

Ian Robertson

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SUMMARY

I am a passionate hard worker seeking to expand my experience in public health. I have developed exceptional collaborative skills working with a team and have expanded my critical thinking skills with a variety of situations.

WORK EXPERIENCE

Public Health Institute, California — Bilingual Contact Tracer

October 2020 - Present

Conducted case interviews with hundreds of people in Washington and California. Learned to give help to those who tested positive in a professional and empathetic manner. Worked with a team to ensure efficiency.

The Dutch Garden, Santa Barbara — Server

September 2017 - March 2020

Served 50-100 people a night in one of Santa Barbara's oldest restaurants. Learned how to work efficiently while under pressure and to ensure customer satisfaction.

The Neighborhood Papers, Santa Barbara — Editor (Internship)

October 2018 - January 2019

Conducted interviews with local business owners for material to write stories in English and Spanish for our monthly newspaper. Edited stories from our writers around town about events and people in the community.

EDUCATION

University of California Santa Barbara
BA in Global Studies -- 3.7 GPA
Dean's Honors

Santa Barbara City College
Associate's Degree in Global Studies
Associate's Degree in Spanish

LANGUAGES

- **English** (Native)
- **Spanish** (Fluent)
- **Portuguese** (Advanced)
- **French** (Beginner)

VOLUNTEER EXPERIENCE

- Volunteered in the 2016 Summer Olympic Games in Rio de Janeiro, Brazil.
- Volunteered at a school in rural Thailand for 2 weeks.
- Helped construct homes for several families throughout the Santa Barbara area through *Habitat for Humanity*.
- Participated in several beach clean-ups around Santa Barbara, including the pier and West Beach.

CERTIFICATIONS

- Certified COVID-19 Contact Tracer through: Coursera/ Johns Hopkins University.
- Certified to teach English as a Foreign Language (TEFL) through 'Let's TEFL'