IAN GRADERT

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https://igrad.github.io

(563) 349-3979

Work Experience

Hardware Support Technician

Von Maur

03/2018 - 08/2018

- Knowledge of POS machine structure, basic networking and routing, computer and OS architecture
- Created numerous Powershell scripts to automate many routine maintenance tasks

Help Desk Associate

Von Maur

02/2016 - 03/2018

- Trained new associates and rewrote much outdated process documentation
- Worked in Windows-based environment, including: Active Directory, Exchange, Office 365, Cisco UCM, IBM iSeries
- Created iOS app for recruitment team to assist at career fairs using Python and Kivy library

Information Systems Intern

Von Maur

05/2015 - 08/2015

- Lead programmer on small team gathered to design and build web-based POS-server maintenance and observation hub
- Learned C#, ASP.NET framework, HTML, CSS, JavaScript, JQuery + AJAX, MySQL, Visual Studio, and TFS

Education

B.S. Computer Science

University of Iowa

Graduated: December 2019

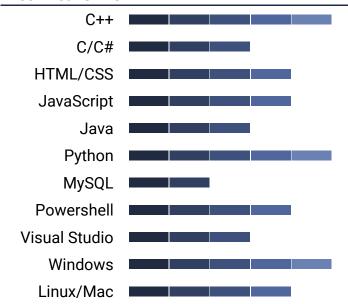
Relevant Coursework: Object Oriented Software Design, Operating Systems, Programming Language Concepts, Computer Security, Data Structures, Computer Organization

High School Diploma

Assumption High School

Graduated: May 2012

Technical Skills



Projects

Video Game (C++)

Catacombs of Halfwind Keep (GitHub)

- 2.5D rogue-like dungeon crawler
- Developed in C++14 using SDL 2.0 library
- Heavy focus on procedurally-generated content

Organizational Mobile App (Python)

Bag of Holding (GitHub)

- Tool to maintain equipment in table-top games
- Developed with Python 3.4 and Kivy 1.10
- Primary focus on organization, efficiency, and touch-based UI