HARPREET SINGH

Customer Service | Operations | IT Professional

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OBJECTIVE

Dedicated and versatile IT professional with a proven track record in customer-centric IT solutions, efficient operations management, and technology excellence. With over five years of experience in these domains, I am eager to leverage my expertise to support and enhance IT initiatives within a dynamic team.

SUMMARY

- Working knowledge of Agile and Waterfall Methodologies.

- Proficient in Programming and Scripting for Developing Automated Tests using Tools such as Selenium with C#.

- Skilled in .NET framework for efficient Software Development.

- Expertise in HTML, CSS, Javascript and proficient in writing code in Visual Studio Code.

- Proficient in Utilizing Git and GitHub for Version Control and Collaborative Software Development.

- Skilled in Linux Terminal Commands.

- MS Office.

- Good Knowledge of Computer Hardware.

- Knowledge of Cisco Switches and Forigate Firewall.

- Data Visualization Tool: Power BI.

- Excellent Verbal and Written Communication with Customers and Colleagues.

ACADEMIA

- Master's in Applied Information Technology
  - Institution: **Wintec:** Waikato Institute of Technology, New Zealand.
- Bachelor of Science (Information Technology)
  - Institution: G.N.D University, India.

EMPLOYMENT CONTOUR

Comtel NZ Pvt Ltd. (New Zealand)

Security Technician (June 2023 to Dec 2023)

- ❖ To Install New Cctv Cameras (Dahua and Hikvision).
- ❖ Troubleshoot the Problems into Security Devices.
- ❖ To Install New Alarm System (Paradox).
- ❖ Patch Panel and Cable Management Solutions.
- ❖ Lan Cabling, Data Outlet and Access Point.
- ❖ Cisco Switches and Forigate Firewall.
- ❖ Have **Certificate of Approval (Licence)** as Security Technician.

Research Institute of Computer Technology

Network/Computer Engineer (2017-2023) (India)

- ❖ Installation of Computer Hardware and Operating Systems.
- ❖ Installation of Computer Components such as RAM, Hard disk, Power Supply, Motherboard, PCI LAN Card, PCI Graphic Card or Building a New CPU.
- ❖ New Network in Banks, Offices, Homes and Private Sectors as Well.
- ❖ Troubleshoot the Network and Computer Hardware.
- ❖ Software Application, Network Application.
- ❖ To Install New Alarm Systems.
- ❖ Patch Panel and Cable Management Solutions.
- ❖ Lan Cabling, Data Outlet, Flush Box.
- ❖ Cisco Switches and Forigate Firewall.
- ❖ Electronic Equipment Installation like Printer Toner Refilling and Repair.
- ❖ Cctv Camera Installation and Troubleshooting.
- ❖ Making of Cat5-6 and Cat6A Cables Using Rj45 Connectors.

PROJECT

College Management System (CMS)

- Created a robust College Management System utilizing Visual Studio, showcasing adeptness in software development and addressing key requirements in academic administration.

HOBBIES

- Wildlife Photography, Videography/Cinematography Since 2014.
- Photo Editing Tool (Adobe Photoshop), Videography (Adobe After Effects and Adobe Premiere Pro).
- Aerial Phtography using DJI Professional Drone.

REFERENCE CHECK

Available Upon Request