IBM Watson Discovery – Node.js

Cognitive Solutions Application Development

IBM Global Business Partners

Duration: 90 minutes Updated: Mar 29, 2019 Klaus-Peter Schlotter kps@de.ibm.com



Overview

The <u>IBM Watson Developer Cloud</u> (WDC) offers a variety of services for developing cognitive applications. Each Watson service provides a Representational State Transfer (REST) Application Programming Interface (API) for interacting with the service. Some services, such as the *Speech to Text* service, provide additional interfaces.

The Watson Discovery service adds a cognitive search and content analytics engine to applications to identify patterns, trends and actionable insights that drive better decision-making. Securely unify structured and unstructured data with pre-enriched content, and use a simplified query language to eliminate the need for manual filtering of results.

The app created in this lab can run locally or in the IBM Cloud.

- In a first step, a Watson Discovery service instance is created on the IBM Cloud.
- Next, you will adjust the IBM Cloud demo to use the German document collections
- Then the chatbot from lab 3 will be enhanced with Discovery capabilities.

Objectives

- Learn how to use the Watson Discovery service on IBM Cloud
- Learn how to utilize the Watson Discovery service APIs in Node.js.

Prerequisites

Before you start the exercises in this guide, you will need to complete the following prerequisite tasks (see the <u>setup guide</u>).

- Create a IBM Cloud account
- Install the required software

Section 1: Create a Discovery service instance

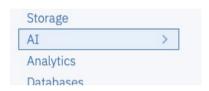
Step 1 In a web browser, navigate to the following URL

http://console.ng.bluemix.net

- **Step 2** Log in with your IBM Cloud credentials. This should be your IBMid.
- **Step 3** You should start on your dashboard which shows a list of your applications and services. Scroll down to the All Services section and click **Create Resource**.



Step 4 On the left, under Services, **click** on *AI* to filter the list and only show cognitive services.



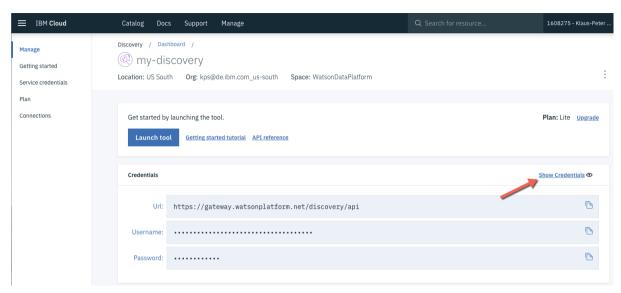
Step 5 Click on the Watson Discovery service.



- **Step 6** Review the details for this service. At the top, there will be a description of the service. At the bottom, you can review the pricing plans. The Lite plan for this service provides no cost monthly allowances for workspaces, intents, and API calls. Enjoy your demo!
- Step 7 At the top, you can enter information for your new service. In the middle, you can click on a pricing plan to select it. Fill out the fields as follows, then click create at the bottom.

Field	Value
Service name	my-discovery
Selected Plan	Lite

Step 8 IBM Cloud has created a new service instance.



