

**2011 Student Satisfaction Survey**  
**Availability & Quality of Freshman Advising Services**

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Availability of Freshman advising services				Grand Total
Poor	Fair	Good	Excellent	
Percentage	Percentage	Percentage	Percentage	Number of Respondents
14.8	27.3	36.7	21.2	1,809

Availability of Freshman advising services
Average Rating
2.64

Quality of Freshman advising services				Grand Total
Poor	Fair	Good	Excellent	
Percentage	Percentage	Percentage	Percentage	Number of Respondents
12.6	23.5	39.9	24.0	1,435

Quality of Freshman advising services
Average Rating
2.75

***2011 Student Satisfaction Survey  
Availability & Quality of Freshman Advising Services***

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Availability: Freshman advising services						Grand Total
Excellent	Good	Fair	Poor	Unaware	Did not use	
Percentage	Percentage	Percentage	Percentage	Percentage	Percentage	Number of Respondents
11.6	20.0	14.9	8.1	1.9	43.6	3,316