# Software Testing and Validation

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## **Basic Notions**

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## General Info for This Class

- Software Testing and Verification is an elective course for the Informatica Bachelor Degree
- Lecturer: Igor Melatti
- Where to find these slides and more:
  - https://igormelatti.github.io/sw\_test\_val/ 20242025/index.html (Italian)
  - https://igormelatti.github.io/sw\_test\_val/ 20242025/index\_eng.html (English)
  - also on MS Teams: "DT0758: Software Testing and Validation (2024/25)", code 86obv1d
- 2 classes every week, 2 hours per class





#### Rules for Exams

- The exam consists in working on a project and discuss it
  - teams of at most 2 students are allowed for projects
- Project: perform testing and validation of a given software
  - each team may choose one among the ones selected by lecturer
  - or may propose one (but wait for lecturer approval!)
  - each team will have to discuss its project with slides
  - however, pre-evaluation is possible





#### Verification Problem

- Dates back to computer science origins
  - of course, not only in computer science
- Generally speaking: we have built something, is it what we actually wanted to build? does it accomplishes its tasks?
  - I do not want to get tired standing up, I build a chair
  - am I actually not tired any more? or at least, less than before?
  - does the chair crash if I sit for too much time?
  - does it crash if I increase my weight?
  - could I have built the chair better (more comfortable, with less materials, ...)?
- The same holds for software
  - but also for hardware, or combinations hardware+software



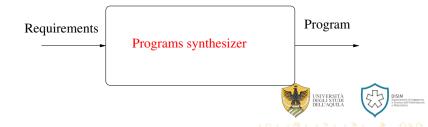
## Utopia!

- Suppose you want to write a software fulfilling some given requirements
  - given an array A, sort A in a non-decreasing way
  - given a graph G = (V, E) and two nodes  $u, v \in V$ , decide if there exists a path from u to v
  - build the data base for a library
  - manage an airport
  - etc.
- Let us try to write the corresponding requirements
  - $\forall 1 \le i \le n-1 \ A[i] \le A[i+1]$
  - $\exists u_1, \dots, u_n \text{ s.t.}$  $u_1 = u \land u_n = v \land \forall 1 \le i \le n-1 (u_i, u_{i+1}) \in E$ ?
  - It is possible also for the remaining cases, though it is more complicated



## Utopia!

- Suppose you have an automatic program synthesizer (generator)
  - a special program which takes requirements as input
    - must be described in some formal way, i.e., using an unambiguous mathematical language
  - ... and outputs a correct-by-construction program which fulfills the input requirements



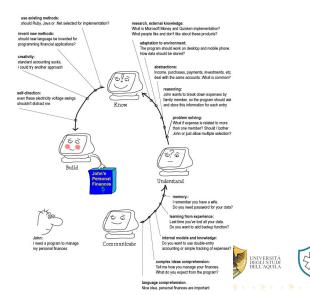
## Utopia!

- All efforts are in making the program generator correct, efficient and effective
- It outputs correct-by-construction programs
  - if I say "give me a program sorting arrays", then I obtain a program which never fails
  - i.e., given any array (input instance), it outputs always the correct sorted array (corresponding output)
- Verification problem does not exist
  - or it shifts on the requirements: did we write the requirements we actually wanted?
  - validation: we will be back on this





## Instead, the Reality



# Instead, the Reality

- Do you need to build a software? then, you will have to do it ad hoc
  - totally general approaches to build program generators cannot exist
  - it is easy to see that building a program generator is an undecidable problem
- Of course, you can rely on libraries, methodologies, etc, but...
- ... there is no guarantee that the starting requirements are met by the final software
  - e.g., if you implement an iterative program to sort arrays, but you forget to increment the index, the starting requirements will not be met
  - more subtle errors may be very difficult to find



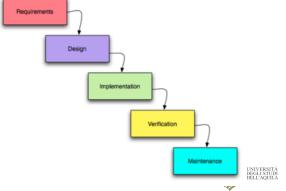


- So you need a verification phase
  - for simple cases like sorting, it is sufficient to perform it in the end
  - for more complex cases, verification must be performed also during developing phase
  - for very complex/important cases, verification must be performed also before developing the software
- Verification goal is to find errors, if any
  - for our purposes, an error is a violation of the requirements
  - some requirements are present since the beginning, some other may add up later



