Ishan Kalele

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# SUMMARY

*Over 8.7 years of relevant experience into Business Analysis/Business/Data analytics, demonstrated ability in executing multiple projects, ramped up projects within time as per project management & best practice guidelines*

# TECHNICAL SKILLS

**Technologies:** Python, SQL, Linux

**Tools & Skills:** Swagger, GIT, JIRA, Jenkins, Tableau, Power BI, Agile, Postman, Advanced MS Excel, Supervised & Classification machine learning algorithms, Statistics, Visio, Confluence, Data Modelling. PostgreSQL, SQL Server, Azure, Product sense

# EXPERIENCE

**Amadeus Labs** Bangalore, India

*Lead Business Analyst* May 2021-Present

* Worked closely with the Product Managers & Go-To Market Teams to understand the customer demand for new features & assisted the Product managers in prioritizing the product roadmap
* Worked directly with other product managers, architects & customers to define features and formulation of technical user stories
* Solution development and design through development and delivery to production
* Defect triaging on the Production incidents and provided support to the Development team in defect resolution
* Experience in extracting, transforming & loading data from spreadsheets, database tables & other sources, performed exploratory analysis and derived key insights and metrics
* Created interactive and highly informative reports using DAX features in Power BI
* Built Adhoc/On demand dashboards/reports using & shared with the Markets/Customers
* Created, documented logical & physical data models and maintained comprehensive documentation for a product

**Wells Fargo** Bangalore, India

*Business Systems Consultant* Oct 2018 –May 2021

* Evaluated and prioritized on the Business need and translated them into requirements in conjunction with the US (States side) counterparts
* Mapped business requirements to technical functional spec document and provided design solution entailing technical/configuration specifications
* Participated in the redesigning of application and contributed technically & functionally to the new architecture
* Developed interactive dashboards containing data/information on Bankruptcy, Foreclosures, Collections, Loss Mitigation portfolios reports using Tableau

**ITC Infotech** Bangalore, Mumbai (India), Jeddah (KSA), Northampton (UK)

*Business Analyst* June 2014 – Sept 2018

* Facilitated (JAD) Joint Application Development sessions to identify business rules and requirements and documented them in a format that can be reviewed and understood by both business people and technical people
* To understand the client’s AS-IS CRM Sales cycle process and come up with a TO-BE functional design solution to cater to the CRM - Client Legacy system integration activity
* Deployment, parameter configuration of the GST application in the client’s environment
* Prioritized on the processing of ISO 20022 standard payment messages based on the In-clearing and Out-Clearing message structure and Bank’s readiness to process/consume the same

**OTHER PROJECT CONTRIBUTION**S

* Continual interaction with the Business & stakeholders and built interactive dashboards and stories for the customers & presented the key business insights/information
* Built a machine learning model (using python) to predict the likelihood/propensity of borrower’s delinquency which assisted the team to earmark the probable defaulters beforehand and revise the workout plans for the non-defaulters
* Performed Exploratory Data Analysis on various real datasets using Python libraries for the data extracted from different systems and shared insights with the stakeholders and provided recommendations

# LEADERSHIP & RECOGNITION

* Received Trailblazer award in FY2022-23 at Amadeus Labs
* Handled a team of 8 people including developers, Business Analysts at client location

# EDUCATION

**ISB&M** Pune,India *PGDM in Marketing & Finance* June 2014

**Rajiv Gandhi Technical University** Indore, India

*Bachelor of Engineering in Electronics and Communication*  June 2010