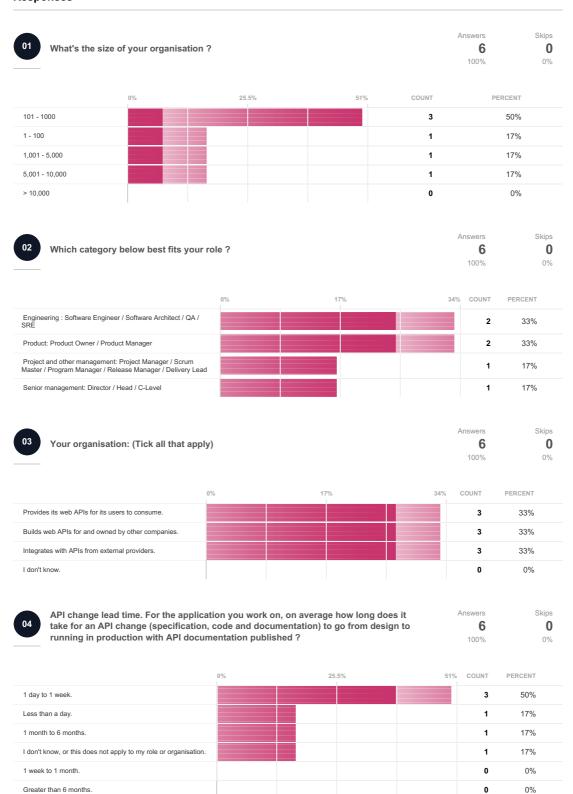
## **API Governance Survey**

## Responses

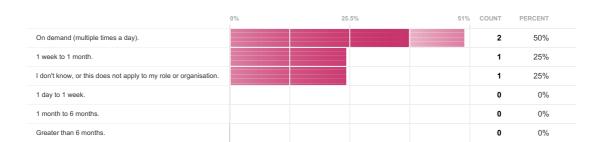




API change deployment frequency. For the primary APIs you work on, how often are they deployed to production or released to users?

Answers 4

Skips **2** 33%





How satisfied are you with the following statement? My organisation has an API style guide that is comprehensive, clear, actionable, enforceable and can be easily updated.

Answers 5 83% Skips **1** 17%

	0%	20	1.5%	41%	COUNT	PERCENT
Neither Satisfied nor Dissatisfied.					2	40%
Very Satisfied.					1	20%
Dissatisfied.					1	20%
I don't know, or this does not apply to my role or organisation.					1	20%
Satisfied.					0	0%
Very Dissatisfied.					0	0%

07

For the APIs you build or contribute to, how satisfied are you that they follow the authentication and authorization standards specified by your organisation ? (e.g Basic Auth, OAuth 2.0, SAML, TLS)

Answers 4

Skips **2** 33%

38% COUNT PERCENT Very Satisfied. 3 75% Dissatisfied. 1 25% 0 Satisfied 0% Neither Satisfied nor Dissatisfied. 0 0% Very Dissatisfied. 0 0% I don't know, or this does not apply to my role or organisation 0 0%



For the APIs you build or contribute to, how satisfied are you that they follow the endpoint and resource naming conventions specified by your organisation?

Answers 4

Skips **2** 33%

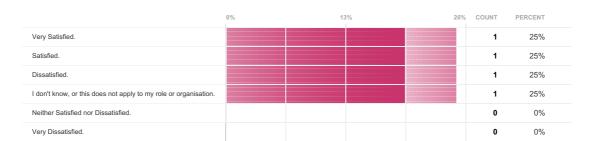
	0%	38	8%	76%	COUNT	PERCENT
Very Satisfied.					3	75%
Dissatisfied.					1	25%
Satisfied.					0	0%
Neither Satisfied nor Dissatisfied.					0	0%
Very Dissatisfied.					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%



For the APIs you build or contribute to, how satisfied are you that they follow the error codes, error patterns and error message format specified by your organisation?