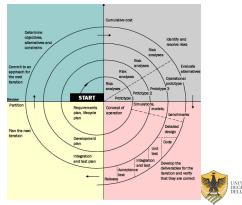


- Software Engineers are well aware of the problem
- All software design processes include one or more verification phases
  - though it may be simply called test o testing





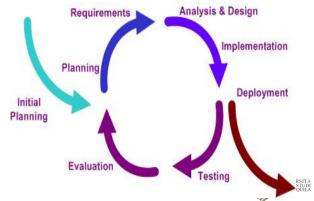
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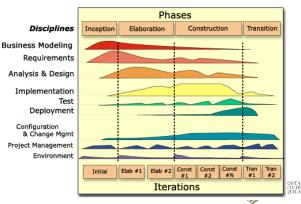




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## Systems Verification

- We have been speaking of software, but all we said holds for any computer-based system
- Hardware
  - digital circuits
  - microprocessors
- Embedded Systems
  - tiny dedicated computer inside bigger systems
  - typically, either controllers or monitors
  - cars (ABS, ESC/ESP...), generic means of transportation, domestic electrical appliances (fridges, TVs, ...)
  - errors could be in hardware, software, both, or in the "communication" (interface) between hardware and software

# Systems Verification

#### Summing up:

- start from requirements
- develop some (partial or final) solution
  - you may "complicate" such steps at wish
- verify that the current solution fulfills the starting requirements
  - you may need to change the requirements (they could be wrong too, or they may have been changed)
  - recall that verification may also be done during the intermediate developing steps





#### **Validation**

- Verification and validation are often used as synonyms
- However, there is an important distinction between the two terms
  - validation involves final users "expectations"
  - verification is performed only keeping in mind the software requirements already collected
  - verification does not care whether requirements are what users want or not
- ullet Validation is "did we built the right system?" o useful system
- $\bullet$  Verification is "did we built the system right?"  $\to$  dependable system





## Validation and Verification

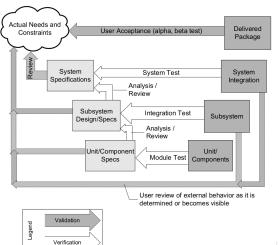
- Requirements analysis vs. requirements specifications
  - requirements analysis: what (we understood that) the users want
  - requirements specification: the solution we propose for the requirements analysis
- Validation is about checking requirements analysis
  - more focused on the overall requirements and the final code
- Verification is about checking requirements specifications
  - often with intermediate steps
- In this course, we will mainly focus on verification
  - though also validation will be treated







#### Validation and Verification









#### Method number 1: Testing

- you have the actual system (or a part of it)
- you feed it with predetermined inputs
- you check if outputs are the expected ones
  - "expected" w.r.t. the requirements
- if there is one output different from the expected one, then we have an error
- you correct it and start over again
  - restarting from the "highest" point where you made the correction
  - requirements, design, code





#### Method number 1 bis: Simulation

- two typical cases:
  - prototyping: you do not have the full code, but some simplified prototype may be built
    - feed inputs to the prototype instead of the actual software
    - especially useful to test designs (early testing)
  - you have the full code, but it is used to control/monitor of some physical system (cyber-physical systems)
    - the simulator is for such physical system: it accepts the same inputs and provides the same outputs of the physical system
    - connect the software to such simulator as it was the real system
    - proceed as in "normal" testing by feeding inputs and observing outputs
    - you might also use a prototype for the (control/monitor) software and a simulator for the physical testing



#### Cyber-physical systems: why this methodology?

- Must check if they work before connecting to the physical part
  - or, even worse, build it
  - at least, the most common/easy errors must be ruled out
- If you have a controller for a plane, you do not directly test it on an actual plane, a simulator of the plane is used
  - only when tests on the simulator are ok you move to test on the actual plane
  - if the simulator says the plane is crashed, it is less severe than an actual plane crashing
- It is not a matter of safety only: it might also be an economical problem
  - e.g., testing on microprocessors must use some simulator before, as "writing" on silicon is expensive
  - e.g., if you are building a new airplane also basing on its controller, you must know if there are problem in the design

