

#### Florida Atlantic University Institutional Effectiveness and Analysis

# Student Satisfaction Survey Results 2011

Administered to 234 randomly selected lecture & lab courses

Included courses from all campuses and all levels

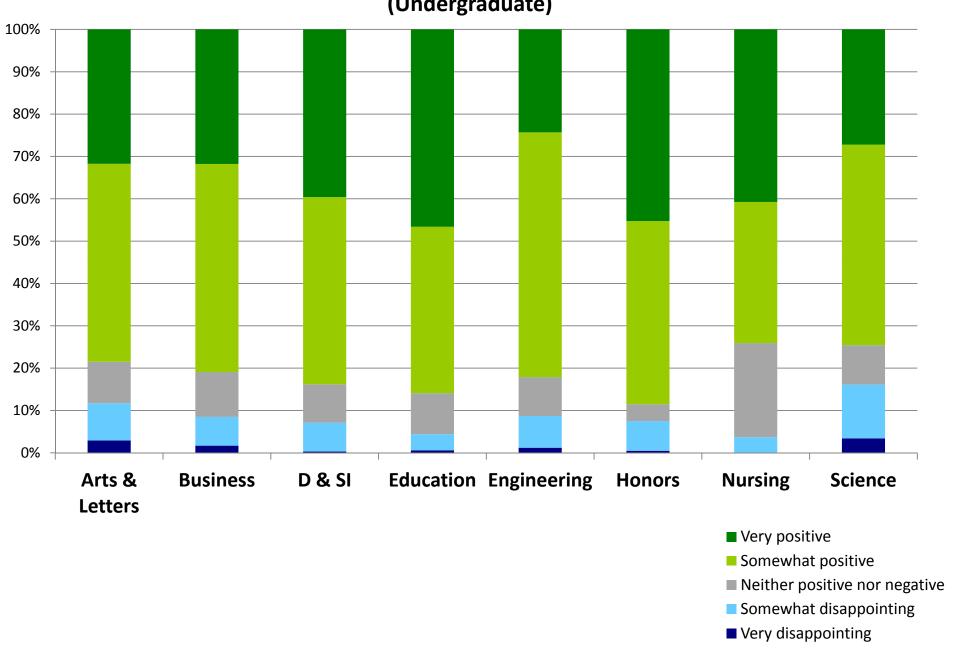
Response rate was 80%

A total of 3,498 surveys were completed

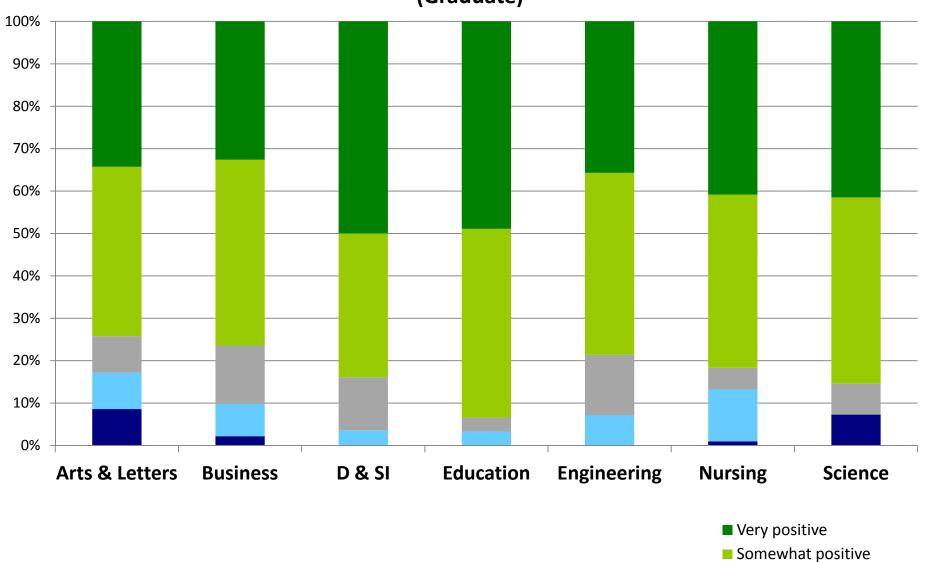
#### Respondents by college

College	Undergraduate	Graduate
Dorothy F. Schmidt College of Arts & Letters	408	36
College of Business	657	227
College for Design & Social Inquiry	308	59
College of Education	346	182
College of Engineering & Computer Science	174	14
Harriett L. Wilkes Honors College	201	0
Charles E. Schmidt College of Medicine	0	3
Christine E. Lynn College of Nursing	28	100
Charles E. Schmidt College of Science	413	41