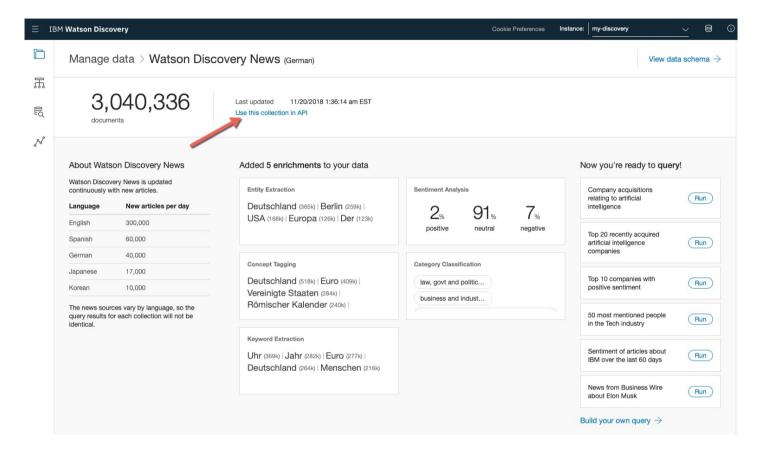
- Step 9 In the Credentials section click Show Credentials . You should see the username and password for your service. Later in this exercise, you will enter these values into a JSON configuration file for your Node.js application. Feel free to copy them to your clipboard, to a text file, or just return to this section of the IBM Cloud web interface when the credentials are needed.
- Step 10 Click the Launch tool button to open the Discovery service configuration tool.
- **Step 11 Select** your language and **click** on the *Watson Discovery News* collection, which is available in every service instance, to open it.



This collection is provided by IBM and gets updated daily, in German with approximately 40000 news articles per day containing a 60 day period of news (~ 3 Million entries).

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On the overview page of the document collection you can see infos such as *Document count*, *Collection Info*, and *Insights from enriched data*. This enriched data is added by Watson when the documents get ingested.

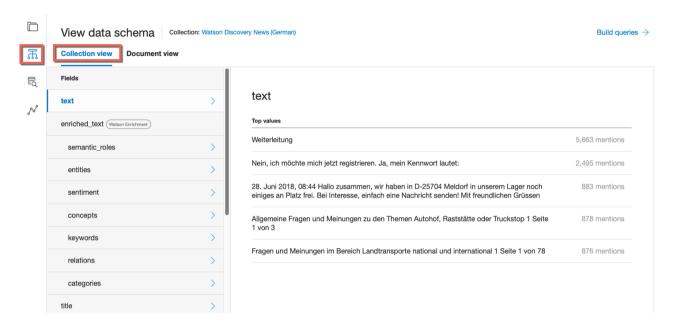


The *Use this collection in API* information is needed to access this information from your application, *Collection Id* and *Environment Id*.

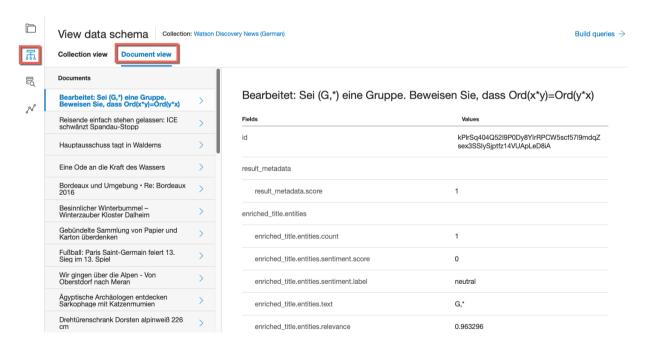


Step 12 On the View data schema page you can look at your collection in a

a) Collections View which shows you a summary of the Watson Enrichments on the collection scope

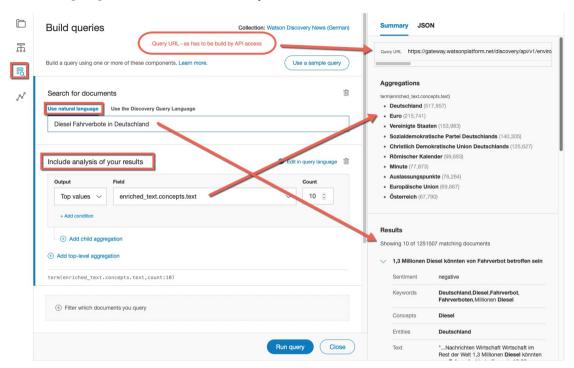


b) Document View page which shows you Watson Enrichments on a document level.

