RANJIT R PILLAI

+91 9846639696 | ranjit.pillai07@gmail.com | Thiruvananthapuram, India
LinkedIn - **www.linkedin.com/in/ranjitrpillai**

Accomplished QA professional with 6+ years of progressive experience across the application lifecycle, Team leadership, Quality assurance of software applications and Agile methodology.
A quick learner, self-starter and dedicated employee with excellent communication and team leadership skills. Enjoys hands on testing as well as mentoring team members and improving QA processes in the organization. Effective at working multiple tasks and delivering based on defined schedules.

PROFILE SUMMARY

- ISTQB Certified Software Test Lead with 6+ Years' experience in Software Testing using different tools across various industry verticals
- Good hands on Experience in automating web and desktop applications using Coded UI and Selenium C#
- Has worked in agile project environment and knowledge in multiple domains such as Core Banking, Internet Banking, Construction (BIM), E-Commerce and Mobile banking etc.
- Extensive experience in automation framework outlining and script coding
- Experience in test management tools such as Microsoft Test Manager (MTM) and JIRA
- Expertise in Application Life Cycle Management tool Microsoft Team Foundation Server (TFS)
- Experience in quality assurance testing (SIT and UAT), business analysis, project Co-ordination and customer engagement.
- Good knowledge in web services testing using Soap UI
- Possesses a high level of technical aptitude and analytical ability
- Testing capabilities in device specific requirements with different operating systems including Windows, iOS, Apple, Android, Linux etc.
- Ability to learn and adapt to new tools and technologies very quickly.
- Requirement Gathering / Analysis and test documentation walkthrough's and reviews
- Worked closely with Product Management to understand product specifics and to create corresponding test plan, quality standards and strategies.

TECHNICAL SKILLS

Scripting language	C#, VBScript, ASP.NET, C
Automation Tools	Coded UI, Selenium, See Test
Operating System	Windows (All flavours), Mac OS, Unix(basics), Android
Database	Microsoft SQL Server 2014/2017, MySQL
Test/Defect Management Tools	TFS, MTM, JIRA
Methodologies	Agile, V model
Development Tools	Visual Studio 2008,2017, 2015
Web Services testing Tools	SOAP UI
Utilities	MS Office, Notepad++, Open Office

EDUCATION QUALIFICATION

- Master of Computer Application (MCA)

CERTIFICATION

- International Software Testing Qualifications Board (ISTQB) Foundation Certificate from BCS.
- Delivering Continuous Value with Visual Studio Application Lifecycle Management (70-498)
- Microsoft Dynamics CRM
- Software Testing with Visual Studio (70-497)

EXPERIENCE

- Working as **Senior Test Engineer** at Testhouse Ltd, Trivandrum, India from December 2013 to till date.
- Worked as **Technical consultant** at Southerland Global Services, Kochi, India from January 2012 to December 2012.
- Worked as **Software Developer** at Sai Techno soft, Baroda, India from October 2010 to October 2011.

PROJECT DETAILS

PROJECT #1: iMAL Automation

Client	Boubyan Bank
Domain	Core Banking
Software/Tools	Selenium C# using Visual Studio 2015, JIRA
Role	Automation Test Lead
Description	iMAL is a new generation of comprehensive Enterprise Islamic Banking and Investment System addressing the in-depth business functionality and the state-of-the-art technology in a single, highly integrated front, middle and back office system, providing an effective Straight through Processing-STP. Mainly involved in automating core modules (CSM, iRET, iCORE, iTRS)
Responsibilities	• Understanding of Core banking business flows

	• Setting up environment for automation
	• Prepared automated test scripts based on business scenario
	• Liaise closely with the client for any changes required
	• Task allocation and monitoring on progress of the project
	• Guiding the team members in the areas of improvement
	• Analyzed results for Bottlenecks and made recommendations for the bottlenecks.
	• Analyzed the test results and created trend reports based on multiple test runs