### How would you rate your experience at FAU? (Undergraduate)



### How would you rate your experience at FAU? (Graduate)

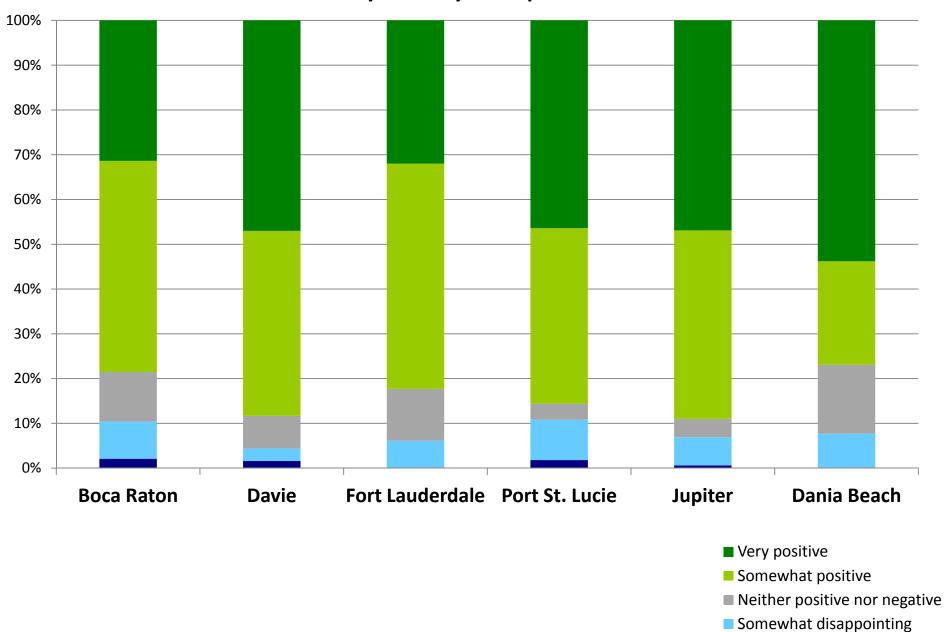


■ Neither positive nor negative

Somewhat disappointing

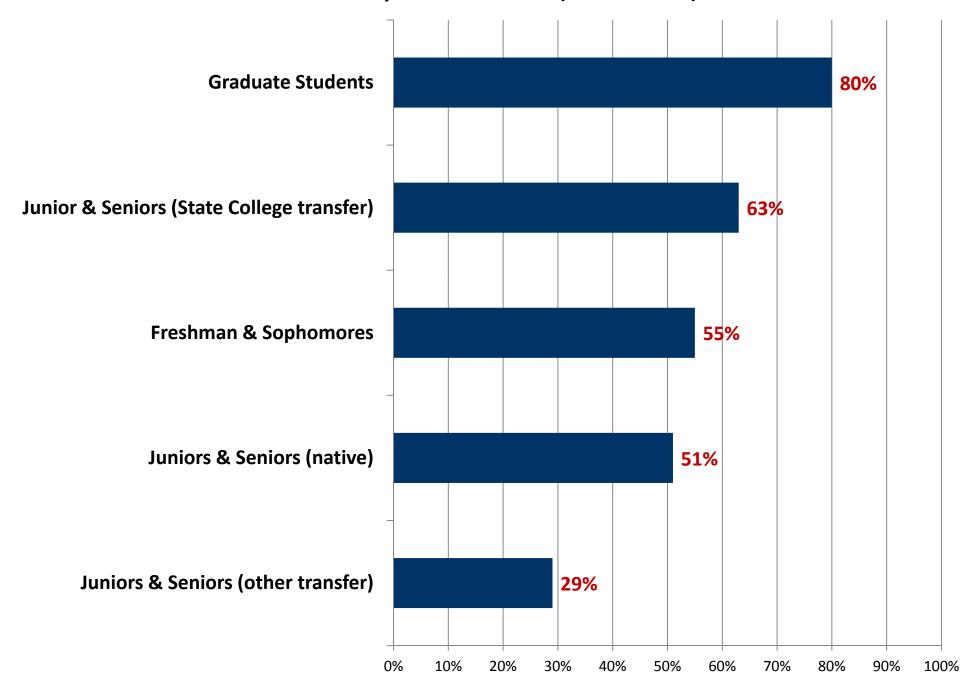
■ Very disappointing

#### How would you rate your experience at FAU?

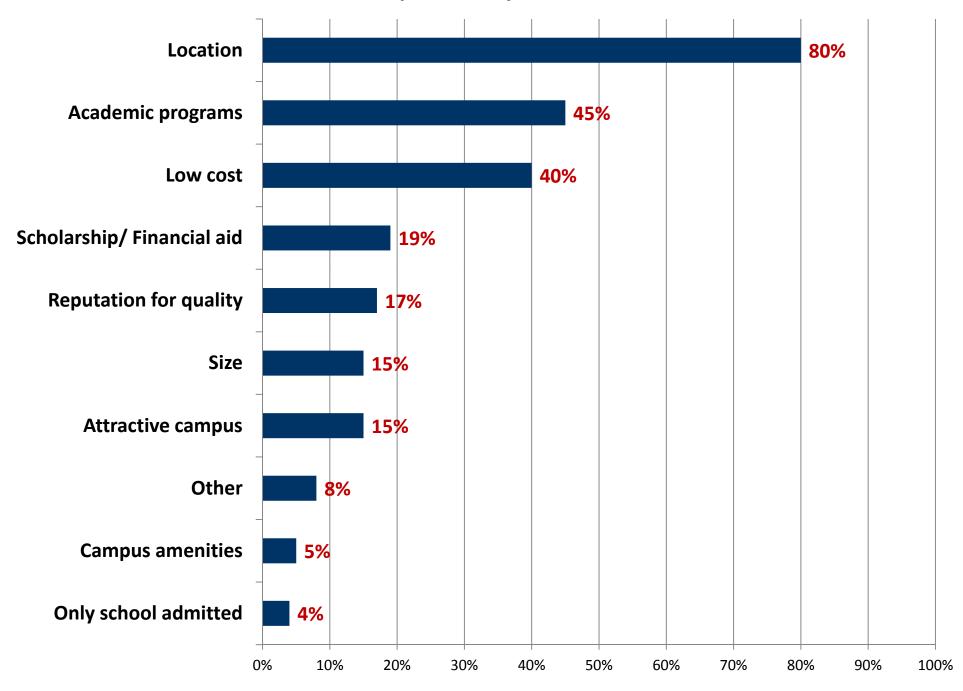


■ Very disappointing

#### Was FAU your first choice? (current level)



#### What factors were important in your decision to attend FAU?

