

Ihab Abou Diab, CSM®

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111 S Gibson Road • Henderson, NV 89012 • ihababoudiab@gmail.com • 323-378-2401

Education

LEBANESE INTERNATIONAL UNIVERSITY

Bachelors, Management Information Systems

Relevant Coursework: Programming, System Analysis and Design

Beirut, Lebanon

July, 2018

TRUECODERS

Full Stack Software Engineering

Alabama, United States

September 2022

BRAINSTATION

Web Development

New York, United States

June 2022

Skills & Certifications

Technical

- C#, SQL, HTML, CSS, JavaScript, ASP.NET, API, UI/UX

Laboratory

- IT Security Analyst, Malware Cybersecurity, Database Vulnerabilities, Linux Operating System, Figma

Certifications

- Scrum Alliance – Certified Scrum Master®
- IBM - Cybersecurity Analyst
- Harvard University – Statistical Inference for Experiments

Experience

Necessary Behavior

Front End Developer (Intern)

September 2022 – Current

- Responsible for enhancing and maintaining the web development process (design, development, and deployment), enhancing usability and accessibility of the website and assisting with the overall user experience of the website.
- Maintaining internal and external-facing web applications using HTML, CSS, and JavaScript to create interactive web applications.
- Collaborating internally with both the marketing and systems teams to assess project needs.
- Building reusable code and libraries for future use
- Ensuring the technical feasibility of the website including desktop, tablet and mobile viewability
- Troubleshooting and supporting the Senior Front End Developer in solving existing problems

Lifco Group

Client Retention Manager

December 2018 – August 2021

- Creating new methods and strategies to help the sales team meet monthly sales goals.
- Monitoring industry competition by gathering current marketplace data on pricing of current products, development of new products, delivery schedules, and merchandising techniques
- Recommending changes in products, services, and policy by evaluating sales results and shifts in marketplace landscape
- Developing and maintaining close relationships with all clients in market area