PROJECT #2: Internet Banking Retail Automation

Client	Oman Arab Bank
Domain	Internet Banking
Software/Tools	Selenium C# using Visual Studio 2015, JIRA
Role	Automation Test Lead
Description	This project was done for one of the biggest banking groups in Middle East, OAB. Automation of Internet banking retail using selenium. Completed scripting for all major modules (Payments, Transfers, Loan, Statements, Customer portal, etc) for retail section.
Responsibilities	• Understanding of Core banking business flows • Setting up environment for automation • Prepared automated test scripts based on business scenario • Liaise closely with the client for any changes required • Task allocation and monitoring on progress of the project • Guiding the team members in the areas of improvement • Analysed results for Bottlenecks and made recommendations for the bottlenecks. • Analysed the test results and created trend reports based on multiple test runs

PROJECT #3: Internet Banking and Mobile Banking Upgrade

Client	Bank Muscat
Domain	Internet and Mobile Banking
Software/Tools	MTM, TFS, JIRA
Role	Support
Description	Project was for one of the leading bank in Muscat. The scope of this project was manual testing for internet and mobile banking covering major module both for retail & corporate.
Responsibilities	• Test design for Admin module • Guiding the offshore team with test design • Liaise with the onsite team for understanding of application

PROJECT #4: Internet Banking and Mobile Banking for NBF

Client	National Bank of Fujairah
Domain	Internet and Mobile Banking
Software/Tools	MTM, TFS, JIRA
Role	Support

Description	National Bank of Fujairah is a commercial bank providing services for individual and corporate clients in the UAE. The scope of this project was to provide testing services for both manual and automation for their Internet & Mobile banking application
Responsibilities	• Execution of Manual test cases for all modules • Defect Reporting in JIRA • Liaising with the onsite team for business flows • Guiding the team member • Defect retesting • Sharing daily updates to the onsite team

PROJECT #5: Beck Technology

Client	Beck Technology
Domain	Construction
Software/Tools	Coded UI with Visual Studio, MTM, TFS, JIRA
Role	Test Lead
Description	Beck Technology provides building information modelling (BIM) software and services to contractors, architects, and owners. The company's flagship program, called D Profiler™, is a "macro" BIM solution used in the planning and conceptual design phases to produce an accurate, simultaneous cost estimate of a proposed design. The project is following Agile methodology.
Responsibilities	• Using Microsoft Test Manager (MTM) for creation of Test Plans, linking requirements to the plans and create test cases • Automation Planning, Estimation, Design, Development, Execution & Deployment • Preparation of Automation suite using Visual Studio – Coded UI and Create Coded UI scripts / Test Method • Managing Object Repositories • Configuring test cases • Identify Common Scenarios / Features & Data-driven test cases • Executing Data-Driven Testing • Test result analysis & Maintenance • Defect Management using TFS, JIRA • Involved in Manual testing [Regression test suite execution] • Distributing and Collaborating the work with the team to finish the tasks in timeline • Interaction with customer through weekly meetings, 121 meetings, daily calls and retrospective meetings

PROJECT #6: Cloud Service

Client	Ostrato
Domain	Cloud Services
Software/Tools	Excel, JIRA, Linux servers
Role	Test Engineer

Description	Ostrato is a cloud-based application to manage every aspect of cloud instances, products, services, and manage items to be ordered from the marketplace. New configuration changes such as adding roles, setting up existing cloud services, creating user can also be made.
Responsibilities	• Documentation Defect Reporting (Admin Guide, Installation Guide, User Guide). • RTM preparation. • Application Test Case Preparation • Application Defect Reporting. • Installed & configured application in Linux servers.

PROJECT #7: Boohoo

Client	Boohoo
Domain	E- Commerce
Software/Tools	Excel, HMA VPN, JIRA
Role	Test Engineer
Description	Boohoo.com, based in Manchester is the UK's fastest growing online fashion retailer. Did location-based Sanity testing cover UK, US, France, New Zealand, Australia; Exploratory testing, compatibility testing and Functional testing on the e-commerce website
Responsibilities	• RTM preparation & Test Case Preparation • Performing Functional testing & Sanity Testing • Preparing defect report • Uploading defects in Jira

PERSONAL

Nationality	Indian
Date of birth	07th December 1985
Marital status	Married
Gender	Male
Languages	English, Malayalam, Hindi, Gujarati