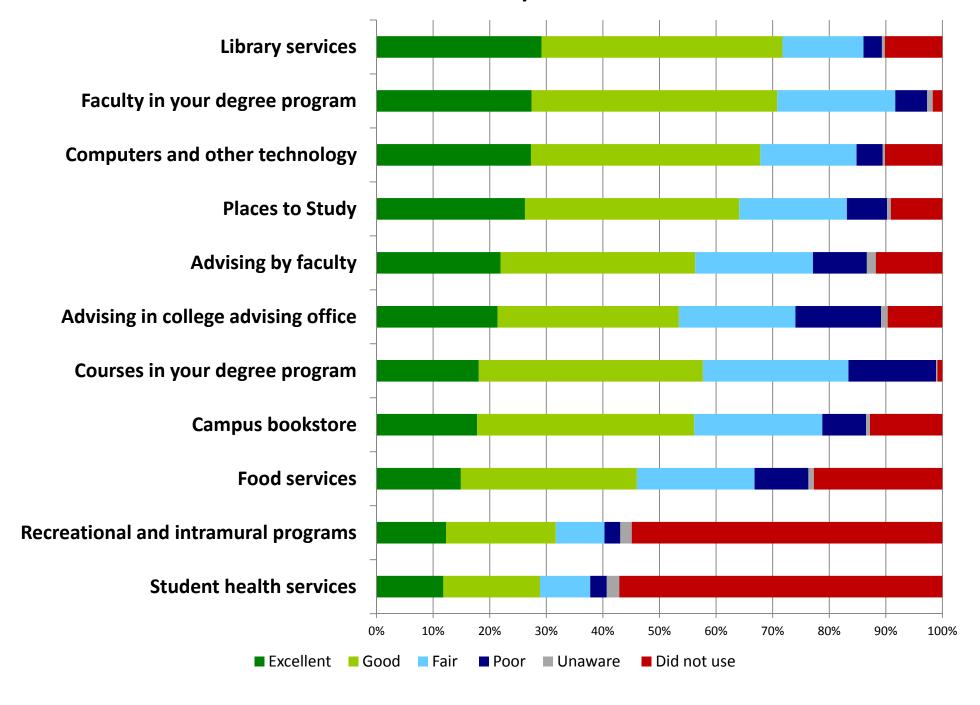


#### Student Satisfaction with

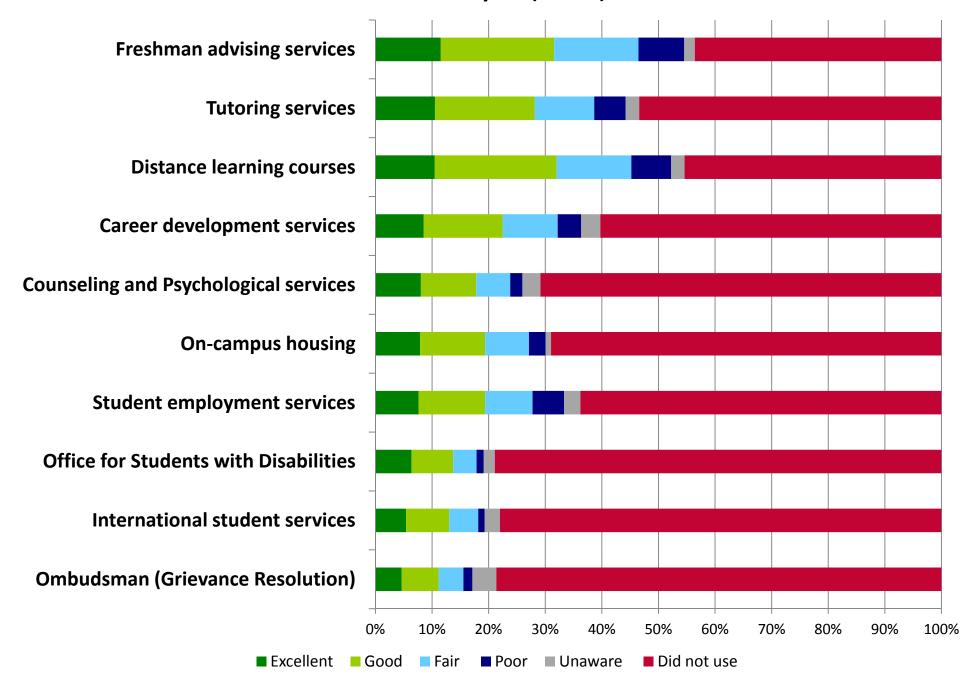
#### **AVAILABILITY**

of Fau Programs and Services

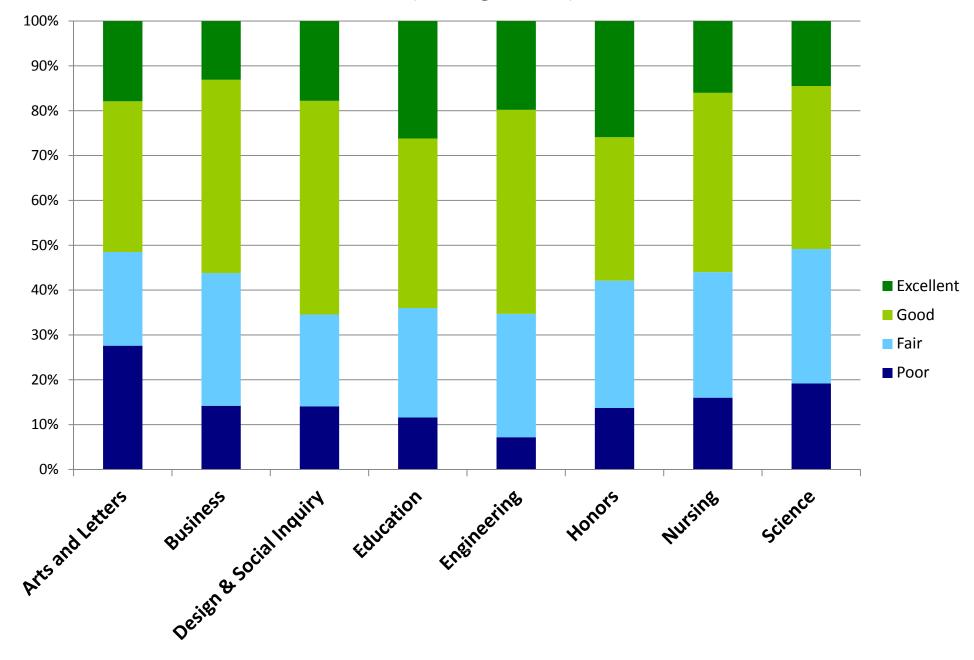
#### **Availability of:**



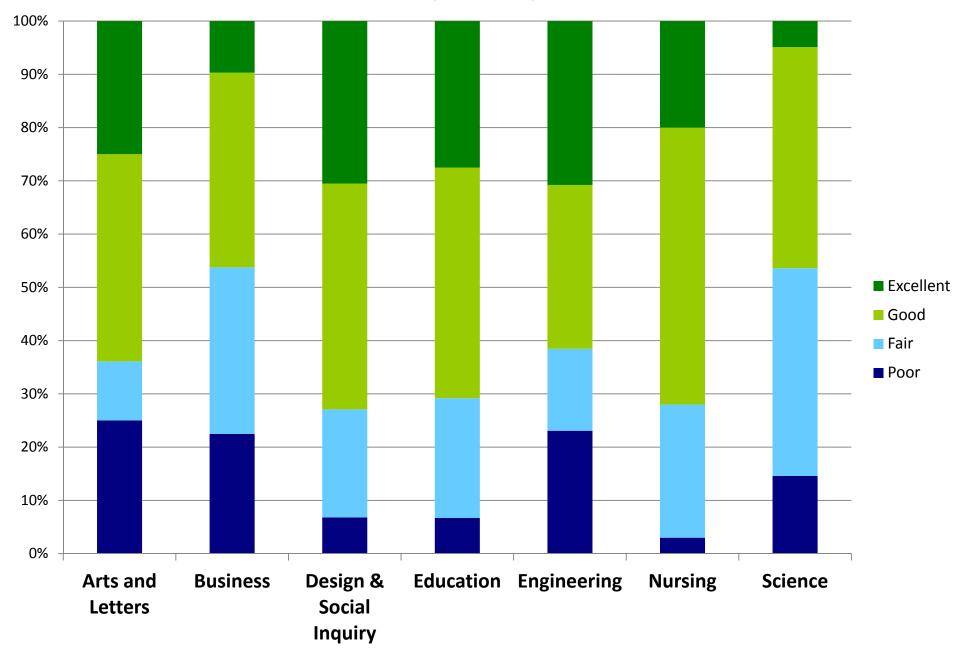
#### **Availability of: (cont'd)**



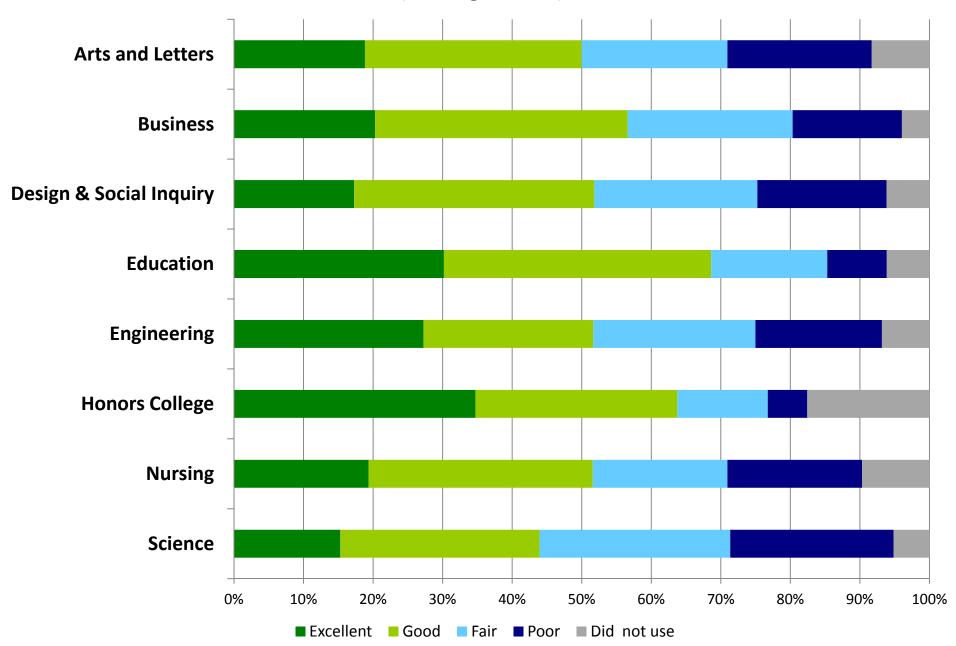
### Availability of courses in your degree program (Undergraduate)



