

## PERSONAL INFORMATION

(Stefano Debarro)

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POSITION chief security officer /customer service

## WORK EXPERIENCE

- 02/01/2019–04/04/2019 **Chief security officer the centre business centre tignie point**  
Mid night operations LTD, Sliema (Malta)  
my responsibilities were to supervise the day to day duties of the security and the security operations, also to help and guide the security wean ever is necessary. i also created SOP'S for the security's guidance and helped the management to manage the Help desk staff.
- 12/03/2018–21/12/2018 **security supervising officer ( at the centre business centre tignie point )**  
security service Malta LTD, San Gwann (Malta)  
My responsibilities as a supervising security officer were to coordinate all day to day duties with security officers on site and to make sure that all security officers are implementing and maintaining all standards and policies of the building. Helping the management in any assistance to the management team wean ever is needed.
- 30/10/2015–26/06/2017 **security supervisor (at the centre business centre tinge point )**  
G4S Malta LTD, san Gwann (Malta)  
My responsibilities were to supervise the security team and help them out with there day to day duties and send day to day reports to the management and the security company for feedback and assisting the operations manager in managing the reception team.
- 21/06/2011–31/10/2013 **security offcier**  
Kavallier security services LTD, Msida (Malta)  
halfar open centre  
guarding the camp making sure the staff asre safe and maintaining law and order and helping police in there needs. also helping mainly A.W.A.S staff members with migrant registrations and food supply.  
Marsa open centre  
guarding the camp making sure the staff asre safe and maintaining law and order and helping police in there needs. also helping mainly A.W.A.S staff members with migrant registrations and food supply.  
Valletta gateway terminals.  
inspecting containors and sealing them as security and customs checked, also making sure that no unauthorised personnel make there way in wihout consent and also providing assistance to the customs officer on duty.
- 12/01/2015–30/06/2015 **security officer**  
Signal 8 security services LTD, B, kirkara (Malta)  
Aragon house business centre.  
main duties were taking care of the car park and also cashier duties. we also head a recaption which

the main duties were to observe and patrol during the night hours

17/03/2014–08/05/2014

### security officer

Kerber security LTD, Paceville San Giljan (Malta)

euro vision song contest and junior euro vision song contest.

taking care off the parking aoutside and making sure that all the guests and people are parked in there designated areas, assisting police with traffic management.

family park Marsaskala.

patrolling and observation duties and report damages and keeping the place safe from vandals etc MFCC taqali.

patrolling duties and registration vehicles entering the site.

Paceville night club doorman.

duties were to keep under age p.eopleout of clubs making sure that the peace is kept and providing good customer service to the people.

03/05/2010–04/06/2010

### security officer

JF security services LTD, B,kirkara (Malta)

Malta international airport.

main duties were to register all vehichles coming in from the stores are and making sure that we keep the area on maximum security as per air post procedures.

Lidl San Gwann.

main duties were to keep the palce safe and report and detain any shoplifter. deterrence and reporting also were part of our duties.

## EDUCATION AND TRAINING

09/1999–04/2008

### school leaving certificates and 2 certificates of merit.

Italian o level grade 7

St patrick's saesian school Sliema, Sliema (Malta)

studied,

Maltese, English ,Italian,Maths , Physics, Computer , Life skills, Food preparation, General Knowledge, and music up to form 2.

also formed part of drama team and participated in all year round school productions. also formed part of the school national football team and member of the school council.

## PERSONAL SKILLS

Mother tongue(s)

Maltese

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Italian	C2	C2	C2	C2	C1
	o level standard				
english	C2	C2	C2	C2	C1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

**Communication skills**

i have reached a good level of communication skills in my experience as a security officer as because my job was communication, without good communication you can not give the client a good customer service experience and you can never be a professional security officer.

**Organisational / managerial skills**

my skills which i have gained true my experience as a security manager were organisation skills and more willingness to finish jobs and see progress go in a good direction. it gives you motivation and coordination to do and create a better workplace.