

CUSTOMER PROBLEM ANALYSIS CHECK

STEERING LOCK SYSTEM Check Sheet

Inspector's :  
Name \_\_\_\_\_

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (    times a day)

Symptoms	<input type="checkbox"/> Immobilizer cannot be set. (Engine starts even with unregistered key codes.)
	<input type="checkbox"/> Engine does not start.
	<input type="checkbox"/> Steering cannot be locked.
	<input type="checkbox"/> Starter switch knob cannot be turned even when security indicator is off.

DTC Check	1st Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    )
	2nd Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code    )