VALIDIC

Production Kickoff Call

PRODUCTION KICKOFF CALL AGENDA

1. Introduction & Project Overview
2. Technical Q&A
3. Implementation Tips & Tools
4. New Client Setup Form

INTRODUCTION & PROJECT OVERVIEW

- Who will be your primary point-of-contact throughout the implementation phase?

- How would you describe the scope of your project?

- When is your estimated launch ("go-live") date?

- Platform type: Web app? Mobile app?

INTRODUCTION & PROJECT OVERVIEW

- Do you have any existing integrations?

  (e.g. Fitbit, Garmin, etc.)

- What types of data do you plan to ingest?

  (e.g. "steps", "blood pressure", "calories", etc.)

- What kinds of devices to you intend to launch with?

  (e.g. "Activity trackers", "BP monitors", "weight scales", etc.)

INTRODUCTION & PROJECT OVERVIEW

MILESTONE:	1- Project Kickoff	2- Production Credentialing	3- Technical Sync	4- Go Live! Launch
KEY GOALS:	→Understand project scope →API docs review →Best practice discussion →Welcome Package	→NCSUF received →Branding & Credentialing →API Production Keys	→Technical Q&A as needed →Project consultation →Evaluate progress towards launch	→Monitoring by Validic Support →Escalation procedures →Post-launch review, as needed

WELCOME PACKAGE TO FOLLOW...

1. Developer ("Sandbox") API Credentials release form

2. Link to New Client Setup Form

3. This slide deck

TECHNICAL Q&A

- Have you reviewed the "Getting Started Guide" in the [Validic API Documentation](#)?

- What questions do you have at this point?

IMPLEMENTATION TIPS & TOOLS

Don't miss these things in the API Documentation:

Timestamp Handling:

→ API Documentation

→ Validic Support Center

```
"last_updated": "2015-12-17T16:39:41+00:00",
"source": "fitbit",
"source_name": "Fitbit",
"steps": 5045.0,
"timestamp": "2015-12-17T06:00:00+00:00",
"user_id": "564a1679369dcd18c8000011",
"utc_offset": "-06:00",
```

IMPLEMENTATION TIPS & TOOLS

Don't miss these things in the API Documentation:

We suggest using the "latest.json" API call to retrieve data.

→ Latest.json in API Documentation

→ Validic Support Center: "Latest vs. Push notifications"

Advantages:

1. Highly scalable - fewer API calls
2. Ensures no records missed
3. Near real-time data supported

IMPLEMENTATION TIPS & TOOLS

Don't miss these things in the API Documentation:

We paginate our data response:

→ API Documentation

→ Validic Support Center

```
"summary": {
  "status": 200,
  "message": "Ok",
  "results": 115,
  "start_date": "2014-08-
  "end_date": "2014-08-25
  "offset": 0,
  "limit": 100,
  "previous": null,
  "next": "https://api.va
```

IMPLEMENTATION TIPS & TOOLS

Don't miss these things in the API Documentation:

Error Handling:

→ API Documentation

→ Validic Support Center

  404 Errors

  409 Errors

```
1  {
2     "status": 401,
3     "message": "Not Authorized"
4  }
```

ADDITIONAL TOOLS & RESOURCES

RESOURCE	OVERVIEW	LINK	
Validic Support Portal	125+ Knowledge Base Articles: Data configurations, Marketplace topics, troubleshooting guides, & more.	support.validic.com	
Validic Status Page	Provides immediate-action updates, status of all systems & integrations.	status.validic.com	
Application Sources Support Article	Provides table of Source, Source Name, and Data Object that are supported for each app.	App Sources	

ADDITIONAL TOOLS & RESOURCES

RESOURCE	OVERVIEW	LINK
Connected Apps & Devices Support Article	Provides a sortable list of data object support by device. Sortable by vendor.	Connected Apps & Devices
Standard Fields Used per App Support Article	Provides a sortable list of data fields supported by each application. Sortable by data object.	Standard Fields used per App
Data Synchronization Time & Source Support Article	For each object, lists the expected time for new data to arrive & expected historical data payload.	Data Sync Time w/Source
Expanded Fields Used per App Support Article	Provides a sortable list of expanded mappings by app. Sortable by data object.	Expanded Fields per App

VALIDIC SUPPORT

Need to contact the Validic Support team? Send an email to: support@validic.com

But first, check out this Knowledge Base Article about how to file an effective support ticket.

NEW CLIENT SETUP FORM

→ **New Client Setup Form**

Some key things to keep in mind…

- You cannot "N/A" any fields (e.g. "Double Variable" fields)
- Please follow the instructions for your logo submission
- Privacy policy link cannot be a dropbox link or PDF
- Pick the apps you're going to launch with (you can always add more later!)

Thanks for your time today!