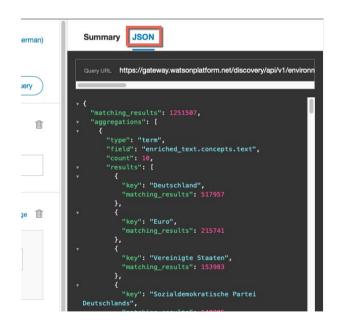


See the documentation of the service for more information.

Step 13 On the *Build queries* page you can search your collection f.e. *Use natural language* and include an analysis of the Watson Enrichment.



Step 14 Click the JSON tab at the top right then you see the result that you would get when you call this from the API.



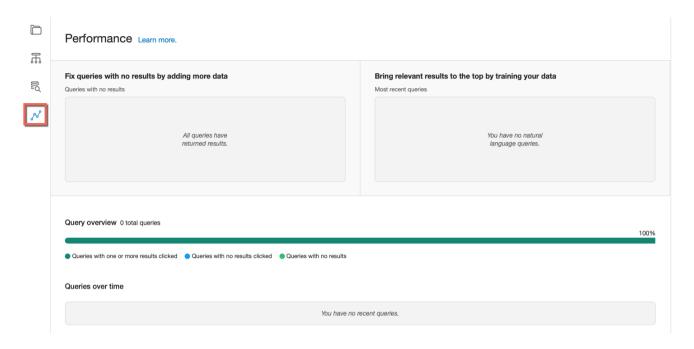
Here is a nice video of the tutorial listed at the end of this document on how to work with the Discovery enriched-data to build powerful queries using this IBM News collection.

https://www.youtube.com/watch?v=N-HalpPGde0&feature=youtu.be

More information can be found in the documentation.

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Step 15 On the *Performance* page you can see how your collection performs over time. Right now, there is no data available.



Section 2 Use the German collection with the Demo App

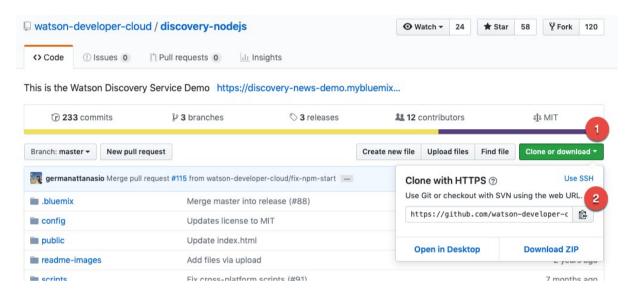
The Watson Discovery Demo can be found <u>here</u>. It is an English web application that uses the IBM Discovery News collection in the English version. In the following we want to switch this collection to German.

Step 16 In a web browser open the URL

https://discovery-news-demo.ng.bluemix.net

Step 17 On the top of the page **click** the *Fork on GitHub* link.

Step 18 On GitHub copy the clone URL to the clipboard.



Step 19 In a terminal window in a folder where you want to store your projects type

git clone <paste the url here>

f.e. git clone https://github.com/watson-developer-cloud/discovery-nodejs.git

- **Step 20 Move** into the new folder created by the clone command. It should be named *discovery-nodejs*.
- Step 21 Copy the .env.example and create a file called .env. Type

```
cp .env.example .env
```

- **Step 22** Open the project in Visual Studio code or with your preferred IDE.
- **Step 23** In the newly created .env file fill in your credentials (Username/password or APIKEY; Step 9) and also *Environment Id* and the Collection Id (Step 11). See the readme of the GitHub page for username/password and APIKEY.

