Improving IoT Data Quality in Mobile Crowd Sensing: A Cross Validation Approach

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Abstract-Data quality, or sometimes referred to as data 2 credibility, is a critical issue in mobile crowd sensing (MCS) 3 and more generally Internet of Things (IoT). While candidate 4 solutions, such as incentive mechanisms and data mining have 5 been well explored in the literature, the power of crowds has 6 been largely overlooked or under-exploited. In this paper, we 7 propose a cross validation approach which seeks a validating 8 crowd to ratify the contributing crowd in terms of the sensor 9 data contributed by the latter, and uses the validation result to 10 reshape data into a more credible posterior belief of the ground 11 truth. This approach consists of a framework and a mechanism, 12 where the framework outlines a four-step procedure and the 13 mechanism implements it with specific technical components, 14 including a weighted random oversampling (WRoS) technique 15 and a privacy-aware trust-oriented probabilistic push (PATOP²) 16 algorithm. Unlike most prior work, our proposed approach 17 augments rather than redesigning existing MCS systems, and 18 requires minimal effort from the crowd, making it conducive to 19 practical adoption. We evaluate our proposed mechanism using 20 a real-world MCS IoT dataset and demonstrate remarkable (up 21 to 475%) improvement of data quality. In particular, it offers 22 a unified solution to reconciling two disparate needs: reinforc-23 ing obscure (weakly recognizable) ground truths and discovering 24 hidden (unrecognized) ground truths.

Index Terms—Chance-constrained programming, crowdsourc ing, data quality, exploration-exploitation tradeoff, Internet of
 Things (IoT), Kullback-Leibler divergence, privacy, trust.

I. INTRODUCTION

OBILE crowdsensing (MCS) is a key enabler of the Internet of Things (IoT) by connecting physical objects

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or "things" to the cyberspace via the medium of "humansas-sensors." By leveraging personal sensing devices, such as smartphones, wearables, car-borne, and soon drone-borne sensors, MCS significantly accelerates the permeation of IoT as compared to the alternative of dedicated sensor deployment by governments and businesses.

However, the issue of *data quality*, or sometimes referred to as *data credibility*, presents a fundamental challenge to 38 MCS and IoT in general. The challenge arises from the fact that the data sources—the *contributing crowd* who own the IoT devices—are barely controllable, unevenly skilled, and hardly accountable. In the literature, a wide variety of candidate solutions have been proposed, taking approaches, such as incentive mechanism design [1]–[7], quality and trust assessment [8]–[12], truth finding [13]–[15], and so on. What is in common is that these approaches all introduce some *exogenous* forces or tools while having overlooked the "power of crowds" per se [16], which could otherwise be exploited to a fuller extent.

In this paper, we propose a cross validation (CV) approach to address the data quality issue from a perspective different than prior work. This approach seeks a *validating crowd* to ratify the *contributing crowd* in terms of the sensor data contributed by the latter, and uses the validation result to reshape data into a more credible posterior belief of the ground truth. It comprises a CV framework and a CV mechanism, where the framework outlines a four-step procedure with objectives and requirements, and the mechanism fulfills the framework with specific and concrete technical components. In particular, the mechanism uses a weighted random oversampling (WRoS) technique to enable truth discovery, and a privacy-aware trust-oriented probabilistic push (PATOP²) algorithm that we propose based on the exploration-exploitation principle [17] and stochastic optimization.

One key motivation of our CV approach is to leverage the "side information" possessed by people, which includes (diversely) people's domain knowledge, professional expertise, news learned from their social networks or public media, and so forth. This opens a much broader and powerful channel for acquiring information besides directly sensing the physical phenomenon or targets, thereby offering a more comprehensive perspective for improving IoT data quality.

Our CV leads to two key consequences. First, it relaxes 73 the *spatio-temporal constraints* of direct and physical sensing, 74 which requires IoT devices to be at specific locations within 75 specific time windows and hence is rather restrictive. Second, 76

relieves the necessary burden of consuming sensing-related 78 resources (especially energy) which can be substantial, and is 79 less prone to privacy leakage via sensing devices.

This paper makes the following contributions.

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- We introduce a CV approach which offers a new perspective to improve IoT data quality by exploiting the power of crowds to a fuller extent.
- We present a framework that outlines the general procedure and requirements of performing CV, and design a mechanism that substantiates the procedure and fulfills the requirements. In particular, using a WRoS technique and a PATOP² algorithm that we propose, the mechanism not only fulfills, with guaranteed success rate, the "hard" constraints imposed by the time-sensitivity of IoT applications, but also satisfies "soft" constraints on the trustworthiness of validation which concerns competency, honesty, and bias.
- Our proposed approach is conducive to practical adoption: a) unlike most prior work, it does not lead to redesigning existing MCS/IoT systems (which otherwise jeopardizes prior investments), but rather augments such systems with a lightweight plug-in; b) it requires minimal effort from the validating crowd and zero user intervention when executing the mechanism, and is simple to implement; c) it does not assume any distribution of the underlying sensing phenomenon as in Bayesian approaches, nor make any assumption on strict human rationality as in game-theoretical studies; and d) it is robust to common security threats such as collusion and Sybil attacks.
- Using a real-world IoT dataset, we demonstrate that the proposed CV mechanism leads to remarkable (up to 475%) improvement of data quality, which we quantify using both belief contrasts and the Kullback-Leibler divergence. In particular, our proposal offers a unified solution to reconciling two disparate needs: a) reinforcing obscure (weakly recognizable) ground truth and b) discovering hidden (unrecognized) ground truths.

II. RELATED WORK

Data quality as a crucial issue in MCS and IoT in general, 116 117 has attracted a large body of research work that tackles it from 118 different angles.

119 A. Incentive Mechanisms

This line of research designs incentive mechanisms in order 121 to influence worker behaviors so that workers will produce 122 high-quality data. Typical incentive mechanisms include auc-123 tions [2], [3], lotteries [6], trust and reputation systems [18], bargaining games [19], contracts [20], and market mecha-125 nisms [21]. For example, Jin et al. proposed Thanos [2] 126 that incorporates quality of information (QoI) into an incen-127 tive mechanism based on reverse combinatorial auctions to 128 achieve near-optimal social welfare. A simple endorsement Web (SEW) [18] connects workers into a socioeconomic 130 network using a trust-based relationship, using both social

and economic incentives to encourage high-quality contribu- 131 tions. Theseus [22] is a payment mechanism that improves 132 data quality by counteracting workers' strategic behavior of 133 reducing sensing effort, so that the aggregated results cal- 134 culated by truth discovery algorithms are more accurate. 135 Kamar and Horvitz [7] used a consensus prediction rule to 136 induce truthful reporting by comparing each worker's report 137 against the consensus of the other workers' reports to calcu-138 late the payment for that worker. However, consensus-based 139 methods have inherent bias and [7] only applies to single-truth 140 applications. On the other hand, Bayesian truth serum [4], [5] 141 removes the bias by using a scoring method, and can apply 142 to multitruth applications with subjective answers. However, 143 it requires each worker to explicitly predict the distribution of 144 all the other workers' reports, which restricts its practicality. 145 For a survey on incentive mechanisms, the reader may refer 146 to [1].

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B. Quality Assessment

Unlike incentives, this line of work takes the contributed 149 data as given, and focuses on evaluating the quality of 150 data or the trustworthiness of workers so as to make 151 informed decisions such as which data or workers to trust. 152 Kantarci et al. [8] assessed the trustworthiness of both workers 153 and their contributed data by combining centralized reputation 154 value with individual vote-based collaborative reputation val- 155 ues. Wu et al. [9] proposed an EndorTrust system that not 156 only assesses but also predicts the trustworthiness of work- 157 ers without requiring prior contributions from them. This is 158 achieved by using a trust-based worker relationship together 159 with the machine learning technique of collaborative filtering. 160 Huang et al. [11] used the Gompertz function to calculate 161 device reputation scores as a reflection of the trustworthiness 162 of data contributed by that device. Amintoosi and Kanhere [12] 163 proposed a trust framework that uses fuzzy logic to combine 164 two quantities to obtain a final quality assessment of each con- 165 tribution. One is the quality estimate of the sensor readings 166 contributed by each worker, and the other is the trust score of 167 each worker which is calculated using their social attributes. 168

C. Truth Finding

Like quality assessment, this thread of research also takes 170 the indigenous data as given, but it focuses on finding the 171 real truth from the large amount of noisy data, typically 172 using data mining techniques. For example, Wang et al. [13] 173 uses the expectation-maximization algorithm to obtain the 174 maximum likelihood estimate of the probability that a MCS 175 measurement is true, where the measurement must be binary. 176 Davami and Sukthankar [14] aimed to predict the true 1777 occupancy of parking lots based on crowdsourced data, by 178 combining multiple trust-based data fusion techniques using 179 AdaBoost. Gisdakis et al. [15] proposed a framework called 180 SHIELD to perform outlier detection, which is essentially the 181 opposite of truth finding. It combines Dempster-Shafter theory 182 and data mining to achieve desirable accuracy in the pres- 183 ence of a significant portion of outliers. However, the used 184 complex machine learning model requires a large amount of 185

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186 training data as well as cumbersome private key configuration 187 and operation.

