SOFTWARE ENGINEERING
ISOE

TESTIMONIALS FROM CUSTOMERS/USERS

HOT-WHEELZ

CAR DEALING/RENTAL WEBSITE

GROUP MEMBERS-

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HOTWHEELZ :WHAT DOES OUR CUSTOMERS SAY?

I.   Customers Testimonials

HOTWHEELZ is a website, hence it can be accessed from multiple devices. Any device with a browser can access this website. This software doesn't even take space on your device, so there are no issues related with the storage of the software. It doesn't put any pressure on the hardware of the device such as RAM. This software is handy, easy to use and secure.

- Chirag

One of main objectives of this site is that it manages the booking,very well such that it is while accessing the website there does not occur any obligation at all.The prices of the car are so accessible such that anyone can use it so it becomes very easy for me to use. The site is built very well so that it can be very well for me to use and rent a car for a day. It was a very useful expression for using this website.

- Ayushi Sharma

Initially I thought that it was just another ad website that is giving the ad for some cheap tricks,so I don't do any recruitment to it . But at most of a day i got requirement for the rent of the car for few days with min renting cost.So i got the remainder of this site i went to check it out so that there i might get car at less cost ,so i checkout the website since i went for the site it wasn't the another ad site it was build an very nicely that the car renting from it was easy ,and top of which cost prices for the car was very less.

- Prakhar Arora

I find the layout and design of the website very intriguing. The website has been built beautifully. I will use this website for car renting purposes only as I do not plan to buy a car online. Sometimes the website works slow and the availability of cars for rent is really low in some areas of my city. Maybe not many people are familiar with this website. In my opinion the website works fine for renting purposes.

-   **Viharika Nagpal**

One of the salient features of this site is that it does not crash too often,as of the other rental website.It gives excellent and prompt customer service. Truly like a professional company. The cars are in up-to date condition.In case of emergency,the response from the team is quick .The availability of customer support service is very managed very well .For having questions the FAQ page gives an answer quickly.

-   **Ravi Kumar**

I was impressed by the user interface of the website. The icon which changes the theme of the website blew my mind. It was a cool feature and I have never seen anything like this before in any of the websites. The options which appear after clicking onto profile are very useful as navigation might have been a problem without those. The Website serves its purpose and I was satisfied.

II.   Feedback from Minutes of the Meetings Conducted.

a. Meeting1: 2nd February 2020

Meeting with Mr. M.R.Rawal was held. He liked the idea and approved our project. He focused on the segmentation of the website into modules. Further Team HOTWHEELZ was asked to arrange a meeting with Mrs. Anjani Tripathi.

b. Meeting 2:15th February 2020

In meeting with Mrs. Anjani Tripathi,the following feedback was recorded.
- She asked us to keep the admin login option as hidden as possible from regular users.
- She wanted the website to have an unique feature which separates it from other websites.
- She asked us to ask for managerial requirements from Mr. Rahul Singh. He was the one who was going to be responsible for managing the website.

c. Meeting 3: 18th February 2020

Meeting was arranged with Mr. Rahul Singh .Following feedback was recorded.
- To make proper table structures in ore databases.
- To perform, follow the requirement and do analysis.
- To improve the design of a website ,use a good template .He asked us to make the design distinct. So that the website stands out from others.
- To use MySql as a Database as it was simpler to use.
- He asked us to make the operations simple, so that not much qualification in tech is needed to perform admin operations.

d. Meeting 4: 3rd March 2020

Meeting with Mrs. Poonam. Following Feedback were recorded.
- While testing the website ,we got some feedback to add some extra features such as FAQ and so.
- She gave us the idea of using Xampp server over Wamp for local testing.
- We got the future idea of attaching GPS API such as Google maps with the rides for the people who give their cars for rent to keep track of the car's location.