

TABLES

PASSENGER

Passenger_ID	First_Name	Last_Name	Age	Gender	Address	Mobile_no
1	Ricky	West	49	Male	5610 Brianna Row Williamstown, PW 48755	991.692.8203x59619
2	Mark	Khan	48	Male	Unit 6261 Box 1000 DPO AE 08150	858-530-4014x648
3	Christina	Riley	67	Female	PSC 0495, Box 2958 APO AE 92265	+1-516-821-5837
4	Lisa	Kirk	18	Male	PSC 4275, Box 9827 APO AP 45653	746-389-2429x74948
5	Cheryl	York	19	Female	09780 Gardner Village Suite 913 Rebeccahaven, CA ...	890.729.9344x310
6	Melissa	Marshall	53	Male	70122 Gonzalez Hill Lisahaven, GU 90291	9387953865
7	Christopher	Reid	31	Female	5759 Cook Pines Suite 401 Gonzaleztown, VT 44336	8832165525
8	James	Acosta	48	Female	79303 Farrell Village Apt. 442 New Betty, NE 16230	522.371.7518x5241
9	Aaron	Atkinson	61	Male	PSC 3183, Box 2474 APO AE 86171	326-836-2815x34331
10	Lisa	Edwards	69	Male	866 Gould Dale East Patrickmouth, WA 09901	001-943-833-0845
11	Misty	Ferguson	45	Male	04152 Houston Groves Foleyland, WY 82369	8989879249
12	Mckenzie	Morris	37	Male	819 Hannah Shoal Apt. 826 Justinhaven, MD 80058	001-895-935-3896x0133
13	Patricia	Gilbert	21	Female	5329 Bauer Orchard Dianeshire, SC 89980	912-721-6815
14	Derek	Villegas	64	Female	250 Stout Ramp West Mike, OH 63012	001-526-849-0855

TRAIN

Train_No	Train_Name
1	Edwards, Hughes and Garza
2	Parker Group
3	Ross and Sons
4	Brown-Stephens
5	Mills, Patrick and Davis
6	Hamis, Hansen and Camillo
7	Ray LLC
8	Smith, Costa and Price
9	Huber-Williamson
10	Ortiz, Singleton and Mccarthy
11	Moss, Thompson and Marquez
12	Khan Ltd
13	Holmes-Smith
14	Dalton-Dixon
15	Sloan-Carter

ROUTE

Route_ID	Source_Station	Destination_Station	Distance	Duration
1	Leeside	North Cheryl	190 km	2 hours
2	Charlesfort	Port Samanthaouth	64 km	1 hours
3	Copelandfurt	South Jacob	59 km	1 hours
4	Jessicatown	Port Jenniferville	195 km	4 hours
5	New Nathan	Joshuachester	196 km	4 hours
6	Kristenfurt	Zacharyhaven	178 km	1 hours
7	Anaport	Campbellfort	90 km	3 hours
8	Williamsport	West Daniel	189 km	1 hours
9	Smithport	Lake Lisa	109 km	1 hours
10	West Jeffery	Averyburgh	126 km	3 hours
11	Lake Josephborough	Port Brendaville	98 km	4 hours
12	Costahaven	Lake Jason	133 km	2 hours

TICKET

Ticket_NC	Passenger	Train_No	Ticket_Pri	Route_ID
1	9847	5	137	1
2	5584	16	224	2
3	3144	3	154	3
4	8532	1	290	4
5	5838	12	199	5
6	6697	1	116	6
7	2345	10	293	7
8	6200	11	56	8
9	4331	9	117	9
10	5609	12	228	10

