# CUSTOMER PROBLEM ANALYSIS CHECK

054CG–10

| ENGINE IMMOBILIZER SYSTEM Check Sheet |
|---|

Inspector's Name :  _____

| Customer's Name | | VIN | |
|---|---|---|---|
| | | Production Date | /          / |
| | | License Plate No. | |
| Date Vehicle Brought In | /          / | Odometer Reading | km miles |

| Date Problem First Occurred | /                    / |
|---|---|
| **Frequency Problem Occurs** | ☐ Constant          ☐ Intermittent (      times a day)<br>☐ Only once |
| **Weather Conditions When Problem Occurred** | **Weather** | ☐ Fine      ☐ Cloudy      ☐ Rainy      ☐ Snowy<br>☐ Various/Others |
| | **Outdoor Temperature** | ☐ Hot      ☐ Warm      ☐ Cool<br>☐ Cold (Approx.    °C (    °F)) |

| **Symptoms** | ☐ Immobilizer is not set.<br>(Engine starts with key codes that are not registered.) |
|---|---|
| | ☐ Engine does not start. |
| | ☐ Security indicator is off but ignition switch cannot turn. |

| **DTC Check** | **1st Time** | ☐ Normal code      ☐ Malfunction code (Code      ) |
|---|---|---|
| | **2nd Time** | ☐ Normal code      ☐ Malfunction code (Code      ) |