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Exin hereby certifies that Juma Lungo has participated in the examination

Foundation Certificate in IT- Service Management

on 3 July 2007 and has

passed

with a score of 67.5% (correct answers), where 65% is needed.

EXIN

J.P. van Nieuwstadt
managing director



Kuala Lumpur, 3 July 2007

Examination Institute for Information Science

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