

Dear support,

It came to my attention that there is something wrong,

Please check below 3 bookings (there are more) where fit arrival and flight departure are the same.

It looks like there is an interface error with contactless check in but I am not sure.

Could you please check?

Thank you,

The screenshot shows a software interface for managing guest reservations. On the left, the 'Guest' section displays personal information for a guest named Freakley, including first name (Wayne James), company (empty), street (12 Manuela Place), ZIP/City (2096 Curl Curl), birthdate (02/06/1957), and travel details (travelling together 93106, 93107). Below this is the 'Reservation' section, which shows an arrival date of 17/04/23 and a departure date of 22/04/23, room type OPV, room number 231 Cleaned, and two adults. The rate is listed as 1033.20 USD. On the right, a tree view provides detailed booking information, including total charges (4,135.12), payments (0.00), and specific items A and B. A 'RP-Reservation' panel contains room plan details like room number, arrival, and departure. A 'Rate info' button is visible. At the bottom, a table lists messages with columns for Date/time, U., P, Message, F., R., and Date. A status bar at the bottom right shows the code '93106' and a small logo.

Navigator

Guest

Name:	Draxl	
First name:	Harald	Mr.
Company:		
Street:	Hohlsteinweg 2b	
ZIP/City:	6230 Brixlegg	
Birthdate:	08/09/1967	VIP: VIP 5
3n PPV + 4n OPV		

Reservation

Arr/Dep:	15/04/23	22/04/23
Res. status:	CI	
Room type:		
Room-No.:		
Adults/children:	/	
Rate:	<input type="checkbox"/> New	
Rate code:		
Change rate to:		
Next RC:	WHO30AI	
Note 1:	//	
Note 2:	// ARR SPL / DEP SPL	

RP-Reservation

Co.:	...
Grp.:	...
TA.:	...
Sc.:	TUI Airtours
RBD:	Fixed ch.
Rate info	
Change rate code	

Total: 6,747.93

- Total: 6,747.93
- Charged: 6,747.93
- Payments: 0.00
- A: Draxl 330.13
- B: TUI Airtours 6,417.80
- Routing instructions
- Category types
- Fixed charges

Additional reservation information

- Confirmation number: 52248369
- CRS Number:
- Arrival: 787
- Departure: QR675
- Children 3/4: 0/0
- Add. beds: 0
- Cots: 0
- Room plan color
- Packages:
- Pick up: Seaplane
- Memo
- Memo IDS
- Traces

Attached profiles

Date/time U.. P Message F. R. Date

Navigator

Guest

Name: Tyrrell
First name: Christopher John Mr.
Company:
Street: 10 Paxton Street
ZIP/City: 2086 Frenchs Forest
Birthdate: 17/05/1969 VIP:
travelling together 93106, 93107

Reservation

Arr/Dep: 17/04/23 22/04/23
Res. status: CI
Room type: OPV
Room-No.: 232 Cleaned
Adults/children: 2 / 0 0
Rate: New 1033.20 USD
Rate code: 12LE10AP
Change rate to: (display rates)
Next RC: 12LE10AP
Note 1: / /
Note 2: / / Arr. SPL / Dep. SPL
17/04/23 - 22/04/23 232 OPV

RP-Reservation

Co. ...
Grp: ...
TA: ...
Sc: Luxury
RBD Fixed ch.
Rate info
Change rate code

Total: 4,202.40
Charged: 4,202.40
Payments: 0.00
A: Tyrrell 67.28
B: Tyrrell 4,135.12
Routing instructions
Category types
Fixed charges
Additional reservation information
Confirmation number: LXE-OV9VVV-1-1
CRS Number: LXE-OV9VVV-1
Arrival: SQ431
Departure: SQ431
Children 3/4: 0/0
Add. beds: 0
Cots: 0
Room plan color
Packages:
Pick up: Seaplane
Memo
Memo IDS
Traces
Attached profiles

Date/time U.. P Message F. R. Date I

93107