KEVIN KU

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Summary

Experienced IT Specialist with versatile skill sets ranging from web development to operation specialist. Delegated and performed in a small team, at a large organization that provided excellent end-user support and problem solving ability. Currently pursuring personal goals learning the creative side of visual multimedia platform.

Experience

Web Designer/Developer
6/15-12/15
Designation Chicago

- Produced wireframes and prototypes to redesign an educational learning platform using Axure
- Coded using HTML,CSS, and JavaScript from a high fidelity prototype in a 2 week scrum
- Synthesized user information using user centered design approach by performing interviews, workshops, and user testing
- Developed comprehesive research plans to organize and delegate a prototype to the clients

IT Technical Associate
5/12 - 5/15
University of Illinois of Chicago Psychology Department

- Monitored and managed the Active Directory ensuring users of proper access to sensitive data and services
- Controlled and built the departments website with a small team using Drupal
- Used problem solving skills by resolving 95% of the requests and problems in the ticket system on a daily basis.
- Consulted business decisions on new equipment's and software licenses
- Sustained efficient workflow for the departments financial and server system educational and financial applications by managing the backend system

Skills

- Photoshop
- Video Editing
- IT Technical Support
- Network Security
- Compliance Governance
- Videography
- Web Development

- Photography
- Motion Graphics
- User Experience Design
- Virtualization

Education

Indiana University - 2009
Bachelor's Degree
Major: Computer Information Systems
Minor: Psychology

Lynda.com and Online Education - 2016-Present
Courses Completed:
Videography
After Effects
Premiere Pro
Photoshop
Video Editing