Station

Station_Name	Address
Aguireberg	3261 Megan Views Apt. 774 Coxland, OR 51134
Alexanderton	PSC 9981, Box 8716 APO AE 75596
Alexandraton	019 Sandra Vista Apt. 183 Port Stephen, ND 19632
Alexisburgh	3581 Mark Keys Apt. 511 Staffordshire, LA 54826
Alexisfort	3035 Daniel Wall Apt. 277 Billyside, NC 24120
Alexisland	14314 Elizabeth Ramp Apt. 299 Lake David, LA 45678
Aliciaborough	8149 Rodriguez Hill East Davidside, NV 82418
Allenchester	49606 Cummings Coves Acevedoville, GU 25181
Allenshire	1467 Watson Ferry Apt. 251 Paulaville, MI 86600
Alyssaville	161 Michelle Square Apt. 521 Strongborough, ME 523...
Amandashire	062 Alvarez Port Suite 054 Lake Gary, AK 07357
Amandaside	Unit 6881 Box 2192 DPO AP 41909

Ticket Status

Ticket_No	Confirmed	Waiting
1	Yes	No
2	No	No
3	Yes	Yes
4	Yes	No
5	Yes	No
6	No	Yes
7	No	Yes
8	Yes	Yes
9	Yes	No
10	No	No

CateringService

CateringService_Name	Train_No	Service_Type	Menu_Description	Cost
Adams and Sons	13	Meal	Savory and Satisfying Home-Style Meal	18
Adams-Hernandez	1	Meal	Hearty and Wholesome Dinner Selection	24
Alexander and Sons	19	Snack	Gourmet Finger Foods for Special Occasions	27
Allen, Chavez and Perry	9	Meal	Healthy Grilled Options for Fitness Enthusiasts	17
Allen, Hall and Hoover	11	Snack	Elevate Your Palate with Culinary Masterpieces	9
Anderson-Jones	18	Snack	Savory and Satisfying Home-Style Meal	15
Archer LLC	20	Snack	Satisfy Your Cravings with Our Signature Snacks	30
Arias, Schaefer and Mendoza	9	Meal	Elevate Your Palate with Culinary Masterpieces	20
Armstrong PLC	13	Snack	Hearty and Wholesome Dinner Selection	26
Arnold-Mitchell	1	Snack	Crispy Snack Platter with Zesty Dips	27
Austin PLC	12	Snack	Exquisite Mediterranean Flavors in Every Bite	15

LostAndFound

LostAndFound_ID	Station_Name	Claimed_By_Passenger_ID	Found_Date	Item_Description	Claimed
1	Millerton	2496	2023-08-05	The Prise box is lost.	Yes
2	Stanleystad	3687	2023-07-14	The umbrella is lost.	No
3	Port Daniel	2701	2023-09-23	The bag is lost.	No
4	Stewartside	1109	2023-12-15	The bag is lost.	No
5	East Michaelchester	438	2023-10-03	The phone is lost.	No
6	East Moniqueport	2018	2023-12-11	The Prise box is lost.	Yes
7	Craigbury	3502	2023-07-17	The phone is lost.	No
8	North Samantha	647	2023-01-05	The Book is lost.	No
9	Lisaview	4919	2023-09-10	The Glasses is lost.	No
10	New Janet	2152	2023-01-31	The bag is lost.	Yes
11	West Karenmouth	1162	2023-05-12	The water bottle is lost.	No
12	Thomasside	981	2023-03-20	The phone is lost.	Yes

Schedule

Train_No	Route_ID	Departure_Date	Arrival_Date	Departure_Time	Arrival_Time
20	126	2023-01-06	2023-10-21	03:23:35	08:40:56
19	389	2023-06-16	2023-05-06	20:59:46	12:10:05
13	43	2023-06-30	2023-07-21	23:13:23	19:26:15
1	112	2023-05-17	2023-12-25	05:06:12	23:51:43
9	303	2023-07-18	2023-08-31	05:56:54	23:24:34
13	308	2023-02-20	2023-02-01	23:49:10	10:31:35
20	745	2023-09-28	2023-05-01	11:07:14	12:17:48
12	579	2023-08-26	2023-03-19	20:42:47	14:50:58
10	423	2023-11-12	2023-01-19	07:31:47	05:52:30
11	694	2023-04-29	2023-10-19	04:12:29	17:30:19