Step 24 Open the file *app.js* in the project's root folder. On line 3 you can leave the NEWS_ENVIRONMENT_ID as "system" and adjust line 4 NEWS_COLLECTION ID to "news-de".

```
const NEWS_ENVIRONMENT_ID = 'system';
const NEWS_COLLECTION_ID = 'news-de';
```

- Step 25 Save and close the app.js.
- Step 26 Open the file query-builder.js.
- Step 27 Change the language in line 24 to

```
params.filter = `${fields.language}:(de)`;
```

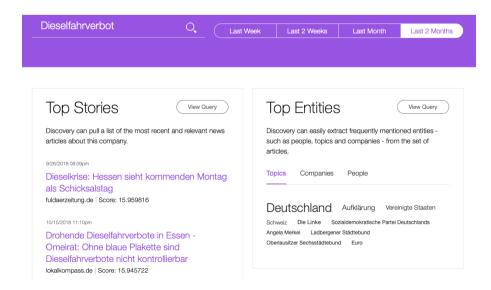
- Step 28 Save and close the file query-builder.js.
- Step 29 In the terminal type to following commands to build and start the application.

```
npm install
npm start
```

Step 30 In the web browser open

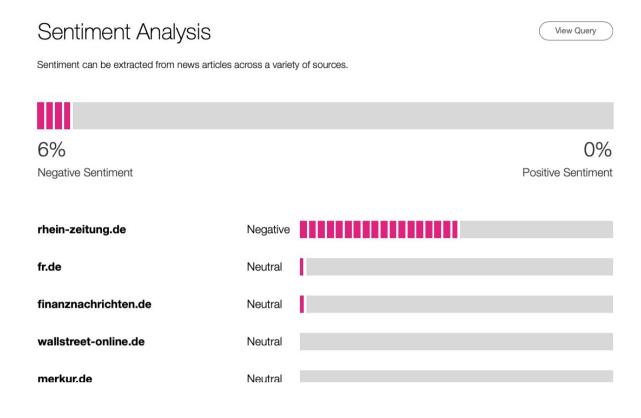
http://localhost:3000

The web application that opens is still in English but now you can search for German text. As of November 2018 "Dieselfahrverbot" might be an intersting topic.

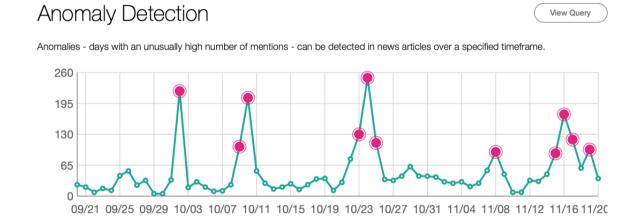


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For example you can also see Sentiment analysis



and Anomaly Detection



You can use this constantly updated data in your applications.

In the next section we will enhance the Chatbot from Lab 3 with a custom document collection from the Discovery service.

Section 3 Integrate Discovery Service into a Chatbot

In this section we will integrate the Discovery Service into the Chatbot created in Lab 3.

If you have not done **Lab3** and you want to execute all the steps here, just clone the git branch of lab3 with the following command:

```
git clone -b lab3 csadConversation https://github.com/iic-dach/csadConversation.git
```

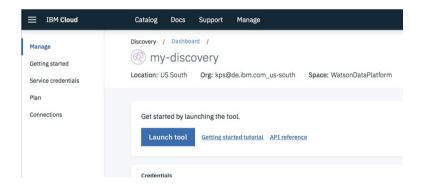
If you do not want to do all the coding steps described in the following, you can clone the completed repository from GitHub. Then just add your credentials in *config.js*.

```
git clone https://github.com/iic-dach/csadConversation.git
```

Step 31 As a starting point for this section you should follow Lab 3 Section 1 and 3. These section will list shortcuts on how to get started quickly such as importing the Conversation workspace or cloning the app source code.

Create a Watson Discovery Document Collection

- **Step 32** Download the zip file manualdocs.zip from github (click the pownload button) and extract it into a folder. It's a web manual for a Ford car.
- **Step 33** In your cloud console dashboard **click** on the "my-discovery" service created above and **click** the Launch tool button.

