

&gt; FAU PEOPLE DIRECTORY &gt; SITE INDEX &gt; ALTERNATIVE VIEW

FAU WEB SEARCH

GO



## FLORIDA ATLANTIC UNIVERSITY

### OFFICE OF STUDENT FINANCIAL AID

Home / Financial Aid / FAQ / Parents: Frequently Asked Questions

FINANCIAL AID

CONTACT

## Parents: Frequently Asked Questions

MyFAU

Quick Links

Accept Your Award

Apply for Aid

Bright Futures Scholars

Community Part Time Jobs

Default Prevention and Debt Management

FAQs

Federal Stafford Loans

Forms to Download

Graduate Students

Important Dates

Need Based Employment Programs

New Students to FAU!

Other Loans Available

Policies/Rules &amp; Regulations

Resources

Scholarships

Special Programs  
[Concurrent Enrollment Consortium](#)  
[Co-op Programs](#)  
[Study Abroad](#)

Student Requirements

Summer Information Bulletin

Transfer Students

Types Of Aid

Verifications

Veterans

Financial Aid Home

### Q: Am I allowed to inquire about my son's/daughter's financial or academic record?

**A:** Only certain information can be released to parents regarding their son's/daughter's financial or academic records. The [Family Education Rights and Privacy Act](#) (FERPA) exists to protect your son's/daughter's right to confidentiality and limits our release of information about your their file or award(s). Students may give the Registrar's Office written consent to release the information to their parents by completing the [Family Education Rights and Privacy Act - Authorization to Release Financial Records form](#). The completed form authorizes the Office of Student Financial Aid and the Office of Student Financial Services at Florida Atlantic University to disclose financial records as defined by FERPA. **Reminder:** For access to student academic records please contact the Registrar's Office.

### Q: May I initiate revision to my son's/daughter's award?

**A:** Students are allowed one request for award revision per semester concerning changes in type of award and/or amount of award. Failure to respond within three weeks will result in cancellation of the aid offered to your son/daughter. College is a setting where students begin to make their own decisions. Therefore, parents are encouraged to let their son/daughter understand and experience the many challenges of budgeting, time management, and academic/financial aid processing. This practice will ultimately enable your son/daughter to become independent and to make the first step toward entering the "real world".

### Q: What does FAU's change to Direct Lending mean to me as a parent of an FAU student?

**A:** Follow this [link](#) for more details.

### Q: What is the difference between PLUS loans and Alternative loans?

**A:** PLUS Loans require a completed [FAFSA](#) application by students, while Alternative Loans do not. Please refer to Financial Aid - [PLUS Loan Information](#) and Financial Aid - [Alternative Student Loans](#) for more details.

### Q: How can my son/daughter qualify for work-study?

**A:** The Federal Work-Study Program is a federally-funded program for eligible students who demonstrate financial need. Students will be required to complete a [FAFSA](#) application. For more details please refer to Financial Aid - Student Employment and click on [Need Based Employment](#).

[FAU Home](#)**Q: Where can I look for available scholarships/loans/grants?**

**A:** There are numerous scholarships, loans and grants available for students. Please check the [Types of Aid](#) webpage periodically: Federal Student Aid Programs, State of Florida Student Aid Programs, FAU Loans & Grants, and FAU Scholarships. For processing of annual applications, students are encouraged to submit a [FAFSA](#) application as early as January 1st of each year for the upcoming academic year.

**Q: What should I do if my son/daughter wants to take courses at another institution?**

**A:** As long as your son/daughter is degree seeking and enrolled in at least 6 credit hours at FAU, then classes may be credited toward an FAU degree and your son/daughter may be eligible to receive assistance. Students are not eligible to receive financial aid at more than one institution for any one term. Therefore, you must apply for financial aid by completing the [FAFSA](#) application at the institution where you are degree-seeking, referred to as your home institution. Additional forms are required, please refer to Financial Aid Policies - [Concurrent Enrollment](#) page.

**Q: If my son/daughter has an unusual and extenuating financial aid circumstance, how would they seek assistance?**

**A:** Please utilize all available online resources including the Financial Aid website and the Money Matters! tab located on [MyFAU](#). For instructions on how to access Financial Aid Information, click [here](#). If you still have more specific questions pertaining to your current financial aid status, you may contact our financial aid advisors at (561) 297-3530. Students are assigned to a specific counselor by the initial of their last name. Please refer to our [Counselor](#) page.

**Q: What happens if my son/daughter doesn't perform well in his/her classes?**

**A:** Financial aid regulations require that they maintain satisfactory academic progress. Generally, your son/daughter must maintain a 2.0 GPA and successfully complete 70% of their classes. If they do not, they may be placed on probation or denied future assistance. Please refer to Financial Aid Policies/Rules & Regulations - [Academic Progress](#) page.

**Q: How can my son/daughter receive assistance to purchase books for college?**

**A:** If your son/daughter is receiving a financial aid award, he/she may complete the short-term loan application electronically located on Money Matters! tab on [MyFAU](#). To receive a FAU Short Term Loan, students must have a bank account with Direct Deposit Authorization. Funds will be directly deposited into the student's bank account. For more detailed information, click [here](#).



**If your son/daughter does not have an account, they may sign-up anytime with BankAtlantic. Direct Deposit of funds is preferred to go to BankAtlantic accounts. However, FAU is able to directly deposit your Short Term Loan or financial aid refund into your existing financial institution.**

**FAU Short Term Loan Applications are available between two weeks BEFORE the start of classes until two weeks PRIOR to the end of classes of each semester.**

**Q: Why am I getting a statement when I have financial aid that covers all my charges?**

**A:** Every student is sent a monthly bill via their FAU email for tuition, fees and other charges. This statement reflects all payments received through the statement date. If you are certain you have financial aid that exceeds your tuition and fees plus any other amounts due to the University, you can disregard this bill. For questions regarding your Billing Statements, please go to the [Controller's Office FAQs webpage](#).

**Q: How would I be able to calculate/estimate college cost for my son/daughter?**

**A:** Internet calculators are available for you to figure out college costs, loan payments, financial aid payment estimations, or graduated student loan repayment. Please refer to our [FAU Tuition and Payment Calculator](#).

**Q: How can my son/daughter track their financial aid award information?**

**A:** Your son/daughter is encouraged to access their financial aid information online via [MyFAU](#). For instructions on accessing this information, click [here](#). Please keep in mind that their award(s) may change each semester due to changes to enrollment/housing. Also, please be aware of [Terms and Conditions of Awards](#).

Last Modified - 04/09/10 07:17:40

[Boca Raton](#) | [Dania Beach](#) | [Davie](#) | [Fort Lauderdale](#) | [Harbor Branch](#) | [Jupiter](#) | [Treasure Coast](#)

[Privacy Policy](#) | [University Regulations](#) | [Emergency Information](#) | [Get Help](#) | [Contact Us](#)

An Equal Opportunity/Equal Access Institution  
© Copyright 2012, Florida Atlantic University.  
Last Modified 5/13/11