

Ian Gradert

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Employment History:

Von Maur – Info. Systems Help Desk/HW Support *February 2016 – August 2019*

- Worked with end users and vendors to improve, repair, and maintain IT infrastructure systems and equipment
- Trained new Help Desk associates and created an array of documentation detailing the many responsibilities of such a position
- Developed two iOS mobile apps for niche uses within the company
- Gained experience with Active Directory, Exchange, Cisco UCM, IBM iSeries

Von Maur – Info. Systems Intern *May 2015 – August 2015*

- Part of a small team gathered to design and develop browser-based web application and paired Windows services to assist in employee/store data upkeep
- Worked as lead programmer/design lead, mentored and guided by Senior Programmer and Solutions Architect
- Gained experience with C#, ASP.NET, HTML, CSS, JavaScript, MySQL, Visual Studio, TFS

Hy-Vee – Courtesy Clerk *July 2010 - October 2010*

- Worked with many different coworkers in a fast-paced and organization-reliant environment

Education History:

The University of Iowa – Iowa City, IA *2012 - 2015, 2018 - Present*

Major: **Computer Science**

Assumption High School – Davenport, IA *2008 - 2012*

GPA: **3.30/4.00**

Professional Experience:

Multi-language Coding: *2006 - Present*

- Currently developing video game engine in C++ using SDL 2.0
- Lead several school projects for different classes (C, Java, Python)
- Experience with other languages available on request

Other Experience:

- 4 years of formal Spanish language education
- Volunteer work through Family Resources
- Fast, friendly, patient, quick learner

Other Logistical Experience:

- Microsoft Office Experience
- Electronic Circuitry and Boolean Logic