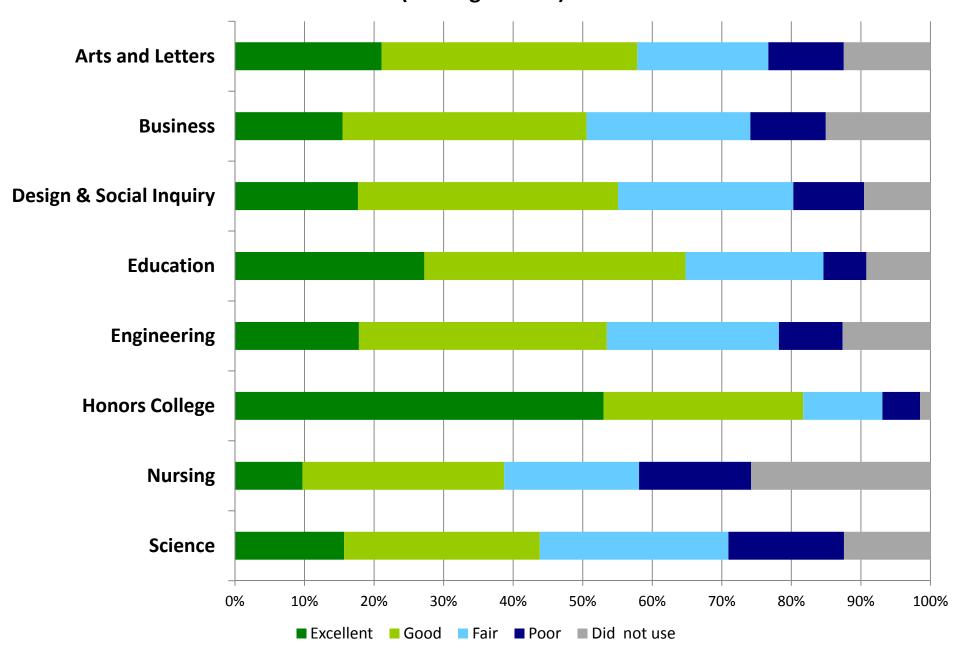
### Availability of courses in your degree program (Graduate)



