



**MBARARA UNIVERSITY OF SCIENCE AND  
TECHNOLOGY**

**FACULTY OF COMPUTING AND INFORMATICS  
INFORMATION TECHNOLOGY PROJECT MANAGEMENT**

BY

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**Research project title:**

- Increasing the Success Rate of IT Projects Timely Delivery, Stakeholder Satisfaction and Real Business Value.

**Problem Statement:**

- IT projects continue to have a high failure rate because of poor planning, insufficient project management techniques, and low stakeholder participation.(Shabbir, Naveed et al. 2023) These failures lead to resource waste, unmet objectives, disrupted workflows, and lower customer satisfaction .(Udeh 2024) If organizations don't employ effective strategies to improve requirements gathering, communication, monitoring, and skill allocation, they risk financial losses and losing out on competitive advantages.(Clarke and Varma 1999)

**The goal?**

- To increase the success rate of IT projects by ensuring they are delivered on time within the budget and meet stakeholder requirements and provide real business value.

**Objectives?**

- To improve requirements management by gathering stakeholder requirements to meet expectations.
- To implement regular testing, monitoring and reviews to maintain high standards.
- To ensure the right skills, tools and technologies are allocated efficiently to maximize productivity.

Clarke, C. J. and S. Varma (1999). "Strategic risk management: the new competitive edge." Long range planning **32**(4): 414-424.

Shabbir, R., et al. (2023). "Evaluation of the factors behind the failure of project management practices." Journal of Development and Social Sciences **4**(3): 490-501.

Udeh, E. (2024). "Examining The Impact of Operation And Production Management Failure On Customer Satisfaction And Organizational Growth: A Qualitative Study." European Journal of Political Science Studies **7**(1).