# Software Testing and Validation

Corso di Laurea in Informatica

### **Testing Preliminaries**

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### From Formal Verification to Testing

- Main analogies: both formal verification and testing are about checking some properties of a system
  - easiest property: does the system output the correct answer for a given input?
  - other properties: does it deadlock? does it run within given deadlines?
- Main difference: formal verification requires a formal model of the system and a specification of the properties in some temporal logic
  - in some cases, the model can be automatically built (e.g., for hardware verification)
- Testing requires the current version of the actual software
  - as for the property, no need that any temporal logic is used, though it may help
  - a simulator may be used for some physical components



### From Formal Verification to Testing

- Thus, testing is typically applied late in the design process
  - you need actual software, which is typically developed after architectural design and so on
  - at least for complex software projects
- However, if the software design process is well organized, testing may also be applied much early
  - e.g.: some components may be fully developed before others
  - as soon as they are developed, they may be tested
  - this is actually what it should be always done
  - the technique allowing this is called scaffolding



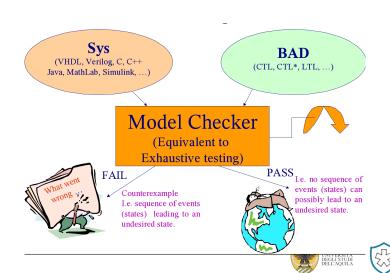


### From Formal Verification to Testing

- So, no models in testing? NO!
  - you may not have a model of the system itself, but models however play an important role
  - in some cases, also a model of the system is available, why not to use it?
- Models in testing are typically used:
  - to generate inputs
  - to guide in generating inputs
  - to undestand if a testing phase is "adequate" or not
- What about algorithms?
  - no "real" algorithms are used in testing
  - forget  $\mu$ -calculus or nested DFS or so on
  - though, as we will see, some algorithms may be helpful, exactly as for the models

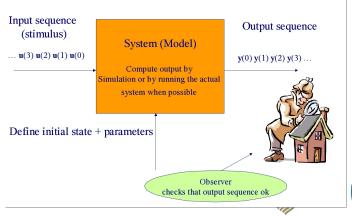


### From Model Checking...



### ... to Testing

# An approximate answer BUG HUNTING: Testing + Simulation



### Basic Notions on Testing

- No need of complex algorithms as in model checking: simply execute the system and see what happens
- Does this mean testing is easy? Obviously, NO!
- Main difficulties:
  - find a "good" subset of the possibly infinite inputs
  - which is the share of inputs you are using (coverage)?
  - running tests has a cost: consider project budget
  - integrate testing within software process
  - "execute the system": not always straightforward (scaffolding)
  - "see what happens": to be done automatically when possible (oracles)
  - no general tool is available

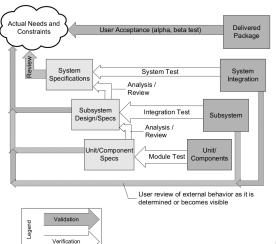




### Testing Timeline

- Model Checking is only performed for mission- or safety-critical systems with medium-high budget
- Testing is *always* performed on *any* software
  - from cli-based computer-science-first-year projects to airport management system
- Let us consider complex projects: the following types of testing can be performed
  - unit testing: test simple functions/classes first
  - integration testing: put some meaningful subsets of functions/classes together and test them
  - system testing: test the whole system
    - last step of integration...
  - acceptance testing (validation): test the whole system with the final users

### Testing Timeline









### Testing Timeline

- Some of these steps may be deleted
  - for cli-based computer-science-first-year projects, unit testing is enough
  - for medium-size projects, integration testing and system testing may coincide
  - for a personal software, validation is straightforward as developers and final users coincide
- Not necessarily in cascade
  - errors discovered in later steps typically cause earlier steps to be re-run
  - sometimes not only re-running, but also devising new inputs could be required
- If errors are discovered, develoers have to fix them; then,
  re-run testing



# Testing Main Techniques

- Two main overall methodologies:
  - functional testing: tester knows specs but not the code
    - also known as black-box testing
  - structural testing: tester exploits code knowledge
    - also known as white-box testing
    - includes data-flow testing
- Orthogonal techniques:
  - combinatorial testing
    - given some values for single inputs, obtain a full input
  - model-based testing
    - extract inputs from models of software
    - special case: fault-based testing
  - test execution: not always straightforward
- Applicable to all types of testing, from unit to ceptance



### Basic Notions on Testing

- Testing is not only for software: nearly all products must be tested before being sold
  - i.e., stressed in a controlled environment
- Typically, the testing phase is standardized for a given product
  - always repeated for some randomly chosen instance of the product
  - e.g., take a smartphone from a selling pack and drop it from 10m
- For products which are not built in series, testing must be individual
  - race cars, houses, etc.
- Of course, some guidelines may be available
  - e.g., testing of houses in a seismic environment





### Basic Notions on Software Testing

- Software is among the most difficult things to be checked
  - it is virtually always "customized", thus each software needs its own testing phase
- There are guidelines, some of which will be covered in this course
- Some difficulties:
  - only errors presence can be proved
  - cost
    - it is easy to make some simple tests
    - it may be enough for very-non-critical software
    - for most software, a tradeoff is needed between testing cost and software criticality