### Availability of advising in <u>college advising office</u> (Undergraduate)



# Availability of <u>faculty advising</u> (Undergraduate)

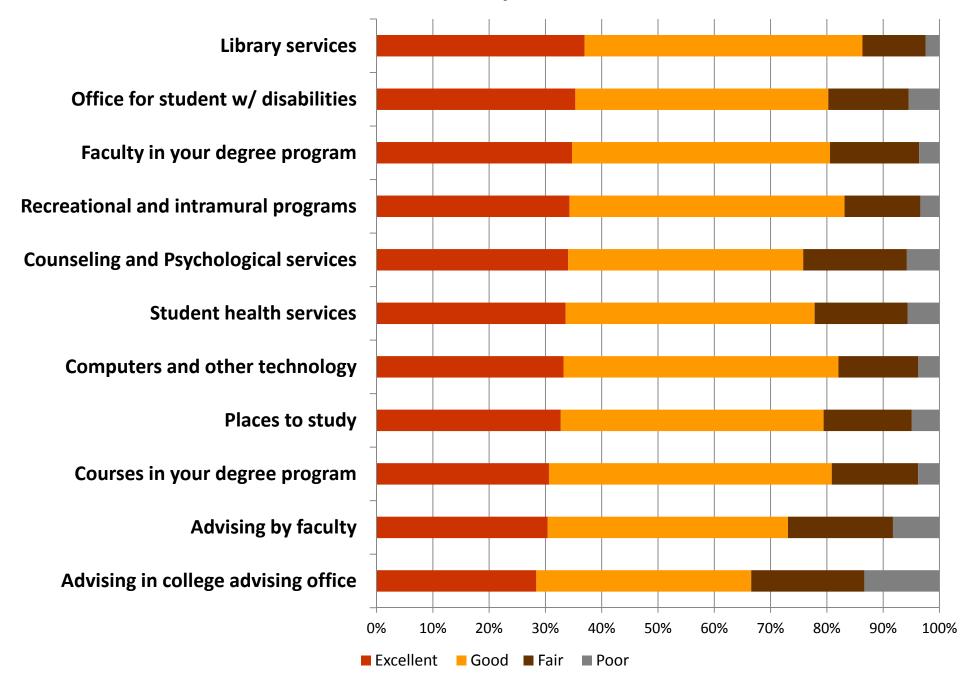


#### Student Satisfaction with

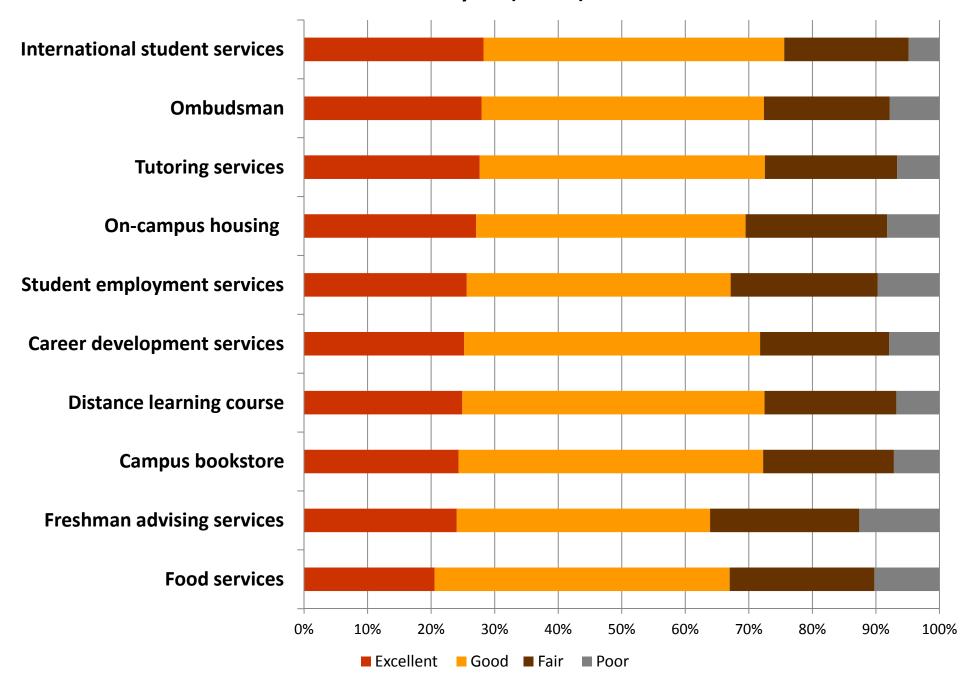
### QUALITY

of Fau Programs and Services

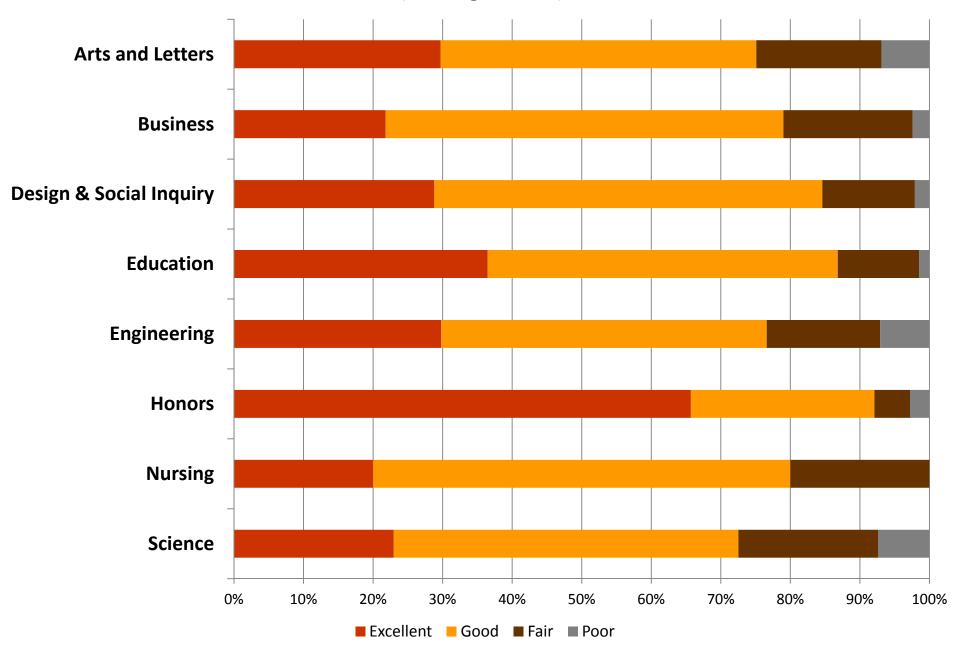
**Quality of:** 



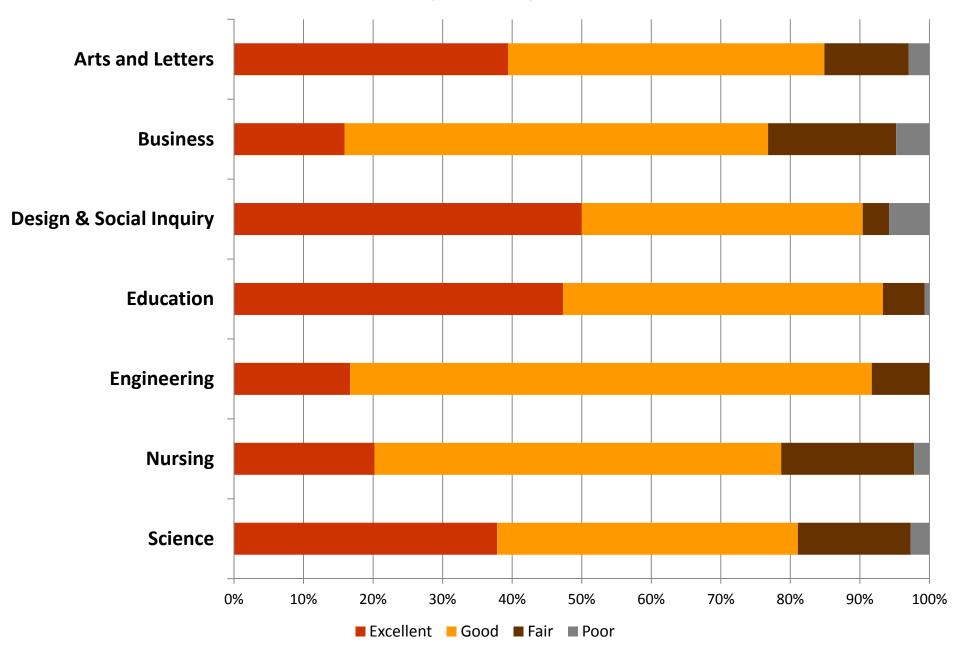
Quality of: (cont'd)



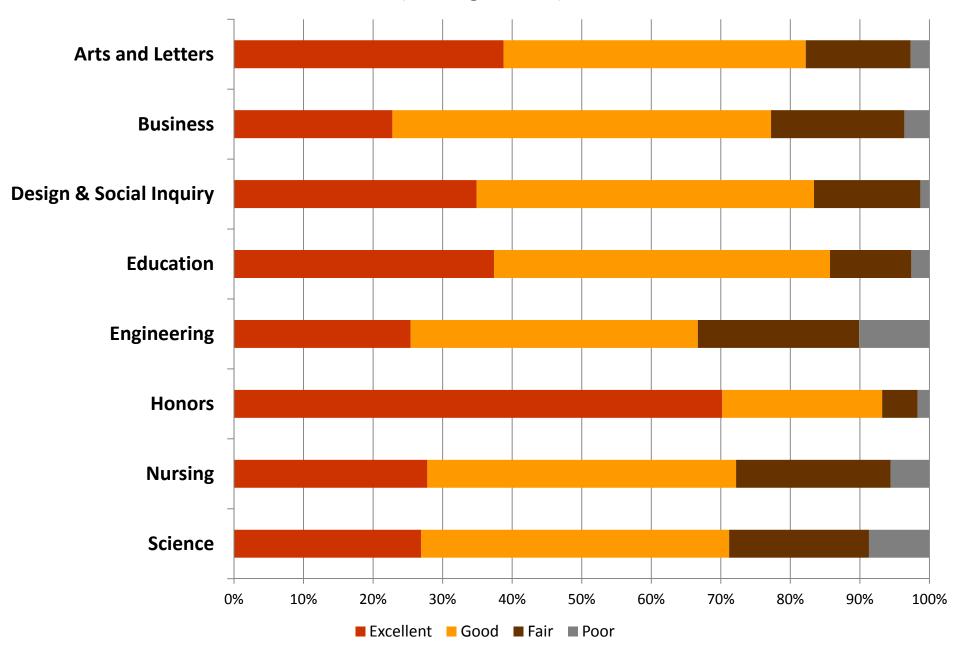
# Quality of courses in your degree program (Undergraduate)



