

CUSTOMER PROBLEM ANALYSIS CHECK

DYNAMIC RADAR CRUISE CONTROL SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		License Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Condition of Problem Occurrence	Date Problem Occurred	/ /
	Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day/month) <input type="checkbox"/> Only once
	Vehicle Speed When Problem Occurred	km/h mph

Symptoms	<input type="checkbox"/> Auto cancel occurs	<ul style="list-style-type: none"> • Driving condition <input type="checkbox"/> City driving <input type="checkbox"/> Freeway <input type="checkbox"/> Uphill <input type="checkbox"/> Downhill • After cancel occurred, did driver activate cruise control again? <input type="checkbox"/> Yes <input type="checkbox"/> No
	<input type="checkbox"/> Cancel does not occur	<input type="checkbox"/> With brake applied <input type="checkbox"/> When not shifting into D position (6th, 5th, and 4th gears) <input type="checkbox"/> When control switch is set to CANCEL position
	<input type="checkbox"/> Cruise control malfunction	<input type="checkbox"/> Slip to acceleration side <input type="checkbox"/> Slip to deceleration side <input type="checkbox"/> Hunting occurs
	<input type="checkbox"/> Switch malfunction	<input type="checkbox"/> SET <input type="checkbox"/> ACCEL <input type="checkbox"/> COAST <input type="checkbox"/> RESUME <input type="checkbox"/> CANCEL <input type="checkbox"/> MODE <input type="checkbox"/> DISTANCE
	<input type="checkbox"/> Cruise Control Indicator	<input type="checkbox"/> Remains on <input type="checkbox"/> Does not turn on <input type="checkbox"/> Blinks

DTC Check	1st Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code)
	2nd Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code)