

# Inna Iljina

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#### **PROFILE**

Enthusiastic, organised and social events professional, with multicultural experience in virtual events, Event Management, Project Management, Internal and Marketing Communications, Customer Service.

I enjoy taking every detail into account while aligning it to the big picture & the event's goals. I am keen of all stages of the event planning, execution and evaluation. Being proactive and persistent people person, with solution-oriented approach and high attention to detail, I always achieve an outstanding level in event proposals/events individually and with a team.

## **EDUCATION and ACHIEVEMENTS**

#### **Postgraduate Diploma in Event Management**

The Event Academy, London 09/2019 – 03/2021 (Grade achieved - Distinction)

Created four outstanding proposals for the events of various types individually and in a small team; learned and practised all aspects of event management.

#### **MSc Corporate Communications**

University of Amsterdam 09/2014 - 02/2016

Additionally, I assisted *Together Abroad* with social media communications, email marketing, internal comms. for 5 months (a voluntarily Internship).

#### **BA Media, Communication, Cultural Studies**

Newcastle University, UK

2011 - 2014

As a President of the International Society, I was shortlisted as Society Officer of the Year in the Extra-Curricular Activity Awards competition 2014.

#### **HOBBIES and INTERESTS**

Planning trips & travelling (20+ countries in 4 years)
Organising parties (e.g. Travel-themed Wedding)
Psychology and self-development
Trying new recipes and baking
Singing, Social dances
Yoga and Volleyball

# Event Producer | Virtual Events Project Manager | Thematic events

Passionate about creating immersive experiences that amaze, surprise and unite people.

#### **EXPERIENCE**

#### **Event Producer & Manager - Interactive Virtual Tour**

Final Postgrad. Diploma project

02/202

I independently developed an innovative event concept, created and executed marketing & communications, attendee management plans, all technical event's aspects.

As a result, 31 attendees (+ their families) enjoyed the tour around Saint Petersburg, got a feeling of a real travel and shared experience. All the event objectives were met.

#### **Event Assistant (Internship)**

MCI The Netherlands

01/2020 - 03/2020

I completed various tasks to help the team with the organisation of four international conferences. The internship was terminated because of Covid-19.

#### **Project Manager**

Attached Language Intelligence 06/2018 - 08/2019

Efficiently managed localization projects for international clients (e.g.KLM, SkyTeam), exceeding their expectations. Proactively supported providers and colleagues, was first point of contact for the clients.

#### **Creative Projects' Coordinator**

TransPerfect, Amsterdam

03/2017 - 06/2018

Simultaneously managed number of big & small localisation projects within challenging deadlines and budgets.

#### **Customer Service Executive**

Booking.com, Amsterdam

06/2016 - 01/2017

I resolved 90% of the customers complaints & requests from first contact, scored high in customer satisfaction.

### **Event Planner, then President (Volunteering)**

International Society

Newcastle University, UK

09/2012 - 06/2014

In a team of three I planned and executed weekly socials, monthly thematic events and weekend trips around the UK.

I developed event plan for the year, promoted the events, managed the budgets, attendees and feedback.

As a result, 100+ international students experienced various cultures, found new friends and had lots of fun. Stronger community of students was created.

#### **LANGUAGES**

English & Russian - fluent, Dutch - pre-advanced