4

Skips 2 33%



For the APIs you build or contribute to, how satisfied are you that they follow the API versioning, breaking change, deprecation and sunset policies specified by your organisation?

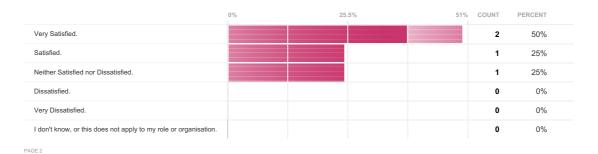
4 67% Skips 2 33%

	0%	25	.5%	51%	COUNT	PERCENT
Very Satisfied.					2	50%
Neither Satisfied nor Dissatisfied.					1	25%
I don't know, or this does not apply to my role or organisation.					1	25%
Satisfied.					0	0%
Dissatisfied.					0	0%
Very Dissatisfied.					0	0%

For the APIs you build or contribute to, how satisfied are you that they follow the unit and format data types (e.g. date time, money) specified by your organisation's API style guide?

Answers 4 67% Skips 2

33%

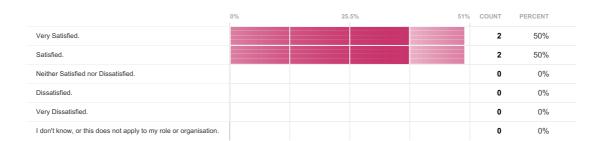


Findability. How satisfied are you that your API users can find the information they need in the API documentation?

Answers 4 Skips 2

	0%	3	8%	76%	COUNT	PERCENT
Satisfied.					3	75%
Very Satisfied.					1	25%
Neither Satisfied nor Dissatisfied.					0	0%
Dissatisfied.					0	0%
Very Dissatisfied.					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%

2 33%





	0%	3	8%	76%	COUNT	PERCENT
Satisfied.					3	75%
Very Satisfied.					1	25%
Neither Satisfied nor Dissatisfied.					0	0%
Dissatisfied.					0	0%
Very Dissatisfied.					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%

15	How satisfied are you that the API documentation you provide is easy to understand?	Answers 4	Skips <b>2</b>
		67%	33%

	0%	3	8%	76%	COUNT	PERCENT
Satisfied.					3	75%
Very Satisfied.					1	25%
Neither Satisfied nor Dissatisfied.					0	0%
Dissatisfied.					0	0%
Very Dissatisfied.					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%



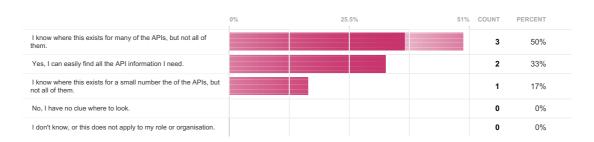
	0%	25	.5%	51%	COUNT	PERCENT
Very Satisfied.					2	50%
Satisfied.					2	50%
Neither Satisfied nor Dissatisfied.					0	0%
Dissatisfied.					0	0%
Very Dissatisfied.					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%



How would you respond to the following statements? In my organisation I can easily find any internal, private or public APIs I need to consume, extend or use to make a decision. I can access the API documentation and specifications I need.

6

0 0%



In my organisation, API assets are:

6 100% Skips 0 0%

	0%	1	7%	34%	COUNT	PERCENT
Stored together in a central tool, repository, catalogue or schema registry that serves as the system of record for API assets					2	33%
There is no holistic system of record for API assets. API assets are scattered across multiple systems - API service catalogues, code repositories, corporate wiki's, shared document files etc.					2	33%
We don't manage API assets separate from the code - our only API assets are the code itself					2	33%
Stored in multiple API systems of record across different business units					0	0%
I don't know, or this does not apply to my role or organisation.					0	0%

Please tick all that apply below regarding feedback during your API design process:

Answers 6 100% Skips 0 0%



In regards to API reviews, my organisation does:

6

0

0%

100%

	0%	4:	2%	849	% COUNT	PERCENT
Manual and automated API reviews.					5	83%
We do not do API reviews.					1	17%
Manual API reviews only.					0	0%
Automated API reviews only.					0	0%

My organisation maintains an abstract resource model for our APIs \*different\* from the API specification files. Our abstract model is written in business language that different roles across the organisation (e.g product, engineering, security, support) can understand.

