

# CUSTOMER PROBLEM ANALYSIS CHECK

**CRUISE CONTROL SYSTEM Check Sheet**

Inspector's name: \_\_\_\_\_

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km Mile

Condition of Problem Occurrence	Date Problem Occurred	/ /
	Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (    times a day)
	Vehicle Speed when Problem Occurred	km Mile

Symptoms	<input type="checkbox"/> Auto cancel occurs	<ul style="list-style-type: none"> <li>• Driving condition  <input type="checkbox"/> City driving    <input type="checkbox"/> Freeway    <input type="checkbox"/> Uphill    <input type="checkbox"/> Downhill</li> <li>• After cancel occurred, did the driver activate cruise control again?  <input type="checkbox"/> Yes    <input type="checkbox"/> No</li> </ul>
	<input type="checkbox"/> Cancel does not occur	<input type="checkbox"/> With brake ON <input type="checkbox"/> Except shifting into D position (6th, 5th, and 4th gears) <input type="checkbox"/> When control SW turns to CANCEL position
	<input type="checkbox"/> Cruise control malfunction	<input type="checkbox"/> Slip to acceleration side <input type="checkbox"/> Slip to deceleration side <input type="checkbox"/> Hunting occurs
	<input type="checkbox"/> Switch malfunction	<input type="checkbox"/> SET <input type="checkbox"/> ACCEL <input type="checkbox"/> COAST <input type="checkbox"/> RESUME <input type="checkbox"/> CANCEL
	<input type="checkbox"/> CRUISE MAIN indicator light	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not come on <input type="checkbox"/> Blinks

DTC Check	1st Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    )
	2nd Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    )