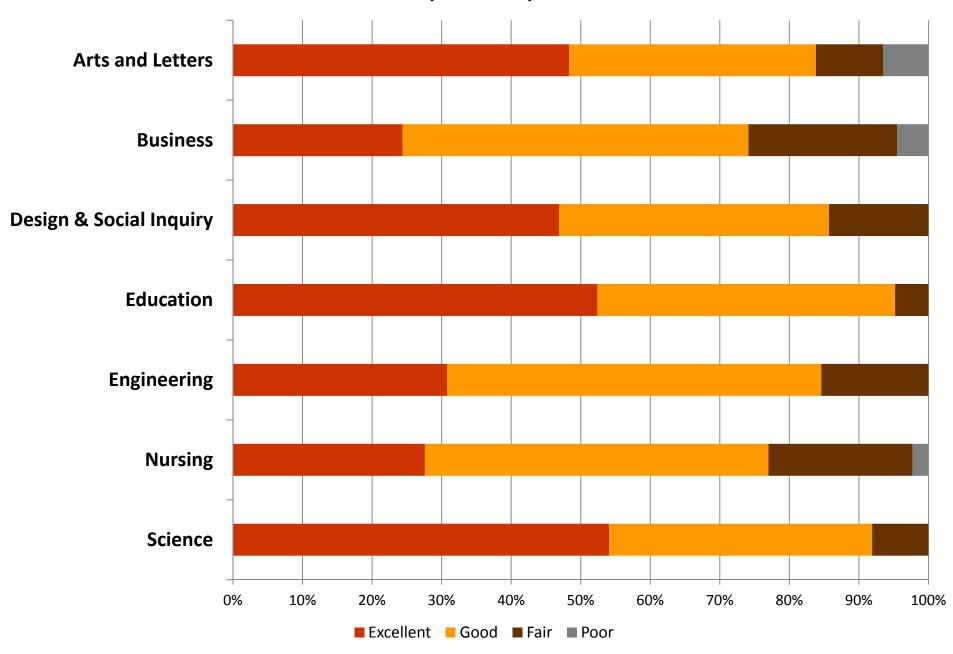
# Quality of courses in your degree program (Graduate)



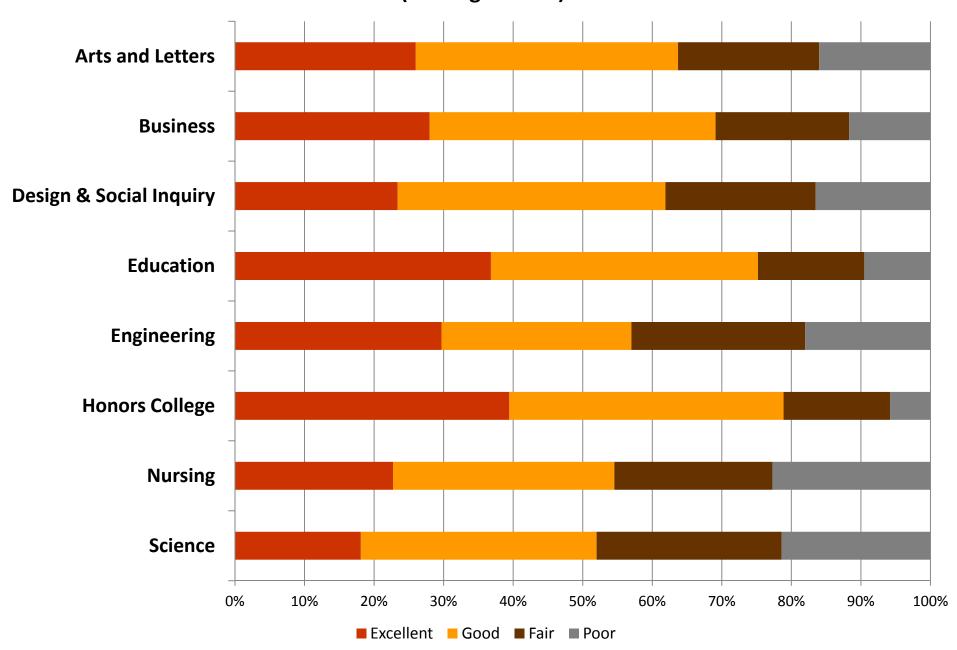
### Quality of faculty in degree program (Undergraduate)



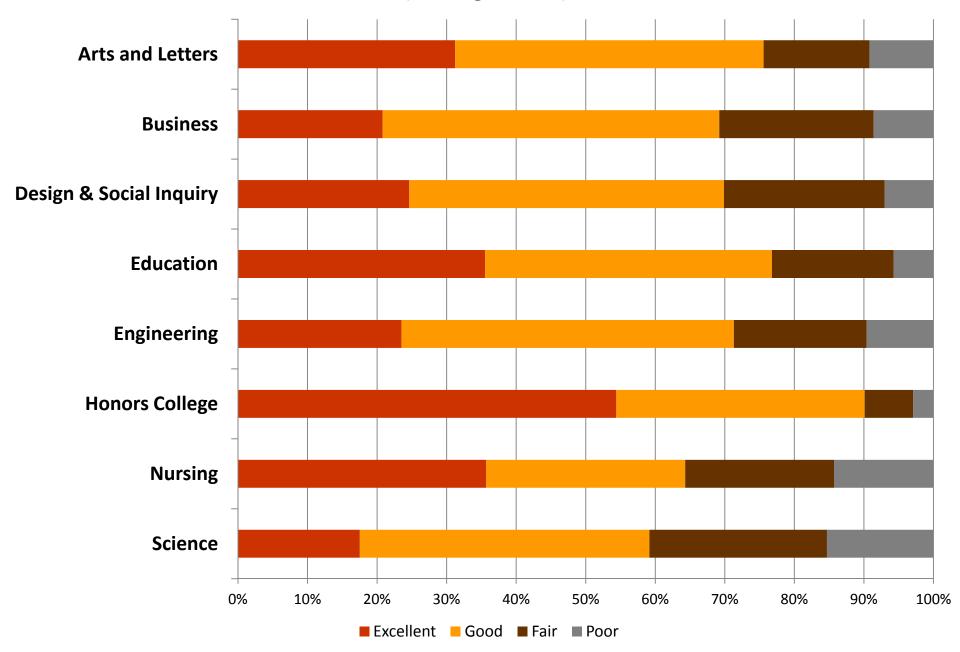
# Quality of faculty in degree program (Graduate)



# Quality of advising in your <u>college advising office</u> (Undergraduate)



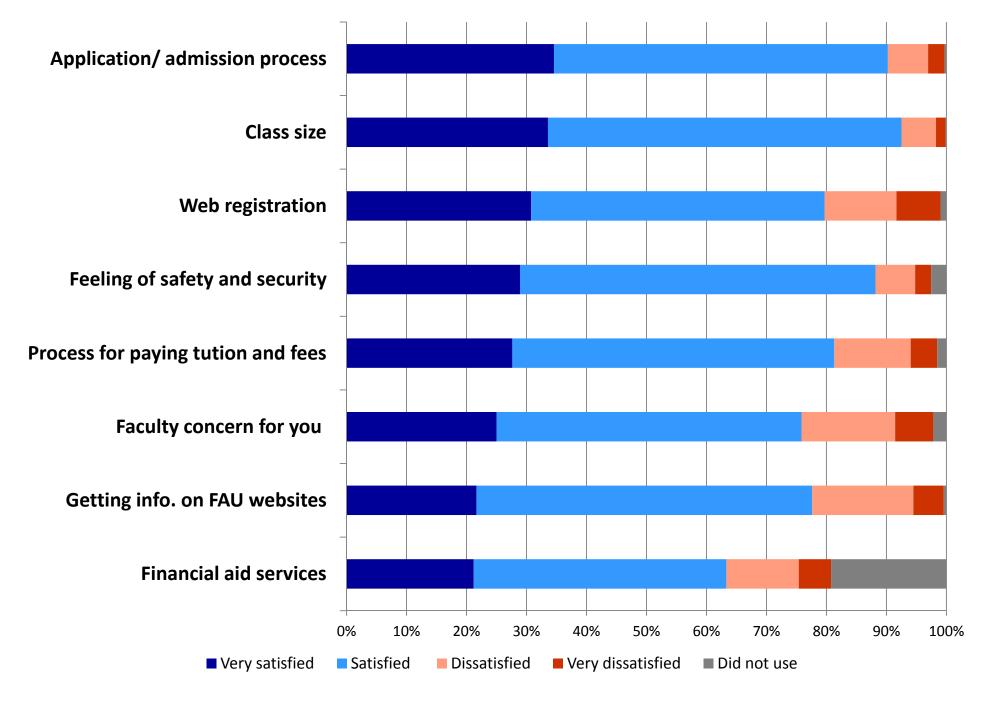
# Quality of advising by faculty (Undergraduate)