188 D. Our Approach

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Our proposed approach does not belong to any of the above 190 categories. Instead, on top of the original crowdsensing, it 191 introduces another layer of crowdsourcing which exploits the 192 power of crowds [16] to a fuller extent. This approach does 193 not have to replace or preclude existing solutions, but rather allows them to achieve better result by reshaping the original 195 (possibly obscure or misleading) data into a more trustworthy 196 representation of the reality, before applying existing methods. 197 Meanwhile, it can also work as a standalone solution without 198 relying on exist methods.

Regarding applicability and assumptions, unlike most work 200 such as [7], [13], and [14] our approach applies to sensor measurements regardless of whether they are binary or multivalued, discrete or continuous, and whether there are a single 203 or multiple ground truth(s). Moreover, it does not assume the 204 distribution of underlying sensing phenomena, nor any com-205 mon prior held by crowdworkers like in Bayesian approaches, 206 nor strict human rationality as in game-theoretical studies 207 (e.g., [4] and [5]).

Our approach is also different from peer rating as used by 208 209 some online Q&A and product review platforms. This will 210 become evident in Section III (step 1).

A preliminary version of this work appeared at [23].

III. CROSS VALIDATION FRAMEWORK

This framework describes a four-step procedure for per-213 214 forming CV.

215 A. Step 1: Data Presentation and Form of Verification

The objective of this step is to determine a proper form for 217 presenting the original sensor data to the validating crowd, and 218 a proper form of verification to be performed by the crowd. The following requirements need to be satisfied. 219

- Due to the nature of crowdsourcing, both data presentation and verification forms must to be easy to comprehend and handle by the validating crowd.
- The forms should *enable* timely verification due to the time-sensitivity of MCS and many other IoT applications, where the value of sensor data decays over time.

It is instrumental to look at a few candidate solutions for 227 a more concrete understanding. One solution is to publish the 228 dataset in the raw (e.g., text or tabulated) form or a sum-229 marized (e.g., graphic) version at a public venue such as website, and request visitors to assess in a certain way 231 (e.g., write a review or vote a poll). This is most com-232 mon and has been adopted by many review platforms (e.g., 233 Amazon, TripAdvisor, Yelp, and Glassdoor) and online Q&A 234 forums (e.g., Stackoverflow and Quora). However, such an 235 opportunistic and ad hoc method is not compatible with the 236 time-sensitivity of MCS/IoT, and its open nature also hinders 237 quality control.

A variation is to present the same form of data to a dedicated 239 group of "elite users" who may be able to provide timely and qualified validation. However, the sheer size of a dataset 240 would still be overwhelming to each validator, letting alone 241 how difficult and costly the recruitment of elite users would be. 242 In addition, this and the previous methods are both prone to a 243 range-bias problem: when facing a set of data for evaluation, 244 people tend to favor majority values, or prefer intermediate 245 over boundary values.

Another remedy is to partition the original dataset into 247 smaller subsets for validators to evaluate one subset each, and 248 then aggregate the evaluation results into an overall assess- 249 ment of the original dataset. For each validator who is given 250 a subset, she may be asked to: 1) assign a proper score to 251 each value; 2) rank all the values; or 3) pick the "best" 252 value. For this method, first note that option: 1) is a gen- 253 eralized (and hence harder) version of 2) and 3). Second, 254 aggregating the evaluation results for 2) or 3) is in fact the 255 classic preference aggregation problem in social choice the- 256 ory [24]. Unfortunately, although decades of research has 257 achieved promising accomplishments such as Borda count and 258 Condorcet winner, this problem still remains largely open. For 259 example, finding a Kemeny optimal ranking over m complete 260 ranked lists of n candidates is NP-hard [25], and in our case, 261 it is even harder because we need to aggregate incomplete 262 ranked lists (over subsets). Moreover, there is no immediate 263 answer to how to partition a dataset so that the subsets can 264 properly represent the original dataset. Finally, the range-bias 265 issue still exists, albeit milder.

B. Step 2: Quest for Validation

The objective of this step is to recruit a validating crowd 268 and solicit for their assessment on the sensor data (presented 269 in a form determined by step 1).

Implementing this step needs to address the following issues 271 tactically.

- How to *perform* timely verification, i.e., quickly recruit 273 a validating crowd and obtain a sufficient number of 274 validation results, to satisfy the time-sensitivity?
- How to ensure good quality of the validation results? The 276 "quality" can have comprehensive semantics as to cover 277 competency, honesty, bias, etc.
- How to handle privacy and security aspects given that 279 interacting with people is susceptible to these concerns? 280

C. Step 3: Consolidation

Given the validation results acquired in step 2, and the orig- 282 inal IoT sensor data, this step is to consolidate these two 283 heterogeneous datasets to obtain a better representation of real- 284 ity, for example a more credible posterior belief of the ground 285

This is analogous to the preference aggregation problem 287 discussed in step 1. But due to the NP-hardness, one needs to 288 devise a feasible solution.

D. Step 4: Compensation

Essentially, the proposed CV approach overlays an addi- 291 tional layer of crowdsourcing over the original crowdsensing. 292

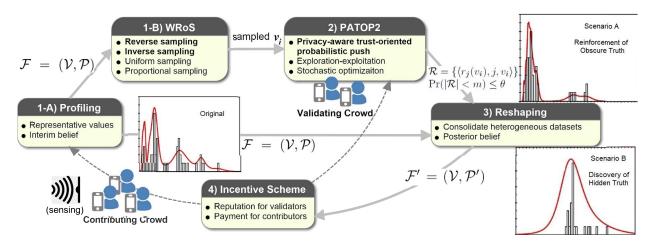


Fig. 1. Overview of our proposed CV mechanism. The input is the original crowdsensed data which will first be profiled as \mathcal{F} , depicted by the plot "original." The output is an improved profile \mathcal{F}' illustrated by the plot "Scenario A" or "Scenario B": the former reinforces the ground truth when obscure (albeit weakly recognizable) in original, and the latter scavenges the ground truth when unidentifiable in original due to being hidden by noise. Our mechanism works for both scenarios without being told which it is in.

Therefore, incentives as a crucial element in crowdsourcing [26] need to be handled, and this last step is meant to close this loop.

However, besides addressing this issue for the validating crowd, note that the original contributing crowd is also affected. This is because the final outcome of MCS as obtained which means that we would have a better estimate of the qualty of contributed data after CV. Therefore, a re-evaluation of the contributing crowd is also necessary.

IV. CROSS VALIDATION MECHANISM

In this section, we design a CV mechanism that implements the framework outlined above, and fulfills the requirements the framework stipulates. An overview of this mechanism is given in Fig. 1.

308 A. Profiling (Step 1-A)

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As explained in Section III-A, a massive crowdsensed dataset would be overwhelming to validators. Therefore, we first create a profile that can concisely represent the original dataset without loss of critical information. Then in Section IV-B, we apply a special sampling technique to this profile to extract values to present to validators.

The said profile, denoted by $\mathcal{F}=(\mathcal{V},\mathcal{P})$, consists of a set \mathcal{V} of representative values and a probability distribution of those values. To create this profile, the IoT cloud (or server) which stores the crowdsensed dataset \mathcal{O} first creates a histogram of \mathcal{O} with an appropriate resolution (bin width) determined by the specific application. For instance, a traffic monitoring application may use a bin width of 3 mph while a noise mapping application may find 5 dB suitable. Let us index these bins by $i=1,2,\ldots,n$.

