Angel Thomas | Admin

Name: Angel Thomas

Gender: Females

Age: 34

Income: 12 lakhs pa

Location: Bangalore, India

Educational Background: BA

Career Background: Angel is a NGO worker based in Bangalore, India. She works for a NGO that helps blind people to achieve their dreams. While doing so she also works as a admin for a website that streams blind cricket matches.

Pain Points:

- A website which is difficult to use.
- A website which takes time to load and update and display data.
- A website which displays wrong information.

Goals:

- A website which is easy to access and edit information into.
- A website which displays the entered information correctly and in time.
- A website which satisfies the user needs by displaying the information in correct format.
- A website that does not allow unauthorised users to change or delete any data.

I would like to use this product because:

- It is easy to use and would help me update the details of matches, players and teams without much difficulty.
- The information entered is displayed precisely and without any error.
- The information entered is made available to the user without much delay.
- It differentiates between normal and admin users which leads to the data being safe-guarded.