From: <u>Iva Jurkovic</u>

Iva Jurkovic 9:16 AM: ok, will give it a try

To: <u>Elvin Pedrosa; Iva Jurkovic</u>
Subject: Conversation with Elvin Pedrosa
Date: Tuesday, October 2, 2018 4:04:31 PM

Iva Jurkovic 8:58 AM: Hi Flvin Elvin Pedrosa 8:59 AM: hey Iva Jurkovic 8:59 AM: Nicoleta has issues connecting to oracle server through SSIS She needs to be using OracleA provider Not provider for SSIS Elvin Pedrosa 9:01 AM: i think i may have tried all other options and it wouldnt connect i can try again Iva Jurkovic 9:01 AM: yes please, otherwise we have to go back to the server Elvin Pedrosa 9:02 AM: everyone having the same prob? Iva Jurkovic 9:02 AM: i didn't try yet, we have to install the oracle drivers We can instal it monday if you are free and i can test it install or we can do it now if it is not too long Elvin Pedrosa 9:03 AM: i'll be in bg helping with the office move next week so now Iva Jurkovic 9:03 AM: she's not in bg Elvin Pedrosa 9:04 AM: i know. im saying im gonna be pretty busy Iva Jurkovic 9:04 AM: oh ok got it yea lets do it now then will i need to restart Elvin Pedrosa 9:04 AM: havent had to restart yet dont think so Iva Jurkovic 9:04 AM: ok Elvin Pedrosa 9:05 AM: give me your hostname Iva Jurkovic 9:05 AM: i'm working remotely not sure if it matters NYC-ACCT-14694 Elvin Pedrosa 9:16 AM: not sure if this will work, but this is what you have setup on the server could give it a go

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does Nicoleta have the same or?
Elvin Pedrosa 9:16 AM:
 same. i think i added reports40 too
Iva Jurkovic 9:16 AM:
 ok, i also will need it for the other connection
 to rromans
Elvin Pedrosa 9:17 AM:
 can we test now
Iva Jurkovic 9:17 AM:
i need for Roman
 as well
 hold on let me find the info
 for that one
Elvin Pedrosa 9:18 AM:
 uat100
Iva Jurkovic 9:18 AM:
 yes
Elvin Pedrosa 9:18 AM:
 username?
Iva Jurkovic 9:19 AM:
 INTEGRATION INBOUND
Elvin Pedrosa 9:19 AM:
 ok
Iva Jurkovic 9:19 AM:
 ok
 i'll try
 can you please make sure Nicoleta can connect
 i need her to be able to work
Elvin Pedrosa 9:20 AM:
 oracle really isnt my thing. i would have to spend more time looking into it if she still has issues
Iva Jurkovic 9:21 AM:
 ok, then I need her to be able to log into the server
Elvin Pedrosa 9:21 AM:
 let me know if you can connect though. im curious if you'll have the same prob
Iva Jurkovic 9:21 AM:
 can we set that up
 yep trying right now
Elvin Pedrosa 9:21 AM:
 how many users would be active on the server at the same time? thats the issue
Iva Jurkovic 9:22 AM:
 logged into the server
 like vpn into it
 we are never really more than one
 it might be two of us if i'm helping her with it
Elvin Pedrosa 9:23 AM:
 RDP'ing into the server, yea
Iva Jurkovic 9:25 AM:
 test connection works
 i'll try to pull some data
Elvin Pedrosa 9:26 AM:
 using which provider
 the one you listed earlier?
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Iva Jurkovic 9:27 AM:
 to fxreports
 using oracle provider
Elvin Pedrosa 9:27 AM:
 okav
Iva Jurkovic 9:32 AM:
 i'm good
Elvin Pedrosa 9:32 AM:
 can you show me exactly what you did? maybe i did something different
Iva Jurkovic 9:32 AM:
 sure
Elvin Pedrosa 9:33 AM:
 so you opened up Visual Studio, opened up SSIS toolbocx
 toolbox*
Iva Jurkovic 9:33 AM:
 and i just created a connection
 let me show you
 so test connection works
 and then if i create a data flow task
 i can see the columns
 that's it
Elvin Pedrosa 9:36 AM:
 okay cool. i may have been using a different provider
Iva Jurkovic 9:37 AM:
 it should be the oracle
Elvin Pedrosa 9:37 AM:
 okay. pretty sure there was more than one oracle option listed. i'll test it on her pc
 and change it
Iva Jurkovic 9:37 AM:
 it's the one on the bottom
Elvin Pedrosa 9:38 AM:
 Oracle Provider for OLE DB. got it. i think i was using the one on top
Iva Jurkovic 9:38 AM:
 yep
Elvin Pedrosa 9:38 AM:
 i will test now
 thanks
Iva Jurkovic 9:38 AM:
 np
 thanks
Elvin Pedrosa 10:24 AM:
 hey i was looking into kirstin's issue creating tables in the reports database. it's because she only has data
 reader and data writer access to that database. i can grant her ddladmin rights as well if you're fine with that.
 it'll grant her rights to create tables
 https://docs.microsoft.com/en-us/sql/relational-databases/security/authentication-access/database-level-
 roles?view=sql-server-2017
Iva Jurkovic 10:24 AM:
 sure
Elvin Pedrosa 10:25 AM:
 scroll down and you'll see the list of stuff that role has access to
Iva Jurkovic 10:25 AM:
 ok, will take a look
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let me get back to you
Elvin Pedrosa 10:25 AM:
 theres a picture diagram
Iva Jurkovic 10:25 AM:
 db level roles and permissions?
Elvin Pedrosa 10:26 AM:
 yes
Iva Jurkovic 10:26 AM:
 so basiccly she'll be able to alter and create?
 basically
Elvin Pedrosa 10:26 AM:
 yea, if you dont have an issue with the access listed there
 i can grant her access to that role
Iva Jurkovic 10:27 AM:
 yes, that's fine
 thankyuou
 thank you*
Elvin Pedrosa 10:27 AM:
 okay. i just noticed that you granted orlin full blown sysadmin rights too
Iva Jurkovic 10:27 AM:
 to what loggin?
Elvin Pedrosa 10:27 AM:
 both
Iva Jurkovic 10:27 AM:
 no
Elvin Pedrosa 10:28 AM:
 he does have sysadmin rights.
 not sure how
Iva Jurkovic 10:28 AM:
 we can change that if that is more appropriate
 he just needs to be able to create SPs, tables etc
 alter
Elvin Pedrosa 10:28 AM:
 we really should limit who has sysadmin rights, a sysadmin has access to make any change system wide
Iva Jurkovic 10:28 AM:
 I agree
Elvin Pedrosa 10:28 AM:
 and can accidentally break stuff
Iva Jurkovic 10:28 AM:
 you can change his to a more appropriate one
Elvin Pedrosa 10:29 AM:
 i started working with him on changing that. i have to figure out what exact permissions he needs to gain
 access to scheduled tasks
Iva Jurkovic 10:29 AM:
 My problem is only when we are working on tight deadlines and i have to wait days for them to get access to
 what they need
 That VM issue it's been a week and we are still not able to automate
Elvin Pedrosa 10:30 AM:
 wasn't that VM created over a week ago?
Iva Jurkovic 10:30 AM:
 We need that to finish a regulatory requirement that was supposed to be done weeks ago. Not saying it's
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your fault, but that's been my frustration

