

## Innovation Day 2024 Info Point AI assistant

Inspired by ChatOPM application for Customer Support for Regulatory Solution products

## INNOVATION DAY TOUR PROPOSAL FOR DAVID:

Demo 7 'Network troubleshooting'

Demo 8 'Enterprise configuration'

Demo 10 'AI robot for demo assistance'

Demo 5 'Network configuration'

Demo 6 'Network optimization'



## **CONVERSATION TRANSCRIPT**

User: okay hello I'm David and I'm wondering what are the best demos to go to uh if I want to know more about AI

Assistant: Hi David, nice to meet you!

We have several exciting demos that showcase the power of AI in various applications. I'd love for you to check out the following demos:

- "Network configuration" This demo showcases how a generative AI assistant can help you easily build the intents needed to orchestrate the network.
- "Network optimization" This demo highlights how AI-based mechanisms can facilitate the dynamic configuration of transport networks, enabling them to adjust resources in response to traffic behavior while maintaining Quality of Service (QoS).
- "Network troubleshooting" This demo demonstrates how a telecom knowledge base utilizing a Retrieval-Augmented Generation (RAG) database can help smooth operation of your 2G telecom network by monitoring and applying remedies when issues arise.
- "Enterprise configuration" This demo showcases an innovative approach that combines multi-agent frameworks with generative AI to create a natural language interface for complex system orchestration.
- "AI robot for demo assistance" This demo features an innovative, self-balancing robot platform with a 360-degree camera and computer vision, designed for remote operation and real-time data collection.



These demos are all part of the "AI Powering Connectivity" category, and they're sure to give you a

great understanding of how AI is being used to improve network management and operations.

I think you'll find these demos really interesting, and I'm excited to hear your thoughts on them. What

would you like to know next? Would you like to know more about the "AI Powering Security" demos, or

perhaps the "Sustainability" demos?

Faithfulness is 0.8 [0.0 - 1.0]

User: many thanks

Assistant: You're welcome, David I hope you find the demos interesting and informative. Enjoy the rest

of the Innovation Day event

Faithfulness is 0.1 [0.0 - 1.0]

