From: <u>Iva Jurkovic</u>

To: <u>Elvin Pedrosa; Iva Jurkovic</u>
Subject: Conversation with Elvin Pedrosa

**Date:** Monday, September 17, 2018 6:47:45 PM

Iva Jurkovic 5:24 PM:

Hey so Data Tools is installed and it works. Can we install the same for Kristin Kusheva, i guess hers would have to go through Citrix. Let me know if i need to open a ticket for that

Elvin Pedrosa 5:44 PM:

good to know. yes, put in a ticket please

with this working, hopefully there shouldn't be a need to log into the server going forward windows user sessions on the server takes up resources

Elvin Pedrosa 5:58 PM:

regarding your ticket, access requests to Oracle databases needs to go through production support. If you need Firewall connectivity from nyacctsql02 to a new server, you need to provide the destination hostname and port number to be opened, if it's not already allowed.

Elvin Pedrosa 1:20 PM:

just spoke to roman. it seems like the firewall connection to the server he stated is already open

Iva Jurkovic 1:20 PM:

ok so i can connect from both local and nyacctsql02 server?

Elvin Pedrosa 1:20 PM:

test it out

Iva Jurkovic 1:20 PM:

ok

Elvin Pedrosa 1:21 PM:

not sure if you'll require a new ODBC entry created did they give you new credentials or anything?

Iva Jurkovic 1:23 PM:

i need pw

Elvin Pedrosa 1:23 PM:

for what acct?

Iva Jurkovic 1:24 PM:

one sec

Iva Jurkovic 3:05 PM:

the connection from the server does not work

Elvin Pedrosa 3:41 PM:

you're probably connecting to the wrong thing

server ora01.uat.fxcorp.prv

Iva Jurkovic 3:42 PM:

same thing i'm connecting to from my local, which works

Elvin Pedrosa 3:42 PM:

what is the username?

cuz of LDAP probably

local what? ssdt?

you connecting to this via SSIS?

Iva Jurkovic 3:43 PM:

yes

the one i connected to from my local pc is nyoraname2.nydc.fxcorp.prv:3060:3131

Elvin Pedrosa 3:44 PM:

is this asking you to select an ODBC entry?

yea, thats the LDAP server.

"the one i connected to from my local pc is

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nyoraname2.nydc.fxcorp.prv:3060:3131 Â "
 you're talking about the Oracle SQL developer app i'm assuming
Iva Jurkovic 3:45 PM:
 yes
 from my local i'm connecting on sql developer
 nyoraname1.nydc.fxcorp.prv:3060:3131
Elvin Pedrosa 3:46 PM:
 then try typing in ora01.uat.fxcorp.prv  in the server name field
 or UAT01
 roman said UAT100 is just an alias
 also, what is the username you're using? i may have to create an ODBC source
Iva Jurkovic 3:48 PM:
 INTEGRATION INBOUND Â
Elvin Pedrosa 3:49 PM:
 ok. let me know if inputting the server name above works
Iva Jurkovic 3:49 PM:
 trying now
Elvin Pedrosa 12:16 PM:
 hi, what rights does nicoleta need in sql? read only access? which dbs?
Iva Jurkovic 12:16 PM:
 no read and write
 reports, volume, keys
Elvin Pedrosa 12:16 PM:
 okav.
 i need to install windows updates on nyacctsql02
 this friday if possible
Iva Jurkovic 12:17 PM:
 sure
 that's fine
Elvin Pedrosa 12:17 PM:
 cool
Iva Jurkovic 3:18 PM:
 Hey
Elvin Pedrosa 4:44 PM:
 whats up
Iva Jurkovic 4:45 PM:
 I can't connect to the oracle form my local pc by using SQL Data Tools
 I need Oracle installed on my computer
 plus Oracle Data Access Components (ODAC)
Elvin Pedrosa 4:45 PM:
 ok put in a ticket. i can do it tomorrow
Iva Jurkovic 4:46 PM:
 ok
Elvin Pedrosa 2:36 PM:
 when can i install that oracle stuff for you
Iva Jurkovic 2:45 PM:
 at 4?
Elvin Pedrosa 4:27 PM:
 sure, i'm available now
Iva Jurkovic 4:27 PM:
 i can't now
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let's do it monday

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Elvin Pedrosa 4:27 PM:
 what time will you be done with the server?
Iva Jurkovic 4:28 PM:
 5
Elvin Pedrosa 4:29 PM:
 cool ty
Iva Jurkovic 4:31 PM:
 np
Iva Jurkovic 5:01 PM:
 ok, i'm off the server
Elvin Pedrosa 5:02 PM:
 thanks
Iva Jurkovic 5:02 PM:
 gn
Elvin Pedrosa 11:47 AM:
 hey iva. what can be done about all these high CPU alerts on the server? is there a way to optimize these
 queries?
 it has been alerting way more than usual lately. puts a lot of stress on the hardware
Iva Jurkovic 1:21 PM:
 unfortunetly now
 and it's been alerting because i have to keep re running things because of the password changes every
 weekend.
Elvin Pedrosa 1:23 PM:
 high cpu usage because of password changes? doubt it
Iva Jurkovic 1:24 PM:
 that's not what i said
 if i run something and then the next monday i come in and i have to restart the server
 i lose all the data that means i have to re run the same query again
Elvin Pedrosa 1:24 PM:
 and this can't be run using a service account?
Iva Jurkovic 1:25 PM:
 so if i have to re run the same query 4 times because i'm forced to close the server and re start, then yes the
 frequency of high cpu usage is because of the password change
 what do you mean service account?
Elvin Pedrosa 1:26 PM:
 a windows service account
Iva Jurkovic 1:26 PM:
 sal login?
Elvin Pedrosa 1:26 PM:
 that doesnt have its password changed every weekend
 and set that service account to run an automated process or whatever it is
Iva Jurkovic 1:27 PM:
 if you can give me a login that i can use to log into the SSMS from my local computer that is not restarted
 every weekend
 then i can use that
 it's not an automated process
 we are building a system
 i have to run the history so it is a lot of data
Elvin Pedrosa 1:30 PM:
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okay. and it needs to be a windows login because it needs to access something on the network?

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Iva Jurkovic 1:31 PM:
 it doesn't need to be windows login. which login can i use?
Elvin Pedrosa 1:32 PM:
 well, you already have the finanalysis sql login. would that work?
Iva Jurkovic 1:32 PM:
 i strated using that one
 started
 hopefully i won't need to re start
Elvin Pedrosa 1:33 PM:
 ok so you havent been using that acct for the weekend process when the windows pw changes, right?
Iva Jurkovic 1:34 PM:
 weekend process?
Elvin Pedrosa 1:35 PM:
 yes. you said you have to re-run something because of password changes every weekend
Iva Jurkovic 1:35 PM:
 can i give you a call
 it will be faster
Elvin Pedrosa 1:35 PM:
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ok 432 2034