Phoenix, AZ <u>Linkedin</u>

# Ian Harris

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# **Work Experience**

Software Engineer II USAA 2021 - Present
HR IT - Java Batch Job Remote

- Created reusable java class for publishing HR messages from files, swiftly processing 100k+ messages of HR Data to baseline the datastore with most recent data.
- Resolved OOM bug by tuning docker container resources and refactoring functions to use data streams instead of duplicated objects and inefficient looping, returning job to service.
- Implemented alternate git branching strategy to deploy security hot-fixes, creating compliant code without backtracking efforts on work in progress features.
- Configured job settings and schedules using Helm, simplifying deployments to scheduling system.

### **Software Engineer II**

**USAA** 

2019 - 2021

HR IT - Data Modernization with Kafka

Phoenix, AZ

- Decreased load on the transactional Kafka Producer Post endpoint by designing and implementing a bulk Post endpoint that publishes multiple messages to Kafka concurrently.
- Implemented monitoring and alerting with Prometheus and Grafana for the HTTP endpoints by creating metrics, alerting rules and a dashboard, increasing visibility and decreasing response time for incidents.
- Designed a bulk tokenization strategy, securing objects swiftly and efficiently with less api calls.
- Created Avro schemas used to validate Kafka messages before publishing them to Kafka, ensuring data integrity of published messages.
- Designed importable package to abstract the complexities of detokenization of HR Kafka messages for internal consumers.
- Designed and created unit and regression tests for the api, increasing the speed of validation of new work.

#### **Software Engineer III**

USAA

2018 - 2019

Corporate Infrastructure

Phoenix, AZ

- Designed and implemented a front end form utilizing dropdown menus allowing employees to indicate areas of physical pain they experience for use in internal ergonomic consultations.
- Auto-populate form fields when possible using employee profile, creating a better user experience.

# **Technologies and Languages**

Languages: Java, React

Technologies: Kafka, REST, Git, Prometheus, Grafana, Docker, CICD

• Other: Learning Elixir, Phoenix, GraphQL, Python

#### **Education and Certifications**

• **B.Sc. Computer Information Systems,** Arizona State University

2018

# **Projects**

- **Identicon Generator (Elixir)** Generates identicon image based on an input string, Concepts: pattern matching, structs, I/O, cryptography
- Portfolio Site (React) Simple Bio website for myself. Concepts: react-router, form submission, bootstrap
- **Zona Bets API (Elixir/Phoenix/GraphQL)** Modify objects to support discord no-stakes betting bot. Concepts: GraphQL schemas and resolvers, Ecto migrations, contexts