DI27X-10

## **CUSTOMER PROBLEM ANALYSIS CHECK**

| NAVIGATION | SYSTEM Chack Sheet |
|------------|--------------------|

| nspector's name:  |  |
|-------------------|--|
| hispector's name. |  |

|                                 | NAVIGATION OTOTEM Offect offeet   |  |  |  | Inspector's name: |            |                   |                    |   |
|---------------------------------|---|--|--|--|-------------------|------------|-------------------|--------------------|---|
| Customer's Name                 |   |  |  | Registration No.                         |                   |            |                   |                    |   |
|                                 |   | •                                      |  | Registration Year                        |                   |            | _                 |                    |   |
|                                 |   |  |  | Frame No.                                |                   |            | $\exists$         |                    |   |
| Date of Vehicle /<br>Brought in |   | /                                      | Odometer Reading   |  | g                 | km<br>Mile |                   |                    |   |
| Date Problem First Occurred     |   |  |  |  |                   |            | 1                 |                    |   |
| Date Floblem First Occurred     |   |  |  |  | ,                 |            | ,                 |                    |   |
| Frequency Problem Occurs        |   |  |  | ☐ Constant ☐ Intermittent ( Times a day) |                   |            |                   |                    |   |
|                                 | i   |  |  |  |                   |            |                   |                    |   |
|                                 |   | ☐ Cursor movement is defective.        |  |  |                   |            |                   |                    |   |
|                                 | Navigation<br>malfunction   | ☐ Cursor does not move.                |  |  |                   |            |                   |                    |   |
|                                 |   | ☐ GPS mark does not appear.            |  |  |                   |            |                   |                    |   |
|                                 |   | ☐ Map is not displayed.                |  |  |                   |            |                   |                    |   |
| E                               |   | ☐ Others ( )                           |  |  |                   |            |                   |                    |   |
| ymp                             | Display<br>malfunction  | ☐ Screen is dark.                      |  |  |                   |            |                   |                    |   |
| oblem Sy                        |   | ☐ Screen is white.                     |  |  |                   |            |                   |                    |   |
|                                 |   | ☐ Color is not uniform.                |  |  |                   |            |                   |                    |   |
| ٩                               |   | ☐ Screen is in disorder.               |  |  |                   |            |                   |                    |   |
|                                 |   |  | •  | )  |                   |            |                   |                    | _ |
|                                 | Control   |  |  | · ·                                      |                   |            |                   |                    |   |
|                                 | Switch<br>malfunction   | ☐ Can not operate with touch switches. |  |  |                   |            |                   |                    |   |
|                                 |   |  | otners (   | )  |                   |            |                   |                    | _ |
| DTC Check                       | Parts name 1s   |  | 1st t  | time m                                   | alfunction code.  | 2nd time   | malfunction code. |                    |   |
|                                 | Navigation ECU  |  |  |  |                   |            |                   |                    |   |
|                                 | Multi Display   |  |  |  |                   |            |                   |                    |   |
|                                 | Radio and Player  |  |  |  |                   |            |                   |                    |   |
|                                 | Stereo Component Amplifier  |  |  |  |                   |            |                   |                    |   |
|                                 | Stereo Component Tuner  |  |  |  |                   |            |                   |                    |   |
|                                 | Audio and Rear A/C  |  |  |  |                   |            |                   |                    |   |
|                                 | Control Switch  |  |  |  |                   |            |                   |                    |   |
| DTC Check Problem Symptom       | Control Switch malfunction  Parts name Navigation E Multi Displat Radio and F Stereo Com Stereo Com Audio and F | C C C C C C C C C C C C C C C C C C C  | olor is not uniformore is in disorder.  In there ( In an not operate wan not operate wan not operate wanthers ( In the standard of the standard operate wanthers ( In the standard operate wanthers ( In the standard operate wanthers operate wanth | der. ) vith pane vith touch )            | h switc           | hes.       | 2nd time          | e malfunction code |   |