

02/13/2020

R-121131200212

IVA JURKOVIC  
448 BLACK WALNUT DR  
ROCHESTER NY 14615

[www.citibank.com](http://www.citibank.com)

Dear IVA JURKOVIC,

**Why We're  
Writing to You**

Thank you for your inquiry on 02/12/2020 regarding your Checking account number ending in 0528. We have completed our research and the results are as follows:

**What You  
Need to  
Know**

Please be advised that we will not be able to place stop payment on Official checks in amount of \$1,000.00 and \$400.00 issued on 04/28/2017. The check was issued at the.

Branch : Hoboken  
Address : 5 Marine View Plaza Hoboken, NJ 07030

If you wish to have the check re-credit, please visit the Branch where the check was issued to have a stop payment placed.

**How to  
Contact Us**

If you have any questions or would like to speak with a representative, Customer Service can be contacted 24 hours a day, 7 days a week at:

CitiPhone	1-888-248-4226
Spanish Language Calls	1-800-360-2484
Text Telephone Service (TDD)	1-800-945-0258
International Collect & Toll Free	1-210-677-0065

We appreciate your business with Citibank and look forward to serving all your future financial needs.

Sincerely,

Citibank Client Care

Calls are randomly monitored and recorded to ensure quality service.  
Citibank Client Services provides customer account services for Citibank, N.A.  
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Citibank Client Services 014  
PO Box 6201  
Sioux Falls, SD 57117-6201

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IVA JURKOVIC  
JANJA SEDEJ JURKOVIC  
20 NEWPORT PARKWAY # 601  
JERSEY CITY NJ 07310-2302

000  
CITIBANK, N. A.  
**Account**  
**918460528**

**Statement Period**  
**Apr 24 - May 22, 2017**

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#### COLLEGE STUDENT ACCOUNT AS OF MAY 22, 2017

<b>Checking</b>				<b>Balance</b>
Regular Checking				\$545.10
<b>Savings</b>				<b>Balance</b>
Savings				\$10,548.96
<b>Total Checking and Savings at Citibank</b>				<b>\$11,094.06</b>
<b>Credit Cards</b>	<b>As of date</b>	<b>Credit Line</b>	<b>Amount Available</b>	<b>Amount You Owe</b>
Citi Forward® XXXXXXXXXXXX2747	5/05/17	\$1,500.00	\$1,053.07	\$446.93
Citi ThankYou® Preferred Card XXXXXXXXXXXX0884	5/11/17	\$2,000.00	\$2,000.00	\$0.00
<b>Total Outstanding Credit Card Balance</b>				<b>\$446.93</b>

#### SUGGESTIONS AND RECOMMENDATIONS

Effective July 23, 2017, you will no longer be able to make branch assisted Citibank® Global Transfers. The Citibank Global Transfer Service will still be available via Proprietary Citibank ATMs, Citibank Online and Citi Mobile®. Please refer to your Client Manual and Marketplace Addendum for complete details regarding your terms and conditions.

#### COLLEGE STUDENT ACCOUNT RATES AND CHARGES

Citibank gives you the benefit of lower charges and better rates as you maintain higher balance levels.

When determining your rates and charges for this statement period, Citibank considered your average balances during the month of April in all of your qualifying accounts that you asked us to combine. If you have a Citibank secured credit card, then Citibank will also include the balance in your Collateral Holding Account or your Certificate of Deposit that secures your Citibank credit card. These balances may be in accounts that are reported on other statements.

Rates and Charges	Your Combined Balance Range \$7,500-\$9,999
Rates	Standard
Monthly Service Fee	None

