Notification Number: 2003/309/UK

# The Independent Committee for the Supervision of Standards of Telephone Information Services – Code of Practice 2003, ("the Code").

Date received : 21/08/2003

End of Standstill : 24/11/2003

Issue of comments by : Commission

### Message

Message 001

Communication from the Commission - SG(2003) D/51614

Directive 98/34/EC

Notifikation - Notifizierung - Γνωστοποίηση - Notification - Notificación - Notification - Notifica - Kennisgeving - Notificação - Ilmoitus - Anmälan : 2003/0309/UK.

Fristerne indledes ikke - Kein Fristbeginn - Καμμία έναρξη προθεσμίας - Does not open the delays - No abre el plazo - N'ouvre pas de délais - Non fa decorrere la mora - Geen termijnbegin - Nao inicia o prazo - Määräaika ei ala tästä - Inleder ingen frist.

(MSG: 200301614.EN)

#### 1. Structured Information Line

MSG 001 IND 2003 0309 UK EN 24-11-2003 21-08-2003 UK NOTIF 24-11-2003

#### 2. Member State

United Kingdom.

#### 3. Department Responsible

Department of Trade and Industry: Standards and Technical Regulations Directorate.

#### 3. Originating Department

Department of Trade and Industry: Business Relations.

4, 2003/0309/UK - SERV20

#### 5. Title

The Independent Committee for the Supervision of Standards of Telephone Information Services – Code of Practice 2003, ("the Code").

#### 6. Products Concerned

Premium rate services ("PRS").

#### 7. Notification Under Another Act

## 8. Main Content

The proposed Code would regulate the provision and contents of premium rate services (which are sometimes used for accessing info soc services), and where appropriate their marketing and promotion as permitted by the provisions of sections 120 to 124 of the Communications Act 2003. ("the Act").

The Code is aimed primarily at ensuring that consumers are aware of the cost and nature of any premium rate services which they call so that they can use the services with confidence.

In particular the Code requires PRS providers to ensure that there is clear information about pricing and about the originators of the services; specific arrangements for services directed towards children, and specific arrangements for certain services (notably chatlines, live services and those of an "adult" nature).

The Code has measures aimed at maintaining standards, for the investigation of complaints, and for the imposition of sanctions for breaches of the code (including independent appeal procedures for those to be subjected to sanctions).

The Code also includes measures relating to the administration and financing of the regulatory regime.

#### 9. Brief Statement of Grounds

The purpose of the regulatory regime founded on the proposed code (and the other legislative provisions) is to reduce the risk of consumers being taken advantage of by unscrupulous PRS providers, thereby jeopardising their access to electronic communications services; and maintaining consumers' confidence in the increasing use of electronic communications services (and confidence in information society services).

#### 10. Reference Documents - Basic Texts

a) Documents forwarded with the draft Code are those referred to in the draft Code, namely sections 120 to 124 of the Act (the complete Act may be viewed on Her Majesty's Stationery Office website:

http://www.legislation.hmso.gov.uk/acts/acts2003/20030021.htm) and a draft of the Conditions that might be set under section 120 of the Act.

It should be noted that the draft Conditions will not be made by the Regulator until after the standstill period relating to the proposed Code has elapsed. In the meanwhile, the regulatory regime for premium rate services which existed prior to 25 July 2003 has been rolled over by means of continuation notices issued in accordance with the Act. The draft Conditions may be modified by the Regulator (in the light of the consultation conducted) prior to the Conditions being set.

It should also be noted that the numbering of the sections of the Act have changed since the publication of the consultation document on the Conditions – what are referred to as sections 117 to 121 have become sections 120 to 124 in the Act as finally passed by Parliament.

Details of the function of the Independent Committee for the Supervision of Standards of Telephone Information Services ("ICSTIS") in regulating PRS may be found on the ICSTIS website - www.icstis.org.uk.

b)

c) There has been no previous notification of the draft Code, but the Act has been notified to the Commission in accordance with the Access Directive, Authorisation Directive, Framework Directive and Universal Service

Directive (Directives 2002/19/EC, 2002/20/EC, 2002/21/EC and 2002/22/EC respectively).
11. Invocation of the Emergency Procedure No.
12. Grounds for the Emergency
13. Confidentiality No.
14. Fiscal measures No.
15. Impact assessment Impact assessment not made specifically – an overarching impact assessment of the Communications Bill was published, and is available via the Communications Bill website: www.communicationsbill.gov.uk/regulatory_impact_assessments.htm. The draft Code imposes no significant new burdens over and above those which have been in existence during the current arrangements (which date back to 1986).
16. TBT and SPS aspects Not notifiable in the TBT or SPS frameworks
David O'Sullivan General Secretary European Commission
sent to :
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Bundesministerium für Wirtschaft und Arbeit - Abteilung C2/1 Frau MARKL Iris
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# EUROPEAN COMMISSION GROWTH DIRECTORATE-GENERAL

Single Market for goods Prevention of Technical Barriers

Saadettin DOGAN