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RESERVATION CONFIRMED



- RESERVATION NUMBER (PNR)88540554
  - DATE OF BOOKING01 May 2025
  - DATE OF ISSUE01 May 2025
  - PASSENGER DETAILS
- BOOKING REFERENCES88540554
  - AIRLINE CODE LEGEND30 - Air Arabia Maroc

Passenger Name(s)	Fare	Charges	Paid Amount	Balance
MR IKRAM KHARBOUCH Passport No. - DN5890824 Date Of Birth - 29 Oct 1998	1830.00 MAD	852.13 MAD	2682.13 MAD	0.00 MAD
TOTAL IN MAD	1830.00	852.13	2682.13	0.00

- PASSENGER CONTACT DETAILS
- Ikram, Kharbouch

ikramkharbouchh@gmail.com

212-70-8316841
- Note : Above contact no. will be used for flight change notification.

- AGENT DETAILS
- Agency

IATA Code: N/A

TRAVEL SEGMENTS

FLIGHT	ORIGIN / DESTINATION	DEPARTURE / ARRIVAL	CHECK-IN FROM	CLASS OF SERVICE	STATUS
30438 (NON-STOP)	Istanbul - Sabiha - Main T	Thu, 03 Jul 2025 00:10	Wed, 02 Jul 2025 21:10	Economy	OK
	Casablanca - Terminal 2	Thu, 03 Jul 2025 03:15			
	Duration: 05:05		Aircraft: Airbus A320	Transit: -	

- LOCAL CALL CENTER DETAILS
- Istanbul

SAW

Office timings - Monday to Friday - 0900 - 1800 and Saturday - 0900 - 1200

00902122415184
- Casablanca

CMN

- E TICKET DETAILS
- | Passenger Name(s)  | Segment | Flight | E TICKET NUMBER |
|--------------------|---------|--------|-----------------|
| MR IKRAM KHARBOUCH | SAW/CMN | 30438  | 4522369671525/1 |

- ANCILLARY DETAILS
- | Passenger Name(s)  | Segment          | Baggage (s) |
|--------------------|------------------|-------------|
| MR IKRAM KHARBOUCH | SAW/CMN<br>30438 | 30 Kg       |

- PAYMENT DETAILS
- | Date             | Passenger Name(s)  | Type                        | Auth Id       | Amount (Paid Currency) |
|------------------|--------------------|-----------------------------|---------------|------------------------|
| Thu, 01 May 2025 | MR IKRAM KHARBOUCH | CARD PAYMENT - GENERIC      | 1023016245141 | 2106.13 MAD            |
| Thu, 26 Jun 2025 | MR IKRAM KHARBOUCH | CARD PAYMENT - GENERIC 7506 |               | 576.00 MAD             |
| TOTAL            |                    |                             |               | 2682.13 MAD            |

\* All times in local

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## 1. Visa, Travel Documents & Check In:

a) Airport Check-in counters open three hours prior to scheduled departure time of the flight and close 1 hour prior to scheduled departure time. Government formalities related to health and security procedures may vary at different airports. It is the passengers' responsibility to ensure that they comply with these formalities and procedures. Passengers failing to check-in on time will not be accepted for travel and will forfeit their flight and their ticket.

b) It is the passenger's responsibility to ensure that they have and carry the necessary valid documents, including visas, to meet the immigration requirements of their travelling from the origin to the destination including any stop countries. Passengers must respect the maximum length of stay mentioned on the visa as well as the number of entries. Schengen countries require that the first entry should be done into the country which issues the visa.

## 2. Check-in Baggage:

a) Maximum weight permitted per individual piece of check-in baggage is 32 kgs with total dimensions of 158 cms (W+D+L)

b) subject to availability, passengers can pre-book their desired baggage allowance during the booking process at nominal rates. If a passenger does not pre-book baggage, at airport the first 20 Kg will be charged starting at EUR 75 plus handling fee. Any additional weight above 20 Kgs will be considered as excess baggage and will be charged EUR 12/KG/one way.

c) For domestic flight: At the airport, the 20 kg baggage allowance costs MAD 300 / passenger per one way. Weight above 20 Kg is considered excess baggage and will be charged MAD 50 /KG /one way.

d) If you are travelling with an infant under two years old, you are entitled to one additional standard-sized hand baggage weighing up to 3 Kgs for items the infant may require during the flight. This additional baggage must fit under the seat in front. You must declare the additional bag at the check in counter and personal item tags must be attached.

e) EUR 35 plus a handling fee will be applicable for carriage of any TV measuring 40" (inches) and above. Maximum size permitted is 60"(inches).

f) Air Arabia liability for lost or damaged baggage is limited to 1,288 SDRs (approximately EUR 1,600). Air Arabia shall have no liability for any damage to value items or documents.

g) Self-balancing electric scooter or personal motorized vehicles, powered by lithium batteries will not be accepted on-board Air Arabia flights. Please refer to [www.airarabia.com](http://www.airarabia.com) to check list of prohibited items.

h) Effective 26Jun25 to 31Aug25, the check-in timing for Air Arabia (AMS, BRU, CDG and NAP) will be revised as per below timing :

-Check-in Opening at : 03H15min -STD

-Check-in Closure at : 01H15min -STD.