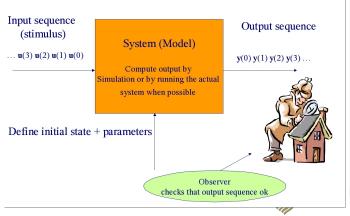
## How Verification is Performed: Errors Correction

- This might not be easy: testing typically only triggers errors
- Then, you might have to reproduce the error in some smaller scale
- Then, you have to understand where the problem is and what causes it
  - requirements? architecture? design? single point in the code?
    an intricated flow in the code?
- Then, design and implement the actual correction
- In this course, we only deal with error triggering





# An approximate answer BUG HUNTING: Testing + Simulation



- Both testing and simulation may be performed in refined ways
- In fact, the testing plan (the predetermined sequence of inputs) may be computed using dedicated algorithms so that coverage is maximized
  - we will get back soon on this concept
- This is the most challenging and important step for such techniques



# Testing and Simulation: Pro and Cons

#### Pro

- (Relatively) easy to implement
  - easier than the other methods we will consider here
- Largely used in industry
  - in most cases, testing and/or simulation are the only verification methods used

#### Cons

- They can prove that a system has errors, but cannot prove that a system does not have errors
- Cannot be used to prove generic formal properties
- The coverage of the "input space" is low
- Errors are frequently detected when it is too





They can prove that a system *has* errors, but cannot prove that a system *does not have* errors

- If an error is detected, then the system must be corrected, happy to have discovered it
- Otherwise, we cannot conclude anything
- That is, we cannot say that the system is error-free
- In fact, having not be able to spot errors does not imply that there are no errors

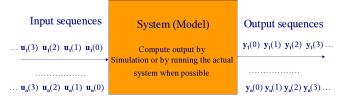


#### Cannot be used to prove generic formal properties

- This is a consequence of the previous slide
- As an example: in an operating system, is it true that mutual exclusion is enforced for 2 given processes?
- In order to test such a property you would have to modify the system itself
  - so that the output contains something like "propriety violated" or "property ok"
- But even in this case, we cannot draw a formal statement on the validity of the property
- Again, not finding a violation does not imply there are no violations

The coverage of the "input space" is low

- A successful testing phase should consider "all what may happen" to the system in a real-world environment
- This would need too much tests or simulations



• The n in the figure may easily be  $10^6$  and more; outputs must also be checked



The coverage of the "input space" is low

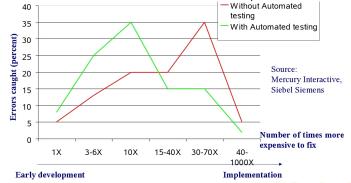
- This also has another bad consequence
- Testing and simulation find the "easy" errors
  - the most frequent ones
  - i.e., those that are caused by many (different) input sequences
- Instead, corner cases usually go undetected
  - i.e., errors that are caused by a few (or even single) input sequences are usually not found





#### Errors are frequently detected when it is too late

- This is a consequence of the previous point: you need many tests to get a reasonable coverage and discover possible corner cases
- The later an error is found, the more expensive the correction



## Formal Verification

- To solve the above underlined problems, we should consider all inputs
- That is, all possible system evolutions
  - of course, testing and simulation only consider some evolutions: those "activated" by inputs chosen by the testing plan in use
- A possible way to do this is to prove a dedicated theorem, stating that the system is correct for all inputs
- For sorting, this could be done (and it is actually done in Algorithms textbooks...)
- For other cases (e.g., microprocessor design), it would be too difficult or time consuming
- Thus, techniques of formal verification have been developed



## Formal Verification Methods

- A set of (heterogeneous) techniques which make possible the impossible
- That is, algorithms able to generate and analyze all system evolutions
  - so, they provide a mathematical certification of correctness (not achievable with testing/simulation)
  - also for generic properties, like mutual exclusion
- Actually, the problem of verifying a given system w.r.t. a given property is undecidable
  - the property to be verified may be: is this system always terminating?
- So, there will be some (acceptable in many cases) limitations

