



Anecdotal Reasoning

 service systems with experience-based customers

Macau University of Science and Technology

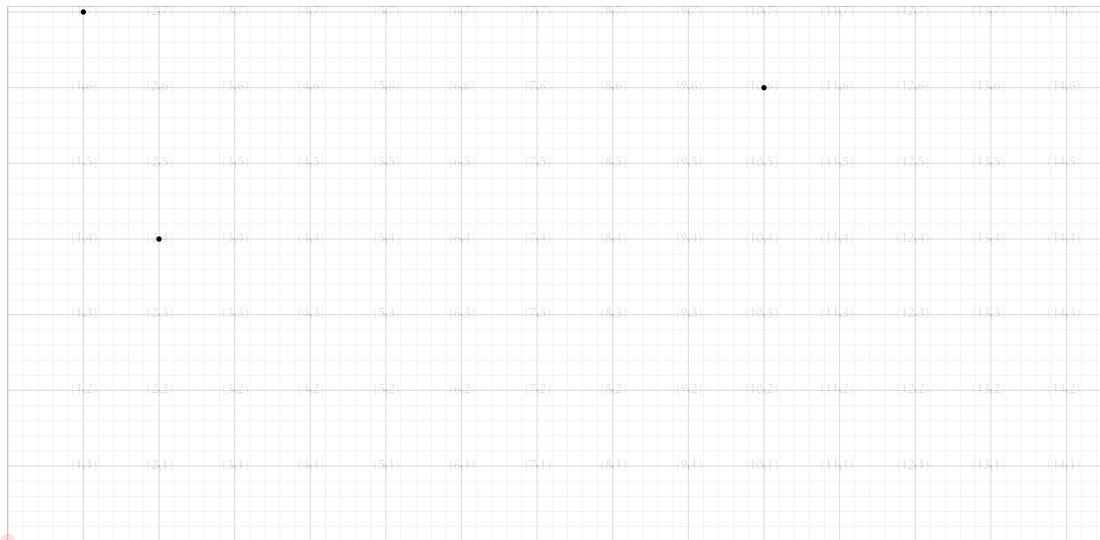


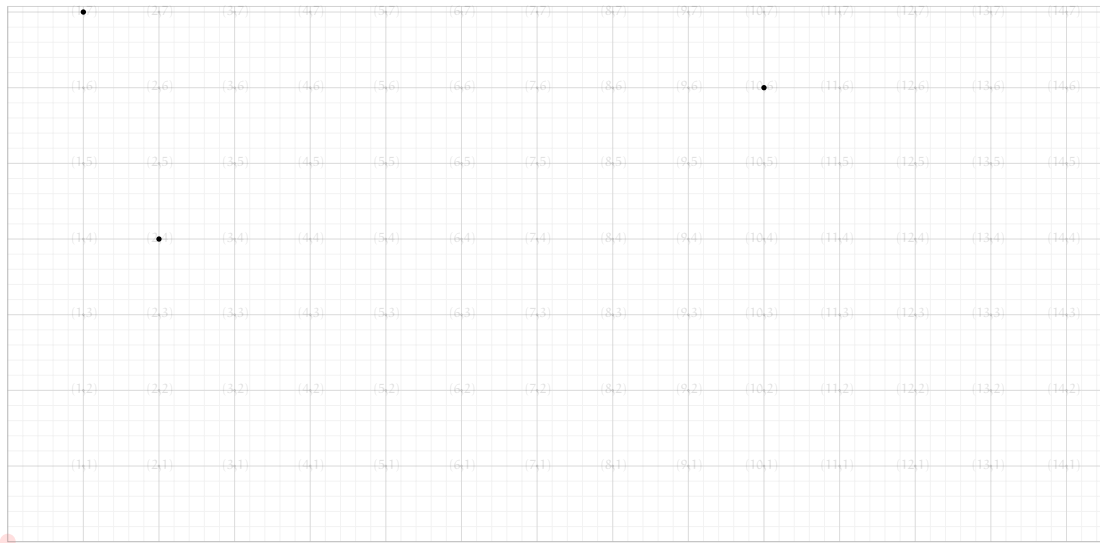
 [†]Y·J·Li ( lyj8512@126.com)