Answers 6 100% Skips 0 0%

	0%	1	7%	34%	COUNT	PERCENT
Yes.					2	33%
No, we don't maintain an abstract resource model.					2	33%
What? What are you talking about?					1	17%
Other Option					1	17%
DACE 2						



23

How would you respond to this statement? For important API products, my organisation has API Product Managers who are the recognised owners of our APIs and are accountable for understanding the API consumer, the value proposition of the API, the business goals of the API and the key performance indicators (KPIs) of the API

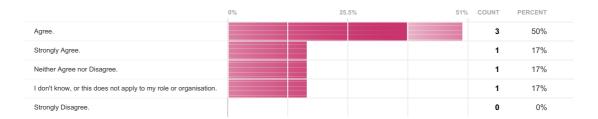
nswers	Skips
6	0
100%	0%

	0%	17%	34%	COUNT	PERCENT
Yes, all important API products in my organisation have a designated API product manager.				2	33%
Some of our important API products have assigned product mangers.				1	17%
All our important API products are owned and managed by one central API team.				1	17%
Ownership of our API products is unclear. We have no one acting in the API Product Manager role.				1	17%
I don't know, or this does not apply to my role or organisation.				1	17%

24

How would you respond to this statement? For our important API products, our API product managers and business analysts conduct research to understand the user of the API, the value proposition of the API and the business capabilities the API should have:

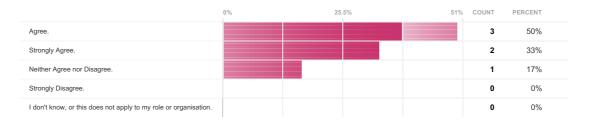
Skips	Answers
0	6
00/	1000/





How would you respond to this statement? Our APIs are cohesive with clearly defined boundaries guided by the problem domain and business capabilities. We think carefully about the user journey and usage scenarios when defining the scope of the API.

Skips	Answers
0	6
0%	100%





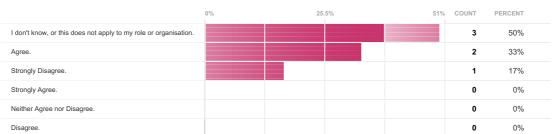
29

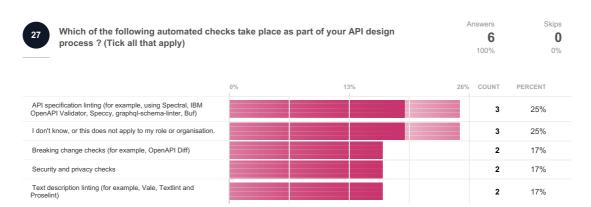
How would you respond to this statement? Our API review and governance practices are a bottleneck in our software delivery process, slow down development and increase lead times.

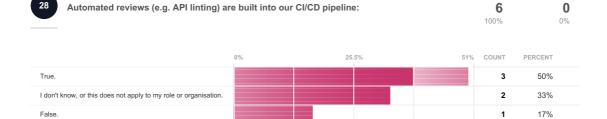
0 6 0%

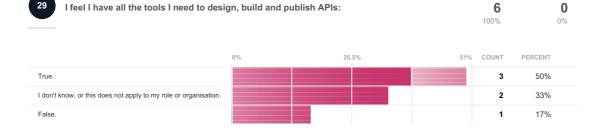
Skips

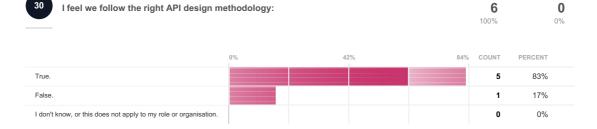
Skips













I have access to observability tools that provide me important operational metrics for my API in production:

Answers 6

Skips 0 0%

