

CUSTOMER PROBLEM ANALYSIS CHECK

REAR POWER SEAT CONTROL SYSTEM Check Sheet

Inspector's :
Name _____

Customer's Name		VIN	
		Production Date	/ /
		License Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred		/ /
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times per day, month) <input type="checkbox"/> Only once
Weather Conditions When Problem Occurred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (°C (°F))

Problem Symptoms	<input type="checkbox"/> All function does not operate
	<input type="checkbox"/> Rear seat slide operation does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Rear seat headrest top and bottom operation does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Seat position memory function does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Door open linked return function does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Rear vibration operation does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Seat position return function does not operate <input type="checkbox"/> Rear LH Seat <input type="checkbox"/> Rear RH Seat
	<input type="checkbox"/> Other