 : <https://github.com/iihciyekub/iibeamer.git>

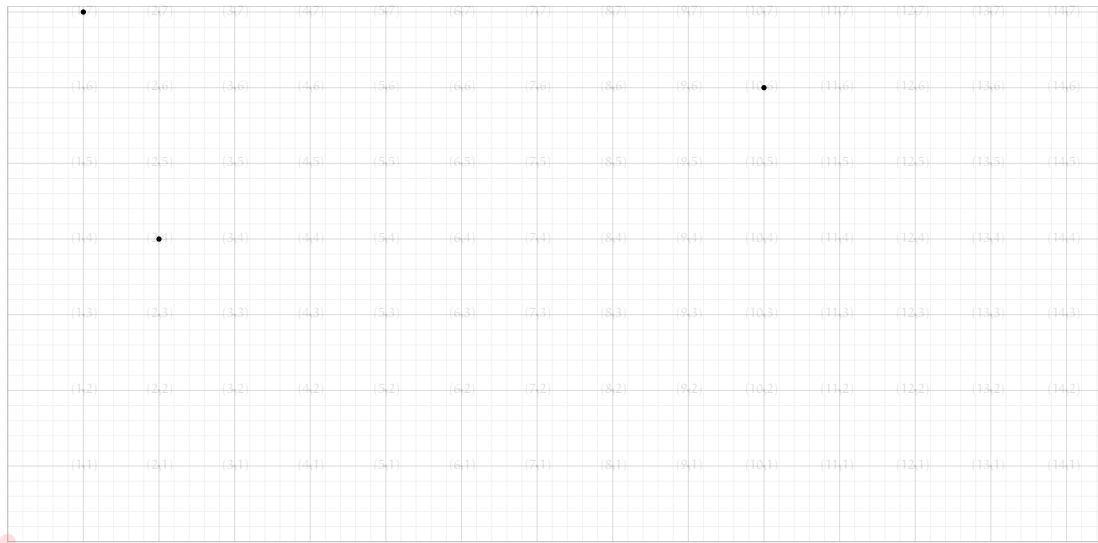
February 6, 2021



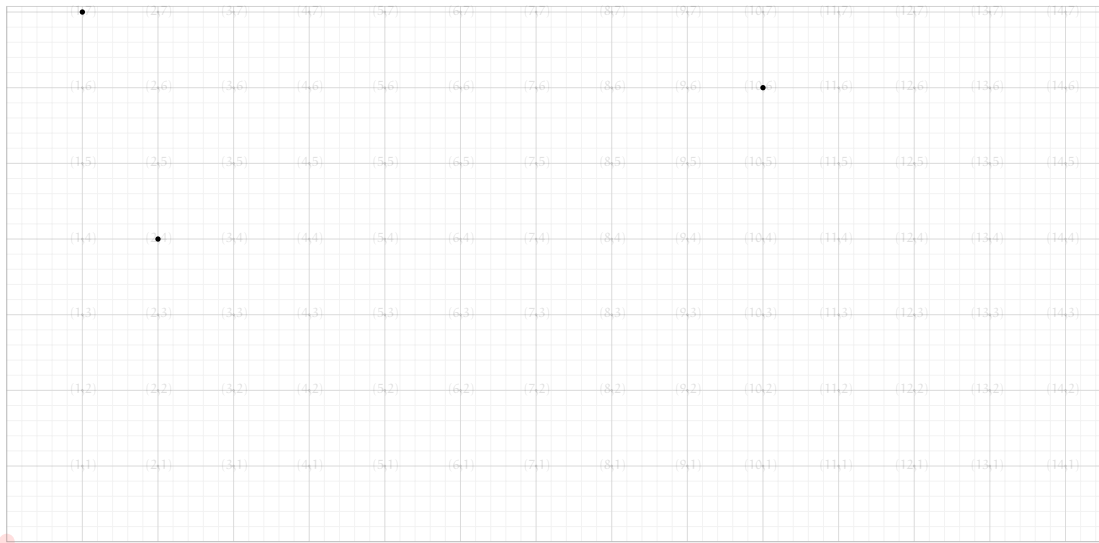