He created a ticket last week

We can't run task unless we are logged in Elvin Pedrosa 10:31 AM: i'm sure that VM was created over a week ago anyway, i reached out to joe lee about that it seems to be a group policy thing on windows 10 i have to work with him to get this working, i see the option to make it run automatically without the user logged in, but i believe its grayed out Iva Jurkovic 10:34 AM: It's not but when we select it it asks for password when Orlin enters it it gives him an error the error is attached to the ticket Elvin Pedrosa 10:35 AM: right, i reassigned that ticket to joe lee. not sure why it was assigned to Sean initially. i have to follow up with him Iva Jurkovic 10:35 AM: ok, thanks Elvin Pedrosa 10:37 AM: just to double check, this scheduled task isn't storing anything locally? on that vm? its running against the sql server i'm in a meeting with joe now Iva Jurkovic 10:45 AM: It's running a python script and then yes connecting to our sql db and first connecting to Rest API Elvin Pedrosa 10:45 AM: one of their concerns is that it'll store critical info locally and if the VM goes down, you'll lose important data just need to figure out if thats the case or not Iva Jurkovic 10:49 AM: no we are not storing any data locally Elvin Pedrosa 10:49 AM: great. ty Iva Jurkovic 10:49 AM: it only temp stores the data that we are pulling while the py session is running then that data is moved to our server so no data is permanently stored there Elvin Pedrosa 10:50 AM: okay good. pulling data from orace, right? Iva Jurkovic 10:50 AM: and there is a copy of py code that's being run, we'll see if we can run it from X drive though Elvin Pedrosa 10:50 AM: oracle*

Iva Jurkovic 10:50 AM:

nc

REST API in this case

Elvin Pedrosa 10:51 AM:

got it

as long as you have a backup of your scripts somewhere, it should be fine if the script is ran locally any changes made to the local copy would then need to be made to the copy on the file share if you go that route

Iva Jurkovic 10:52 AM:

yep

Elvin Pedrosa 10:52 AM:

awesome. i will relay the info to the team