#### Is Formal Verification Useful?

- There are many techniques available for formal verification
- Applying any of these techniques is usually much more difficult than testing/simulation
  - both in terms of personnel and notions required
- So, why to do this?
- Because there are many cases in which testing/simulation simply are not enough
  - for both economic and safety reasons





#### Is Formal Verification Useful?

- Safety-critical systems: failures may affect humans
  - public transport software controllers (if an automatic pilot of an airplane has a failure...)
  - trains crossing
  - ABS for cars
  - ...
- For most of such systems, formal verification is mandatory by law
  - ESA (European Space Agency)
  - IEC (International Electrotechnical Commission)





#### Is Formal Verification Useful?

- Mission-critical systems: failures cause huge economic losses
  - automatic space probes
  - logistics
  - communication networks
  - microprocessors
  - ...
- Internal company regulations often make formal verification mandatory as well





- Also for systems which are neither safety nor mission critical: there are economic motivations to use formal verification
- Using testing/simulations, errors are eventually discovered
- The problem is that they may be found late
  - this is a consequence of the low coverage issue
- So late, that often errors are found after the system has been deployed, i.e., when it is already used by its final users
  - for, e.g., a word processor, it is annoying, but we are somewhat used to software updates to fix bugs
  - this is not always possible or easy
    - e.g., a legacy software out of support





- Hardware circuits: to "write" a circuit on silicon is the most expensive part of the developing process
- So, finding an error after having written the circuit entails a huge economic loss
- This also holds for other systems, when the developing process is lengthy
- In fact, finding a late error may cause going again through preceding developing phases
  - less competitivity on the market
  - for both being late and for augemented costs





- Some famous errors in safety-critical systems
  - 20/7/1969: on the Apollo 11, the driving computer fails multiple times during the final descent on the Moon
    - all ok because the large support team on Earth finds out that the error may be ignored
  - 26/9/1983, URSS believes USA have launched 5 nuclear weapons
    - no 3rd WW only because a Russian official finds it strange there are only 5 missiles
    - all due to a software bug in recognizing false negatives
  - 1985-1987: Therac-25, computer system to treat cancer through rediations
    - many patients due to too high radiations
    - the error was afterwards tracked to a "race condition" among concurrent processes



- Some famous errors in mission-critical systems
  - 1962: Mariner 1 automatic space probe (80 M\$)
    - the dash sign for negative numbers is missing ("the most expensive dash in history")
    - resulting trajectory is completely wrong
    - the support team blows the probe to avoid it hitting something on ground
  - 1990: AT&T network failure
    - just one code line wrong in one telephone exchange
    - for hours, 60000 users are unable to make calls
  - 1990: another space probe, Ariane 5 (500 M€)
    - overflow in converting numbers from 64 to 16 bits (!)
    - due to reuse of Ariane 4 software







- Some famous errors in mission-critical systems (continued)
  - 1994: Intel Pentium computes wrong answers on some floating point errors (450 M\$)
  - 2006: Airbus A380 internal wires
    - errors in the software controlling wiring
    - all design process have to be restarted from scratch
    - extremely huge economic losses
  - 2010: Toyota Prius ABS
    - error "glitch" in the ABS controller
    - 185,000 cars recalled for updating
    - also bad publicity

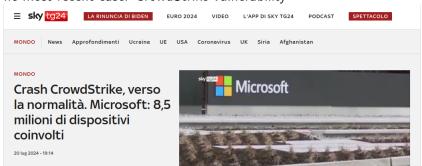




- A should-be-famous error in mission-critical systems:
  Needham-Schroeder protocol
  - public-key authentication protocol, designed in 1978
  - widespread use in many systems for decades
  - initiated a large body of work on the design and analysis of cryptographic protocols
- After 17 years of usage, an error was (manually) discovered in 1995 by Lowe
- In 1996, Lowe showed that, using formal verification, it would have been easy to immediately detect the error
  - more in detail, by using model checking
- Other examples are in https://spinroot.com/spin/success.html



#### The most recent case: CrowdStrike vulnerability









The most recent case: CrowdStrike vulnerability

La "schermata blu della morte" che ha bloccato i computer in tutto il mondo: ecco cosa è successo. "Più pesante del Millennium Bug"

di Diego Longhin



# The most recent case: CrowdStrike vulnerability

Global Tech Outage What We Know When Tech Fails More Flights Canceled Passengers Still Struggling Guard Against Scams

#### Chaos and Confusion: Tech Outage Causes Disruptions Worldwide

Airlines, hospitals and people's computers were affected after CrowdStrike, a cybersecurity company, sent out a flawed software update.







