

2011 Student Satisfaction Survey
Financial Aid Services & Student Employment

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Satisfaction: Financial Aid Services					Grand Total
Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use	
Percentage	Percentage	Percentage	Percentage	Percentage	Number of respondents
21.2	42.1	12.1	5.4	19.2	3,396

Satisfaction: Financial Aid Services				Grand Total
Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	
Percentage	Percentage	Percentage	Percentage	Number of respondents
6.7	14.9	52.1	26.2	2,743

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Availability: Student employment services						Grand Total
Excellent	Good	Fair	Poor	Unaware	Did not use	
Percentage	Percentage	Percentage	Percentage	Percentage	Percentage	Number of respondents
7.6	11.8	8.4	5.6	2.9	63.8	3,333

Availability of Student employment services				Grand Total
Poor	Fair	Good	Excellent	
Percentage	Percentage	Percentage	Percentage	Number of respondents
16.7	25.1	35.3	22.9	1,111