| Entity : CustomersPetInformation | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | GUID | Automatically assigned upon creation |
| PetName | String | Pet Name will be stored which is received from customers/pet owner |
| PetAge | String | Pet age will be stored which is received from customers/pet owner |
| PetGender | String | Pet gender will be stored which is received from customers/pet owner |
| PetTypes | String | Pet type will be stored which is received from customers/pet owner |
| PetHeartWormMedication | String | Pet Heart Worm Medication information will be stored which is received from customers/pet owner |
| PetFLea | String | Pet Flea information will be stored which is received from customers/pet owner |
| PetPriorHealthIssues | String | Pet prior health issues information will be stored which is received from customers/pet owner |
| YourQuestion | String | Customers/Pet owner submitted question will be stored |
| PetAnyOtherMedication | String | Pet any other medication information will be stored which is received from customers/pet owner |

| Entity : **CustomersContactInformation** | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | GUID | Automatically assigned upon creation |
| FirstName | String | Customers first name |
| LastName | String | Customers last Name |
| Address | String | Customers Street Address |
| Zip | String | Customers zip |
| City | String | Customers City |
| Email | String | Customers Email |
| Phone | String | Customers Phone |

| Entity : **ZendeskTicketCreationRespose** | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Ticket\_Id | Number | Zendesk ticket Id -Automatically assigned upon creation |
| Url | String | The URL for this resource |
| Title | String | The title of the ticket field |
| Description | String | The description of the purpose of this ticket field, shown to users |
| Active | bit | Whether this field is available |
| createdat | datetime | The time the ticket field was created |
| updatedat | datetime | The time of the last update of the ticket field |

| Entity : **LevelofDetail** | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | Number | Automatically assigned upon creation |
| DetailLevel | String | Value: Low, Medium, High |

| Entity : **ServicePriceRate** | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | Number | Automatically assigned upon creation |
| LevelofUrgency | String | Level of Urgency(Low/Medium/High) |
| LevelofDetail | String | Level of Detail(Low/Medium/High) |
| PriceRate | Money | Merchant defines service rate |

| Entity : **PaymentCardType** | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | Number | Automatically assigned upon creation |
| PaymentCardType | String | Value: Visa, MasterCard, American Express, Discover, Diners  Club, JCB |

| Entity : PaymentCardInformation | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | GUID | Automatically assigned upon creation |
| CustomerContactInformationId | String | Foreign key from **CustomersContactInformation** |
| CustomersPetInformationId | String | Foreign key from **CustomersPetInformation** |
| ZenDeskTicketId | String | Foreign key from **ZendeskTicketCreationRespose** |
| ServicePriceRateId | String | Foreign key from **ServicePriceRate** |
| PaymentCardTypeId | String | Foreign key from **PaymentCardType** |
| CardNumber | Number | Customers Credit card number |
| CardExpireMonthYear | String | The customer’s credit card expiration date (Format: MMYY, MM/YY, MM-YY, MMYYYY, MM/YYYY, MMYYYY) |
| Cvv | Number | The three- or four-digit number on the back of a credit  Card (on the front for American Express). |
| createdat | datetime | The time the ticket field was created |

| Entity : AuthorizedTransaction | | |
| --- | --- | --- |
| Element or Attribute Name | Data Type | Description/ Permissible Values |
| Id | GUID | Automatically assigned upon creation |
| CustomerContactInformationId | GUID | Foreign key from **CustomersContactInformation** |
| CustomersPetInformationId | GUID | Foreign key from **CustomersPetInformation** |
| ZenDeskTicketId | String | Foreign key from **ZendeskTicketCreationRespose** |
| ServicePriceRateId | Number | Foreign key from **ServicePriceRate** |
| PaymentAmount | Money | Requested amount |
| SubmissionDate | datetime | Customers posting date |
| IspaymentAuthorized | bit | Whether the payment has been authorized or not |
| AuthorizationAmount | money | The amount of money has been authorized of this transaction |
| AuthorizationDate | datetime | The date of authorization |
| AuthorizationTrasId | string | Value: The payment gateway-assigned identification number for  the transaction |
| AuthorizationAcctType | string | Value: Visa, MasterCard, American Express, Discover, Diners  Club, JCB |
| AuthorizationAccountNumber | string | Value: Last 4 digits of the card provided |
| AuthorizationCode | string | Value: The authorization or approval code  Format: 6 characters |
| AuthorizationResponseCode | string | Value: The overall status of the transaction  Format:   1 = Approved   2 = Declined   3 = Error   4 = Held for Review |
| AuthorizationResponseReasonCode | String | Response Reason Code from authorizeNET |
| AuthorizationResponseReasonText | String | Description of the Response Reason from authorizeNET |
| AuthorizationAVSCode | String | Address verification code |
| AuthorizationTransactionDescription | String | Transaction Message |
| AuthorizationCvvResponseCode | String | CVV response Code |
| CustomerIPAddress | String | IP address of the customer where accessing the site |
| UrlReferer | String | Site referrer URL |
| Createdat | datetime | Creation date |