

CUSTOMER PROBLEM ANALYSIS CHECK

NAVIGATION SYSTEM Check Sheet

Inspector's name: \_\_\_\_\_

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km mile

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Always <input type="checkbox"/> Intermittently (    Times a day)

DTC Check

1st time trouble code.

Unit Check Mode

Current	Memory	Occured	Data/Time

LAN Monitor

Code	Sub-Code	Code	Sub-Code

2nd time trouble code.

Unit Check Mode

Current	Memory	Occured	Data/Time

LAN Monitor

Code	Sub-Code	Code	Sub-Code

Problem Symptom