Next, the cloud designates for each bin i a representative value v_i , which can be the mean or median of the bin, or any other quantile when the resolution is sufficiently high. Thus, we obtain the representative value set $\mathcal{V} = \{v_i | i = 1, 2, ..., n\}$.

Finally, the cloud computes a probability measure $p_i = {}_{328}$ $\kappa_i / \sum_{j=1}^n \kappa_j$ for all i, where κ_i is the volume of, or the number of data points in, bin i. Hence, we obtain the probability distribution $\mathcal{P} = \{p_i | i=1,2,\ldots,n\}$.

Sometimes we also refer to \mathcal{P} as the *interim belief* to differentiate from *prior belief* which is a presumed distribution 333 before observing the sensed data. Correspondingly, we refer to the final, consolidated distribution as the *posterior belief*. 335

B. Sampling (Step 1-B)

Given the profile $\mathcal{F}=(\mathcal{V},\mathcal{P})$, we need to determine 337 how to present it to validators. Based on our deliberation in 338 Section III, we eventually take up a minimalist design: pick 339 a single representative value from \mathcal{V} , show it to a validator 340 and ask her to give a single rating, by choosing one out of 341 a few options such as {"Agree," "Disagree"}. This method 342 requires little effort from a validator and circumvents NP- 343 hardness when consolidating results. It also facilitates quality 344 and time control as will be elaborated in Section IV-D.

This section deals with how to pick representative values 346 from \mathcal{V} , for which we use a WRoS technique. This technique 347 samples \mathcal{V} with replacement using a weights vector $S = \{s_i | i = 348 \ 1, 2, \ldots, n\}$ such that each $v_i \in \mathcal{V}$ is sampled with a probability 349 proportional to its weight s_i . The sample size m will be much 350 larger than the population size $n = |\mathcal{V}|$, hence "oversampling." 351

The reason for using WRoS is that it gives an MCS/IoT system flexibility to configure *S* to meet different needs. For example, we are particularly interested in discovering *hidden* truth or "scavenging outliers." That is, conventional statistical methods generally ignore minority events or classify them as outliers, but this is risky as data is often insufficient for us to draw such conclusions with confidence. Furthermore, even a large number of observations can sometimes be fallacious, for example due to sensor drift or miscalibration [27], environmental causes (e.g., urban canyon and tunnel shadowing), or large-scale security breach [28]–[30].

Therefore, minority events should not be "conveniently" 363 ignored and they could have contained the ground truth. In 364

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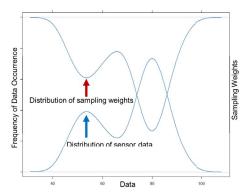


Fig. 2. WRoS allows for prioritizing over majority and minority events to meet different needs.

365 this regard, WRoS allows us to make a discovery, by assign-366 ing higher priority to minority events so as to expose them to 367 more validation opportunities. Specifically, we use two weight configurations as follows.

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- Reverse Sampling $(s_i = d p_i)$: where d is a constant that ensures $s_i \ge 0$. It is tempting to choose d = 1 since it seems to be most natural. However, a closer look reveals that it will blunt the multiplicative difference between s_i 's for small p_i 's. For example, $p_i = 0.2$ is twice of $p_i = 0.1$ but the corresponding $s_i = 0.8$ is close to $s_i = 0.9$ as sampling weights. Hence, the best reverse-weight vector S is one that "mirrors" \mathcal{P} with respect to its "waistline" $(\min \mathcal{P} + \max \mathcal{P})/2$, which translates to $d = \min \mathcal{P} +$ $\max \mathcal{P}$. This configuration is illustrated in Fig. 2.
- Inverse Sampling $(s_i = 1/p_i)$: This results in a greater differentiation between majority and minority events. Events of $p_i = 0$ ($\kappa_i = 0$) are excluded.

In addition, we also include the following two configura-382 ons for comparison.

- Uniform Sampling $(s_i = 1)$: Hence, all the v_i will be validated equally likely.
- Proportional Sampling $(s_i = p_i)$: Under this setting, more frequently appeared values will be validated more times.

Quest for Validation: Stochastic Optimization (Step 2-A)

Recall that step 2 deals with the most critical problem: 390 391 recruiting a validating crowd and soliciting for assessments 392 (ratings).

Definition 1 (Problem Statement): The objective is to col-393 $_{394}$ lect no less than m effective ratings below a shortfall proba-395 bility θ by a deadline T_0 . Here, m is a number typically much 396 larger than $n = |\mathcal{V}|$, an effective rating is one that is either 397 positive or negative but not neutral, and shortfall means less 398 than m (i.e., not successful).

On top of these quantitative (hard) requirements, it is also 400 desirable to have the following qualitative (soft) properties.

- Competency: Each effective rating should come from a competent validator, i.e., one who possesses the relevant information or domain knowledge.
- Honesty: A validator's rating should truly reflect her opinion.

• Bias: While humans are inevitably biased in general, such 406 effect should be curbed as much as possible.

In a word, we aim to only collect *trustworthy* ratings.

To obtain an analytical solution to the above problem (with 409 the hard constraints), suppose we had access to the conditional 410 probability of obtaining an effective rating from an arbitrary 411 validator who has been recruited. Denote this probability by 412 ξ which we assume to be a random variable rather than a 413 constant in order to capture the heterogeneity among workers. 414 Then, we transform the above problem into one that aims to 415 find the minimum number of workers, y, to be recruited such 416 that the shortfall probability of obtaining m effective ratings 417 is no greater than θ . Formally

$$\min_{\substack{0 \leq y \leq |\Psi| \\ \text{s.t.}}} y$$
s.t. $\Pr(\xi y < m) \leq \theta$

where Ψ is the set of all the workers available for recruiting 420 (e.g., all the users registered on a crowdsourcing platform such 421 as Amazon Mechanical Turk [31]).

Problem (1) is a stochastic optimization problem because 423 the constraint contains a random variable, ξ . We solve it using 424 chance constrained programming (CCP) [32].

First, we rewrite the constraint of (1) as

$$F_{\xi}\left(\frac{m}{y}\right) \le \theta \tag{2}$$

where $F_{\xi}(\cdot)$ is the cumulative distribution function (c.d.f.) of 428 ξ . Next, we introduce the quantile function of ξ , which is 429 defined as 430

$$Q_{\xi}(\theta) = \inf\{x \in \mathbb{R} : F_{\xi}(x) \ge \theta\}. \tag{3}$$

Since $F_{\xi}(\cdot)$ is a monotone increasing function, it follows that $m/y \leq Q_{\xi}(\theta)$, i.e., the solution is given by

$$y^* = \frac{m}{Q_{\mathcal{E}}(\theta)}.\tag{4}$$

To have an explicit form of (4), consider two common cases. 435 If ξ follows a Beta distribution parameterized by α and β , 436 i.e., $\xi \sim \mathcal{B}e(\alpha, \beta)$, then its c.d.f. is the regularized incomplete 437 Beta function, i.e., $F_{\xi}(x) = I_{\chi}(\alpha, \beta)$. In this case, the optimal 438 solution to (1) is

$$y_{\text{beta}}^* = \frac{m}{I_{\theta}^{-1}(\alpha, \beta)} \tag{5}$$

where $I_{\theta}^{-1}(\alpha, \beta)$ is the inverse of the regularized incomplete 441 Beta function and can be computed by tools such as MATLAB 442 using the betaincinv function, or Mathematica using the 443 InverseBetaRegularized function. For example, Fig. 3 444 plots $I_{\theta}^{-1}(\alpha, \beta)$ versus θ (x-axis) for $(\alpha = 2, \beta = 8)$ and 445 $(\alpha = 8, \beta = 2)$, respectively.

If ξ follows a Gaussian distribution as $\xi \sim \mathcal{N}(\bar{\xi}, \sigma^2)$ where 447 $\in (0,1)$, then since $(\xi - \bar{\xi})/\sigma \sim \mathcal{N}(0,1)$, a similar derivation as from (2) to (4) yields $([m/y] - \bar{\xi})/\sigma \leq \Phi^{-1}(\theta)$, or 449 equivalently $y \ge m/(\sigma\Phi^{-1}(\theta) + \bar{\xi})$. Here, $\Phi^{-1}(\cdot)$ is the probit function which is the quantile function for standard normal 451

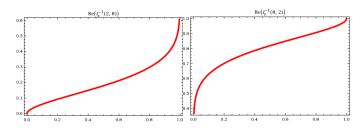


Fig. 3. Left: $I_{\theta}^{-1}(\alpha = 2, \beta = 8)$. Right: $I_{\theta}^{-1}(\alpha = 8, \beta = 2)$.