### Basic Notions on Software Testing

- Some difficulties (continued):
  - non-linearity
    - if you successfully test an elevator to be able to carry 1000 kg, then it will be ok with 900 kg or less
    - if you successfully test a sorting procedure with 1000 elements, it may fail with 2 elements
    - if you make a small modification to a pair of glasses, you do not need to run full design test from scratch
    - if you make a small modification to a software (e.g., a security update), it may cause some failure in other previously tested parts of the software





### Sensitivity

- problem: many errors may not be "observable"
- e.g., a buffer overflow in C/C++ may or may not cause a failure in the running process
- sensitivity asks that errors or faults in the software always result in observable failures
- especially hits in code design/implementation: add assertions or similar code fragments
  - or use languages with dynamic checks such that Java, Python or Rust
- as for verification, model checking is actually more suited for sensitivity





### Redundancy

- in a broad sense: having some behavior that depend on something other
- you declare an 'intent", so we can test if the intent is fulfilled
- typed languages are a type of redundancy by intent
  - e.g., you declare something to be integer and you can raise an error if instead there is a float
- as for actual testing: check if an implementation is ok w.r.t. its specification is actually a type of redundancy
- specifications should be written so as to ease automatic testing or manual inspection





#### Restriction

- your desired property is too difficult to attain?
- restrict it, i.e., try with something easier
  - but however meaningful
- or divide the problem (see serialization example at page 35)
- again, it is mainly for software design than testing





#### Partition

- divide and conquer (divide et impera)
- decompose the problem to be tested
- the very fact that many different testing techniques exists, and may be employed on the same software, it is a matter of partition
  - unit testing, functional testing, structural testing...
- also making a model of the system is a partitioning technique
  - from "does this software satisfy my property?" ...
  - to "does this model satisfy my property?" and "does this model faithfully represent the software?"





### Visibility

- very similar to observability
- again, mainly a design issue to ease testing
- Typical example: base program information on textual files rather than binary files
  - low performance degradation, but much better readability and capability of testing
- e.g., HTTP exchange information as text
- e.g., Unix-based OSs use text files for configuration





- Feedback
  - learn to build better testing phase from previous testing phase



- Not "process" in the sense of operating systems: "software process" is the whole set of activities needed to develop a high-quality software for some specific problem
  - software process contains: requirement analysis and specification, software design, implementation, validation and verification
  - organized in many ways
- Testing (and verification in general) cannot be simply done at the end







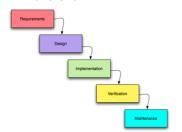
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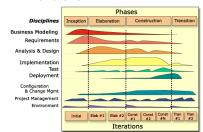
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### Completeness important class of faults are suitably targeted

- "important" depends on what you are building
- $\bullet$  e.g., if C/C++ is used, beware of memory leaks

### Timeliness discover errors as soon as possible

- error in coding revealed at unit testing OK
- error in coding revealed at system integration BAD
- error in coding discovered by final user VERY BAD
- error in the system specifications discovered in system acceptance test CATASTROPHE

# Cost effectiveness achieve completeness and timeliness within budget

on the whole process: do not repeat heavy tasks because of errors



# Software Quality Through Testing

- Process visibility: progress must be easily detectable
- This entails that quality goals must be clearly stated and refined
- Goals are measured on software product qualities, which may be:
  - internal: only visible to the software developers and designers
    - e.g.: maintainability, reusability, traceability
  - external: also visible to final users
    - e.g.: throughput, latency, usability
    - summing up, either dependability or usefulness goals
    - dependability: does it have (functional) faults?
    - usefulness: provided it is dependable, does it have other (typically non-functional) faults?
    - e.g.: bad user interface, software is too slowertc





# Software Dependability

- Simplest dependability property: correctness
  - all behaviors of the software are as specified
- Reliability: statistical approximation of correctness
  - if not all behaviors are ok, then at least, e.g., 90% of them are
  - often specified w.r.t. a particular usage profile
  - the same program can be more or less reliable depending on how it is used
  - a possible formal definition: percentage of successful operations in a given period  $\frac{100|S|}{|S|+|F|}$ 
    - S is the set of all operations which succeed in the given period
- Robustness: correct and reliable only within some defined operational limits
  - if there is a failure only because of a 100x load, the system is however robust
- Safety: nothing bad occurs
  - of course, must be defined w.r.t. some property
  - e.g.: there is never more than one process in the critical section



### Software Reliability: Other Possibile Definitions

- Availability: reliability when failures duration is important
  - may be defined as  $100 \frac{u}{u+d}$
  - u: software is up and accepting requests
  - d: software is down and not accepting requests
  - typically, u + d = 1 day, or 1 week
- MTBF: Mean Time Between Failures
  - may be defined as  $\frac{1}{|F|} \sum_{f \in F} |f|$
  - F is the set of all failures in the given period (1 day, 1 week...)
  - for a failure  $f \in F$ , |f| is the duration, i.e., time required for fixing f
  - more detailed than availability: e.g., it distinguishes from 30 failures of 1 minute and 1 failure of 30 minutes







### Software Dependability

