# Stay in Touch — Product Requirements Document (MVP v0.1)

**One-liner:** A mobile-first, human-centric relationship app that helps you *genuinely* stay in touch with people you care about—without a sales pipeline or transactions.

## 1) Background & Problem

Existing CRMs (e.g., HubSpot, Pipedrive) optimize for closing deals. They treat people as leads and push metrics like conversion. For many of us, the core need is different: **remember**, **reconnect**, **and be helpful**—with no expectation of return. We want an app that nudges us to connect regularly, recall life events, and offer help when it's meaningful.

## 2) Goals & Non-Goals

## Goals (MVP)

- **Human-first data model**: use *Person* rather than *Lead/Contact*.
- Weekly focus: a This Week cache that shows who to reach out to now.
- Low-friction logging: one-tap actions, sectioned notes, quick scheduling.
- Memory of what matters: life events, focus areas, shared interests, ways to help, important dates.
- Local-first privacy: no cloud sync in MVP; data stays on device.

## Non-Goals (MVP)

- Contacts sync, WhatsApp deep links, email/calendar integrations.
- Multi-device/cloud sync or collaboration.

Automation/Al suggestions beyond simple scheduling logic.

**Primary success metric:** user logs ≥10 authentic connections per week with ≤2 minutes average per log.

## 3) Personas

- 1. **The Connector Executive** large network, wants lightweight prompts and context before they text/call.
- The Busy Operator time-poor, wants a clear weekly list and quick "Done/Snooze" actions.

## 4) Jobs To Be Done (JTBD)

- When I open the app on Monday, I want to see a doable list of people to reach out to, so that I keep relationships warm without feeling overwhelmed.
- When I finish chatting with someone, I want to jot a quick note and next touch date, so that I remember key details and follow through.
- When a birthday/anniversary is upcoming, I want a gentle nudge, so that I can send a meaningful message in time.

## 5) Principles

- Homey and garden-like: calm visuals, warm accents, plant metaphors (e.g., "Garden").
- Be kind to attention: short lists, clear priorities, no notifications spam.
- Accessible: readable contrast, labels alongside color signals, generous touch targets.

## 6) Scope (MVP)

### **Tabs**

- Garden (default): organize and browse people; search, filter, multi-sort; swipe/long-press actions.
- This Week: cache of people to contact (autos + manual adds); Done/Snooze.
- Add: quick manual add (contacts import optional later).
- Settings: daily reminder time, export (stub), about/privacy.

## Person (details) Sections

- Life Events (new baby, illness, engagement, graduations).
- Focus Now (work, new venture, hobby, break, volunteer).
- Shared Interests (diving, health, football, etc.).
- Ways to Help (intros, time, specific help areas).
- Next Connect / To-dos (free text + optional date).
- Important Dates (birthday, anniversary, spouse/children names + birthdays).

## 7) UX Overview

- **List organization by frequency**: Weekly, Bi-weekly, Monthly, Quarterly, Bi-annually, Annually, Rarely (inspired by Dunbar layers).
- **Filters**: Frequency (multi), Important Date (next 7 days), Interest tags, Work (company), Last Contact presets (≤7d, 7–30d, >30d).
- **Tri-state multi-sort**: per field cycles desc → asc → off; show arrows + order badges.

- **Person card**: name, org, last contacted (relative), status dot (on track / due soon / overdue), small badges (e.g., "Birthday 5d").
- **Gestures**: swipe left = Add to This Week; swipe right = Log; long-press = multi-select.
- **This Week rows**: colored left stripe by reason (frequency due, important date, manually added); actions: Done (haptic success), Snooze.
- Theme: Notion Sales Hub palette with garden accents (see §Design Tokens).

# 8) Functional Requirements

#### 8.1 Garden

- Search by name (prefix + substring), debounced.
- Filter chips (multi-select). Active chips show count.
- Multi-sort with tri-state per field. Sort order applied by tap sequence.
- Swipe actions: Add to This Week / Log (NoteSheet later).
- Long-press to enter multi-select; bulk Add to This Week and Bulk Log.

#### **Acceptance**

Filtering/sorting a 1,000-person list updates in ≤100ms; smooth 60fps scroll.

#### 8.2 Person details

- Each section shows **latest** note + date. "+ Add note" opens bottom sheet (free text, optional date, channel tag, section(s) selector).
- Saving a note updates last\_contact\_at. If note includes a future date, set next\_due\_at = min(current, future).
- Important Dates: add/edit/remove; MM-DD recurrence.

#### **Acceptance**

Add note in ≤2 taps + type; immediately visible; dates recalc correctly.

#### 8.3 This Week

- Auto-populate on weekly reset (Monday 00:00 local). Combine: important dates this
  week + people whose next\_due\_at ≤ week\_end + pinned from current week.
- Done: logs a quick interaction (channel optional), updates last\_contact\_at, removes from list.
- Snooze: move to next week (MVP) or pick a date (optional).

#### **Acceptance**

• Weekly list stable (no duplicates), Done removes instantly, Snooze reappears next week.

## 8.4 Notifications (local)

- Daily reminder (user-set hour): "You have N people to reach out to this week."
- Birthday/Anniversary morning nudge for today (optional toggle).