# Summing Up

- Testing and simulation are the most used verification tools
  - most companies (especially for software) use only these tools
  - easier and cheaper to use
  - at least one between testing and simulation are always performed
- For mission critical or safety critical systems, formal verification methods must be used
  - more difficult to be applied
  - may provide a mathematical certification for the system correctness
  - only applied when budget allows it







There are two macro-categories:

Interactive methods

Automatic methods





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- Interactive methods
  - as the name suggests, not (fully) automatic
  - human intervention is typically required
  - in this course, we do not deal with such techniques
- Automatic methods





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#### There are two macro-categories:

- Interactive methods
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- Automatic methods
  - only human intervention is to *model* the system
- There also exist hybridations among the two categories





#### Interactive Methods

- Also called proof checkers, proof assistants or high-order theorem provers
- Tools which helps in building a mathematical proof of correctness for the given system and property
- Pros
  - virtually no limitation to the type of system and property to be verified
- Cons
  - highly skilled personnel is needed
  - both in mathematical logic and in deductive reasoning
  - needed to "help" tools in building the proof





#### Interactive Methods

- Used for projects with high budgets
- For which the automatic methods limitations are not acceptable
  - used, e.g., to prove correctness of microprocessor circuits or OS microkernels
- Some tools in this category (see https://en.wikipedia.org/wiki/Proof\_assistant):
  - HOL
  - PVS
  - Coq





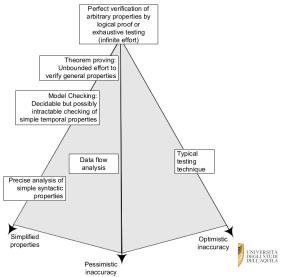
#### Automatic Methods

- Commonly dubbed Model Checking
- Model Checking software tools are called model checkers
- There are some tens model checkers developed; the most important ones are listed in https://en.wikipedia.org/ wiki/List\_of\_model\_checking\_tools
- Many are freely downloadable and modifiable for research and study purposes
- Research area with many achievements in over 30 years

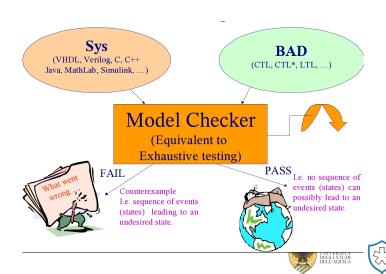




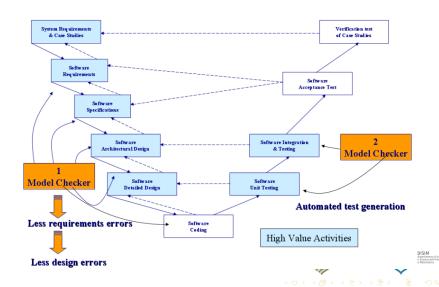
#### Verification Tradeoffs



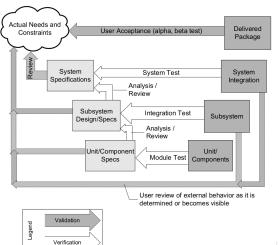
### The Model Checking Dream



### The Model Checking Dream



### Also Keep This in Minc











### **Actual Model Checking**

- In order to have this computationally feasible, we need a strong assumption on the system under verification (SUV)
- I.e., it must have a finite number of states
  - Finite State System (FSS)
- In this way, model checkers "simply" have to implement reachability-related algorithms on graphs
- Such finite state assumption, though strong, is applicable to many interesting systems
  - that is: many systems are actually FSSs
  - or they may be approximated as such
  - or a part of them may be approximated as such