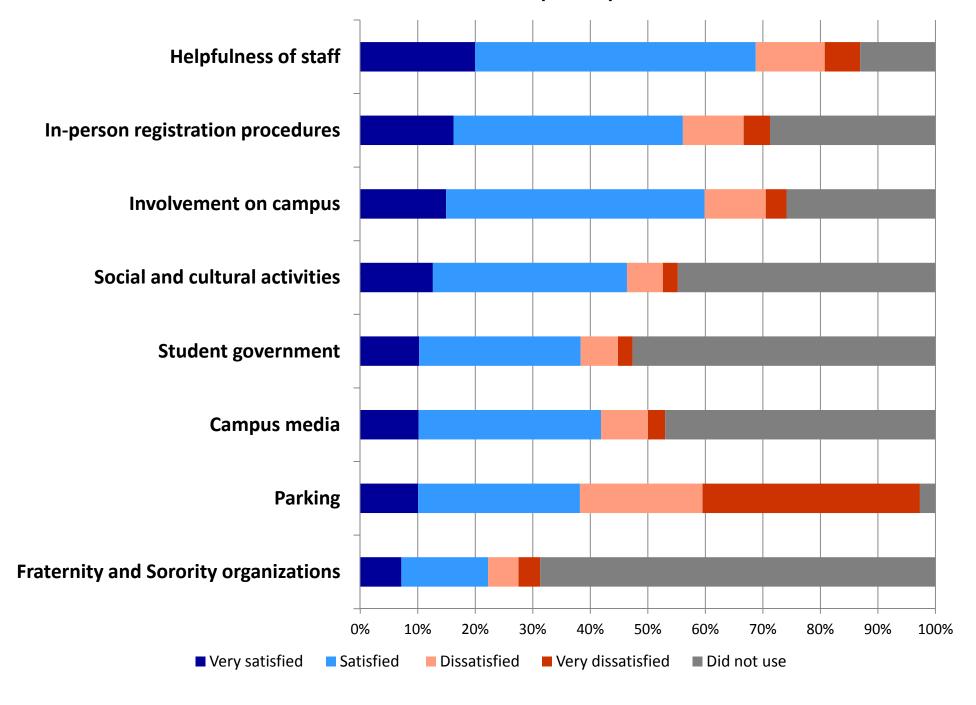
#### **SATISFACTION**

with Fau Programs and Services

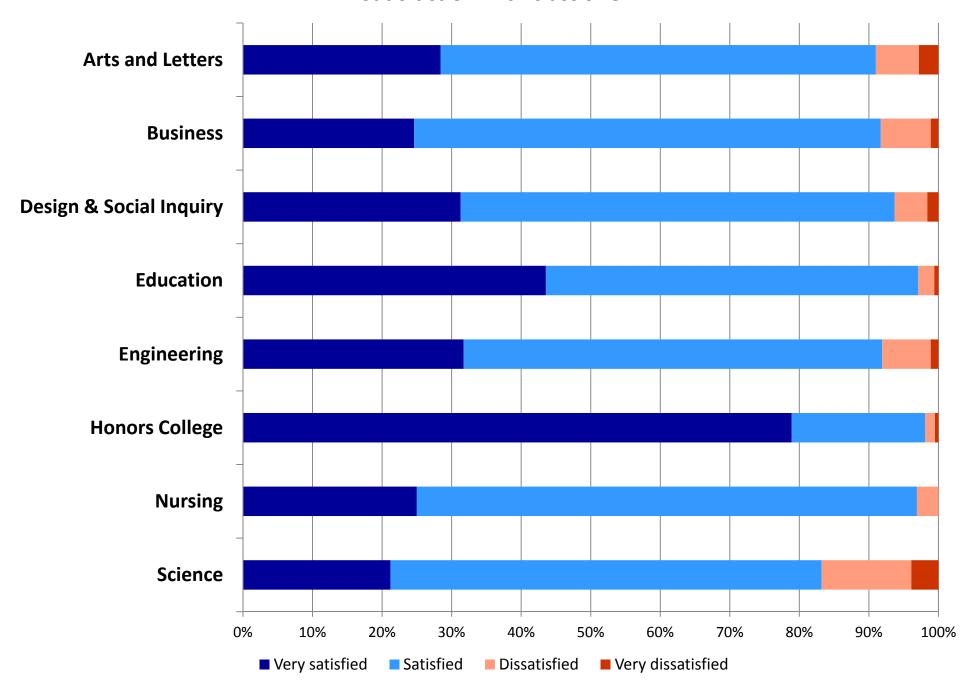
#### **Satisfaction with:**



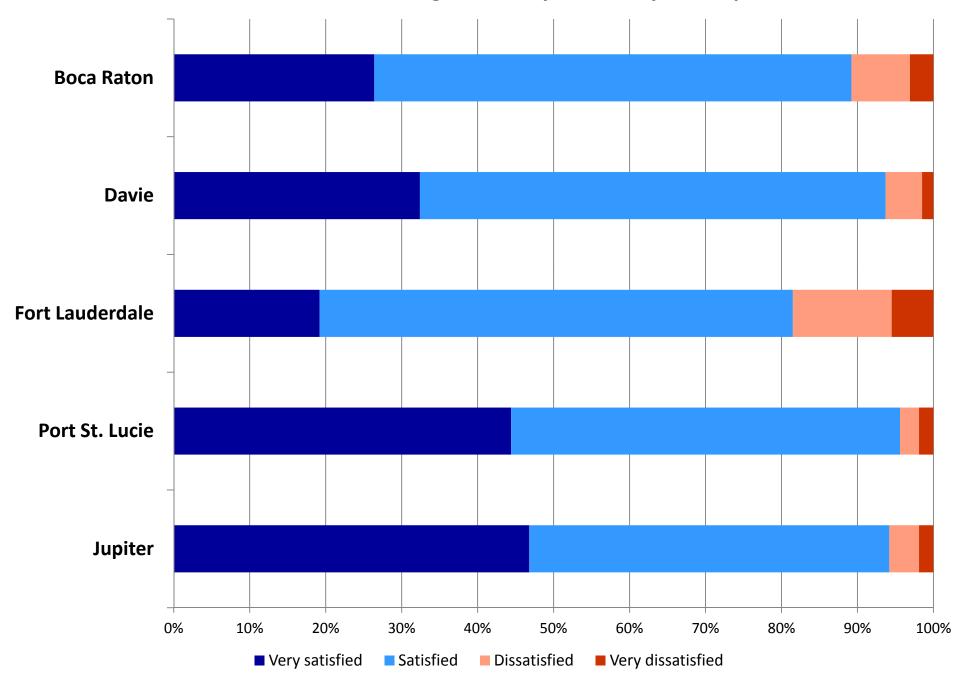
#### Satisfaction with: (cont'd)