#### **Acceptance**

• Notifications respect OS permissions; tapping opens This Week.

## 9) Scheduling & Cache Logic

**Frequency mapping**: weekly=7, biweekly=14, monthly=30, quarterly=91, biannually=182, annually=365, rarely=730.

#### **Next due**

```
if last_contact_at is null: next_due_at = now
else: next_due_at = last_contact_at + freq_days
if any future next_connect_at exists: next_due_at = min(next_due_at, next_connect_at)
```

#### Weekly cache (build at Monday 00:00 local)

A = persons with important date in week

B = persons with next\_due\_at ≤ week\_end

C = pinned/manual adds for current week

Cache = dedup( $A \cup B \cup C$ )

## 10) Data Model (SQLite)

**people**: id, name, phone, email, org, frequency, connection\_origin, last\_contact\_at, next\_due\_at, created\_at, updated\_at

**notes**: id, person\_id, body, channel(wa|call|in\_person|other), sections(json), timestamp, next connect at

important\_dates: id, person\_id,

label(birthday|anniversary|child birthday|spouse birthday|custom), name, date mm dd

tags: id, type(interest|professional), value

person\_tags: person\_id, tag\_id

relationships: id, person\_id, relation(spouse|child|friend|other), name, birthday\_mm\_dd?

weekly\_cache: id, person\_id, week\_start, reason(frequency\_due|important\_date|manually\_added), pinned

## 11) Visual Design & Theme

#### Palette (Notion Sales Hub / provided):

- Core: Azul #2365E7, Tangerine #E66100, Banana #F7D046
- Neutrals: Midnight #1C1B1F, Karma Grey #717171, White #FFFFFF, Beluga #F1F1F1
- Accents: Nebula #19A2FF, Aromango #FC940D, Mustard #E0CC34, Spring Forth #10C726, Cherry Soda #FD0545, Plum Shadow #7D707D
- Light tints for fills: Fly a Kite #C8D8F9, Backlight #FCEFE5, Vanilla Ice #FDF3D1, Astronomer #E7F5EE, Full Bloom #FECEC1, Beluga #F1F1F1

Status: OK #0F9D54, Warn #F7D046, Alert #FA3A07, ThisWeek #19A2FF

#### **Styling**

- Cards: 1px border, soft shadow (elevation 2), radius 12.
- Chips: outline; selected fill with soft tint + green border.
- Status dot: color + white ring; always paired with text label.
- Leaf watermark SVG behind search (6% opacity).
- Inter font family; haptics on key actions.

## 12) Technical Requirements

- Stack: Expo Router, React Native, TypeScript, Zustand, SQLite, Dayjs, Expo Notifications/Haptics, RN-SVG.
- Performance: virtualized lists; selectors/memoization; DB indexes; 60fps target.
- **Architecture**: clean modules (app/, components/, lib/, models/).
- **Testing**: unit tests for schedulers & sorters; basic UI smoke tests.

## 13) Privacy & Security

- Local-only storage; no network calls.
- Explicit permissions for notifications and contacts (when implemented).
- Export/backup (vNext) via file share; consider end-to-end encryption later.

## 14) Metrics (local instrumentation)

- Weekly "connections logged" count.
- Avg time-to-log (open → save note).
- % of suggested (This Week) vs manual adds completed.
- Opt-in only for any analytics in future releases.

# 15) Edge Cases

- People with no last contact → due immediately.
- Multiple future next-connect notes → take earliest.
- Birthdays Feb 29 → treat as Feb 28 on non-leap years (MVP rule).
- Timezone changes → cache rebuild uses device local time.

## 16) Acceptance Criteria (DoD)

- Add person manually (name required), set frequency.
- Garden: search + filter + multi-sort + swipe + long-press bulk actions.
- Person: add notes to sections; latest shows; important dates CRUD.
- This Week: weekly auto-populate; Done updates last\_contact\_at; Snooze moves to next week.
- Notifications: daily local reminder; optional birthday nudge.
- App feels responsive (≤100ms list ops) and scrolls at 60fps on mid-range Android.
- Data remains on device; no network requests.

## 17) Release Plan

- Alpha (TestFlight/Internal App Sharing): core flows, no integrations; seed test data; weekly cache debug button.
- Beta: polish visuals, add NoteSheet UX, performance pass; QA on low-end Android.
- **1.0**: stable notifications, export JSON; readiness for integrations next.

# 18) Risks & Mitigations

- **Scope creep** → strict MVP; integrations explicitly out of scope.
- Performance with large lists → virtualized lists, memoized selectors, DB indexing.
- Data loss → add export sooner if feasible; educate users (local-only in MVP).

## 19) Future Work (vNext)

- Contacts import and WhatsApp deep link.
- Cloud backup/sync with end-to-end encryption.
- Smart suggestions (interests/news), relationship heatmaps, calendar integration.
- Rich timeline, attachment support.

# 20) Glossary

Person: a human you care to stay in touch with.

- **Frequency**: intended cadence of connection (weekly...rarely).
- This Week (cache): a weekly shortlist generated by frequency + important dates + manual pins.