

Mess Management System

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Abstract

This Document outlines to understand Stakeholders expectations thought so far for making good Mess Management System because identifying stakeholder expectations is key to the success of project since stakeholders, as a group, will usually understand the situation better than us.

1 Understanding Stakeholder Expectations

1.1 Stakeholder: Students

- **What precisely do you expect the project team to create or implement as part of its responsibilities? What are the problems in the current mess management system?**

Problems in the current mess management system:

- Lots of food gets wasted everyday, minimize it as much as you can.
- It will be better if some kind of attendance tracking system is implemented because there are lots of students who are not taking food daily, due to which food is getting wasted and they want to pay for that day also.
- **In case of billing system whether credit should be provided or not? If yes what can be the reason behind this and if no why.?**
 - No, but in special case this may be considered for example there might be some student which are willing to pay monthly bills in that case we can consider it, otherwise not.
- **what can be the problems do you think that can be faced while implementing this system.?**
 - Implementing calender system and marking attendance will be a bit difficult task.
- **Should we include rebate system in our implementation will it be feasible or not?**
 - Right now it is not necessary but you can include it later because there are lot of things that is far more important than this.

1.2 Stakeholder: Mess Manager

- **Would you agree on a Token Based Mess Management System?**

Only if our following conditions are met, else no:

- The minimum total strength must be > 1000 , preferably somewhere around 2000. Else, the operating cost of the mess would go down.
 - The payment system must be strict, irreversible for what-so-ever the reason might be.
- **What is your comment on minimizing food wastage, since you would be knowing the actual amount of people coming to mess?**

Sure, we can trial run to see that.

- **If we provide you a fully working version of this proposed software, would you implement it? Even for a test run?**

I have to contact my seniors. Only then I would be able to answer this.