

**2011 Student Satisfaction Survey  
Office of the Registrar**

09:35 Friday, September 16, 2011 1

Satisfaction with in-person registration procedures				Grand Total
Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	
Percentage	Percentage	Percentage	Percentage	Number of respondents
6.4	14.8	56.0	22.8	2,399

Satisfaction with in-person registration procedures
Average Rating
2.95

	Satisfaction with in-person registration procedures				Campus Subtotal
	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	
	Percentage	Percentage	Percentage	Percentage	Number of respondents
Primary campus of attendance					
Boca Raton	7.8	15.9	56.7	19.6	1,521
Davie	3.7	11.0	54.6	30.7	326
Fort Lauderdale	4.4	20.4	64.6	10.6	113
Port St. Lucie	3.7	8.3	57.8	30.3	109
Jupiter	2.5	14.2	50.0	33.3	204
Dania Beach	.	16.7	33.3	50.0	12
Grand Total	6.3	14.9	56.1	22.6	2,285

	Satisfaction with in-person registration procedures
	Average rating
Primary campus of attendance	
Boca Raton	2.88
Davie	3.12
Fort Lauderdale	2.81
Port St. Lucie	3.15
Jupiter	3.14
Dania Beach	3.33
Grand Total	2.95

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09:35 Friday, September 16, 2011 2

Satisfaction with Web registration (MyFAU Self-Service)				Grand Total
Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	
Percentage	Percentage	Percentage	Percentage	Number of respondents
7.4	12.1	49.4	31.1	3,399

Satisfaction with Web registration (MyFAU Self-Service)
Average Rating
3.04