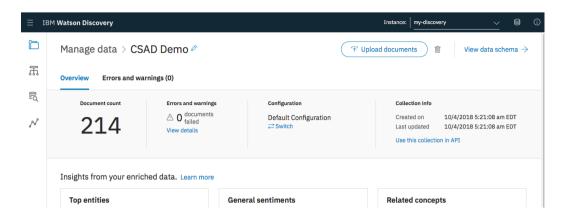


- Step 34 On the *Manage data* page click T Upload your own data .

 As collection Name enter CSAD Demo and click Create .
- **Step 35** The new collection opens and you can either **browse** or **drag 'n' drop** all the documents extracted above (234 json files).

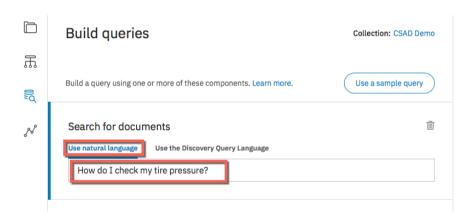


Step 36 The Discovery Service now indexes the documents. This may take a few minutes.



Step 37 On the left, click the \(\bar{\bar{\pi}} \) button to open the *Build queries* page.

Step 38 Enter the following query: How do I check my tire pressure?



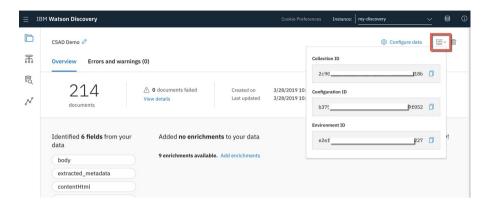
and press the Run query button.

On the left you can then see the results. Especially switch between the Summary and the JSON view of the results.



There is a lot more to explore here, but this is out of scope for this short tutorial. We just want to use the question submitted above later in our extended chatbot.

Step 39 On the top right of the *Overview* page **click** to show the ids you have to copy for later use by the application in addition to the service credentials.



Step 40 Download the out_of_scope_intents.csv from the <u>Github repository</u> to your project folder. Use the following in the terminal:

wget https://github.com/iic-dach/csadConversation/blob/master/resources/
Out of scope intents.csv

Step 41 Go back to your Watson Assistant console that should still be open in the browser (Step 11)

Create a new intent *out_of_scope* and return to the list of intents. Click the

☐ button to import the user examples from the file downloaded above.



131 examples will be imported.

Step 42 On the *Dialog* tab **click** the menu § button on the *Turn on* node and **click** Add node below. In the field *If bot recognizes* **type** #out_of_scope.

Note: Due to modularity we create the node in this location. Because this is also some kind of help question, it might be also appropriate, to insert this in the child tree of the *help* node.

- **Step 43** Now **click** the menu § button on the #out_of_scope node. And **click** Add child node.
- **Step 44** In this child node, name it *Check out of Scope,* in **If bot recognizes**, just **type** *true*.

- **Step 45** Now **click** the menu § button on the #out_of_scope node. And **click** Jump to (Recognizes Condition).
- Step 46 Click the Check out of Scope node.

Step 47 Click © Customize and enable Multiple responses. Then click Apply



Step 48 Now you can add more than one answer.

Add the following:

If bot recognizes	Respond with
intents[0].confidence>=0.94	That question is out of scope for this application, take a look at the Conversation Enhanced application to handle questions like these.
intents[0].confidence<0.94	Sorry I haven't learned answers to questions like this.

Step 49 Now click the graph and enter the following question:

Hi, how do I check my tire pressure?

This returns the first answer because it matches an out of scope intent.

Step 50 Now enter another question:

How do I check my account balance?

This returns the second answer because it only matches an out_of_scope intent to some degree.

This is not a very good solution because we only check the natural language and we do not have any entities assigned here. It works when you enter

How do I check my tire pressure — Similar to Hi, how do I check my tire pressure?

