Data Summary

Facility Upgrades

The following is a summary of the upgrades that have taken place in all the FAU campuses.

Instructional Computer Classrooms Upgrades:

Campus	Room	Upgrade Description
Davie	ES-105	Expansion of the number of seats from 24 to 35, and installation of standard equipment (Projection system, Sympodium, sound system, etc.).
Fort Lauderdale	AT-826 & HEC-608	Memory increase in all the machines (from 1 GB to 4 GB for the 32 AT-826 machines, and from 1 GB to 2 GB for the 25 HEC-608 machines).
	AT-928 Gaming Studio	This is a departmental facility for the College of Arts & Letters (School of Communication & Multimedia Studies). The room has a flat screen TV and a projector, as well as 12 PCs for the development of video games.
Jupiter	SR-278	31 machines were replaced with new ones.
	AD-122	16 machines were replaced with new ones.
Port St. Lucie	CO-223	37 Webcams were added to the classroom machines.
Boca Raton	Business 405	40 machines were replaced with new ones.
	Fleming Hall 409	34 machines were replaced with new ones.
	Social Science 200	47 machines were replaced with new ones.

Open Computer Labs Upgrades:

- Online Printing – University-wide implementation of an online printing solution through the Web, without the necessity of installing any drivers into users' computers. Documents stay in the print queues for two hours after they are submitted. Students can send their documents from their home/work and come to the lab to pick them up.

Campus	Room	Upgrade Description
Davie	LA-244	We worked with Broward Administration on the relocation and expansion of the Broward Campuses Testing Center. The center was upgraded with 20 new computers (it used to have 10 machines) for the students.
Jupiter	SR-109	2 machines (iMacs) were replaced with new ones.
	HC-111	25 machines were replaced with new ones.
Boca Raton	Student Union 222	25 machines were replaced with new ones.
	Library 201	15 machines were replaced with new ones.

E-Classrooms Upgrades:

Campus	Rooms	Upgrade Description
Davie	LA-124, LA-152, LA-228, LA-243, LA-244, LA-339, LA-415A, LA-415B, LA-432B, LA-445, LA-447, LA-456, ES-116, ES-254	14 classrooms were transformed from general classrooms without technology, into top-of-the-line e-classrooms.
		Monitors with Webcams were added to classrooms.
		Windows 7 was added in all the new e-classrooms.
		RoomView/e-Control System was added in all the new e-classrooms as part of the standard. The system will allow us to control the rooms from a central location. It will also allow the faculty to ask for help while they are in the room.
	LA-332, LA-340	Projectors were replaced in 2 classrooms.
Fort Lauderdale	HEC-908, HEC-910	Projectors were replaced in 2 classrooms.
Jupiter	AD-102, AD-204, AD-205, SR-258, EC-101, WB-105	6 classrooms were transformed from general classrooms without technology into top-of-the-line e-classrooms.
		Windows 7 was added in all the new e-classrooms.
Port St. Lucie	CO-141, CO-144, CO-225, CO-135, JU-111, CO-222	6 classrooms were transformed from general classrooms without technology into top-of-the-line e-classrooms.
		Windows 7 was added in all the new e-classrooms.
Boca Raton	AC-117, AC-118, AC-119, AH-204, AL-338, AL-343, AL-345, AL-344, AL-348, BU-402, BU-403, DP-101, GS-101, GS-102, GS-103, GS-107, GS-108, GS-109, GS-110, GS-111, GS-115, GS-116, GS-117, GS-247, GS-257, SC-190, SO-390.	27 classrooms were transformed from general classrooms without technology into top-of-the-line e-classrooms.

Criteria for Success

The following is a summary and analysis of the formal criteria for success.

2009 Student Satisfaction Survey:

In terms of *quality of computer technology* the survey results indicated that:

# People	Campus	Type of responses
410	Davie	84.8% of the students feel that the technology quality of each campus is "Good" or "Excellent"
		12.4% of the students feel that the technology quality of each campus is "Fair"
		2.7% of the students feel that the technology quality of each campus is "Poor"
120	Fort Lauderdale	79.1% of the students feel that the technology quality of each campus is "Good" or "Excellent"
		18.3% of the students feel that the technology quality of each campus is "Fair"
		2.5% of the students feel that the technology quality of each campus is "Poor"
1,472	Boca	78.3% of the students feel that the technology quality of each campus is "Good" or "Excellent"
		16.3% of the students feel that the technology quality of each campus is "Fair"
		5.3% of the students feel that the technology quality of each campus is "Poor"
205	Jupiter	82.9% of the students feel that the technology quality of each campus is "Good" or "Excellent"
		13.7% of the students feel that the technology quality of each campus is "Fair"
		3.4% of the students feel that the technology quality of each campus is "Poor"
134	Port St. Lucie	87.3% of the students feel that the technology quality of each campus is "Good" or "Excellent"
		9.7% of the students feel that the technology quality of each campus is "Fair"
		3% of the students feel that the technology quality of each campus is "Poor"

In terms of *availability of computer technology* the survey results indicated that:

# People	Campus	Type of responses
570	Davie	77.9% of the students feel that the availability of each campus is "Good" or "Excellent"
		19.3% of the students feel that the availability of each campus is "Fair"
		2.8% of the students feel that the availability of each campus is "Poor"
156	Fort Lauderdale	68.6% of the students feel that the availability of each campus is "Good" or "Excellent"
		23.7% of the students feel that the availability of each campus is "Fair"
		7.7% of the students feel that the availability of each campus is "Poor"
1,923	Boca	73.6% of the students feel that the availability of each campus is "Good" or "Excellent"
		20.5% of the students feel that the availability of each campus is "Fair"
		5.9% of the students feel that the availability of each campus is "Poor"
245	Jupiter	83.3% of the students feel that the availability of each campus is "Good" or "Excellent"
		13.1% of the students feel that the availability of each campus is "Fair"
		3.7% of the students feel that the availability of each campus is "Poor"
178	Port St. Lucie	82.1% of the students feel that the availability of each campus is "Good" or "Excellent"
		15.7% of the students feel that the availability of each campus is "Fair"
		2.2% of the students feel that the availability of each campus is "Poor"

2009-2010 IRM Customer Satisfaction Survey:

Note: The participation in the Broward Campuses (Davie, Fort Lauderdale) and in the Northern Campuses (Jupiter and Port St. Lucie) was not significant, thus making the results questionable. Some of the results indicate:

In terms of *satisfaction with the functionality of instructional computer labs* the survey results indicated that:

# People	Campus	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
6	Davie	50%	50%	0%	0%
6	Fort Lauderdale	50%	33%	0%	17%
45	Boca	38%	58%	4%	0%
8	Jupiter	13%	63%	13%	13%
3	Port St. Lucie	33%	67%	0%	0%

In terms of *satisfaction with the quality of the equipment in the instructional computer labs* the survey results indicated that:

# People	Campus	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
6	Davie	67%	17%	17%	0%
6	Fort Lauderdale	17%	67%	0%	17%
47	Boca	45%	51%	4%	0%
8	Jupiter	38%	38%	13%	13%
3	Port St. Lucie	67%	33%	0%	0%

In terms of *satisfaction with the variety of technologies in e-classrooms* the survey results indicated that:

# People	Campus	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
6	Davie	67%	33%	0%	0%
6	Fort Lauderdale	60%	40%	0%	0%
46	Boca	41%	54%	4%	0%
4	Jupiter	50%	0%	0%	50%
1	Port St. Lucie	0%	100%	0%	0%