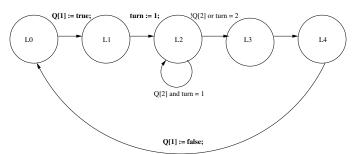


#### What Is a State?

- There are many notions of "state" in computer science
- Model checking states are not the ones in UML-like state diagrams
- Model checking states are similar to operational semantics states
- That is: suppose that a system is "described" by *n* variables
- Then, a state is an assignment to all *n* variables
  - given  $D_1, \ldots, D_n$  as our n variables domains, a state is  $s \in \times_{i-1}^n D_i$



- We have two identical processes accessing a shared resource
  - in the figure below, *i*, *j* denote the two processes
  - the well-known Peterson algorithm is used





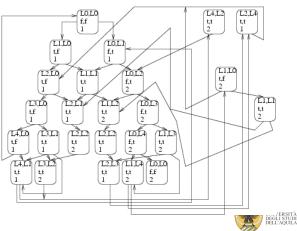


- The 5 "states" in the preceding figure are actually modalities
- From a model checking point of view, they correspond to multiple (i.e., sets of) states
- To see which are the actual states, let us model this system with the following variables:
  - $m_i$ , with i = 1, 2: the modality for process i
  - $Q_i$ , with i = 1, 2:  $Q_i$  is a boolean which holds iff process i wants to access the shared resource
  - turn: shared variable





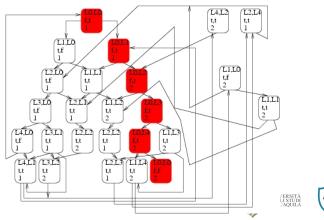
• Thus, the resulting model checking states are the following:





- There are 25 reachable states
  - assuming state  $\langle L0, L0, f, f, 1 \rangle$  as the starting one
- All possible states are 200
  - there are 3 variables with two possible values (the 2 variables Q, plus the turn variable) and 2 variables (P) with 5 possible values, thus  $2^3 \times 5^2$  overall assignments
- The L0 modality for the first process encloses 6 (reachable) states





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- The L0 modality for the first process encloses 6 (reachable) states
- No need of guards on transitions!





### From State Diagrams to Model Checking

- The UML-like state diagram is often useful to write the model
  - as we will see, this will depend on the model checker *input* language
- It is the model checker task to extract the global (reachable) graph as seen before
- And then analyze it





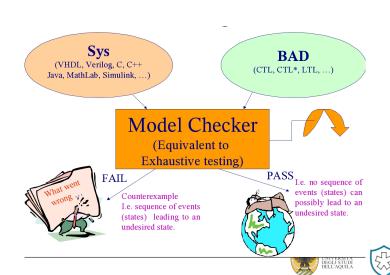
### Is Model Checking Important?

- ESA, NASA e IEC require most of their project to be model checked
- Important companies have dedicated laboratories for Model Checking
  - hardware: Intel, IBM, SUN, NVIDIA
  - software: IBM, SUN, Microsoft
- Many universities have research groups
  - USA: MIT, CMU, Austin, Stanford...
  - very close collaboration with companies
- The 3 "inventors" of Model Checking received Touring Award in 2007:
  - E. A. Emerson, E. M. Clarke, J. Sifakis





### Model Checking Usage



## Model Checking Usage

#### 3 steps:

- One Choose the model checker M which is most suitable to the SUV  $\mathcal S$  (and the property  $\varphi$ )
- Observe  $\mathcal{S}$  in the input language of M
- **②** Describe the property  $\varphi$
- Invoke the model checker and wait for the answer
  - OK  $\Rightarrow S \models \varphi$
  - FAIL ⇒ counterexample
    - correct the error (it may happen that S or  $\varphi$  must be corrected instead...) and go back to step 3
  - OutOfMem or OutOfTime
    - adjust system parameters (or the description of S)





### Model Checking Usage

- Most used for reactive systems
  - always executing systems:
    - monitors: warns if something bad happens
    - controllers: avoids that something bad happens
    - services: wait for requests and serve it
  - more in general, concurrent execution of processes/threads with shared memory/messages exchange
  - errors may occur because of interactions/interleaving between different processes/threads
- Not good for standalone (1-process) programs
  - e.g., sorting an array or perform BFS of a graph
  - for such systems, testing can be complemented with theorem proving (or with manual proof derivation)
  - of course, budget must be taken into account





