**GABRIELA BORJA**

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**PROFESSIONAL SUMMARY**

Product manager with 4 years of experience solving for customer problems, leading teams of engineers and working with cross functional teams to achieve product design goals. Extremely motivated and high energy individual who thrives in a team environment. Looking for a high impact role in a fast-paced team, flexibility is one of my key strengths.

**EXPERIENCE**

**PricewaterhouseCoopers (San Jose, CA), Product Manager**  **October 2019- Present**

* Experience working on an external facing product centered around learning and upskilling employees.
* Worked on an automated solution tailored to user’s experiences, interests, and roles that pulls videos, podcasts, and articles and uses a machine learning algorithm to read transcripts, skills, and assign learning topics.
* Applied Machine Learning classification and recommender models to recommend skills to customers, based on skills others in the same role may have.

**Cargill (Minneapolis, MN), Product Manager**  **October 2017- October 2019**

* Led cross functional and worldwide teams from planning through execution, covering all stages of the product development cycle to successfully deliver products on time, and under budget.
* Worked on products ranging from prototypes, IoT devices, chatbots, mobile apps, and external facing products for clients.
* Planned and conducted usability studies to improve overall user experience and define product specs, roll out strategy, and execution.
* Led the ideation, technical development, and launch of a multimillion-dollar investment that became a core solution for the feed business. This tool gave visibility to customer’s real time inventory values, product usage, and allowed for optimization in deliveries.

**Cargill (Minneapolis, MN), Business Analyst June 2016- October 2017**

* Designed an SAP solution to reduce system complexity and improve end user experience for over 100 feed manufacturing plants.
* Led training sessions for over 100 Cargill employees and used user feedback to improve operational processes that affected 10,000+workers.
* Owned the Quality module in SAP used across the plant network during large scale system implementation.

**Cargill (Minneapolis, MN), Global IT Intern Summer 2015**

* Built a technical integration between OpenText and SharePoint to meet Cargill’s compliance and archiving requirements, analyze the growth in the company’s use in the tools, and reduce administration and storage costs when using SharePoint sites.

**BHP Billiton (Houston, TX), Land Intern Summer 2014**

* Worked with court houses to pull land records and run title, communicated with customers on assets held in suspense, improved company records by tying leases to a Division of Interest and understanding corporate responsibility relating to customer’s property rights and division orders.

**INTERNATIONAL EXPERIENCE**

**Cargill, Product Manager October 2017- October 2019**

* Chile: Worked with business stakeholders and salmon supplier in Chile to create a marketable product allowing customers to trace fish throughout the supply chain (hatchery to retailer).
* Argentina: Led a digitization and data analytics initiative in Latin America to solve user problems using visualization tools. Planned and launched this program by working with self-service analytics team to host vendor trainings and creating a showcase in Argentina that consisted of 1000+ participants and over 100+ business cases.

**EDUCATION**

* University of Oklahoma- Norman, OK **May 2016**

Bachelor of Business Administration, double major: Management Information Systems & Energy Management

* Python Programming Essentials by Rice University on Coursera (Course 1) **Dec 2019**
* Python Data Representations by Rice University on Coursera (Course 2) **Feb 2020**

**LANGUAGES:** English (native); Spanish (native)