Hello!   June 2024

This is Lois Miller, CAEN Web Administrator / one of the Web student team managers. I am writing as a reference for Isha Kalwani. Isha has worked with us at CAEN (IT resource for Michigan Engineering at the University of Michigan) as a Web Development student team member since January 2024.

Isha was immediately engaged in learning all aspects of the services that CAEN Web Publishing offers to the College faculty, departments, and administrative offices. During her time on our team, she brought (and further acquired) talent and skills to the projects and tasks she was assigned or took the initiative on. For this letter, I will emphasize Isha's experience with WordPress which supports hundreds of Michigan Engineering faculty and staff with their website needs, her mentorship of fellow student team members on group projects, her ability to work on multiple projects/websites simultaneously, and her communication skills utilized with colleagues and CAEN clients.

I've always put a premium on intelligent engagement among our team members and Isha has that down. Examples are her immediate grasp of our WordPress infrastructure and the detailed process of moderating a student communications email system for the College as my backup. We've appreciated the organizational strengths shown in her capacity as project lead working with Michigan Engineering business analysts and project managers for their important website launch, and her work on various CAEN documentation, website "migrations", and reviews. Isha's capability, accuracy, and subsequent reliability are highly valued.

Isha is a delight to work with and I wouldn't hesitate to hire her again.

Should you have any further questions about Isha's work with us, you can reach me at millerlo@umich.edu.

Best,

Lois Miller
Pronouns: she / her *This is why I share them.*
Web Administrator/Services and Support

CAEN

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