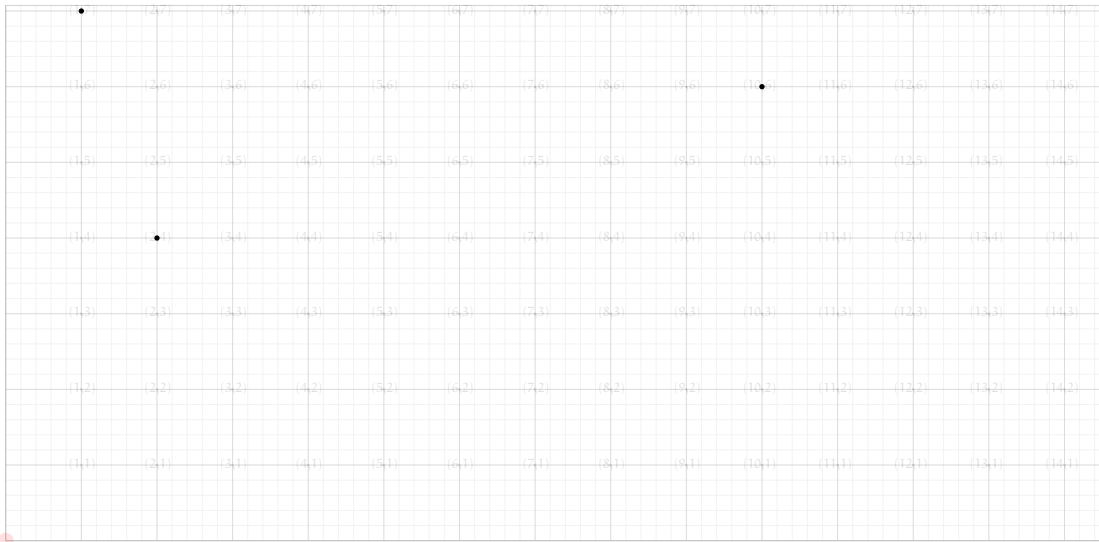


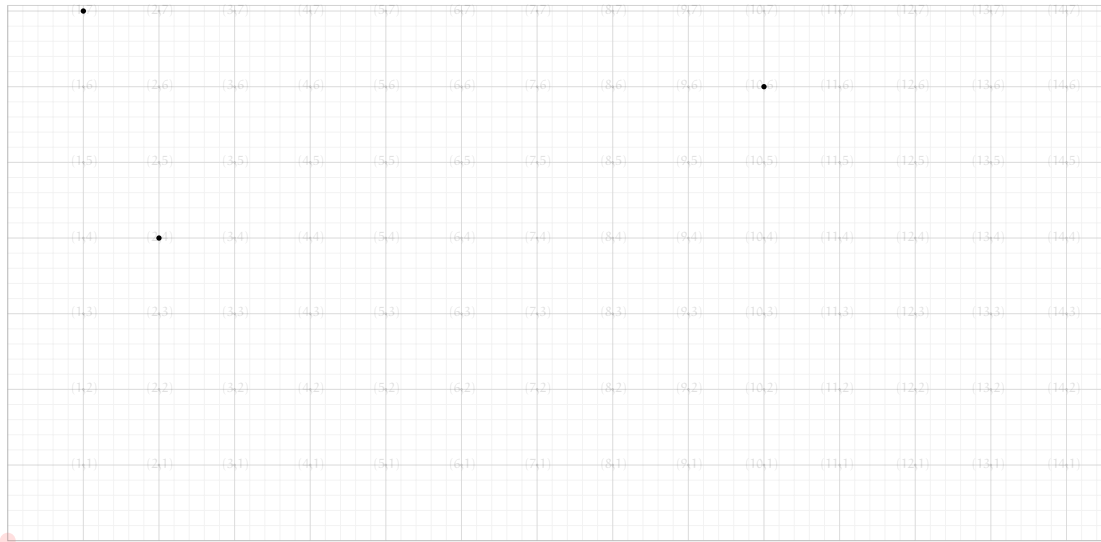
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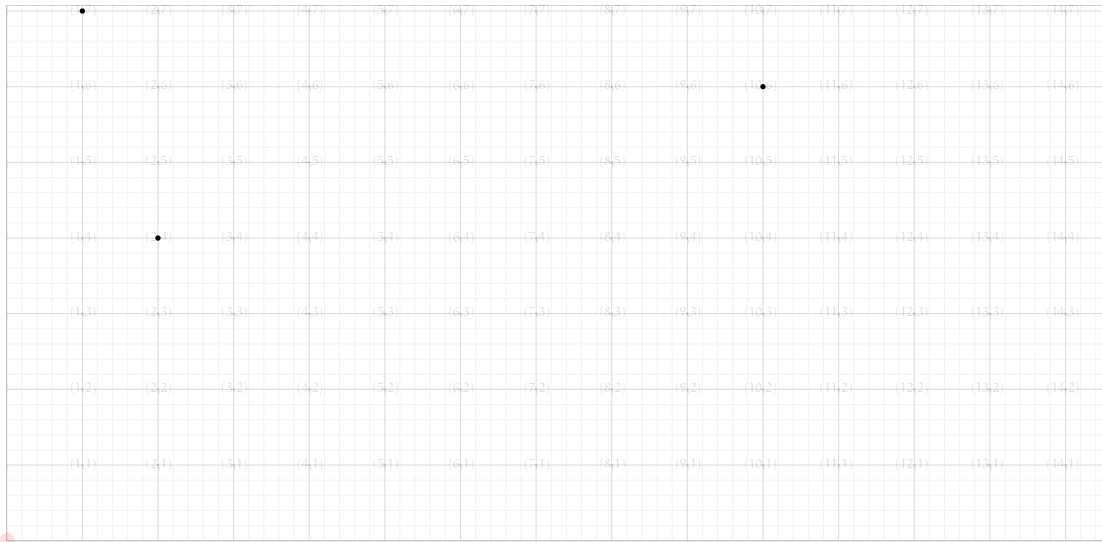




