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Dept. Head - Insurance Claims

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To Whom It May Concern:

• A short summary of your history with the employee (How and when did you meet? How long have you worked together? In what capacity?)

I recommend Igor F. Yago for matriculation into this computer science related Master’s degree program. I had the pleasure to know, supervise, and work with him on a daily basis, for three years (2014-2017).

He first worked in my department as a Business Intelligence Analyst. His performance got him promoted to working directly for my boss, the Area Director, Begoña Diaz-Meco, who manages a total of five departments, where he expanded the outlook of his role to also include those

Themes:

* Entrepreneur spirit:
  + Enabler:
    - Set up reporting even if it wasn’t the role he was initially hired for, which greatly enhanced the self-reporting capabilities of the area.
  + Automator:
    - Made the department’s monthly recurring reporting available at the click of a button (while previously contractor all day roles had to repeat the process from scratch each closing)
* Go above and beyond:
  + Analytically curious and involved:
    - Was keen on going one step beyond what was required for ad-hoc analysis, being able to answer in advance follow-up questions that (boss) would most likely have. “anar mes enlla” + “would do the extra effort to close an query gap”
* Self-learner:
  + Predisposed for IT:
    - Quickly became proficient in tools he had little exposure to in the past, knowing more than those who had initially taught him.
* Teacher:
  + Fully trained Jr analysts to be able to do the same tasks (he) was doing in under six months, continuing to maintain the reporting and machine learning infrastructure that he participating in setting up, even after he was gone.
* Attention to detail:

John brings to all of his activities energy, enthusiasm, and commitment. This is to be expected in any successful member of an entrepreneurial organization, and in this regard, John fits in well. Be it in the parsing of intricate algorithms in a billing system, the crafting of an object hierarchy, or the establishment of best practices with an emerging technology, John consistently delivers high-quality software for our organization. This speaks to his overall intellect and ability to learn, attributes that will serve him well in his graduate study.

While John is a relatively junior member of our organization as measured by tenure, he quickly established himself as a go-to person in the product domains in which he has worked. He has been ever-willing to work with members of our organization to share his knowledge and expertise, most notably as a presenter for presentations on product functions.

He has a deep-rooted spirit of helpfulness that, coupled with his quick grasp of subject matter, speaks well to his potential as a teaching assistant or instructor.

What I find most engaging in John's character are his wide-ranging interests outside of software. Two of his abiding interests are game theory and economics. He can be quickly engaged in an in-depth discussion, for instance, of the rationale behind EZ-Pass, the lack of rationality of the financial markets, or the optimal approach for making a few quid on the super-bowl. John's broad range of interests speaks well to his potential as a researcher, both in bringing a wide range of theory to the research at hand, as well as carrying forward new hypotheses of interest to researchers.

John Doe is a valued member of our organization whom we have learned we can rely on, regardless of the difficulty of the task to hand or the novelty of the challenge. His combination of intelligence, commitment, perseverance, creativity, and a compassionate character will certainly make him a valuable member of any academic program. I encourage you to look favorably upon his application.

Sincerely,

George Smith

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