

CUSTOMER PROBLEM ANALYSIS CHECK

ABS & EBD & BA Check Sheet

Inspector's
Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuously <input type="checkbox"/> Intermittently (times a day)

Symptoms	<input type="checkbox"/> ABS does not operate.	
	<input type="checkbox"/> ABS does not operate efficiently.	
	<input type="checkbox"/> BA does not operate.	
	<input type="checkbox"/> EBD does not operate.	
	ABS Warning Light Abnormal	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Come On
	Brake Warning Light Abnormal (PKB released)	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Come On

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)

Freeze Frame Data	Stp SW	<input type="checkbox"/> ON <input type="checkbox"/> OFF
	System	<input type="checkbox"/> NO SYS <input type="checkbox"/> ABS <input type="checkbox"/> BA <input type="checkbox"/> FAIL SF
	IG ON	
	Vhd Spd	km/h MPH

TRC & VSC Check Sheet

Inspector's
Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)

Symptoms	<input type="checkbox"/> TRC does not operate. (Wheels spin when starting rapidly.)	
	<input type="checkbox"/> VSC does not operate. (Wheels sideslip at the time of sharp turning.)	
	TRC OFF Indicator Light Abnormal	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Come On
	VSC Warning Indicator Abnormal	<input type="checkbox"/> Displays <input type="checkbox"/> Does not Display
	SLIP Indicator Light Abnormal	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Come On
	Skid Control Buzzer Abnormal	<input type="checkbox"/> Sounds <input type="checkbox"/> Does not Sound

Check Item	ABS Warning Light	<input type="checkbox"/> Normal <input type="checkbox"/> Malfunction Code (Code)
	Malfunction Indicator Light	<input type="checkbox"/> Normal <input type="checkbox"/> Malfunction Code (Code)

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)

Freeze Frame Data	VSC SW	<input type="checkbox"/> ON <input type="checkbox"/> OFF
	System	<input type="checkbox"/> VSC/TRC
	Shift Posi	<input type="checkbox"/> P,N <input type="checkbox"/> 2 <input type="checkbox"/> R <input type="checkbox"/> 3 <input type="checkbox"/> D <input type="checkbox"/> 4 <input type="checkbox"/> L <input type="checkbox"/> FAIL
	Steering	deg
	Yaw Rate	deg/s
	M/C 1	V
	Throtl	deg
	M/C Grad	MPa/s
	R & L G	G
	B & F G	G