
AKI GAO

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Profile

I am a Software Engineer with a passion for technology and creating software that positively impact people and society. My areas of professional interests include the Web, distributed systems and understanding the practices & habits of productive engineers, teams and organizations. I offer over three years of professional experience in software development using the JavaScript ecosystem and functional programming paradigms in Agile environments, including over one year of professional experience in web & mobile accessibility and remote work experience across international time zones.

Work Experience

User1st - Software Engineer, Remote February 2021 - Present

- Resolve critical customer issues for Check1st, an automated web accessibility assessment SaaS platform, including chart layout & responsivity, date formatting, and time localization issues.
- Coordinate directly with two enterprise stakeholders to analyze requirements and communicate customer feature requests and issues to product owner.
- Lead instruction for developer-oriented accessibility training with 20+ hours of instruction time covering a range of topics including accessibility standards & principles, assistive technologies and best practices for developing and testing accessible software.
- Provide technical support to enterprise customers, including a major wireless network operator and a domestic passenger rail road service, as well as engineering support to sales.

User1st - Solutions Integrator, Washington, D.C./Remote January 2020 - February 2021

- Remediated websites to comply with accessibility standards using User1st's uRemediate™ platform for 20+ clients, including a major wireless network operator and a Fortune 500 healthcare provider.
- Audited client websites and mobile applications for compliance with the WCAG 2.1 AA standard and Section 508 guidelines.
- Created internal tooling to automate tasks & improve productivity including:
 - A command-line tool built with Node.js & Puppeteer to automate website URL discovery and auto-generate web page screenshots to reduce time estimations by 33% and improve accuracy by 50% for client websites.
 - A cross-browser extension built with the WebExtension browser API to inject runtime environment for client sites without the necessary uRemediate™ snippet installed to replace unreliable tooling in 95% of use cases.

Skills

Languages:

JavaScript, TypeScript, Shell (Bash)

Front End & Accessibility Technologies:

Figma, Sketch, HTML, CSS, React, Slack Block Kit, JAWS, NVDA, VoiceOver (iOS), TalkBack (Android), ARIA

Development and Testing Tools:

Git, NPM, Yarn, Webpack, Babel, Jest, ESLint

Back End & Infrastructure Technologies:

Node.js, Express, slack Admin API/Bolt SDK, PostgreSQL, CircleCI, Docker, Kubernetes, AWS

Education

The University of Virginia: School of Engineering and Applied Science (SEAS)

August 2016

- B.S. Computer Engineering & B.S. Electrical Engineering