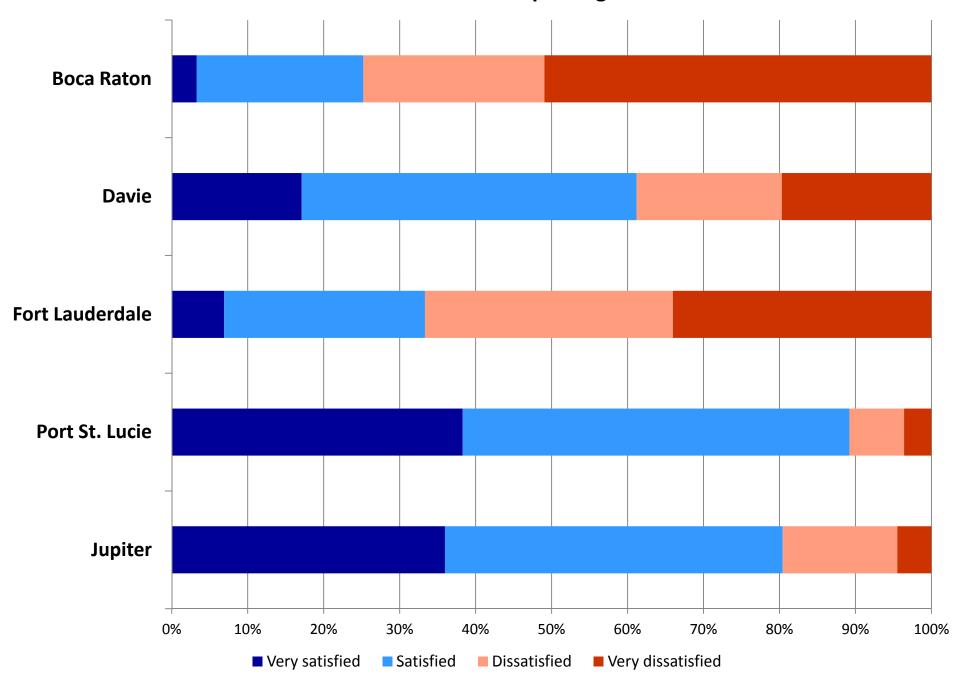
#### Satisfaction with class size



#### Satisfaction with feeling of security and safety of campus



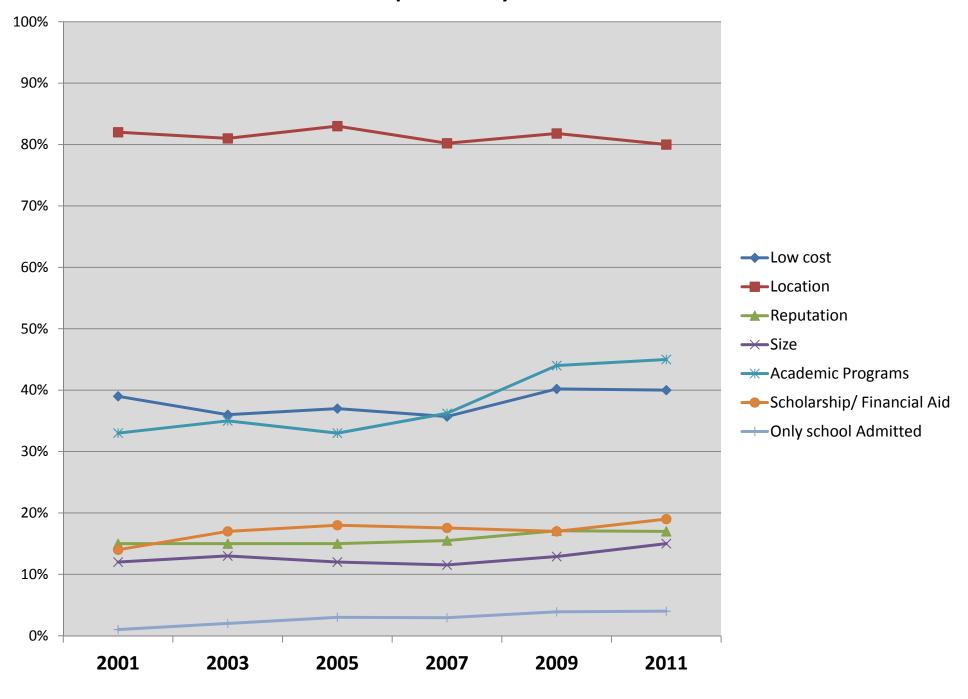
#### Satisfaction with parking



### **Trends in Student Satisfaction**

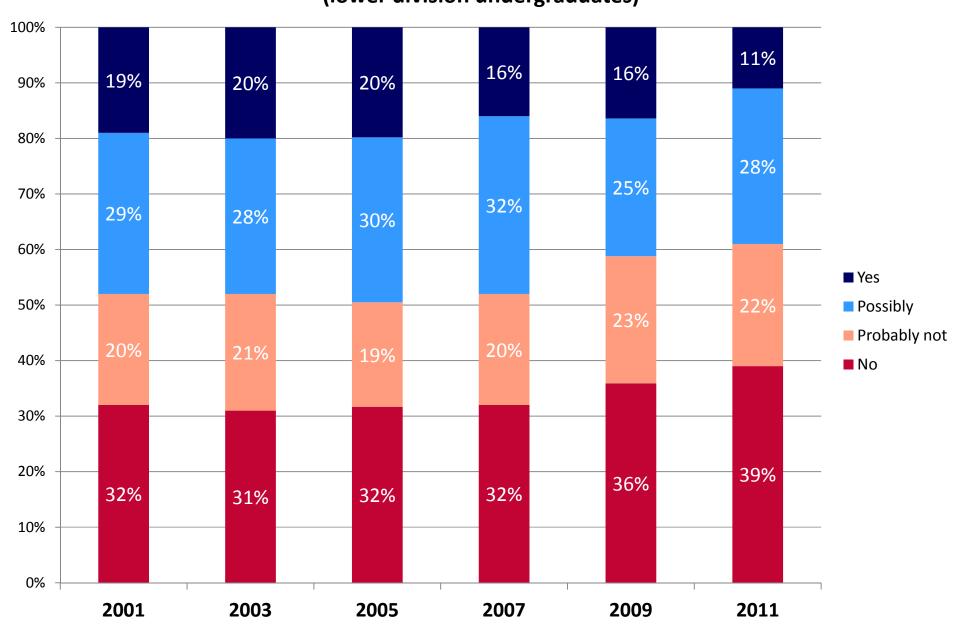


#### What factors were important in your decision to attend FAU?



# Do you intend to transfer to another institution before completing your degree program at FAU?

(lower division undergraduates)



### Percentage of student who are first generation college attendees (neither parent graduated from college)

