

CUSTOMER PROBLEM ANALYSIS CHECK

SMART KEY SYSTEM Check Sheet

Inspector's name; _____

Customer's Name		VIN	
		Production Date	
		License Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred		/ /
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times per day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (°C [°F])

Malfunction Symptoms	<input type="checkbox"/> Smart door lock/unlock functions do not operate on all doors	
	<input type="checkbox"/> Smart lock function does not operate	
	<input type="checkbox"/> Smart unlock function does not operate	
	<input type="checkbox"/> Smart lock/unlock function does not operate	
	<input type="checkbox"/> All <input type="checkbox"/> Driver side <input type="checkbox"/> Passenger side <input type="checkbox"/> Rear LH <input type="checkbox"/> Rear RH	
	<input type="checkbox"/> Smart ignition function does not operate	
	<input type="checkbox"/> Smart luggage door open function does not operate	
	<input type="checkbox"/> Smart key luggage compartment lock-in prevention function does not operate	
Condition When Returned to Normal		<input type="checkbox"/> Ignition switch ON <input type="checkbox"/> Engine started <input type="checkbox"/> () Switch operated
Condition When Problem Occurred	Yes · No	<input type="checkbox"/> Ignition switch OFF · ON <input type="checkbox"/> () Switch operated <input type="checkbox"/> Others ()