

FREQUENTLY ASKED QUESTIONS

CIRCULAR LETTER OF BANK INDONESIA NO. 10/11/DASP

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CONCERNING OPERATION OF THE BANK INDONESIA

REAL TIME GROSS SETTLEMENT SYSTEM

1. What is the procedure for testing the Backup RT Server connection?

To apply for testing of the Backup RT Server Connection, the Participant may send an administrative message or letter to the BI-RTGS System Operator, Rupiah Transaction Settlement Section, Building D 4th floor, Bank Indonesia. The Operator shall then inform the Participant by administrative message of approval for testing the Backup RT Server connection.

2. What is the application procedure for moving a leased line when changing Main RT Server location?

The Participant shall submit a letter to the BI-RTGS System Operator, Rupiah Transaction Settlement Section, Building D, 4th floor, Bank Indonesia, requesting transfer of the data communications leased line and informing of the change of location of the Main RT Server and 2 (two) telephone lines in the new location, enclosing a new partnership data form.

3. Under what conditions are Participants permitted to use the Guest Bank Facility and how do they apply?

Participants may request use of the Guest Bank Facility in the event of:

- a. malfunctioning of the Main RT Server and Backup RT Server;

- b. malfunction in the Main RT Server and considerable time required by the Participant to start the Backup RT Server, leaving insufficient time to process certain transactions;
- c. the data communications line between the Participants RT and the RCC is not functioning; and/or
- d. Emergency rendering the Main RT Server and Backup RT Server unusable.

The procedure for use of the Guest Bank Facility is as follows:

- a. The Participant shall apply by letter for use of the Guest Bank Facility to the BI-RTGS System Operator, Rupiah Transaction Settlement Section, Building D, 4th floor, Bank Indonesia, preceded by a request conveyed by telephone. The letter shall be conveyed to the Operator and may be transmitted in advance by facsimile prior to use of the Guest Bank Facility, allowing adequate time to prepare for use of the Guest Bank Facility and considering the transaction window time.
- b. The Participant may use the Guest Bank Facility after the Operator has received the original letter of application.

4. Does the Guest Bank Facility exist only at the Head Office?

At this time, the Guest Bank Facility is available only at the Head Office. A bank headquartered in a region may make use of the Guest Bank Facility at the Head Office if it has a branch office in Jakarta and this solution would be more efficient than other alternatives.

- 5. How is the Guest Bank Facility managed if requests come from several banks, given the limited availability of the facility at the Operator?**

The mechanism governing the guest bank facility is "first in first out (FIFO)," but without excluding the possibility for the Operator to decide otherwise for particular reasons (e.g. volume and type of transactions) in the event of many Participants availing the guest bank facility.

- 6. Is Bank Indonesia required to make transparent disclosure to customers of the BI-RTGS transaction fees? Would it not better if only the bank announced the fees, as under the former regulation?**

Following an assessment of compliance of BI-RTGS System Operation with the Core Principles of Systemically Important Payment Systems (CP-SIPS), the Operator must ensure transparent information for stakeholders on the fees charged for operation, and therefore Bank Indonesia deems it necessary to publish the BI-RTGS System user fees in a transparent manner for the public.

- 7. In an emergency, are banks able to choose directly to use BI Cheques/Clearing Drafts (*Bilyet Giro*) rather than the Guest Bank Facility?**

Banks may switch directly over to use of BI Cheques and *Bilyet Giro* if this would provide greater efficiency in the operation of the payment system.

- 8. Are Sharia Divisions and conventional banks able to provide backup for each other?**

Mutual back-up between a Sharia Division and a conventional bank would be fraught with technical difficulties, and therefore each must have their own backup.