

**From:** [Iva Jurkovic](#)  
**To:** [Kristin Kusheva](#)  
**Subject:** Re: Missed conversation with Elvin Pedrosa  
**Date:** Tuesday, November 27, 2018 11:21:34 AM

---

Hey Kristin,

Sure, will talk to him.

Sent from my iPhone

On Nov 27, 2018, at 3:51 AM, Kristin Kusheva <[kkusheva@fxcm.com](mailto:kkusheva@fxcm.com)> wrote:

<!--[if mso 9]--> <!--[endif]-->  
Hey Iva

Please take a look at the IMs Elvin sent to me yesterday. I am not sure I understand what he means by Biscom and by SQL credentials. Please help.

---

**From:** Elvin Pedrosa <[epedrosa@fxcm.com](mailto:epedrosa@fxcm.com)>  
**Sent:** Monday, November 26, 2018 8:58 PM  
**To:** Elvin Pedrosa <[epedrosa@fxcm.com](mailto:epedrosa@fxcm.com)>; Kristin Kusheva <[kkusheva@fxcm.com](mailto:kkusheva@fxcm.com)>  
**Subject:** Missed conversation with Elvin Pedrosa

Elvin Pedrosa 8:24 PM:

hey, kristin. Mike Lee assigned your ticket to me last week while i was out on vacation. Before i left on vacation on Tuesday, i reached out to Sean M. to have a new windows server admin account created for you. he created it, but seems to have forgotten to send you the information through Biscom. you should be receiving the credentials shortly.

i mirrored your current SQL rights to the new windows account.

Elvin Pedrosa 8:56 PM:

would you happen to have the password for the SSIS packages? i asked Iva weeks ago to reach out to me to setup something called a SQL credential for you guys in order to eliminate the need to use the finadmin account. i never heard back from her. i needed someone to input the password to the SSIS package you tried running a while back

this SQL credential will basically impersonate the rights finadmin has to execute SSIS packages