452 distribution. Hence, the optimal solution to problem (1) is 453 given by

$$y_{\text{gauss}}^* = \frac{m}{\sigma \Phi^{-1}(\theta) + \bar{\xi}}.$$
 (6)

⁴⁵⁵ The probit function $Φ^{-1}(θ)$ can be computed using Z-⁴⁵⁶ table [33]. For example, $Φ^{-1}(0.05) = -1.65$, $Φ^{-1}(0.1) =$ ⁴⁵⁷ -1.28.

While having an analytical solution is desirable, the assumption of having precise knowledge of the distribution of ξ (i.e., type and associated parameters α , β , or $\bar{\xi}$, σ) limits practicality. Therefore, in the next section, we provide a more practical solution to the problem in Definition 1. In addition, it also satisfies the three soft constraints.

464 D. Quest for Validation: Heuristic Solution (Step 2-B)

This heuristic takes an *exploration-exploitation* approach² to predict and also leverage the conditional probability ξ . During the exploration phase, it "probes" a crowd and uses regression analysis to predict ξ by learning from the interaction with the probed crowd. During the exploitation phase, it launches another, more targeted, round of interaction with crowd based on the predicted ξ and other exploration results. Both of the interaction processes employ a "push" model (as opposed to the "pull" model used by most websites), which proactively approaches a tactically selected group of workers to seek their validation (i.e., ratings). The entire procedure is formulated as a PATOP² algorithm (see Algorithm 1 for pseudo code), and is elaborated below.

 478 1) Exploration: Crowd behaviors are highly dynamic and 479 uncertain when it comes to reacting to unsolicited requests. 480 One may dismiss (decline) a request or may fail to notice it, and if she does respond, the response may be delayed arbitrarily and may not be an effective rating. Furthermore, we need to collect at least m effective ratings by a certain deadline T_0 , without abusing the crowd by simply bombarding the entire or an arbitrarily large crowd with the requests.

To overcome this challenge, we use an exploration phase to learn the crowd behaviors online, in order to reduce the uncertainty. Unlike most exploratory online algorithms, where an initial set of data has to be sacrificed to establish a reference for comparison and cannot be utilized, our exploration process