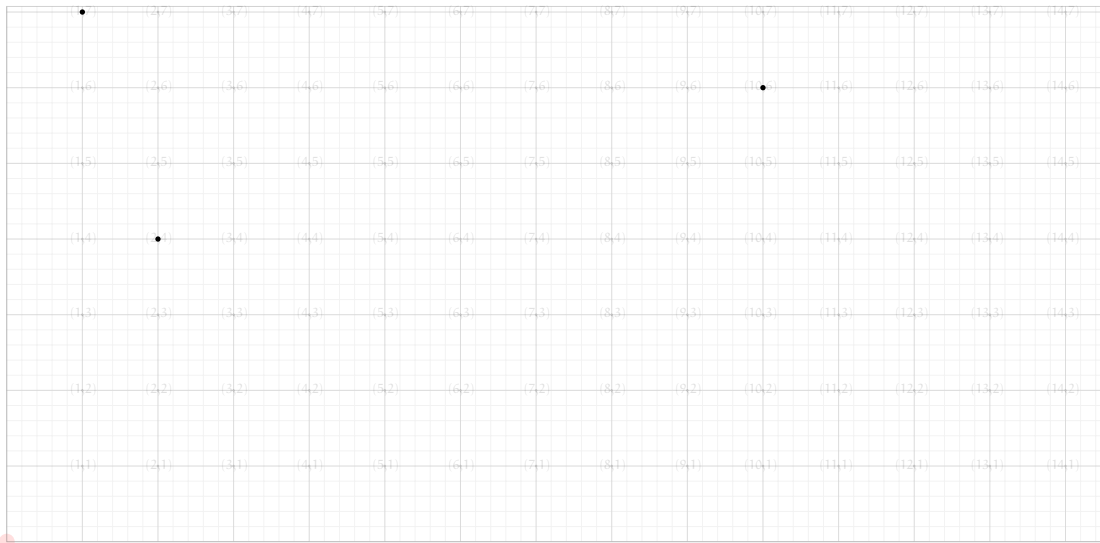






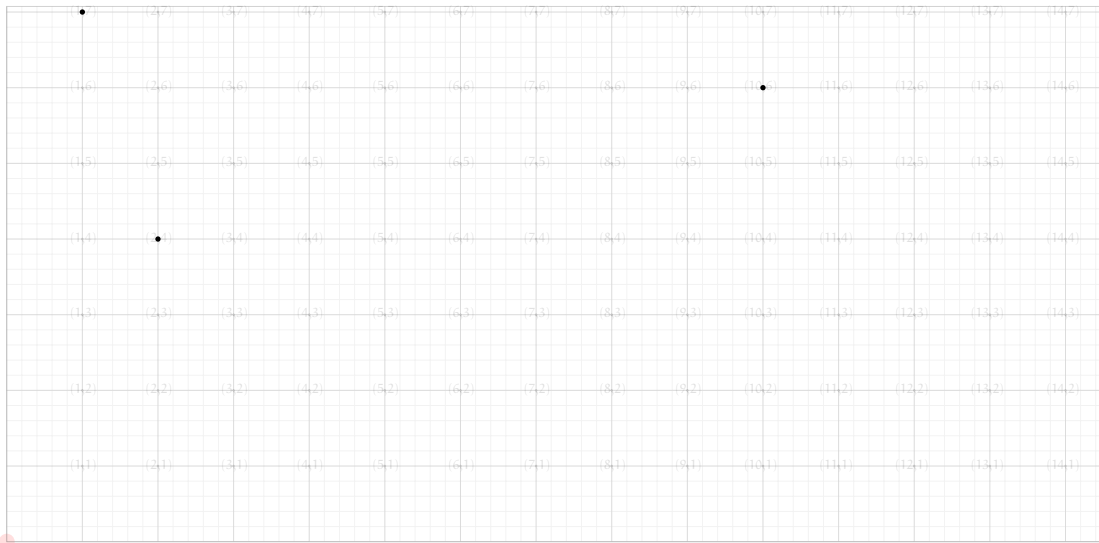




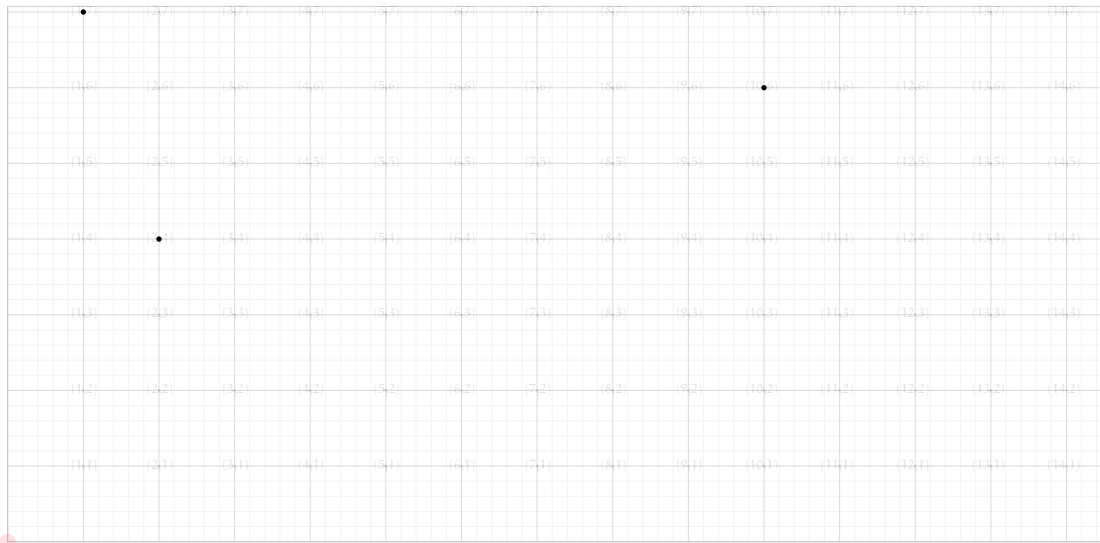