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JANJA SEDEJ JURKOVIC

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**CHECKING ACTIVITY**

**Regular Checking**

**918460528**

**Beginning Balance:** \$190.04  
**Ending Balance:** \$545.10

Date	Description	Amount Subtracted	Amount Added	Balance
04/24	Mobile Deposit		327.00	517.04
04/25	ACH Electronic Credit PAYPAL TRANSFER		50.00	
04/25	Debit Card Purchase 04/23 09:47p #8066 USPS.COM MOVER'S GUIDE 800-238-3150 TN 17114 Specialty Retail stores	1.00		
04/25	Debit Card Purchase 04/23 09:51p #8066 USPS.COM MOVER'S GUIDE 800-238-3150 TN 17114 Specialty Retail stores	1.00		565.04
04/27	ACH Electronic Debit BEST BUY PAYMENT 122308960152194 1	50.00		515.04
04/28	ACH Electronic Credit FXCM GLOBAL SERV DIRECT DEP		2,028.58	
04/28	Cash Withdrawal 10:23a #8066 Teller 5 MARINE VIEWPLAZA HOBOKEN,NJ	10.00		
04/28	Cash Withdrawal 10:28a #8066 Teller 5 MARINE VIEWPLAZA HOBOKEN,NJ	400.00		
04/28	Cash Withdrawal 10:23a #8066 Teller 5 MARINE VIEWPLAZA HOBOKEN,NJ	1,000.00		1,133.62
05/01	Transfer From Savings 03:07p #8066 ONLINE Reference # 002635		100.00	
05/01	Debit PIN Purchase CVS/PHARMACY #00 00991-JERSEY CITY NJUS05159	1.67		
05/01	Transfer to Bankcard 04/29 01:39p #8066 ONLINE Reference # 003377	518.33		713.62
05/02	ACH Electronic Debit eBay Inc. PAYMENTS 3345A1763A41	3.10		710.52
05/03	ACH Electronic Debit VENMO PAYMENT 506664894	20.00		
05/03	ACH Electronic Debit COMENITY PAY VI WEB PYMT P17122563739104	100.00		590.52
05/04	Debit PIN Purchase USPS PO 35967000 1 HANONEW YORK NYUS02194	2.59		587.93
05/05	ACH Electronic Credit PAYPAL TRANSFER		1,350.00	1,937.93
05/08	Debit PIN Purchase MORTN WILLMS NBY 105 RIJERSEY CITY NJUS05154	4.12		
05/08	Debit Card Purchase 05/04 08:12a #8066 NETFLIX.COM NETFLIX.COM CA 17125 Phones, Cable & Utilities	10.68		
05/08	Check # 1350	150.00		1,773.13
05/09	ACH Electronic Credit PAYPAL TRANSFER		200.00	
05/09	Transfer From Savings 10:44a #8066 ONLINE Reference # 008578		2,200.00	4,173.13
05/10	ACH Electronic Debit PAYPAL INST XFER DUMASSONJA	27.00		
05/10	ACH Electronic Debit PAYPAL INST XFER DAVEHUANG01	68.32		
05/10	Transfer to Bankcard 09:28p #8066 ONLINE Reference # 001869	500.00		
05/10	Check # 1352	2,950.00		627.81
05/12	ACH Electronic Debit T-MOBILE HANDSET 3490871	74.19		553.62
05/15	ACH Electronic Credit FXCM GLOBAL SERV DIRECT DEP		2,344.42	
05/15	ACH Electronic Debit DISCOVER E-PAYMENT 2395	740.78		
05/15	Transfer to Savings 05/13 11:10p #8066 ONLINE Reference # 006069	1,000.00		
05/15	Check # 1351	20.00		1,137.26
05/16	Transfer to Bankcard 12:09p #8066 ONLINE Reference # 004377	542.50		594.76
05/17	Cash Withdrawal 11:42a #8066 Citibank ATM 476 BROADWAY, NEW YORK, NY	40.00		554.76
05/22	ACH Electronic Credit PAYPAL TRANSFER		40.34	
05/22	ACH Electronic Debit BEST BUY PAYMENT 112330611157819 1	50.00		545.10
<b>Total Subtracted/Added</b>		<b>8,285.28</b>	<b>8,640.34</b>	

All transaction times and dates reflected are based on Eastern Time.  
Transactions made on weekends, bank holidays or after bank business hours are not reflected in your account until the next business day.

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JANJA SEDEJ JURKOVIC

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#### SAVINGS ACTIVITY

##### Savings

922250022

Beginning Balance: \$7,800.10  
Ending Balance: \$10,548.96

Date	Description	Amount Subtracted	Amount Added	Balance
04/25	Deposit Teller 111 WALL STREET, NY, NY			
05/01	Transfer to Checking 03:07p #8066 ONLINE Reference # 002635	100.00	2,175.00	9,975.10
05/03	Deposit Teller 111 WALL STREET, NY, NY		1,260.00	11,135.10
05/08	Fee for Money Order Purchased 5 MARINE VIEWPLAZA HOBOKEN,NJ	5.00		
05/08	Cash Withdrawal 05/06 01:00p #8066 Teller 5 MARINE VIEWPLAZA HOBOKEN,NJ	400.00		10,730.10
05/09	Transfer to Checking 10:44a #8066 ONLINE Reference # 006579	2,200.00		8,530.10
05/15	Transfer From Checking 05/13 11:10p #8066 ONLINE Reference # 006069		1,000.00	
05/15	Transfer to Bankcard 11:23a #8066 ONLINE Reference # 001944	562.16		8,967.94
05/18	Transfer to Bankcard 07:01p #8066 ONLINE Reference # 006233	594.06		8,373.88
05/22	Deposit 05:16p #8066 Citibank ATM 111 WALL STREET, NY, NY		2,175.00	
05/22	Interest for 29 days, Annual Percentage Yield Earned 0.01%		0.08	10,548.96
	<b>Total Subtracted/Added</b>	<b>3,861.22</b>	<b>6,610.08</b>	

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#### CUSTOMER SERVICE INFORMATION

##### IF YOU HAVE QUESTIONS ON:

Checking  
Savings

##### YOU CAN CALL:

800-274-6660  
(For speech and hearing  
impaired customers only  
TDD: 800-945-0258)

##### YOU CAN WRITE:

Citibank Client Services  
100 Citibank Drive  
San Antonio, TX 78245-9966

##### Citi Forward®

800-950-5114  
(TDD: 800-325-2865)

Citibank, N.A.  
P.O. Box 6500  
Sioux Falls, SD 57117-6500

##### Citi ThankYou® Preferred Card

1-800-THANKYOU  
(TDD: 800-325-2865)

Citibank, N.A.  
P.O. Box 6500  
Sioux Falls, SD 57117-6500

Please read the paragraphs below for important information on your accounts with us. Note that some of these products may not be available in all states or in all packages.

#### CHECKING AND SAVINGS

##### FDIC Insurance:

Products reported in CHECKING and SAVINGS are insured by the Federal Deposit Insurance Corporation. Please consult your Citibank Customer Manual for full details and limitations of FDIC coverage.

#### CERTIFICATES OF DEPOSIT

Certificates of Deposit (CD) information may show dashes in certain fields if on the date of your statement your new CD was not yet funded or your existing CD renewed but is still in its grace period.

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