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Algorithm 1: PATOP<sup>2</sup>
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Input: All crowdworkers \mathcal{U}, contributors \mathcal{C}, profile
              \mathcal{F} = (\mathcal{V}, \mathcal{P}), target m, deadline T_0
    Output: Effective ratings
                \mathcal{R} = \{ \langle r_i(v_i), j, v_i \rangle | r_j(v_i) \neq 0, j \in \mathcal{U}, v_i \in \mathcal{V} \}
    // Initialization:
 1 \ t \leftarrow 0, \Psi \leftarrow \mathcal{U} \backslash \mathcal{C}, \mathcal{R} \leftarrow \emptyset, \mathcal{D} \leftarrow \emptyset
    // Exploration:
2 Select a set \mathcal{M}_1 of m workers from \Psi using Eq. (10)
 3 for each j \in \mathcal{M}_1 do
         Sample one v_i \in \mathcal{V} using a predetermined WRoS
         method (Section IV-B)
         Wrap v_i in a rating task and push it to worker j to
5
         seek rating r_i(v_i)
 6 while t \leq T_0/2 do
         // collect effective ratings:
         \mathcal{R} \leftarrow \mathcal{R} \cup \{\langle r_i(v_i), j, v_i \rangle | r_i(v_i) \neq 0\}
         // construct regression dataset:
         if t \mod \tau = 0 then
             \mathcal{D} \leftarrow \mathcal{D} \cup \{\langle t, |\mathcal{R}| \rangle\}
11 m_Y(T_0/2) \leftarrow |\mathcal{R}| // no. of effective ratings
          at t = T_0/2
12 Predict m_Y(t=T_0) to be \hat{m}_Y(t=T_0) using function
   \hat{m}_Y(t), which is the estimate of the target function m_Y(t)
   and is obtained via regression over \mathcal{D}
    // Exploitation:
13 \Psi \leftarrow \Psi \setminus \mathcal{M}_1
14 Compute m_{exploit} using Eq. (9)
15 Select a set \mathcal{M}_2 of m_{exploit} workers from \Psi using (10)
16 for each j \in \mathcal{M}_2 do
    the same as Lines 4–5
17
18 while t \leq T_0 do
         the same as Line 7
        t + +
21 return \mathcal{R}
```

is fully efficient in the sense that no data collected from it will be discarded.

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492

We designate the period $[0, t^*]$ as the exploration phase and ⁴⁹³ $[t^*, T_0]$ the exploitation phase. At time t = 0, we select m ⁴⁹⁴ workers and send each of them a rating task. How the m ⁴⁹⁵ workers are selected and what a rating task looks like will ⁴⁹⁶ be described in Section IV-D3. For now, let us focus on the ⁴⁹⁷ regression-based prediction.

The response dynamics of the m workers under exploration 499 can be characterized by two nondecreasing functions (with 500 unknown forms) depicted in Fig. 4. During the exploration 501 phase, we construct a regression dataset \mathcal{D} by uniformly picking k samples over $[0, t^*]$, as $\mathcal{D} = \{\langle t_i := i \cdot t^* / k, m_Y(t_i) \rangle | i = ^{503}$ 1, 2, ..., $k\}$, where $m_Y(t_i)$ is the number of workers who have $m_Y(t_i)$ is the number of workers who have $m_Y(t_i)$ via nonlinear regression over $m_Y(t_i)$ which approximates the target function $m_Y(t)$, and thus predict $m_Y(t)$ and thus predict $m_Y(t)$ and thus predict $m_Y(t)$ via nonlinear regression over $m_Y(t)$ which approximates the target function $m_Y(t)$, and thus predict

 $^{^{1}\}sigma$ is sufficient small so that $\sigma\Phi^{-1}(\theta) + \bar{\xi} > 0$.

²While it may sound resemblant to reinforcement learning and particularly multiarmed bandits (MAB), we will explain in Section IV-D4 that the MAB model does not fit our problem.

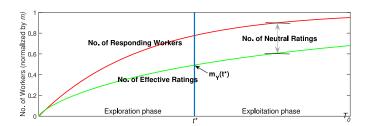


Fig. 4. Modeling crowd dynamics for workers under exploration.

508 (extrapolate) the target function value at the deadline to be 509 $\hat{m}_{Y}(T_0)$.

2) Exploitation: The exploration phase tells us two things. First, in expectation, we will be in short of $m - \hat{m}_Y(T_0)$ effec-512 tive ratings by the deadline T_0 . Second, the "conversion rate" 513 from approached workers to effective ratings at the end of a 514 time window [0, t] is

$$\hat{\xi}(t) := \hat{m}_Y(t) / m$$

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516 which is actually an estimate of the conditional probability ξ $_{517}$ as a function of elapsed time t.

Thus, for the exploitation phase which starts at t^* , we can 518 determine the expected size of the crowd to approach as

$$\bar{m}_2 = \frac{m - \hat{m}_Y(T_0)}{\hat{\xi}(T_0 - t^*)}. (7)$$

To cater for the randomness of $\xi(\cdot)$ with respect to the 522 shortfall probability θ , we use the CCP method introduced 523 in Section IV-C to determine the actual size of crowd to ⁵²⁴ approach, which we denote by m_2 , as follows. Assuming that 525 the prediction error is Gaussian as is most common, we can $_{526}$ directly apply (6) where $y_{\rm gauss}^*$ corresponds to m_2 , and on the right hand side of (6), we substitute m by \bar{m}_2 , $\bar{\xi}$ by $\hat{\xi}(\cdot)$, and

$$\sigma \leftarrow \sqrt{\chi^2/(k-1)}$$

which is the corrected sample standard deviation [34] where

$$\chi^2 = \sum_{i=1}^k |m_Y(t_i) - \hat{m}_Y(t_i)|^2, \ t_i \in \mathcal{D}$$
 (8)

531 is the sum of squared errors of regression. Thus, putting all 532 together, we have

$$m_2 = \frac{m(m - \hat{m}_Y(T_0))}{\hat{m}_Y(T_0 - t^*) \left(\sqrt{\frac{\chi^2}{k-1}} \Phi^{-1}(\theta) + \hat{m}_Y(T_0 - t^*)\right)}.$$
 (9)

Choice of t^* : t^* is the delimiter of the exploration phase and 535 the exploitation phase. It affects the accuracy of m_2 as given 536 by (9) as follows.

- In general, the larger t^* is, the more accurate $\hat{m}_Y(T_0)$ is. This is because $\hat{m}_Y(T_0)$ is an extrapolation of data collected over $[0, t^*]$ where $t^* < T_0$.
- A larger t*, however, does not improve the accuracy of $\hat{m}_Y(T_0 - t^*)$ when $t^* \ge T_0/2$. This is because

 $\hat{m}_Y(T_0 - t^*)$ can be measured (rather than predicted) 542 during the exploration phase when $t^* \ge T_0/2$.

Moreover, a larger t^* will lead to a shorter exploitation 544 phase, which means that more responses (ratings) are more 545 likely to arrive after deadline T_0 and hence be wasted.

Based on the above three considerations, we choose $t^* = 547$ $T_0/2$ which strikes a reasonable tradeoff. It also allows us 548 to use in (9) the measured $m_Y(T_0/2)$ rather than a predicted 549 $\hat{m}_Y(T_0/2)$ via $\hat{m}_Y(t)$, which (the latter) is more prone to 550 inaccuracy.

3) Validator Recruitment: Now we explain how we select 552 the m workers in the exploration phase, whom we collectively 553 denote by \mathcal{M}_1 , and the m_{exploit} workers in the exploitation 554 phase, denoted by \mathcal{M}_2 . This worker selection process is also 555 called validator recruitment.

To recruit a set of validators ${\cal M}$ from a pool of available 557 workers Ψ , we assign each worker $j \in \Psi$ a weight

$$q_{j}(t) = \frac{1 - e^{-\lambda_{j} \left(t - t_{j}^{-}\right)}}{1 + e^{-wR_{j}}} \quad \forall j \in \Psi.$$
 (10) 559

With this assignment, we perform a weighted sampling without 560 replacement over Ψ to obtain $|\mathcal{M}|$ validators, and push to each 561 $j \in \mathcal{M}$ a rating task at time t. In the above

$$\begin{cases} \Psi = \mathcal{U} \backslash \mathcal{C}, & \mathcal{M} = \mathcal{M}_1, \text{ if } t = 0 \\ \Psi = \mathcal{U} \backslash \mathcal{C} \backslash \mathcal{M}_1, & \mathcal{M} = \mathcal{M}_2, \text{ if } t = \frac{T_0}{2} \end{cases}$$
 (11) 563

where \mathcal{U} is the entire population of all the workers, and \mathcal{C} is 564 the contributors of the original crowdsensed data.

Equation (10) is the product of logistic function 1/(1 + 566) e^{-wR_j}) and $1 - e^{-\lambda_j(t - t_j^{-1})}$, which represent a trust component 567 and a privacy component, respectively. Let us explain below. 568

Trust Oriented: Every worker $j \in \mathcal{U}$ is associated with a 569 reputation score $R_i \in \mathbb{R}$, which characterizes how reliable j 570 as a validator is, based on the credibility (accuracy) of her 571 past ratings. The logistic function (where w > 0 is a constant) 572 makes it such that more reputable workers will have higher 573 chance to receive rating tasks, in order to collect higher quality 574 of ratings overall.

A rating task (Fig. 5) consists of a single representative 576 value $v_i \in \mathcal{V}$ sampled using WRoS, a task description, and a 577 list of rating options such as {"Agree," "Unsure," "Disagree"}. 578

Now, let us recall the three soft properties about trustwor- 579 thiness: competency, honesty, and bias. We approach compe- 580 tency and honesty using R_i as part of our incentive scheme 581 (Section IV-F): R_i only increases if j's rating is consistent with 582 the belief adjustment (toward the real truth), which requires the 583 validator to be competent at this particular rating task and rate 584 honestly; otherwise, R_i would decrease, constituting a *penalty*. 585 The reputation R_i is initialized as 0 for new workers, and can 586 go both positive and negative.

