

**From:** [Iva Jurkovic](#)  
**To:** [Elvin Pedrosa](#); [Iva Jurkovic](#)  
**Subject:** Conversation with Elvin Pedrosa  
**Date:** Wednesday, December 5, 2018 3:20:53 PM

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Iva Jurkovic 9:58 AM:

Hi

**Can I please receive the necessary permissions for my admin account to view, modify , create-drop , execute all the tables and stored procedures in Keys, Reports, Volume databases?** - Kristin's ticket

Is she currently set up to be able to do what her ticket requested?

Elvin Pedrosa 9:58 AM:

i am talking to her right now

Iva Jurkovic 9:58 AM:

I know you are

Elvin Pedrosa 9:59 AM:

if you look at her account permissions, you can see what she has access to

Iva Jurkovic 9:59 AM:

That's not my job

It is your

and i asked you in the email, you asked for the ticket

Elvin Pedrosa 9:59 AM:

**excuse me, but you are a SQLAdmin on the nyacctsql02 server.**

Iva Jurkovic 10:00 AM:

ok, and?

Who is the administrator for our server? Who set's the permissions? If it is not you, please let me know who it is so i can reach out to the right person.

Elvin Pedrosa 10:00 AM:

i told you i am talking to her right now. i am working on sorting this out

i am the administrator. let me work.

Iva Jurkovic 10:08 AM:

she cannot go through every single thing and every day spend time opening IT tickets for every statement she tries to execute. She also can not wait hours for you to come in and set her up every time she runs into an issue because her permissions are not complete. So her ticket specifies everything she needs to be able to do. Some of these she might already have access to, some she doesn't.