

## Difficulty with Online Mode (OM - S 2019)

Considering various potential issues with the online mode of instruction and evaluation, here are a set of instructions. We had tried to take care of most of the potential situations that could come. However, this may not be exhaustive.

We consider the following factors:

- Phone/Voice communication (Yes, No)
- Data/3G/4G/Internet (Yes, No, Unreliable)
- We assume some basic computing (like a laptop) is available with you.

1. All communication difficulties (due to the online mode) and special cases should be CCed to the: email: *omonlinemodeclass@gmail.com*. You can also message/text in the following number (in case of any urgency): +91 9502221654. (This helps us in getting all relevant requests at one place).
2. You (the student) have no internet or phone access. In such a case, emailing this document (or instruction) will not even reach you. We realize. I am hopeful, your friends will tell us about you. I request all the students, who are able to use internet or phone, to help identifying such student names and share with us.

*What can we do for you? I do not know honestly at this moment. We will wait for any policies/plans to come. May be possible solution could be you go through this or an equivalent phase when you are back on campus, say in Jul.*

3. You have a phone connection, but no data due to some geographical issue or Govt. policies.

*We can/shall call you. We can help in streaming/teaching/evaluation over phone. We shall try to adapt ourselves. For example, our light-weight review sessions are fully phone/voice friendly. We may create a special set of questions or contents that suits you or the mode.*

4. You have issue with connection (unreliable) once in a while. This may affect you in (a) attending online lectures/sessions, (b) doing home works on time (c) attending review sessions etc. (i) Lecture sessions are getting recorded and you can see at your convenience. We have reduced the dependency on these. (ii) Your homeworks and problem solving can still go on, since this is asynchronous. It is still 24Hrs. The practical extension of time to 72Hrs is to help people like you. I believe, you will get some connection within that additional 48 Hrs at least once. If you are super unlucky, do not worry too much we had kept additional questions considering such unlucky and difficult situations while designing itself.

(ii) You can download ILM material and watch videos offline. Learning should not be problem in ILMs. Discussions are also spread over days and this should not be a problem.

(iii) If you are unable to be available for online reviews, please message us early, and promptly. We can take care over phone or adapt your needs. We also have buffer questions to take care of such special unexpected situations. Robustness is incorporated into the design.

In any case, please email us with a cc to the special email address we listed above. We will be favourably looking into your situation. Be assured.

5. Personal issues around you does not allow you to focus on studies.

*I do not know how to help you from here on campus. But, please write to us. We shall brainstorm and check with Dean/Office to see what best we can do in the academic front.*

Stay Safe! Be Healthy!! Stay at Home.