If a validator is not competent at a rating task but she is 588 honest, she can choose the neutral rating to avoid being penal- 589 ized. This is why our rating task should always keep a neutral 590 rating option no matter how many (e.g., 3 or 5) options will 591 be offered.

On the aspect of human bias, we incorporate two counter- 593 measures. First, we exclude C from U. This eliminates con- 594 tributors' biases toward their own respective contributions. 595

³This can be done using, for example, the SciPy function curve_fit() or the MATLAB function interp1().

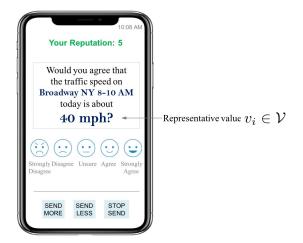


Fig. 5. Rating task illustrated on a user interface.

596 Second, we ensure that no validator can provide more than 597 one rating (to minimize the effect from any validator who 598 does have bias), by sampling without replacement over Ψ to obtain \mathcal{M} and pushing each $j \in \mathcal{M}$ a single rating task.

Privacy Aware: We have employed a proactive push model 601 in order to suit the time-sensitivity of MCS/IoT and to have 602 better quality control (as we can select validators). But on the other hand, a push model can be potentially privacy-intrusive if the push frequency is too high or not properly aligned with validators' personal preferences. We address this issue using two elasticity elements, one global and one individual.

The global elasticity element is the exponent $t - t_i^-$ in (10), where t_i^- is the last time when j received a rating task, or when she was enrolled as a worker if never received a rating 610 task before. Hence, those who just received rating tasks will 611 be much less likely to be pushed again; for those who did not, ₆₁₂ $q_i(t)$ does increase but the marginal increase is diminishing. 613 Hence, the overall effect is that the pushes to any one worker naturally spaced out on the timeline.

The individual element is realized by a personal preference 615 616 indicator λ_i . It is initialized as a constant (e.g., 1) and then of updated as $\lambda_j \leftarrow \min(\lambda_j + \delta, \lambda_{\max}), \ \lambda_j \leftarrow \max(\lambda_j - \delta, \delta),$ 618 and $\lambda_i \leftarrow 0$, respectively, when the validator j (optionally) 619 chooses "Send me more," "Send me less," and "Stop sending" 620 (see Fig. 5). Here, δ is the step size (e.g., 0.2), λ_{max} is a cap 621 (e.g., 2) which prevents malicious users from abusing λ_i to offset their low reputation R_i .

4) Comparison With MAB: Our exploration-exploitation approach may be reminiscent of the multiarmed bandit (MAB) 625 problem [35]. However, there are key differences that set 626 our problem apart from the MAB model, making its existing 627 solutions not applicable.

In an MAB setting, there are multiple arms each associated 629 with a random reward following an unknown and different 630 distribution. An agent pulls an arm each time to receive a 631 reward, and aims to maximize the total reward (or minimize

the regret as compared to the optimal reward). Thus, the agent 632 faces an exploration-exploitation dilemma: whether to explore 633 (try) more arms or each arm more times in order to find the 634 best arms, or to exploit (concentrate on) the seemingly most 635 rewarding arms so far.

In an attempt to frame our problem under MAB, it seems 637 plausible to model each worker or each group of workers as 638 an arm. However, an arm like this does not have repeatability, 639 and hence leaves no opportunity for exploitation after being 640 explored. In addition, exploration on this type of arm does 641 not reveal the outcome until the deadline, which also leaves 642 no room for exploitation. Therefore, existing solutions do not 643 apply and we must devise our own, as provided above.

E. Consolidation: Reshaping (Step 3)

Thus far, we have obtained a profile $\mathcal{F} = (\mathcal{V}, \mathcal{P})$ of the 646 original MCS/IoT data, and a collection of effective ratings 647 $\mathcal{R} = \{\langle r_i(v_i), j, v_i \rangle\}$. The next step is to consolidate these two 648 heterogeneous datasets into a (better) posterior belief of the 649 ground truth.

To do so, we assign each rating option a score of -L, -L+ 651 $1, \ldots, -1, 0, 1, \ldots, L-1, L$ corresponding to its position in 652 the list of the 2L+1 rating options, where 0 corresponds to 653 the neutral rating. Then for each v_i , we separately aggregate 654 positive scores and negative scores in terms of their absolute 655 value normalized by L, as

$$g_i = \frac{1}{L} \sum_{j} r_j(v_i) \mathbb{1}_{r_j(v_i) > 0}$$
 657

$$b_i = -\frac{1}{L} \sum_j r_j(v_i) \mathbb{1}_{r_j(v_i) < 0}. \tag{12}$$

Here, we slightly abuse notation by using $r_i(v_i)$ to denote both 659 a rating score and a rating option (e.g., "Agree").

Recall from Section IV-A that $p_i = \kappa_i / \sum_{j=1}^n \kappa_j$ is the 661 interim belief of how likely v_i is the ground truth $(\kappa_i$ is the bin 662 volume of *i*). It can be interpreted as κ_i out of $\sum_{j=1}^n \kappa_j$ contributors have "voted" for v_i to be the ground truth. Similarly, we 664 can interpret (12) as, during CV, another g_i out of $g_i + b_i$ 665 validators voted for v_i . Thus, the interim belief p_i can be 666 reshaped to

$$\tilde{\tilde{p}}_i = \frac{\kappa_i + \eta \times g_i}{\sum_{i=1}^n \kappa_i + \eta \times (g_i + b_i)} \quad \forall v_i \in \mathcal{V}$$

which aggregates the two groups of votes. Here, an additional 669 factor η is introduced to allow for weighing a (full-score) rat- 670 ing against a direct data contribution. For example, one can set 671 $\eta = 0.5$ if sensors are generally reliable, and $\eta = 1$ otherwise. 672

However, the above $\hat{p_i}$ is dominated by the larger of 673 the contributing crowd and the validating crowd if they are 674 very different in size. Therefore, we need another factor for 675 balancing purposes, which leads to

$$\hat{p_i} = \frac{\kappa_i + \eta \times \frac{g_i}{|\mathcal{R}|} \sum_{j=1}^n \kappa_j}{\sum_{j=1}^n \kappa_j + \eta \times \frac{g_i + b_i}{|\mathcal{R}|} \sum_{j=1}^n \kappa_j}$$

$$= \frac{p_i + \eta \times \frac{g_i}{|\mathcal{R}|}}{1 + \eta \times \frac{g_i + b_i}{|\mathcal{R}|}} \quad \forall v_i \in \mathcal{V}.$$
(13) 678

676

⁴One could use a more sophisticated method such as a gradient-descent-like algorithm (which is still empirical) to adjust λ_i . However, we keep it simple for practicality and also because obtaining the "optimal" value or updating-model (if ever exists) of user preference is not critical to our problem.

The final posterior belief, p'_i , is then calculated by normal-

$$p_i' = \hat{p_i} / \sum_{i=1}^n \hat{p_i}. \tag{14}$$

Thus, we have obtained the reshaped profile $\mathcal{F}' = (\mathcal{V}, \mathcal{P}')$, where $\mathcal{P}' = \{p'_i | i = 1, 2, \dots, n\}$.

Robustness Control: A subtle issue to address is the *impre-* cision of human perception. That is, unlike sensor readings which are precise (if the sensors are reliable), human ratings are largely based on their estimation which is generally imprecise. As a result, values near ground truth v^* are likely to receive similar positive ratings as v^* , which will create "humps"—blunt peaks that make ground truths less distinguishable—in a profile.

To be robust to human imprecision, we add a rectifying procedure before applying (13). First, construct a vector $\vec{\gamma} = 694$ ($\gamma_i := [g_i/(g_i+b_i)]|i=1,2,\ldots,n$) and detect humps in $\vec{\gamma}$ by looking for sequences of *prominent local maxima*. Second, for each hump represented by a sequence ($\gamma_i|i=i_l,\ldots,i_r$), 697 designate its gravity center as $i_c = \arg\max_{i \in \{i_l,\ldots,i_r\}} \gamma_i$ (breaking tie using the mean). Third, for each hump, update g_i where 699 $i=i_l,\ldots,i_r$ to

$$g'_{i} = \begin{cases} g_{i}a_{i}^{l}, & \text{where } a_{i}^{l} = \frac{i_{c} - i}{(i_{c} - i_{l} + 1)^{2}}, & \text{if } i \in [i_{l}, i_{c}) \\ g_{i}a_{i}^{r}, & \text{where } a_{i}^{r} = \frac{i_{c} - i}{(i_{r} - i_{c} + 1)^{2}}, & \text{if } i \in (i_{c}, i_{r}] \\ g_{i} + \sum_{j=i_{l}}^{i_{c} - 1} g_{j} \left(1 - a_{j}^{l}\right) \\ + \sum_{j=i_{c} + 1}^{i_{r}} g_{j} \left(1 - a_{j}^{r}\right), & \text{if } i = i_{c}. \end{cases}$$

$$(15)$$

The ratios a_i^l and a_i^r serve the purpose of shifting a major portion of each g_i to the "gravity mass" g_{i_c} , where the portion size is larger if i is closer to i_c (because the votes for such a v_i are more likely due to its closeness to v_{i_c}). On the other hand, b_i is kept unchanged because a negative vote means that the validator disagrees with this particular v_i and does not indicate what other value she would agree with. Hence, eventually, we substitute g_i with g_i' when applying (13).

709 F. Compensation: Incentive Scheme (Step 4)

As pointed out by the framework in step 4, we need to both compensate the validating crowd and re-evaluate the compensation for the contributing crowd. Below, we provide such an incentive scheme to close the loop.

