

## CUSTOMER PROBLEM ANALYSIS CHECK

## DYNAMIC LASER CRUISE CONTROL SYSTEM Check Sheet

Inspector's name: \_\_\_\_\_

|                         |     |                   |            |
|-------------------------|-----|-------------------|------------|
| Customer's Name         |     | VIN               |            |
|                         |     | Production Date   |            |
|                         |     | Licence Plate No. |            |
| Date Vehicle Brought in | / / | Odometer Reading  | km<br>Mile |

|                                 |                                     |   |
|---------------------------------|-------------------------------------|---|
| Condition of Problem Occurrence | Date Problem Occurred               | / /   |
|                                 | Frequency Problem Occurs            | <input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (    times a day) |
|                                 | Vehicle Speed when Problem Occurred | km<br>Mile  |

|          |   |   |
|----------|---|---|
| Symptoms | <input type="checkbox"/> Auto cancel occurs         | <ul style="list-style-type: none"> <li>• Driving condition<br/> <input type="checkbox"/> City driving    <input type="checkbox"/> Freeway    <input type="checkbox"/> Uphill    <input type="checkbox"/> Downhill</li> <li>• After cancel occurred, did the driver activate cruise control again?<br/> <input type="checkbox"/> Yes    <input type="checkbox"/> No</li> </ul> |
|          | <input type="checkbox"/> Cancel does not occur      | <input type="checkbox"/> With brake ON<br><input type="checkbox"/> Except shifting into D position (6th, 5th, and 4th gears)<br><input type="checkbox"/> When control SW turns to CANCEL position   |
|          | <input type="checkbox"/> Cruise control malfunction | <input type="checkbox"/> Slip to acceleration side<br><input type="checkbox"/> Slip to deceleration side<br><input type="checkbox"/> Hunting occurs   |
|          | <input type="checkbox"/> Switch malfunction         | <input type="checkbox"/> SET <input type="checkbox"/> ACCEL <input type="checkbox"/> COAST <input type="checkbox"/> RESUME<br><input type="checkbox"/> CANCEL <input type="checkbox"/> MODE <input type="checkbox"/> DISTANCE   |
|          | <input type="checkbox"/> Cruise Control Indicator   | <input type="checkbox"/> Remains ON <input type="checkbox"/> Does not come on <input type="checkbox"/> Blinks   |

|           |          |  |
|-----------|----------|--|
| DTC Check | 1st Time | <input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    ) |
|           | 2nd Time | <input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    ) |