Ihab Abou Diab, CSM®

<u>LinkedIn</u>   <u>GitHub</u>   <u>Portfolio</u>

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Education

LEBANESE INTERNATIONAL UNIVERSITY   Beirut, Lebanon
Bachelors, Management Information Systems   July 2018
Relevant Coursework: Programming, System Analysis and Design

TRUECODERS   Alabama, United States
Full Stack Software Engineering   September 2022

BRAINSTATION   New York, United States
Web Development   June 2022

Skills & Certifications

Technical
- C#, SQL, HTML, CSS, JavaScript, ASP.NET, API, UI/UX

Laboratory
- Git, GitHub, Figma

Certifications
- Scrum Alliance – Certified Scrum Master®
- Harvard University – Statistical Interference for Experiments

Experience

Necessary Behavior

Front End Developer (Intern)   September 2022 – Current
- Responsible for enhancing and maintaining the web development process (design, development, and deployment), enhancing usability and accessibility of the website and assisting with the overall user experience of the website.
- Maintaining internal and external-facing web applications using HTML, CSS, and JavaScript to create interactive web applications.
- Collaborating internally with both the marketing and systems teams to assess project needs.
- Building reusable code and libraries for future use
- Ensuring the technical feasibility of the website including desktop, tablet and mobile viewability
- Troubleshooting and supporting the Senior Front End Developer in solving existing problems

Lifco Group

Client Retention Manager   December 2018 – August 2021
- Creating new methods and strategies to help the sales team meet monthly sales goals.
- Monitoring industry competition by gathering current marketplace data on pricing of current products, development of new products, delivery schedules, and merchandising techniques
- Recommending changes in products, services, and policy by evaluating sales results and shifts in marketplace landscape
- Developing and maintaining close relationships with all clients in market area