

# Elderly People Care

## ~With Empathy, More Love~

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# Market Opportunities



## Lack of control

As people age, they feel powerless in their health struggles, lacking control over their life

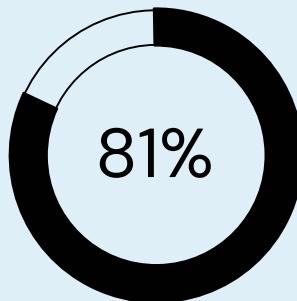
## Technological Struggles

Elderly people have a hard time with technology

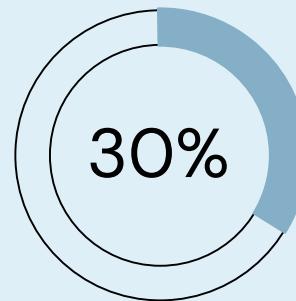
## Illness

Even the smallest health issues should be monitored to ensure prevention

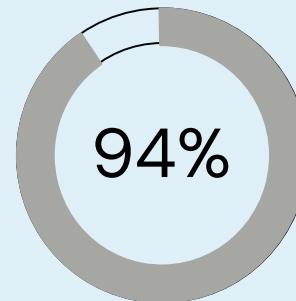
# Currently, there are 153 million elderly people in Europe



81% elderly in France believe technology could improve the monitoring of their daily health



In Spain 2020, 30% of the elderly population were diagnosed with depression



94% of seniors in Italy believe having digital skills is important

# Our Mission



01  
Improve cognitive abilities and provide learning opportunities



02  
Improve overall health through different games



03  
Offer an easy to use platform designed for elderly people



04  
Give relatives peace of mind with access to loved one's health info.



05  
Communicate directly with the user's general health provider

# Easiest way for seniors to have control over their health, but ... How?



## **Physical benefits :**

Save time by automating health tracking

Predict and prevent a possible disease

Build healthy habits over time

Statistics about user's health are easy to access, and periodically sent to the user's contacts (doctor and relative)



## **Psychological benefits :**

Be cared for and feel included

Have an online secure journal, where they can write their feelings safely, without judgement

Read positive health news

Enjoy stress-free and intuitive navigation on the platform

# Client Profile

Between 30 and 50 years old, compassionate and worried about the elderly people in their lives



In 2015, over three quarters of people expressed concern over caring for elderly relatives

Struggles with not being able to take care of their relatives as much as they would want

Our Client should feel at ease when thinking about their elderly relatives

# User Profile



Over 65 years old, has a curious personality and wants to improve their health

Needs: Medical advice, understanding and compassion

Goal: Improve life quality and keep track of symptoms for a possible diagnosis

Struggles: going to the doctor is inconvenient / inaccessible  
Hard time using technology

Our user deserves to have a trustworthy and easy to use platform to track their health

# Bussiness Model

## Key partners

Healthcare Providers  
Senior Care Organizations  
Mental Health Experts  
Insurance Companies

## Key activities

Free and subscription model  
Referral programs  
Customer support

## Key Propositions

Peace of mind for caregivers  
Improved quality of life for users  
Personalized health care  
Companionship and security

## Customer relationships

Weekly: send summaries of health progress  
As needed: push notifications



Free and premium subscription options, allowing users to choose the experience that best suits their needs