## 3. Hand Baggage:

Maximum hand baggage permitted per passenger, is 10 kgs with dimensions within 55 x 40 x 20 cm. . Any additional or non-compliant baggage will be subject to a charge at the boarding gate.

## 4. Flight times, changes and cancellations:

a) Reservations can be modified up to 72 hours before local scheduled flight departure time by contacting our call center/sales centers or appointed travel agents. Following \*charges will apply:

Type of Fare	Modification of International flight	Modification of Domestic flight	Cancellation of International flight	Cancellation of Domestic flight
Basic / Lite	A fee of EUR 40 per pax each way (Fare difference applies for modification)	A fee of MAD 200 per pax each way (Fare difference applies for modification)	A fee of EUR 50 per pax each way	A fee of MAD 200 per pax each way

b) Within 72 hours before departure – No changes permitted.

c) For Ultimate fare, It is mandatory to cancel the booking any time before 24 hours from the scheduled departure, and immediately submit the CFAR refund request through the link

<https://CFARtune.amaglobalassistance.com>

CFAR Claims submitted within 24 hours of the scheduled flight departure time or after the scheduled departure time of the flight will not be accepted.

d) \* Govt. taxes, fees or any other charges are subject to change without prior notice.

e) Flight schedules can be changed between the reservation date and the flight date.

f) Passengers must provide when booking their valid email address, mobile phone number and travel phone number. Any schedule changes will be communicated to passengers using the contact details provided when booking

## 5. Unaccompanied Minors, Infants, Passengers with reduced mobility and visually impaired passenger:

a) We do not accept children traveling unaccompanied under their 12th birthday. Passengers accompanying children should be above 16 years old.

b) Air Arabia does not accept infants for travel within 2 days of birth. Infants between 3-6 days old will require a fit to fly certificate or indemnity form signed by the parents. Infants over 7 days old will be accepted without any restrictions.

c) Air Arabia is offering a special assistance to Passengers with Reduced Mobility free of charge in all Moroccan stations at both Departure and arrival when the passenger is:

\* Holding PRM Card issued by state of residence. or

\* Over 75 Years Old. or

\* Holding recent medical certificate (less than 7 days) issued by Specialist Doctor confirming passenger need and reason.

d) For other passengers who need the service for their comfort or other reason, the service will be charged 20 EUR at airport and receipt will be issued

#### 6. Credit card payment:

a) Passengers must carry the original credit card or copy of the front of the card using which the payment has been made. Airport staff may ask for it as proof of payment. Failing to provide the card or copy, the passenger may not be accepted on the flight.

#### 7. Handling Fee:

Appointed sales agents of Air Arabia are authorized to collect a handling fee over and above the total fare reflecting on your itinerary. These charges are regulated and the updated handling fees by country are available for your reference on [www.airarabia.com](http://www.airarabia.com). The appointed agents are obliged to produce the same information on demand to verify the charges.

#### 8. Bus Service, Travel Insurance and other third-party Services:

Busservice, Travel Insurance and some otherservicesare provided by a third party and Air Arabia accepts no responsibility and shall not be liable for any direct, consequential or incidental damage or any kind occasioned by reason of any act or omission beyond it's control including without limitation, any act of negligence, mishap or breach of contract of any third party who is to or does supply any goods or services for the tour to journey.

#### 9. TuneProtect Travel Insurance by Air Arabia:

For any claims please visit <https://www.tuneprotect.com/emeia/airarabia/en>. For all emergency assistance please call UAE: +97143619210 | GCC & Sub Indian Continent: +911244688488 | Europe & North Africa: +441786310605

#### 10. Additional Information:

a) By buying this ticket, the passenger confirms herewith that he/she has agreed on and accepted all terms and conditions of carriage <https://www.airarabia.com/en/conditions-carriage> and policies as issued and amended by the Carrier from time to time on its website [www.airarabia.com](http://www.airarabia.com) In case of any dispute related to any/all of the services as provided by the Carrier and/or any of its authorized representatives before, during and/or after the provision of the service, *the governing law should be the laws of the Kingdom of Morocco* and such dispute shall be exclusively and solely raised, filed, submitted, registered and/or presented, referred to and finally resolved by arbitration under The Casablanca International Mediation & Arbitration Centre ("CIMAC"), which Rules are deemed to be incorporated by reference into this clause. The number of arbitrators shall be one. The seat, or legal place, of arbitration shall be Casablanca, Morocco. The language of the arbitration and all documents shall be English.

b) Carriage under this ticket by Air Arabia is indicated by use of the **30** airline designator code against the relevant travel segment(s) shown above. Where this ticket includes carriage by another carrier, Air Arabia acts solely as agent for that other carrier.

c) Air Arabia will be liable only for damage occurring during carriage on flights or flight segments where **30** designator code appears in the carriage box. If Air Arabia issues a Ticket of, or if we Check Baggage for carriage on another carrier, it does so only as agent for the other carrier. Nevertheless, with respect to checked baggage, you may make a claim against the first or last carrier.

d) For any queries, please find our contacts on the web site.

Air Arabia Maroc, S.A. au capital de 170 000 000 DH, 4 Rue de Carthage  
Quartier les iris - Casablanca, R.C Casablanca : 192327, C.N.S.S 7949970  
IF: 2263882 , ICE : 001613505000005