## Model Checking: Pro and Cons

#### Pro

- Same guarantees of proof checking
- But requiring less "mathematics" and "computer science" knowledge

#### Cons

- Computational Complexity
  - causing "OutOfMem" and "OutOfTime": State Explosion Problem
- You check a model of the system, not the actual system
  - though in some cases models can be automatically extracted from the system
- Useful only for multi-process/thread software



### State Explosion Problem: Why?

- With some semplification, all Model Checking algorithms are essentially like this:
  - lacktriangle Extract, from the description of the SUV  $\mathcal{S}$ , the *transition relation* of  $\mathcal{S}$
  - Ompute the reachable states (reachability)
  - **(a)** Check if  $\varphi$  holds in all reachable states
- All steps may be computationally heavy, but let us focus on the reachability
  - see mutual exclusion example
- If S is described by n (binary) variables, then the number of reachable states is  $O(2^n)$





## State Explosion Problem: Why?

- Such complexity cannot be avoided in the most general case
- Theoretically speaking, (LTL) Model Checking is P-SPACE complete
  - CTL Model Checking is in P, but as we will see this does not make things better
- $\bullet$  There are several model checking algorithms, depending on the "type" of  ${\cal S}$ 
  - each checker has its "preferred" SUVs





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Implicit (symbolic)

SAT-based



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- Proof checker ibridations
  - not completely automatic, but better than proof checkers





## Model Checking-Related Problems

- Controllers generators
  - particular case for the program synthesizer seen in the beginning
  - controllers are software modules which sends digital commands to some physical device
  - in some cases, they may be built automatically, using algorithms similar to those of Model Checking
- Probabilistic Model Checking
  - verification of stochastic processes
- Stochastic Model Checking
  - verification outcome is correct with high probability





# From Model Checking to Testing

- Not all software is mission- or satefy-critical
  - actually, most software do not fall in such categories
- Moreover, testing is required also for such systems
  - not all features may be checked through formal verification
- Hence, testing is at least as important as model checking and similar techniques
  - early 2000s estimate: software failures cost US economy nearly 60 billion\$ per year
  - early 2000s estimate: at least 22 billion\$ per year could be saved by applying proper software testing
- No general frameworks exist, but we have some general "best practises"
  - we will cover them in this course







#### What If We Use AI?

- Most recent version of, e.g., ChatGPT, are very powerful and may directly address both code and designs
  - may be employed in both ways: given specifications, generate code...
  - ... and given code, generate tests
  - also model checking models
- Problem for generation: no guarantee of correctness!
  - code generated by AI may be flawed exactly as that generated by a human
  - but it would be more difficult to track errors, if they are found
    - time must be used to also understand the generated code
- Problem for verification: no guarantee that coverage is better than human-made one
- May be used to give a starting point, to be refined.



## We Will See Theory...

- A Kriepke structure is a 4-tuple:  $\langle S, I, R, L \rangle$
- Formulas satisfiability:  $\pi \models \varphi \mathbf{U} \psi$  iff  $\exists j \in \mathbb{N} \ \forall 0 \leq i < j\pi(i) \models \varphi \land \pi(j) \models \psi$
- $\mu$ -calcolus, e.g.:  $R(x) = \mu Z[I(x) \vee \exists x'[N(x',x) \wedge Z(x')]]$
- Algorithms on graphs, hash tables, OBDDs...



#### ...and Practice

- We will examine the most important model checkers, also considering the source code
  - often very well written
  - in order to delay state explosion as much as possible
  - good way to learn how to code
- SUVs modeling examples
- Software testing best practices, with examples



## Roadmap

- Modeling systems with the Murphi model checker
- Kripke structures and algorithms inside Murphi: Model Checking of invariants
- LTL and CTL properties
  - safety and liveness
- OTL Model Checking algorithms
- LTL Model Checking with SPIN
- O CTL Model Checking with NuSMV
- Bounded Model Checking with NuSMV
- Testing (starting from November)
  - granularity
  - techniques
  - best practises



