# Ian Gradert

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## **Employment History:**

Von Maur – Info. Systems Help Desk/HW Support

February 2016 – August 2018

- o Worked with end users and vendors to improve, repair, and maintain IT infrastructure systems and equipment
- o Trained new Help Desk associates and created an array of documentation detailing the many responsibilities of such a position
- o Developed two iOS mobile apps for niche uses within the company
- o Gained experience with Active Directory, Exchange, Cisco UCM, IBM iSeries

### Von Maur – Info. Systems Intern

*May* 2015 – *August* 2015

- o Part of a small team gathered to design and develop browser-based web application and paired Windows services to assist in employee/store data upkeep
- o Worked as lead programmer/design lead, mentored and guided by Senior Programmer and Solutions Architect
- o Gained experience with C#, ASP.NET, HTML, CSS, JavaScript, MySQL, Visual Studio, TFS

### Hy-Vee – Courtesy Clerk

July 2010 - October 2010

 Worked with many different coworkers in a fast-paced and organization-reliant environment

## **Education History:**

The University of Iowa – Iowa City, IA

2012 - 2015, 2018 - Present

**Major: Computer Science** 

Assumption High School – Davenport, IA

2008 - 2012

GPA: 3.30/4.00

## **Professional Experience:**

#### **Multi-language Coding:**

2006 - Present

- o Currently developing video game engine in C++ using SDL 2.0
- o Lead several school projects for different classes (C, Java, Python)
- o Experience with other languages available on request

### **Other Experience:**

# Other Logistical Experience:

- 4 years of formal Spanish language education Microsoft Office Experience
- Volunteer work through Family Resources
- Fast, friendly, patient, quick learner
- Electronic Circuitry and Boolean Logic