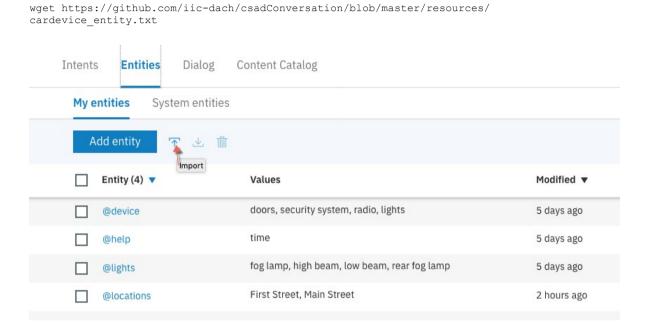
How do I check my blood pressure Is very similar to the above but <94%

Would not work either (<50%) because no

I want to check my tire pressure would not work either (<50%) because no similar sentence is found in the intent.

A solution would be just to add an entity @cardevice and add all the devices listed in the intent examples.

Step 51 In your Skill's Entities add an Entity by importing the cardevice_entity.txt CSV file.



This will add an Entity @cardevice



Step 52 Now change the Check out of Scope node (Step 48) to the following

If bot recognizes	Respond with
@cardevice	That question is out of scope for this application, take a look at the Conversation Enhanced application to handle questions like these.
true	Sorry I haven't learned answers to questions like this.

Step 53 The backend is now adjusted for integrating the Discovery service into our chatbot application.

Step 54 Open the cloned repository in Visual Studio Code.

Step 55 In *config.js* enter the credentials and IDs from your Discovery service. (If you cloned the lab3 repository you make a copy of the *config_sample.js*)

You can cut and paste from the <u>lab05 codesnippets.txt</u> file.

```
var config = {
                                                 var config = {
  watson: {
                                                   watson: {
    assistant: {
                                                     assistant: {
                                                       iam_apikey: "<yourApiKey>",
version: "2019-03-25",
     username: "<yourServiceUsername>", password: "<yourServicePassword>",
      version: "2019-03-25",
                                                       url: "<yourServiceUrl>"
      url: "<yourServiceUrl>",
                                                       workspace id: "<yourWorkspaceId>"
      workspace_id: "<yourWorkspaceId>"
                                                     discovery: {
                                                        version: "2018-10-15",
    discovery: {
      version: "2018-10-15",
                                                        iam apikey: "<yourApiKey>",
      username: "<your discovery username>",
                                                       url: "<yourServiceUrl>"
      password: "<your discovery password>",
      url: "<yourServiceUrl>"
                                                      discoveryEnv: {
                                                        collectionId: "<your collectionId>",
                                                        environmentId: "<your environmentId>"
    discovervEnv: {
      collectionId: "<your collectionId>",
      environmentId: "<your environmentId>"
                                                 };
                                                 module.exports = config;
};
module.exports = config;
```

Depending on your service, use username/password or apikey.

Step 56 In controllers/watson.js add a blank line after line 1.

Step 57 In line 2 add the following – this imports the discovery api

```
const DiscoveryV1 = require('watson-developer-cloud/discovery/v1');
```

Step 58 Add a blank line after line 5

Step 59 In line 6 add the following – this creates an instance of discovery

```
const discovery = new DiscoveryV1(config.watson.discovery);
```

Step 60 At the end of the file add the Promise for the discovery query function.

```
//convert discovery.query() to Promise
discoveryQuery = (params) => {
  return new Promise((resolve, reject) => {
    discovery.query(params, (error, result) => {
      if (error) {
        reject(error);
      } else {
        resolve(result)
      }
    })
})
```

Refer to the following table for a description of the code:

Lines	Description
81	Function call with the appropriate parameters
82 – 90	Convert the function call with to a JavaScript Promise (.then() catch())

