Enoch Ikunda

Portland, MAINE | 207 650 2276 |

[Email](#) | [LinkedIn](#) | [GitHub](#)

SOFTWARE ENGINEER

- Experience with agile methodology with group projects
- Proficient in multiple computer and human languages
- Goal-driven, resourceful, creative problem-solver with a passion for lifelong learning and development

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EDUCATION

Software Development Certificate | Burlington Code Academy   2023
Bachelor of Computer Science | University of Southern Maine   2021

TECHNICAL SKILLS

- REST API	- HTML5	- Linux	- AWS EC2	- Python	- CSS	- Java
- MongoDB	- React	- AWS S3	- Javascript	- Git/Github	- OOP	- C

TECHNICAL PROJECTS

You're Welcome Pottery | Node.js, Material-UI, Stripe, AWS S3 Bucket, Nodemailer
- Custom made website as a front online store for selling pottery art collection or kitchen tools.

React Chat App | React, Express, Postman, JavaScript, HTML, CSS3, HTML5, MongoDB
- Web-based chat app. A MERN base architecture to provide real-time communication between users.

Solar System | JavaScript, Threejs, Jest, CSS3, HTML5, Git, Github
- Web-based interactive and gravitationally bound system of the Sun and the objects that orbit it

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DIRECT SUPPORT PROFESSIONAL | GBC

Housemanager | Staff   August 2015 - Present
Provided daily routine care for persons with disabilities, kept within state and national guidelines.
- Led and trained a 8 person team of care providers to handle and de-escalate volatile situations
- Implemented daily care routines for residents of the facilities including hygiene and mental health activities.

Highlight Skills: Empathy | Communication | Conflict resolution | Creative Problem Solving | Quick Thinking

Service Desk Co-op | WEX   June 2021 - February 2022
Provided fast and useful technical assistance on computer systems via phone call or webchat
- Assisted different department with new staff onboarding process
- Facilitated company wide credential reset during a data breach emergency

Highlight Skills: Customer Service | Sense of Emergency | Attention to details | Adaptability

Production Specialist | IDEXX   May 2013 - December 2017
Produced high quality water and livestock diagnostic products in a fast paced environment
- Trained new hires and transferred staff from different department as a shift team lead
- Received an award as the employee of the week in my department

Highlight Skills: Quality Control | Safety compliance | Time Management | Physical Stamina

Data Consultant | MTN Rwanda   April 2009 - December 2010
Provided personalized sale experience to customers with diverse telecommunication devices
- Developed training materials and created onboarding tip-sheets for new hires
- Self-taught various troubleshooting skills since most products were new in the telecom market in Rwanda

Highlight Skills: Data analysis | Communication | Sales| Troubleshooting| Product knowledge