Validating Crowd: Given the reshaped profile $\mathcal{F}' = (\mathcal{V}, \mathcal{P}')$, we update the reputation R_j of each validator j who gave an r₁₆ effective rating $r_j(v_i) \neq 0$ on v_i , as

$$R'_{j} = R_{j} + \begin{cases} \frac{p'_{i} - p_{i}}{1 - p_{i}} \times \frac{r_{j}(v_{i})}{L}, & \text{if } p'_{i} > p_{i} \\ \frac{p'_{i} - p_{i}}{p_{i}} \times \frac{r_{j}(v_{i})}{L}, & \text{if } p'_{i} < p_{i}. \end{cases}$$
(16)

718 The gist of (16) is twofold. First, whether a validator j will 719 gain or lose reputation is determined by whether her rating r_j 720 is *consistent* with the belief adjustment $p'_i - p_i$, which can be 721 positive or negative. Second, the amplitude of reputation gain

or loss is determined by: 1) the normalized belief adjustment 722 (against p_i or $1 - p_i$), which measures the *impact* of CV and 723 2) her normalized rating score r_j/L , which measures how much 724 her rating has contributed to the above impact.⁶ 725

We remark that reputation has been widely adopted in practice as an incentive in the form of "digital currency." On top of that, it can also be assigned monetary value such as vouchers or coupons, or other tangible benefits such as entitling users to privileged services or the access to more profitable sensing

Contributing Crowd: Denote by $\pi_c(u_c, \mathbf{u}_{-c})$ the payment 732 to a contributor $c \in \mathcal{C}$ as stipulated by the original incentive 733 scheme (without CV), where u_c is the quality of c's contribution, and \mathbf{u}_{-c} are the qualities of all the other contributors 735 contributions. Suppose the data point contributed by c is represented by v_i (i.e., her contribution falls in the ith bin in our 737 profiling step). Then after CV, her payment π_c is revised to 738

$$\pi'_{c} = \pi_{c} \left(u_{c} \frac{p'_{i}(c)}{p_{i}(c)}, \mathbf{u}'_{-c} \right)$$
 (17) 75

where

$$\mathbf{u}'_{-c} = \left\{ u_{\tilde{c}} \frac{p'_{\tilde{i}}(\tilde{c})}{p_{\tilde{i}}(\tilde{c})} \middle| \tilde{c} \in \mathcal{C} \backslash \{c\} \right\}$$
 741

 $p_i(c)$ and $p_i'(c)$ are just p_i and p_i' (14) with associated contributor explicitly indicated, and $p_{\tilde{i}}(\tilde{c})$ and $p_{\tilde{i}}'(\tilde{c})$ are defined 743 similarly, in which \tilde{c} is the contributor of $v_{\tilde{i}}$. Hence, (17) means 744 that the original incentive scheme π is treated as a black box 745 (which gains us maximal generality) while only its input u_c 746 is substituted by $u_c(p_i'(c)/p_i(c))$ for all $c \in \mathcal{C}$. The rationale is 747 that, since $p_i(c)$ and $p_i'(c)$ are the likelihoods of v_i being the 748 ground truth before and after CV, respectively, $(p_i'(c)/p_i(c))$ 749 rescales u_c according to c's validated (and presumably more 750 accurate) quality of contribution.

Note that the revised payment $\pi'_c(17)$ does not guarantee the 752 same *total* payment. Hence, if there is a fixed *budget constraint* 753 to satisfy, one can simply normalize $\pi'_c(17)$ to 754

$$\pi_c'' = \frac{\pi_c'}{\sum_{\tilde{c} \in \mathcal{C}} \pi_{\tilde{c}}'} \sum_{\tilde{c} \in \mathcal{C}} \pi_{\tilde{c}} \quad \forall c \in \mathcal{C}.$$
 (18) 755

V. PERFORMANCE EVALUATION

We evaluate our proposed CV mechanism using a real 757 dataset from a transportation MCS application called *Mobile* 758 *Century* [41] built by UC Berkeley. To date, this dataset 759 remains one of the most comprehensive public GPS datasets 760 for traffic monitoring research [42].

A. Dataset

The Mobile Century application used cellphone-borne GPS 763 sensors to measure vehicular speeds on the California I-880 764

⁵This can be done using, for example, the SciPy function find_peaks() or the MATLAB function findpeaks().

⁶This does not imply that a higher rating is always advantageous, because it simultaneously bears the risk of losing more reputation if it is opposite to the belief adjustment. Therefore, one should always rate in accord with her confidence level.

⁷There is a rich literature on incentive mechanism design for MCS, for example [2], [7], [36], and [37]. For a comprehensive survey (see [1] and [38]–[40]).

highway. It accumulated 8 h of GPS trajectory data on a 10-mile stretch of I-880, and the dataset is accessible at [43]. Specifically, we use the virtual trip line (VTL) data which consists of 44 374 north bound (NB) speed records and 43 403 south bound (SB) speed records. Each such record contains a VTL ID, the timestamp of the GPS reading, the coordinate of the GPS sensor, and the vehicle speed (mph) when crossing the VTL.

773 B. Simulation Setup

Putting our experiment into perspective, one can imagine 775 that there is a grand pool of workers \mathcal{U} registered on Amazon 776 mTurk, among which a set $\mathcal C$ has participated in Mobile 777 Century to contribute their GPS data to the above NB and SB datasets. Now, we aim to collect m = 2000 effective ratings 779 from \mathcal{U} below a shortfall probability $\theta = 0.1$ within deadline $T_0 = 1$ h, as per our problem statement given in Definition 1. We use the following user model to simulate worker behav-781 782 iors. A worker reacts to a validation request with a delay 783 that follows the exponential distribution with a 10-min mean. Whenever a worker j reacts, she dismisses (declines) the request with probability $1 - a_i$ and responds with probabil-786 ity a_i , where $a_i \sim \mathcal{B}e(2, 10)$ and hence the mean is 0.2. 787 To respond (by giving a rating), she compares the value v_i 788 contained in the task (e.g., 40 mph as in Fig. 5) with her 789 estimated or believed truth v_i , and rates "Agree" (+1) if $|v_i - v_i| < 0.2v_i$ and Disagree (-1) otherwise (L = 3). Here, $\sim \mathcal{N}(\nu^*, (0.15\nu^*)^2)$ where ν^* is the ground truth, which means that 95% of the estimates v_i are within $\pm 30\%$ of the ₇₉₃ ground truth ν^* (negative ν_i will be regenerated). Workers 794 who give such -1/+1 ratings only constitute 80% of all 795 the workers who respond; the other 20% give the neutral rat-796 ing (Unsure) because they either do not have a clear estimate v_i or are simply not sure of what to rate.

In the consolidation or reshaping step (Section IV-E), $\eta = 0.75$ [see (13)].

800 C. Result of Profiling

We first profile the NB and SB datasets by following the procedure described in Section IV-A. We set the number of bins to 40 for a sufficiently fine-grained resolution (bin width is 2.175 mph for NB and 2.025 mph for SB traffic). The resulting profiles are presented in Fig. 6, which shows that the NB traffic has some ambiguity while the SB traffic is rather clear. Thus, we will focus on the NB dataset henceforth. Furthermore, for a more meaningful evaluation, we further obscure the data slightly by pruning the highest bin (at about 65 mph) down to the average height of its two adjacent bins. Fig. 7 shows the final profile, where extreme values (above mph) are cleaned. This profile will go through the rest of the procedure of our CV.

814 D. Main Result

Apart from visual comparison, we also use the *Kullback*–₈₁₆ *Leibler divergence* to characterize the change of belief (from interim to posterior) due to CV. The KL divergence measures the difference between two probability distributions, and in

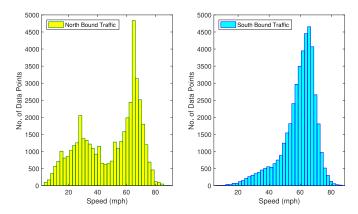


Fig. 6. Profiling the original mobile century traffic data.

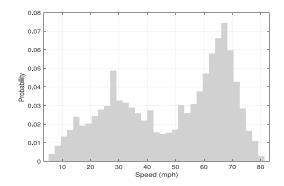


Fig. 7. NB traffic profile after pruning and cleaning.

fact is the only measure of such difference that satisfies a set 819 of desired canonical properties [44]. It is defined as

$$D_{KL}(\mathcal{P}'||\mathcal{P}) = -\sum_{i=1}^{n} p_i' \log \frac{p_i}{p_i'}$$
 (19) 821

where we adopt the same notation as of our case, so \mathcal{P} is 822 the interim belief (based on original crowdsourced data) and 823 \mathcal{P}' is the posterior belief (after CV). A larger value of D_{KL} 824 indicates a larger information gain (hence a bigger change of 825 belief).

1) Scenario A—Reinforcing Obscure Truth: We consider 827 two typical scenarios. In Scenario A, the ground truth is 828 obscure despite being somewhat recognizable. This corresponds to Fig. 7 where, even though 67 mph may indeed be 830 the ground truth, we would not be confident enough to draw 831 that conclusion because its surrounding neighbors have similar 832 probabilities too, and 28 mph seems to be a promising truth 833 as well.

After we carry out CV, the result is presented in Fig. 8. We see that the originally obscure truth is evidently reinforced: the interim belief about 67 mph is increased from 0.0744 to the posterior belief of up to 0.1575 under different sampling methods, tantamount to a substantial increase of up to 111.7%, as tabulated in Table I. Meanwhile, the other competitor, 28 mph, becomes less salient, which further corroborates the prominence of 67 mph as the ground truth.

Among the four WRoS methods, Proportional performs the best. This is because the interim belief about the 844 truth 67 mph is (indistinctly) the highest, so proportional 845

