**Example instruments for data capture**

The testers should independently fill in:

|  |  |  |  |
| --- | --- | --- | --- |
| **Effectiveness**  **Was task completed within 3 minutes? Yes / No** | **Efficiency**  **Completion time (minutes / seconds)** | **Efficiency**  **Number of actions to complete** | **Learnability**  **Number of requests for help** |
|  |  |  |  |

**Satisfaction**

**The site was pleasant to use (please tick as appropriate)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly disagree | Disagree | Undecided | Agree | Strongly agree |
|  |  |  |  |  |