## Key resources

Technology  
Medical Expertise  
Marketing Team  
Customer Support  
Legal Team

## Channels

Digital advertising  
Partnerships  
Offline Outreach

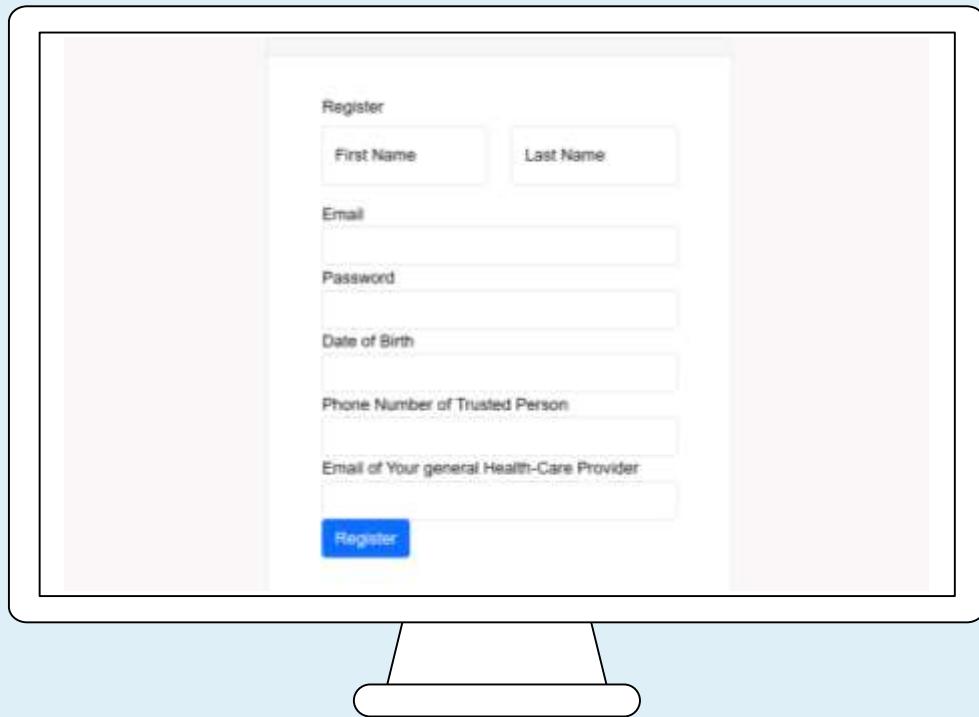
# Log In and Register

Users can easily create an account

If a user forgets their password, they can easily change it from their email

Each user's data is securely stored in a private database, through different hashing methods

Future implementations of the app will allow the user to detail their pre-existing health conditions





## Statistics



A detailed overview of one's health issues in time, which can be downloaded and are sent periodically to the user's health care provider and relatives

## Games



Score based, entertaining quizzes and challenges meant to improve the user's health

## Articles



We provide both a custom search engine and positive articles about the user's symptoms

## Calendar



See the reported symptoms and feelings, sorted chronologically for a better understanding of patterns

# AI Diagnosis Tool

Balanced Accuracy: 0.89

*Trained on the Disease-Symptom-Extensive-Clean dataset.*

When a user provides details about their physical and mental state, our diagnosis engine is notified and provided with the new symptoms.

The model predicts a new diagnosis taking into consideration recent symptoms and sends it to our server so the new possible diagnosis can be displayed to the user.

- » **Random Forest Classifier**   --> Handles imbalanced data well  
                                --> Can capture complex relationships between symptoms and diseases
  
- » **Deployment via Flask API**   --> **/search\_symptoms**: Allows users to search symptoms and get matching suggestions  
                                --> **/predict**: Accepts symptoms and returns the predicted disease

## Feelings



The user can describe how they are feeling, knowing that their mental state is kept safe in a digital journal

## Symptoms



The user can select from a list of symptoms, provide a description and intensity rating



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# Deployment

## *Google Cloud Platform*

### Deploy API to GCP

- > We used GCP App Engine to host the Flask application container.
- > We configured the endpoint URLs and enable HTTPS to ensure secure communication.

### Deploy ASP.NET Application

- > Host Application: We host the ASP.NET app on GCP App Engine or Compute Engine.
- > Frontend Integration: We ensure the frontend communicates with the Flask API securely via HTTPS.

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“One of the most important things  
you can do on this earth is to let  
people know they are not alone.”

—Shannon L. Alder

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# Thank You!

