

OLUGBENGA PEARSE

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PROFESSIONAL SUMMARY

I am a dedicated and passionate person with a vast experience in the area of computer installation, maintenance and services. Self-motivated and driven to provide the best possible support for customers in need of assistance. Tailors and creates plans based on the individual or organisation and implements high standards of support no matter how challenging the circumstances. I am able to adapt to the broad range of situations that can arise and comfortable working independently or as part of a team. I am seeking a new and challenging role with a reputable company which can help me make a contribution to their standard of organisation while continuing my own career learning and development.

KEY QUALIFICATIONS

- I have excellent interpersonal and communication skills over the years of dedicated experience working as a Customer support.
- I have hands on experience in managing day to day activities of the facilities as far as support work is concerned.
- In depth knowledge of maintaining caseloads by providing personal and practical services.

STRENGTHS AND SKILLS

- Excellent interpersonal and communication skills.
- Ability to get along with a multitude of ethnicities.
- Self-motivated and highly organized.
- Having energy and drive.
- Calm, flexible, caring and supportive.
- Paying attention to detail.
- Exceptional ability to work on any shift.

WORK EXPERIENCE:

RCCG Kingdom Connections - (Volunteer Worker) 08/11/2014 – Present

I volunteer and assisting the children department to organise recreational activities and other social events outside the church planning of birthday parties, Christening Summer camping. Also, I am a member of the Church Engineering Department.

BRENDONCARE Northampton, Northamptonshire – 7/12/2015 to 2/6/ 2017

- Assisted a team of support workers with client services such as bathing and grooming, made beds, changed bed sheets and tidied rooms.
- Provided clients with emotional and physical support.
Helped in mobilizing service user as and when instructed.
- Assist in administering medication.
- Provide one to one service support
- Monitor residents' safety and ensure documentation of observations
- Monitored vital signs and provided emotional support.

B&G Concepts and Computers, Dublin - 08/11/2012 to 15/11/2015 (Software and Computer Technician)

- Computer Repair, Modify computer security files to incorporate new software, correct errors, or change individual access status.
- Provide daily customer support in order to ensure customer satisfaction.
Stocktaking.
- Labelling stock for sale.

Cappagh National Orthopaedic Hospital Finglas 22/02/2011 to 5/11/2011 (Work Placement and Voluntary work)

- Assisted a team of support workers with client services such as bathing and grooming, made beds, changed bed sheets and tidied rooms.
- Provided clients with emotional and physical support.
Labelling stock for sale.
- Helped in mobilizing service user as and when instructed.

Lifelines Agency – 2010 (Care Assistant)

- Assisting a team of workers in carrying out patient's daily activities(i.e. Bathing, Walking, Eating etc.)

ModusLink Global Solution , Kildare and HP Lexlip– 2008 to 2010 (General Operative)

- Machine and computer operator.
- Packaging items for dispatch.
- Dealing with goods in and out.
- Using handheld scanners.
- Cleaning of the private areas.

Heritage Psychiatric Hospital, Lagos Nigeria - 16/03/2004 to 1/10/2007 (Care Assistant)

- Assisted a team of support workers with client services such as bathing and grooming, made beds, changed bed sheets and tidied rooms.
- Provided clients with emotional and physical support.
- Helped in mobilizing service user as and when instructed.

GlobalTrend Technology - 2002 to 2004 (Computer Technician)

- Computer installer, maintenance, troubleshooting and repair.
- Provide daily customer support in order to ensure customer satisfaction.

EDUCATION AND TRAINING:**Lifelines Training, Finglas, Dublin 18/08/2017**

- Certificate: Infection Prevention and Control
- Certificate: Elder Abuse

WD Training, Ballycooling Dublin 12

- Certificate: Patient and Manual Handling 19/8/2017
- Certificate: CPR and AED 19/8/2017

FAS 23/07/ 2012 to 2013

- Certificate: Computer Network Installation and Maintenance 2012 to 2013

Collinstown Park Community College 06/09/2010 to 23/05/2011

- FETAC Level5: Pre-Nursing

Irish Security Training Association Dublin 2008

- FETAC Level4: Guarding Skills – Static and Patrol

NIIT Lagos Nigeria 2002 to 2003

- Diploma in Computer Assembling, Installation, Maintenance, Repair and Comptia A+

Lagos City College: 1988 to 1993

- WAEC/GCSE: Maths, English, Biology, Social Studies, Economics, Commerce, Accounting, Geography

HOBBIES & INTERESTS:

I enjoy a vast variety of sports that involve both team and individual. I enjoy socialising with friends and family, Reading, Travelling, Football, Basketball, Music, swimming and walk.

REFERENCES: Available on request.