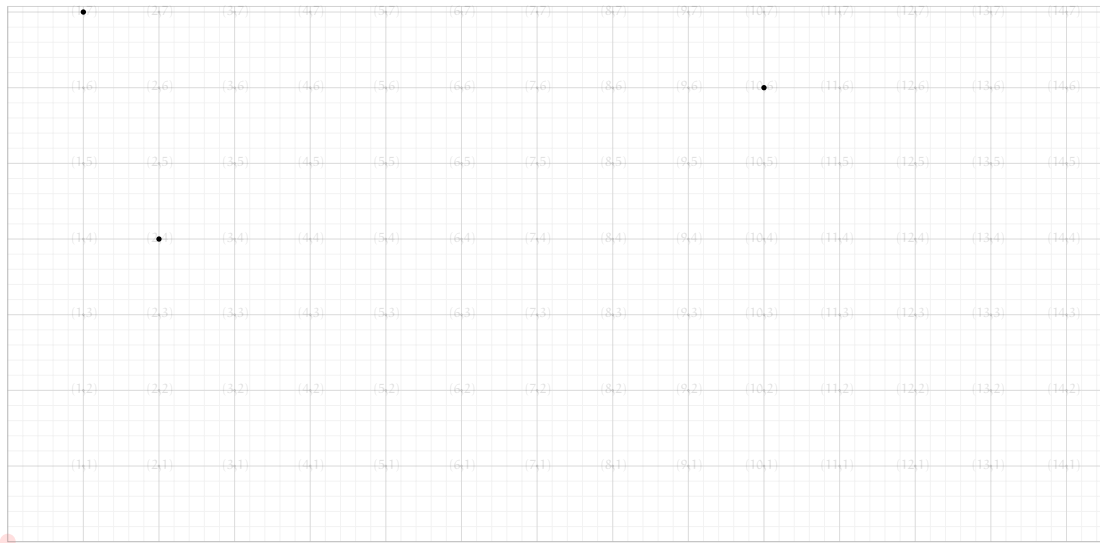
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† Literature



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Thank you!