Step 61 Replace assistantMessage() with the following:

```
assistantMessage (assistantParam)
 .then(assistantResult => {
   let intent = null;
   let entity = null;
   if (assistantResult.intents.length > 0) {
    intent = assistantResult.intents[0];
     console.log("Detected intent: " + intent.intent);
     console.log("Confidence: " + intent.confidence);
   if (assistantResult.entities.length > 0) {
     entity = assistantResult.entities[0];
     console.log("Detected entity: " + entity.entity);
     console.log("Value: " + entity.value);
   if (entity != null && (entity.entity === 'help') && (entity.value === 'time')) {
     let msg = 'The current time is ' + new Date().toLocaleTimeString();
     console.log(msg);
     assistantResult.output.text = msg;
    if (intent != null && intent.intent === "out of scope" && assistantResult.enti-
ties.indexOf("cardevice") >= -1) {
     let discoveryParams = {
        'query': assistantResult.input.text,
        'environment id': config.watson.discoveryEnv.environmentId,
       'collection_id': config.watson.discoveryEnv.collectionId,
       'passages': true,
       return: 'text, title, sourceUrl, passages'
     };
     discoveryQuery (discoveryParams)
       .then(discoveryResult => {
         console.log(discoveryResult);
        assistantResult.output.text = discoveryResult.passages[0].passage text;
         return res.json(assistantResult);
       .catch(err => {
         console.log('error:', err);
       });
       } else {
       // console.log(JSON.stringify(result, null, 2));
       res.json(assistantResult);
   .catch(err => {
     console.log('error:', err);
   });
```

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Lines	Description
21	Successful return from Watson Assistant with assistantResult
25	Check that there is an intent
30	Check that there is an entity
35	Check for the help entity with a time value
40	Check for #out_of_scope with a @cardevice
48	Call the Discovery service with appropriate parameters
51	On a successful return set the first text passage as the Assistant return message
59	When no Discovery is called, return what's set as the return message.
62	Catch any remote call error (networking, etc.)

Step 62 Save the file.

Step 63 In the terminal execute

Step 64 In the browser open

http://localhost:3000

Step 65 Enter some statements into the Assistant input line:

Switch on the lights

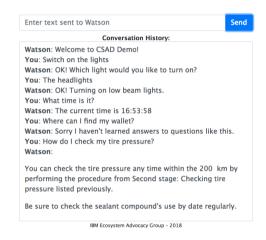
The headlights

What time is it?

Where can I find my wallet?

How do I check my tire pressure?

IBM EAG Watson Assistant Lab



The question for the tire pressure should return the same as in **Step 48**, the first passage.

In the server console you should see the JSON returned from Discovery:

```
POST /assistant 200 427.064 ms - 787
Detected input: How do I check my tire pressure?
Detected intent: out of scope
Confidence: 0.9966614246368408
{ matching_results: 89,
session token: '1 55e7qMLfRw6YxeD3 WSvnHI082',
passages:
 [ { document id: '1ca6eb40ec1e1a5be489aa3abba366a4',
passage score: 14.398985060200939,
 passage text: '<po>You can check the tire pressure any time within the 200
 km by performing the procedure from Second stage: Checking tire pressure
listed previously.Be sure to check the sealant compound\'s use by date regu-
larly.',
 start offset: 1780,
 end offset: 2009,
field: 'contentHtml' },
 { document id: '1f35b6c66512d6b0268ce3958186feb1',
 passage score: 14.108820373007827,
```

Push your application to the IBM Cloud

See Lab03 Step 127ff on how to push your application to the IBM Cloud.

Tutorials using the Watson Discovery Services

Watson Discovery News Alerting

In this Code Pattern, we will build a Node.js web application that will use the Watson Discovery Service to access Watson Discovery News.

Watson Discovery News is a default data collection that is associated with the Watson Discovery Service. It is a dataset of primarily English language news sources that is updated continuously, with approximately 300,000 new articles and blogs added daily.

https://www.youtube.com/watch?v=zFl-2FybDdY&feature=youtu.be https://github.com/IBM/watson-discovery-news-alerting discovering news alerting (The Build Query tool): https://www.youtube.com/watch?v=N-HalpPGde0&feature=youtu.be