**8. Main Content**

The Interim Advice Note promulgates the Highways Agency's requirement for all signs bearing the HAIL telephone number on the information signs at road works to be updated to the new (0300) number before the old (0845) number is disconnected.

All new signs must be fabricated with the new telephone number and conform to the latest relevant working drawing (TSRGD 7006.1).

The working drawing for TSRGD diagram 7006.1 has been attached as an annex to the Interim Advice Note.

**9. Brief Statement of Grounds**

The national policy on government telephone help lines is to migrate away from the current 0845 or 0870 numbers to new 0300 prefix numbers. To meet this requirement the Highways Agency is changing the HAIL (Highways Agency Information Line) telephone number to the new (0300) number.

**10. Reference Documents - Basic Texts**

No Basic Text exists

**11. Invocation of the Emergency Procedure**

No

**12. Grounds for the Emergency**

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**13. Confidentiality**

No



**14. Fiscal measures**

No

**15. Impact assessment**

Impact assessment not available.

**16. TBT and SPS aspects**

TBT aspect

No - The draft has no significant impact on international trade

SPS aspect

No - The draft is not a sanitary or phytosanitary measure

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European Commission

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