				Registration Number (dfilled by executives of banking Mediation function				
CUSTOMER'S IDENTIT	ГҮ							
Full Name						М	F	
Full Address								
					RT		RW	
	Area			Subdistrict				
	Regency/Mayoralt	у		Province				
				Postal Code				
Telephone/Fax Number	Residence			j				
	Office]				
	Handphone]				
	Fax]				
DISPUTE TO BE MEDI	ATED							
Name of Bank				Branch Office)			
(i.e savings, deposit, cre	edit card, ATM, etc.)							_
Account Number								
Type of Dispute	Interest / produ	uction-sharing / profit ma	argin	Penalty				
			saction	_				
	Amount of Invo	pice / Account Balance		Others (spec	ify)			
Amount of Claim	If this column is insuffic	cient, the problem may be des	scribed on a se	parate sheet				
Amount of Claim		cient, the problem may be des	scribed on a se	parate sheet				
	Rp. In Words		scribed on a se	parate sheet	Yes		No	
The dispute has been u	Rp. In Words ndertaken for settler		scribed on a se	parate sheet	Yes	1	No	
The dispute has been u Registration number of	Rp. In Words Indertaken for settler claim to the Bank	ment with the Bank?	scribed on a se	parate sheet	Yes		No	
Administration Cost / Provision / Transaction Failure / Delayed Transaction Amount of Invoice / Account Balance Others (specify)							No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s	Rp. In Words	ment with the Bank? from the Bank n the Bank	scribed on a se	parate sheet			□ No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p	Rp. In Words In Bank In Settlement result from the settlement result from the settlement in Bankin filesia In the process or has	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbi	itration or					
The dispute has been u Registration number of of the Number of letter on claim s Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon	Rp. In Words In Words In Words In Words In Words In Words In Settlement of settlement result from the	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbi	itration or		Yes		No	
The dispute has been u Registration number of o Number of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbi	itration or		Yes		No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitated by other Mediation	itration or	s?	Yes Yes		No No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In Settlement result from Processed in Bankin In the Process or has a no agreement facilities. IENTS IENTS IN INTERIOR INTERIOR IN INTERIOR INTERIOR IN INTERIOR IN INTERIOR INTERI	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediatio	itration or on institutions	s?	Yes Yes		No No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In Settlement result from the processed in Bankin the process or has an agreement facility IENTS IN INTERIOR TO THE TO	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediation self-identity evidence	itration or on institutions	s?	Yes Yes		NoNo	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words I	ment with the Bank? from the Bank in the Bank in the Bank ing Mediation is been ruled by the arbitiated by other Mediation is self-identity evidence etter on claim settlement	itration or institutions	s?	Yes Yes		No	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In Bankin hesia In the process or has a no agreement facil IENTS IENTS IN Photocopy of In	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediation self-identity evidence etter on claim settlement ransactional evidence bower of attorney (if delegation)	itration or institutions at result	s?	Yes		NoNoNo	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In Bankin hesia In the process or has a no agreement facil IENTS IENTS IN Photocopy of In	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediation self-identity evidence etter on claim settlement ransactional evidence bower of attorney (if deleter sufficiently sealed that	itration or institutions at result	s?	Yes		NoNoNo	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In the process or has a no agreement facil IENTS IN IENTS	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediation self-identity evidence etter on claim settlement ransactional evidence bower of attorney (if deleter sufficiently sealed that	itration or institutions at result	s?	Yes Yes	ssed or h	NoNoNo	
The dispute has been u Registration number of o Number of letter on clain Date of letter on claim s Dispute filed has been p facilitaed by Bank Indon The dispute filed is not i judicial board or there is	Rp. In Words In the Bank In the process or has a no agreement facil IENTS IN IENTS	ment with the Bank? from the Bank in the Bank g Mediation s been ruled by the arbitiated by other Mediation self-identity evidence etter on claim settlement ransactional evidence bower of attorney (if deleter sufficiently sealed that	itration or institutions at result	s?	Yes Yes	ssed or h	No No No No	



Attachment 2 to Bank Indonesia Circular Number 8/14/DPNP, dated 1 June 2006

STATEMENT LETTER

In	connection	n	with t	he	request	for	disp	ute
settlement	t through	the	banking	medi	ation,	hereby	I:	

Name :

No. of Identity Evidence:

Address :

state truthfully that the problem I submit to the executives of the Banking Mediation function is not being processed or has not been ruled by the arbitration or judicial board or there has not been any agreement facilitated by any other mediation institutions.

If the statement above is not in accordance with the actual condition, the executives of the banking mediation shall be entitled to reject the request for the dispute settlement that I have submitted or discontinue the mediation process.

This statement letter is made conscientiously and without being forced to by any party whatsoever.

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