Complaints

Passenger_ID	Ticket_NO	Complaint_Text	Status	Resolution_Text
183	550	Delay in service response time.	Closed	Resolved the issue promptly and effectively.
232	828	Issues with the product warranty.	Open	Provided additional support and guidance.
3140	165	Communication breakdown with customer support.	Closed	Provided guidance on obtaining a refund or exchan...
1264	769	Delivery-related problems.	Closed	Provided guidance on obtaining a refund or exchan...
1747	557	Difficulty in navigating the online platform.	Closed	Offered compensation for the inconvenience caused.
433	276	Difficulty in accessing account information.	Closed	Reviewed and updated account information.
613	881	Unresolved issue from a previous interaction.	Closed	Investigated the matter thoroughly and provided res...
1175	894	Unsatisfactory customer service experience.	Closed	Offered a discount on future purchases.
1697	701	Inadequate information provided by staff.	Open	Implemented changes to improve the service/produ...
3180	203	Communication breakdown with customer support.	Open	Ensured transparency in communication.
384	587	Miscommunication regarding service terms.	Closed	Addressed concerns about safety measures.
3933	658	Delay in service response time.	Closed	Clarified terms and conditions for better understandi...
1613	733	Difficulty in obtaining a refund or exchange.	Open	Ensured transparency in communication.
2672	920	Billing discrepancy in the invoice.	Closed	Corrected the billing error and issued a refund.
4134	394	Difficulty in accessing account information.	Closed	Implemented measures to enhance product quality.

Reservation

Passenger_ID	Ticket_NO	Booking_Date	Status
2383	1	2023-04-16	Confirmed
1745	4	2023-06-24	Waiting
1387	5	2023-05-03	Waiting
514	7	2023-07-20	Waiting
2496	8	2023-07-06	Waiting
3191	10	2023-10-09	Confirmed
105	11	2023-03-26	Waiting
3177	13	2023-03-25	Waiting
1597	15	2023-05-15	Waiting
1749	16	2023-12-18	Confirmed
1094	17	2023-06-29	Confirmed
110	22	2023-10-28	Waiting
3674	23	2023-02-12	Confirmed
1659	24	2023-10-20	Waiting
4506	26	2023-02-03	Waiting

Route_Intermediate_Station

Route_ID	Station_Name
182	Elizabethhaven
679	Cunystad
692	Port Michael
313	South Williamstad
733	East Codymouth
380	North Kimchester
808	Singletonfurt
476	Pearsontown
512	West Douglas
262	Lorifurt

TrainDelayHistory

DelayHist	Train_No	Date	Delay_Dur	Cause	Resolution_Details
1	20	14-03-23	101 minut	Public events impacting transportation.	Increased security measures.
2	2	26-03-23	35 minute	Unexpected passenger situations.	Implemented preventive maintenance measures.
3	6	26-11-23	29 minute	Other unexpected operational challenges.	Enhanced communication procedures.
4	3	29-04-23	104 minut	Train congestion or traffic.	Implemented preventive maintenance measures.
5	18	19-07-23	87 minute	Unexpected incidents on the track.	Addressed specific passenger concerns.
6	20	22-03-23	53 minute	Technical issues with train equipment.	Enhanced communication procedures.
7	10	15-08-23	116 minut	Train congestion or traffic.	Improved response to unforeseen incidents.
8	1	05-02-23	18 minute	Unforeseen events affecting service.	Improved incident reporting and analysis.
9	4	05-04-23	62 minute	Security concerns or incidents.	Provided alternative transportation options.
10	20	22-09-23	7 minutes	Security concerns or incidents.	Implemented preventive maintenance measures.
11	16	26-12-23	1 minutes	Staffing issues in train operations.	Implemented system upgrades for efficiency.
12	16	25-02-23	90 minute	Environmental factors affecting operations.	Implemented corrective measures promptly.
13	13	23-01-23	115 minut	Staffing issues in train operations.	Increased security measures.
14	6	04-11-23	65 minute	Security checks or inspections.	Enhanced customer communication channels.
15	2	26-03-23	31 minute	Unexpected passenger situations.	Enhanced collaboration with relevant authorities.