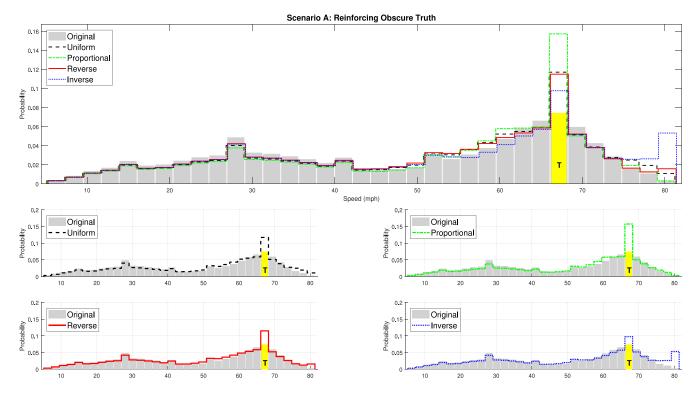


Fig. 8. Reinforcement of obscure truth (Scenario A). The top figure gives the overall comparison, and the four subfigures provide individual comparisons for better clarity. The yellow bar with letter "T" indicates the ground truth.

TABLE I
IMPROVEMENT OF BELIEF IN GROUND TRUTH: SCENARIO A

Interim belief	0.0744				
WRoS method	Uniform	Proportional	Reverse	Inverse	
Posterior belief	0.1175	0.1575	0.1155	0.09875	
Enhancement	57.9%	111.7%	55.2%	32.7%	

TABLE II Improvement of Belief in Ground Truth: Scenario B

Interim belief	0.016				
WRoS method	Uniform	Proportional	Reverse	Inverse	
Posterior belief	0.08	0.06	0.092	0.0815	
Enhancement	400%	275%	475%	409%	

sampling will allocate most validation opportunities to that value, which in turn receives most positive ratings to boost its prominence. By the same reasoning, Inverse allocates the least validation opportunities to the truth and thus receives the least boost. Moreover, we notice that Inverse creates a "heavy tail" near the right end. This is because those low-probability values were allocated many validation chances and, as they are also near the truth value, they received a good number of positive ratings too.

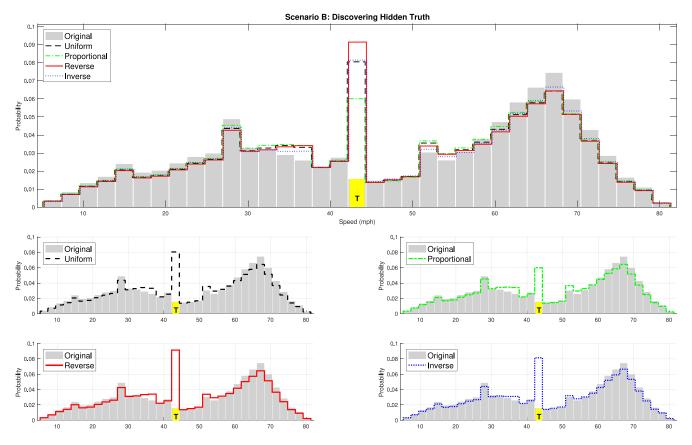
2) Scenario B—Discovering Hidden Truth: In Scenario B, the ground truth is buried among much noise and thereby become unidentifiable under conventional statistical methods. This corresponds to Fig. 7 when the ground truth is, for example, 45 mph. In practice, such a scenario could be caused by low-quality or faulty sensors, unskilled or malicious contributors, sensor drift or miscalibration [27], environmental causes, security breach [28]–[30], etc.

CV has the capability of discovering such hidden truth, as demonstrated by the results shown in Fig. 9. The interim belief about the hidden truth 45 mph is boosted significantly from 0.016 to the posterior belief of 0.06–0.092, which is equivalent to a remarkable increase of 275%–475% as shown in Table II. Meanwhile, the two originally ostensible truth candidates (due

to their prominence), 28 mph and 67 mph, are also mitigated 869 to becoming even lower than the probability of 45 mph (except 870 for proportional sampling). 871

Among the four methods, Reverse performs the best. 872 This is because it allocated more validation opportunities to 873 the hidden truth than the ostensible truths (28 and 67 mph), 874 which enabled the ramp-up that "unearthed" the buried truth. 875 Similarly, this explains why Proportional has the lowest 876 improvement among the four methods. On the other hand, it is 877 not intuitive why Inverse does not top all the methods, since 878 it can be considered an "exaggerated" version of Reverse. 879 The reason is that it wasted a lot of validation opportunities on 880 very low-probability values (such as those near 4 and 80 mph), 881 thereby leaving relatively less opportunities for the real hidden 882 truth.

3) Choice of WRoS Method: In practice, the challenge is that we do not have prior knowledge of what scenario we are facing when choosing the best sampling method. A trial-anderror approach (trying each method and picking the best) is not viable because each trial inevitably entails a large-scale outreach to crowd, which violates our objective of minimizing it. Therefore, we need to make the best choice in advance.



Discovery of hidden truth (Scenario B). The top figure gives the overall comparison, and the four subfigures provide individual comparisons for better clarity. The yellow bar with letter "T" indicates the ground truth.

TABLE III KULLBACK-LEIBLER DIVERGENCE

WRoS method	Uniform	Proportional	Reverse	Inverse
D_{KL} (A) $\times 100$	3.14	4.91	3.22	12.87
D_{KL} (B) ×100	7.50	4.35	9.45	7.37

Our recommendation is Reverse, based on the tradeoff 893 as follows. First, it has the most superior discovering capabil-894 ity as demonstrated in Scenario B. Second, its reinforcement 895 effect as demonstrated in Scenario A is good enough, which we quantify below. 896

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- The relative strength of the obscure truth (67 mph) against the most salient competitor (28 mph) after reinforcement is 0.1155/0.0425 = 2.72, which means that the true signal is nearly triple the second strongest signal, making it well distinguishable from noise. In comparison, the relative strength as in the original dataset is 0.0744/0.0488 = 1.52 only.
- The KL divergence, which measures the information gain, is higher for Reverse (3.22×10^{-2}) than for Uniform (3.14×10^{-2}) , as tabulated in Table III. Note that the KL value for Inverse (12.87×10^{-2}) is an outlier, because it is due to the heavy tail explained in Section V-D1. Moreover, the KL divergence for Scenario B is also provided in Table III for completeness, which corroborates the superiority of Reverse.

VI. DISCUSSION

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A. Multiple Truths

Our CV approach is agnostic to the number of truths. While 914 we demonstrate its performance with a single truth for clarity, 915 it should have been evident that it applies to multitruth applica- 916 tions as well. This is because we do not make any single-truth 917 assumptions like in maximum likelihood estimation (MLE) 918 and many other truth-finding studies in the literature.

On another note, the proposed approach also applies to both 920 continuous and discrete types of data, which are unified by the 921 profiling step (Section IV-A).

B. Resistance to Security Attacks

Due to the close interaction with people, a CV approach 924 as such may be subject to the following security attacks. 925 However, our mechanism is robust to them.

• Collusion Attack: User rating systems commonly face 927 this security threat where individual raters collude with 928 product providers (in our case data contributors) to give 929 unfair (usually higher) ratings; or in another case, a group 930 of raters collaborate to give adverse or favorable ratings 931 to a specific (set of) product(s). However, our proactive 932 and probabilistic push combined with the randomness of 933 WRoS, ensures that no one knows for sure who will be 934 selected as raters and which product (data v_i) will be 935

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- pushed to which rater. This makes it practically not feasible for the above collusion to succeed, whether individual or group based.
- Sybil Attack: This refers to the case where a user creates or controls multiple accounts to gain unwarranted benefits, such as increasing the chance of being selected as a validator. However, our reputation-based recruitment grants Sybil accounts little chance, and even if one such account happens to be selected, it will be made worse off under our trust-oriented design if it provides biased or dishonest validation (see Section IV-D3). Moreover, the stochasticity of our push and sampling method makes it improbable for a Sybil account to validate its intended targets (e.g., friend or foe's contributions).

In any case, one cannot rate her own contributions because 950 one of our anti-bias measures excludes contributors from the 952 candidate pool of validators. This in effect disincentivizes most 953 security attacks in the first place.

VII. CONCLUSION

In essence, the CV approach proposed in this paper over-955 956 lays another layer of crowdsourcing (for metadata) on top 957 of the original crowdsensing (for raw data). This offers a 958 new perspective to tackle the long-standing data quality chal-959 lenge for MCS-based IoT applications. By leveraging the diverse side information people possess, it alleviates the strict spatio-temporal constraints and the resource-consuming 961 burden imposed by direct and physical sensing.

The approach is embodied by a CV mechanism, which 964 hinges on a number of key components such as oversampling with WRoS, stochastic information solicitation using PATOP², and vote-based reshaping. It satisfies the hard constraints due the time-sensitivity of IoT applications, as well as the soft 968 constraints on the trustworthiness of validation. Not built on 969 premise of Bayesian or game-theoretical assumptions, it is 970 conducive to practical adoption, by virtue of augmenting rather 971 than redesigning existing MCS systems, minimal user effort 972 requirement, as well as resistance to common security attacks.

Performance evaluation based on a real IoT dataset has 974 demonstrated that CV provides a unified solution to two disparate scenarios: 1) reinforcement of obscure truth and discovery of hidden truth. In particular, hidden truth commonly remains unidentified under conventional statistical and 978 data mining methods. Quantitative measurements via posterior belief enhancement and KL divergence indicate remarkable 980 improvement in data quality as well.

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